ACCESSIBLE

VIENNA

Vienna for Visitors with

Disabilities and Special Needs

Dear guest,

Your disability should not prevent you from traveling. Visit Vienna! – Even if the Gothic master builders and Baroque castle owners had not thought of wheelchair users. And if even today, barrier-free construction still occasionally falls victim to architectural gimmicks or a lack of consideration.

For some time now, the Vienna City Administration has made efforts to provide services for people with disabilities and special needs: from sloped sidewalks to guiding strips for the blind in subway stations. But there is still a lot to do: at private companies as well as historic attractions, where landmark protection makes technical changes difficult.

More information, less frustration. That is our guiding principle when it comes to guests with disabilities and special needs. Don’t hesitate to ask us for any information that you require. There is one thing you can count on: Whenever obstacles need to be overcome, the friendly Viennese locals will be glad to lend a hand.

The information in these guidelines is well-researched and up to date, but unfortunately it can also change without our knowledge. We would be very grateful if you would let us know about any errors that you may notice and we will make the website changes immediately.

Visit Vienna! – Now. Forever.

Your Vienna Tourist Board Team

Wien-Hotels & Info

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With the Vienna City Card you can use the subway, bus or tramway for 24, 48 or 72 hours to explore the city and get discounts to numerous attractions. Many of these sights already provide discounts to visitors with a valid disability card and are unable to offer additional price reductions in such cases. For that reason the Vienna City Card is especially ideal for accompanying persons. The Bonus Book will give you information on where the Vienna City Card is accepted.

You can buy the Vienna City Card for 13.90, 21.90 or 24.90 euros at your Viennese hotel, at the Tourist Information Center (1st District, Albertinaplatz, daily 9:00 to 19:00), at sales and information booths of the Wiener Linien or by phone with your credit card at tel. + 43-1-798 44 00-148.

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Hotels for guests with disabilities and special needs

... can be booked for you by Vienna Hotels & Info – a service of the Vienna Tourist Board. The staff at Vienna Hotels & Info receives continuous updates on which Viennese tourist accommodation currently has the right offer and room for specific special needs. Vienna Hotels & Info would be pleased to advise you and can make immediate reservations for you if desired.

Wien-Hotels&Info  
Tel. +43–1–24 555, Fax +43–1–24 555–666, [info@wien.info](mailto:info@wien.info)

If you prefer to select and book a hotel yourself – you can book online here: : [www.wien.info/en/hotels/](http://www.wien.info/en/hotels/)

And here you can download the current directory of the Viennese hotels & pensions: [www.wien.info/en/reiseinfos/hotel-unterkunft/hotelguide](http://www.wien.info/en/reiseinfos/hotel-unterkunft/hotelguide)

We have also compiled the following list of hotels for our guests. The hotels listed here have indicated that they are suitable for guests with disabilities and special needs in a survey by the Vienna Tourist Board. Since there are no standard solutions for some “concerns” and every hotel likes to take care of its guests as individually as possible anyway, we recommend that you contact your chosen business beforehand.

25hours Hotel beim MuseumsQuartier

7, Lerchenfelderstraße 1-3, Tel. +43-1-521 51 0, Fax +43-1-521 51 888

[wien@25hours-hotels.com](mailto:wien@25hours-hotels.com), [www.25hours-hotels.com/wien](http://www.25hours-hotels.com/wien)

General hotel information: Stepless main entrance (automatic sliding door), height of reception desk: 150 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available, elevator to all floors (door width: 120 cm, cabin depth: 200 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms: 4 double rooms, sufficient space in room for wheelchair movement, door width: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 150 cm, roll-in shower available, handrails and emergency call system available

Toilet in bathroom: Handrails and emergency call system available

Arcadia - BEST WESTERN PLUS Hotel

2, Max-Winter-Platz 5, Tel. +43-1-729 70 12, Fax +43-1-729 70 12-12

[office@hotelarcadia.at](mailto:office@hotelarcadia.at), www.hotelarcadia.at

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available, elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm, elevator buttons within reach)

Rooms: 1 double room, sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 110 cm, height of window handles: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width:90 cm, wheelchair-accessible area in bathroom: 200 cm x 250 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, mirror not adjustable, handrails (shower) available

Toilet in the bathroom: Toilet seat height: 50 cm, handrails available (next to the toilet)

Boutique Hotel Donauwalzer Vienna

17, Ottakringer Strasse 5, Tel. +43-1-405 76 45, Fax +43-1-405 76 45-999

[info@donauwalzer.at](mailto:info@donauwalzer.at), [www.donauwalzer.at](http://www.donauwalzer.at)

General hotel information: Main entrance via ramp (200x50), automatic sliding door, height of reception desk: 70 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (in café), elevator to all floors (door width: 90 cm, cabin depth: 140, cabin width: 110, elevator buttons within reach)

Rooms: 1 double room (room 312), sufficient space in room for wheelchair movement, door width: 80 cm, light switch height: 120 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 250 cm x 190 cm, roll-in shower available (entry width: 120 cm), wheelchair-accessible sink, mirror not adjustable

Toilet in bathroom: Toilet seat height: 45 cm, handrails available

Hotel Courtyard by Marriott Wien Schönbrunn

12, Schönbrunner Schlossstrasse 38–40, Tel. +43-1-810 17 17, Fax +43-1-810 17 17–177

info@courtyard-vienna.at, [www.courtyard-vienna.at](http://www.courtyard-vienna.at)

Parking space available

General hotel information:Main entrance (5 steps) via ramp, single swinging door and revolving door (door width: 93 cm), side entrance via ramp (150 cm high), single swinging door (door width: 93 cm), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (next to the restaurant/lobby), elevator to all floors (door width: 90 cm, cabin depth: 131 cm, cabin width: 130 cm, elevator buttons within reach)

Rooms:2 double rooms (rooms 101, 201), sufficient space in room for wheelchair movement, door width: 87 cm, height of light switch: 80 cm, height of window handles: 70 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 87 cm, wheelchair-accessible area in bathroom: 330 cm x 185 cm, roll-in shower available (entry width: 90 cm), wheelchair-accessible sink (bottom edge of sink: 80 cm), mirror not adjustable, emergency call system available

Toilet in the bathroom: Toilet seat height: 40 cm, handrails (next to the toilet) and emergency call system available

Do & Co Hotel Vienna

1st, Stephansplatz 12, Tel. +43-1-241 88, Fax +43-1-241 88–444

hotel@doco.com, www.docohotel.com

General hotel information:Stepless main entrance (door width: 150 cm, double swinging door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (4th floor), elevator to all floors (door width: 120 cm, cabin depth: 210 cm, cabin width: 140 cm, elevator buttons within reach)

Rooms:1 double room (room 512), sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 100 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 100 cm, wheelchair-accessible area in bathroom: 165 cm x 213 cm, roll-in shower available, adjustable mirror, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 55 cm, handrails (next to toilet) and emergency call system available

Grand Ferdinand – Hotel am Ring

1, Schubertring 10-12, Tel. +43-1-918 80

[welcome@grandferdinand.com](mailto:welcome@grandferdinand.com), [www.grandferdinand.com](http://www.grandferdinand.com)

Parking space for the disabled available

General hotel information:Stepless main entrance (automatic sliding door), height of reception desk: 110 cm, stepless access to the breakfast room, wheelchair-accessible restroom available (ground floor), elevator to all floors (elevator buttons within reach)

Rooms: 3 single rooms, 3 double rooms, sufficient space in room for wheelchair movement, door width: 85 cm, height of light switch: 100 cm, height of window handles: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 257 cm x 244 cm, roll-in shower available, wheelchair–accessible sink (bottom edge of sink: 70 cm), mirror can be adjusted, mirror-height: 95 cm, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 46 cm, handrails (next to the toilet) and emergency call system available

Harry’s Home Wien

20, Handelskai 94-96, Tel. +43(0) 50 1214 1490, Fax +43(0) 141299

[wien@harrys-home.com,](mailto:wien@harrys-home.com) www.harrys-home.com

2 parking spaces for the disabled in the underground garage U6 directly at the elevator entrance, elevator from garage

General hotel information: Stepless main entrance (single swinging door), stepless access to the breakfast room, wheelchair-accessible restroom available (4th floor), elevator to all floors (elevator buttons within reach)

Rooms: 3 single rooms (rooms 620, 720, 820), sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

HB1 Wien Schönbrunn

14, Linzer Strasse 6-8, Tel. +43-1-786 62 00

[wien@hb1.at](mailto:wien@hb1.at), [www.hb1.at](http://www.hb1.at)

Parking spaces for the disabled in the underground garage, elevator from garage

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room, elevator to all floors (elevator buttons within reach)

Rooms: 3 double rooms, sufficient space in room for wheelchair movement, door width: 90 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, roll-in shower available, mirror cannot be adjusted, foldable shower chair available, wheelchair-accessible sink, handrails and emergency call system available

Restroom: Door width: 90 cm, handrails (next to the toilet) and emergency call system available

Hilton Vienna

3, Am Stadtpark 1, Tel. +43-1-717 00–0, Fax +43-1-713 06 91

info.vienna@hilton.com , [www.vienna.hilton.com](http://www.vienna.hilton.com)

4 marked parking spaces for the disabled, elevator from the garage (door width: 110 cm, cabin depth: 140 cm, cabin width: 150 cm)

General hotel information:Main entrance via ramp (10 cm high ), double swinging door and revolving door (door width: 200 cm), stepless side entrance, double swinging door and revolving door (door width: 200 cm), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground-floor lobby area), elevator to all floors (door width: 150 cm, cabin depth: 150 cm, cabin width: 195 cm, elevator buttons within reach)

Rooms:2 double rooms (rooms 103, 303), sufficient space in room for wheelchair movement, door width: 87 cm, height of light switch: 103 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 87 cm, wheelchair-accessible area in bathroom: 140 cm x 140 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 70 cm, mirror cannot be adjusted, handrails (shower, sink), and emergency call system available

Toilet in the bathroom: Toilet seat height: 45 cm, handrails (next to toilet seat) and emergency call system available

Hilton Vienna Plaza - Hilton Worldwide

1, Schottenring 11, Tel. +43-1-313 90 -0, Fax +43-1-313 90 -22009

info.viennaplaza@hilton.com, [www.vienna-plaza.hilton.com](http://www.vienna-plaza.hilton.com)

2 parking spaces for the disabled in the garage available, elevator from the garage (door width: 150 cm, cabin depth: 150 cm, cabin width: 100 cm)

General hotel information: Stepless main entrance (door width: 150 cm, automatic sliding door), stepless access to the breakfast room and the restaurant, elevator to all floors (door width: 150 cm, cabin depth: 150 cm, cabin width: 200 cm, elevator buttons within reach)

Rooms: 4 double rooms (rooms 416, 418, 516, 518), sufficient space in room for wheelchair movement, door width: 95 cm, height of light switch: 115 cm, height of window handles: 90 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and foldable shower chair available, wheelchair-accessible sink, handrails and emergency call system available

Toilet in the bathroom:Toilet seat height: 40 cm, handrails (next to the toilet) and emergency call system available

Imperial Riding School Renaissance Vienna Hotel – Marriott International

3, Ungargasse 60, Tel. +43-1-711 75–0, Fax +43-1-711 75–8143

imperialrenaissance@renaissancehotels.com, www.imperialrenaissance.at

3 parking spaces for the disabled in the garage, elevator from garage (door width: 110 cm, cabin depth: 148 cm, cabin width: 165 cm)

General hotel information:Stepless main entrance (door width: 200 cm, automatic sliding door), height of reception desk: 120 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground floor), elevator to all floors (door width: 110 cm, cabin depth: 148 cm, cabin width: 165 cm, elevator buttons within reach)

Rooms:2 double rooms (rooms 101, 106), door width: 80 cm, height of light switch: 100 cm, height of window handle: 170 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 83 cm, wheelchair-accessible area in bathroom: 180 cm x 160 cm, wheelchair-accessible sink, bottom edge of sink: 80 cm, mirror cannot be adjusted, mirror height: 107 cm, handrails (sink, bathtub) and emergency call system available

Toilet in the bathroom: Toilet seat height: 50 cm, length of restroom: 180 cm, width of restroom: 160 cm, handrails (next to the toilet) and emergency call system available

InterContinental Wien

3, Johannesgasse 28, Tel. +43-1-711 22-0, Fax +43-1-713 44-89

[vienna@ihg.com,](mailto:vienna@ihg.com) [www.intercontinental.com/vienna](http://www.intercontinental.com/vienna)

Parking space for the disabled, elevator from garage (door width: 110 cm, cabin depth: 150 cm, cabin width: 170 cm, elevator buttons within reach)

General hotel information: Main entrance has 11 steps, stepless side entrance (door width 180 cm, automatic sliding door), height of reception desk: 120 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (mezzanine), elevator to all floors (door width 110 cm, cabin depth: 150 cm, cabin width: 170 cm, elevator buttons within reach)

Rooms: 4 double rooms (rooms 101, 102, 201, 202), sufficient space in room for wheelchair movement, door width: 80 cm, height of light switch: 130 cm, height of window handle: 140 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width 80 cm, wheelchair-accessible area in bathroom: 150 cm x 100 cm, mirror cannot be adjusted, mirror height: 70 cm, height of bathtub ledge: 60 cm, roll-in shower and foldable shower chair available, sink not accessible with wheelchair, handrails and emergency call system available

Restroom: Door width 80 cm, length of restroom 140 cm, width of restroom 80 cm, height of toilet seat 40 cm, handrails and emergency call system available

Lamée

1, Rotenturmstrasse 15, Tel. +43-1-532 22 40, Fax +43-1-532 22 50-499

reception@hotellamee.com, hotellamee.com

General hotel information:Stepless main entrance (door width 160 cm, sliding door), stepless access to the breakfast room, elevator to all floors (door width: 120 cm, cabin depth: 210 cm, cabin width: 140 cm, elevator buttons within reach)

Rooms:1 single room, 1 double room, sufficient space in room for wheelchair movement, door width: 120 cm, height of light switch: 120 cm, height of window handle: 120 cm, height of beds not adjustable, furniture can be moved

Bathrooms:Door width: 120 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, adjustable mirror, handrails and emergency call system available

Toilet in the bathroom: Length of restroom: 120 cm, width of restroom: 120 cm, toilet seat height: 50 cm, handrails (next to the toilet) and emergency call system available

Le Meridien Wien – Starwood Hotels & Resorts

1, Robert-Stolz-Platz 1, Tel. +43-1-588 90–0, Fax +43-1-588 90–90 90

info@lemeridienvienna.com, www.lemeridienvienna.com

Parking space available, elevator from garage (door width: 90 cm, cabin depth: 157 cm, cabin width: 140 cm)

General hotel information:Stepless main entrance (door width 90 cm, single swinging door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom on the 1st underground level, elevator to all floors (door width 90 cm, cabin depth: 157 cm, cabin width: 140 cm, elevator buttons within reach)

Rooms:3 double rooms (rooms 207, 307, 407), sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 120 cm, height of window handle: 150 cm, height of beds not adjustable, furniture can be moved

Bathrooms:Door width: 90 cm, bathroom width: 82.5 cm, roll-in shower available (entry width: 151 cm), sink not accessible with wheelchair, mirror cannot be adjusted, mirror height: 85 cm, handrails and emergency call system available

Restroom: Door width: 85 cm, length of restroom: 48 cm, handrails (left and right), and emergency call system available

Leonardo

6, Matrosengasse 6-8, Tel. +43-1-599 01 0, Fax +43-1-599 01-900

[info.vienna@leonardo-hotels.com,](mailto:info.vienna@leonardo-hotels.com) [www.leonardo-hotels.com](http://www.leonardo-hotels.com)

Parking spaces available, 2 marked parking spaces for the disabled in the garage, elevator from garage (door width 80 cm, cabin depth 205 cm, cabin width 100 cm)

General hotel information: Stepless main entrance (door width 180 cm, automatic sliding door), stepless access to the breakfast room and restaurant, height of reception desk: 110 cm, elevator to all floors (door width 82 cm, cabin depth 210 cm, cabin width 100 cm), elevator buttons within reach

Rooms: 1 single room (room 410), 3 double rooms (rooms 210, 310, 510), sufficient space in room for wheelchair movement, door width 80 cm, height of light switch 160 cm, height of window handle: 120 cm, furniture can be moved, height of beds not adjustable

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 230 cm x 160 cm, height of bathtub ledge: 50 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 80 cm, mirror cannot be adjusted, mirror height: 110 cm, handrails (shower and toilet) and, emergency call system available

Toilet in the bathroom: Door width 80 cm, length of restroom: 90 cm, width of restroom: 160 cm, toilet seat height: 43 cm, handrails (next to the toilet) available

Meliá

22, Donau-City-Strasse 7, Tel. +43-1-90 104

[melia.vienna@melia.com,](mailto:melia.vienna@melia.com) [www.melia.com](http://www.melia.com)

Parking spaces for the disabled in the garage, elevator from garage

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, elevator to all floors (elevator buttons within reach)

Rooms: 7 double rooms, sufficient space in room for wheelchair movement, furniture cannot be moved, height of beds not adjustable

Bathrooms: Roll-in shower available, sink not accessible with wheelchair, mirror cannot be adjusted, handrails for shower and toilet

Toilet in the bathroom: Handrails (next to the toilet) available

Motel One

15, Europaplatz 3, Tel. +43-1-359 35 -0, Fax +43-1-359 35 -10

[wien-westbahnhof@motel-one.com,](mailto:wien-westbahnhof@motel-one.com) www.motel-one.com

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and the restaurant, wheelchair-accessible restroom available, elevator to all floors (elevator buttons within reach, announcements for people with impaired vision, buttons in Braille, guiding system for the blind)

Rooms: 5 single rooms (rooms 2122, 2206, 3206, 4206, 5206), 4 double rooms (rooms 2234, 3234, 4234, 5234), sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails (for shower and toilet) and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

Motel One Wien-Prater

2, Ausstellungstrasse 40, Tel. +43-1-729 78 00, Fax +43-1-729 78 00-10

wien-prater@motel-one.com, www.motel-one.com

Parking spaces for the disabled in the garage, elevator from garage

General hotel information:Stepless main entrance (automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available (basement), elevator to all floors (elevator buttons within reach)

Rooms: 7 double rooms, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, mirror cannot be adjusted, handrails available (for shower and toilet) and emergency call system available

Toilet in the bathroom: Handrails available

Radisson BLU Style Hotel

1, Herrengasse 12, Tel. +43-1-227 80–0, Fax +43-1-227 80–79

info.style.vienna@radissonblu.com, www.radissonblu.com/stylehotel-vienna

General hotel information:Stepless main entrance, automatic sliding door, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (basement), elevator to all floors (elevator buttons within reach)

Rooms:1 double room (room 101), sufficient space in rooms for wheelchair movement, height of the light switches: 134 cm, height of window handles: 160 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 350 cm x 110 cm, roll-in shower available (entry width of shower: 110 cm, wheelchair-accessible sink, height of bottom edge of sink: 73 cm, mirror cannot be adjusted, mirror height: 90 cm, handrails (shower) andemergency call system available

Toilet in the bathroom: Wheelchair-accessible space: Length: 110 cm, width: 90 cm, handrails (next to the toilet) and emergency call system available

roomz Vienna – Budget Design Hotel

11, Paragonstrasse 1, Tel. +43-1-743 17 77, Fax +43-1-743 18 88

welcome@roomz-vienna.com, www.roomz-vienna.com

General hotel information:Stepless main entrance (automatic sliding door, door width: 250 cm), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground-floor), elevator to all floors (door width: 200 cm, cabin depth: 250 cm, cabin width: 200 cm, elevator buttons within reach

Rooms:3 single rooms = 3 double rooms (rooms 103, 203, 303), sufficient space in room for wheelchair movement, door width: 80 cm, width of other doors: 100 cm, height of light switch: 70 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 100 cm, wheelchair-accessible area in bathroom: 500 cm x 500 cm, roll-in shower available, entry width: 120 cm, foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 65 cm, mirror cannot be adjusted, handrails (shower) and emergency call system available

Toilet in the bathroom: Length of restroom: 150 cm, width of restroom: 80 cm, handrails (left and right) and emergency call system available

Hotel Schani

10, Karl Popper Straße 22/Alfred Adler Straße 10, Tel. +43-1-955 07 15

reception@hotelschani.com, www.hotelschani.com

2 parking spaces for the disabled in the garage available, elevator from the garage (door width: 80 cm, cabin depth: 140 cm, cabin width: 120 cm)

General hotel information: Stepless main entrance (automatic sliding door), height of reception desk: 116 cm, stepless access to the breakfast room and the restaurant, wheelchair-accessible restroom available (basement floor), elevator to all floors (door width: 80 cm, cabin depth: 140 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms: 3 single/double rooms (rooms 122, 222, 322), sufficient space in room for wheelchair movement, door width: 92 cm, height of light switch: 68cm, height of window handles: 105 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 92 cm, wheelchair-accessible area in bathroom: 190 cm x 200 cm, roll-in shower and foldable shower chair available, wheelchair–accessible sink (bottom edge of sink: 70 cm), mirror cannot be adjusted, handrails (shower) and emergency call system available

Toilet in the bathroom: Toilet seat height: 47 cm, handrails (next to the toilet) and emergency call system available

Sofitel Vienna Stephansdom

2, Praterstrasse 1, Tel. +43-1-906 16-0, Fax +43-1-906 16-2000

[h6599@sofitel.com](mailto:h6599@sofitel.com), [www.sofitel-vienna-stephansdom.com](http://www.sofitel-vienna-stephansdom.com)

General hotel information: Stepless main entrance, revolving door, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available, elevator to all floors, elevator buttons within reach

Rooms: 4 double rooms (room 816, 916, 1016, 1116), sufficient space in rooms for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails available

Toilet in the bathroom: Toilet seat height: 45 cm, handrails available

Star Inn Hotel Premium Wien Hauptbahnhof

10, Gerhard-Bronner-Straße 5, Tel. +43-1- 235 90 09, Fax +43-1- 235 90 09-99

[wien.premium@starinnhotels.com](mailto:wien.premium@starinnhotels.com), www.starinnhotels.com

General hotel information:Stepless main entrance (automatic sliding door), stepless access to the breakfast room and the restaurant, wheelchair-accessible restroom available (lobby area), elevator to all floors (elevator buttons within reach)

Rooms: 5 double rooms, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and foldable shower chair available, wheelchair–accessible sink, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom:Handrails and emergency call system available

Suite Hotel am Kahlenberg

19, Am Kahlenberg 2–3, Tel. +43-1- 328 15 00-900, Fax +43-1-328 15 03

suitehotel@kahlenberg.eu, [www.kahlenberg.eu](http://www.kahlenberg.eu)

Parking space available

General hotel information:Stepless main entrance (single sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (in restaurant), elevator to all floors (elevator buttons within reach)

Rooms:1 double room (room 309), height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available

The Guesthouse Vienna

1, Führichgasse 10, Tel. +43-1-512 13 20

[office@theguesthouse.at,](mailto:office@theguesthouse.at) [www.theguesthouse.at](http://www.theguesthouse.at)

General hotel information: Main entrance via ramp (double swinging door), height of reception desk: 108 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (on the first basement floor), elevator to all floors (elevator buttons within reach)

Rooms: 1 double room (room 101), sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, sink not accessible with wheelchair, mirror cannot be adjusted, no handrails, emergency call system available

Toilet in the bathroom: Handrails available

The Ring, Vienna’s Casual Luxury Hotel – JJW Hotels & Resort

1, Kärntner Ring 8, Tel. +43-1-221 22–0, Fax +43-1-221 22–900

reservation@theringhotel.com, [www.theringhotel.com](http://www.theringhotel.com)

Parking space available

General hotel information:Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (hall), elevator to all floors (door width: 110 cm, cabin depth: 140 cm, cabin width: 156 cm, elevator buttons within reach, 15 rooms (including a few suites) with shower with low entry, no handrails

Rooms:1 double room (room 611), sufficient space in room for wheelchair movement, door width: 85 cm, height of light switch: 98 cm, height of window handle: 145 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 89 cm, wheelchair-accessible area in bathroom: 200 cm x 150 cm, height of bathtub ledge: 56 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 78 cm, mirror cannot be adjusted, mirror height: 106 cm, emergency call system available

Toilet in the bathroom: Toilet seat height: 50 cm, handrails and emergency call system available

The Ritz-Carlton

1, Schubertring 5-7, Tel. +43-1- 311 88, Fax +43-1-311 88-889

vienna@ritzcarlton.com, www.ritzcarlton.com/vienna

Parking space for the disabled available

General hotel information: Stepless main entrance (revolving door), wheelchair-accessible restroom available (lobby area), elevator to all floors, (door width: 140 cm, cabin depth: 140 cm, cabin width: 160 cm, elevator buttons within reach)

Rooms:5 double rooms (rooms 301, 305, 307, 338, 504), sufficient space in room for wheelchair movement, door width: 95 cm, height of light switch: 120 cm, height of window handles: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 85 cm, wheelchair-accessible area in bathroom: 140 cm x 140 cm, roll-in shower available, foldable shower chair available, wheelchair-accessible sink (bottom edge of sink: 75 cm), mirror cannot be adjusted, handrails (next to the shower) and emergency call system available

Toilet in the bathroom:Toilet seat height: 40 cm, handrails (next to the toilet) and emergency call system available

Zeitgeist Vienna

10, Sonnwendgasse 15, Tel. +43-1-902 65 -888, Fax +43-1-902 65 -800

booking@zeitgeist-vienna.com, [www.zeitgeist-vienna.com](http://www.zeitgeist-vienna.com)

Parking spaces for people with disabilities available in garage, elevator from garage

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available, elevator to all floors (elevator buttons within reach), guiding system for the blind

Rooms: 10 double rooms, sufficient space in rooms for wheelchair movement, furniture cannot be moved, height of beds is adjustable

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails available

Toilet in the bathroom: Handrails (next to the toilet) available

\*\*\*\*\*s Falkensteiner Hotel Wien Margareten

5, Margaretengürtel 142, Tel. +43-1-526 51 81 - 150, Fax +43-1-526 51 81 – 160

[reservierung.wien@falkensteiner.com](mailto:reservierung.wien@falkensteiner.com), [www.margareten.falkensteiner.com](http://www.margareten.falkensteiner.com)

Parking space for people with disabilities available; elevator from garage

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available elevator to all floors (elevator buttons within reach)

Rooms: 6 double rooms, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and foldable shower chair available, wheelchair-accessible sink, , mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

\*\*\*\*s Hotel Hilton Vienna Danube

2, Handelskai 269, Tel. +43-1-727 77–0, Fax +43-1-727 77–82200

info.viennadanube@hilton.com, www.vienna-danube.hilton.com

Parking space and elevator from garage available

General hotel information:Stepless main entrance (door width: 180 cm, automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground-floor), elevator to all floors (door width: 120 cm, cabin depth: 170 cm, cabin width: 125 cm, elevator buttons within reach)

Rooms:2 single rooms (rooms 113 and 115), door Width: 90 cm, height of light switch: 100 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 180 cm x 109 cm, roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails available (shower)

Toilet in the bathroom: Toilet seat height: 42 cm, handrails available (next to the toilet), length of restroom: 180 cm, width of restroom: 108 cm

\*\*\*\*\*s Hotel Imperial

1, Kärntner Ring 16, Tel. +43-1-501 10–0, Fax +43-1-501 10–410

hotel.imperial@luxurycollection.com, www.imperial.com

Parking space available, valet parking

General hotel information:Main entrance with one step via ramp (base: 100 cm, height: 20 cm), revolving door (door width: 170 cm), Side entrance with one step via ramp (base: 100 cm, height: 20 cm), single swinging door(door width: 95 cm). Height of reception desk: 110 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (mezzanine), elevator to all floors (door width: 110 cm, cabin depth: 100 cm, cabin width: 200 cm, elevator buttons within reach)

Rooms:1 double room (room 409), sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 130 cm, height of window handle: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 90 cm x 100 cm, sink not accessible with wheelchair, roll-in shower available, adjustable mirror, mirror height: 90 cm, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 45 cm, , length of restroom: 90 cm, width of restroom: 100 cm, handrails (next to the toilet) and emergency call system available

\*\*\*\*s Savoyen Vienna – Austria Trend Hotels & Resort

3, Rennweg 16, Tel. +43-1-206 33–0, Fax +43-1-206 33–9210

savoyen@austria-trend.at, www.austria-trend.at/Hotel-Savoyen-Vienna

Parking space available, 12 parking spaces for people with disabilities in the hotel garage, elevator from garage (door width: 120 cm, cabin depth: 195 cm, cabin width: 173 cm)

General hotel information:Stepless main entrance: double swinging door, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom on the 1st basement level, elevator to all floors (door width: 120 cm, cabin depth 195 cm, cabin width: 173 cm, elevator buttons within reach)

Rooms:6 double rooms (rooms 201, 205, 301, 401, 501, 601), sufficient space in room for wheelchair movement, door width: 95 cm, height of light switch: 90 cm, height of window handle: 124 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width 85 cm, wheelchair-accessible area in bathroom: 180 cm x 160 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 75 cm, mirror adjustable, mirror height: 105 cm, handrails (shower, sink) and emergency call system available

Toilet in the bathroom: Toilet seat height: 47 cm, length of restroom: 180 cm, width of restroom: 160 cm, handrails (left of the toilet) and emergency call system available

\*\*\*\*Amedia Hotel Wien

3, Landstrasser Hauptstrasse 153-155, Tel. +43-1-359 30 00, Fax +43-1-359 30 00-900

wien@plazahotesl.de, www.plazahotels.com

Parking space for people with disabilities available in the underground garage, elevator from garage

General hotel information:Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available, elevator to all floors, (elevator buttons within reach)

Rooms:5 single and double rooms, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

\*\*\*\*Am Stephansplatz

1, Stephansplatz 9, Tel. +43-1-534 05 0, Fax +43-1-534 05 710

office@hotelamstephansplatz.at, www.hotelamstephansplatz.at

General hotel information: Stepless main entrance (automatic sliding door), height of reception desk: 122 cm, stepless access to the breakfast room, wheelchair-accessible restoom available (1st floor), elevator to all floors (door width: 90 cm, cabin depth: 140, cabin width: 110 cm, elevator buttons within reach)

Rooms: 1 double room (room 311), sufficient space in room for wheelchair movement, door width: 90 cm, light switch height: 110 cm, window handle height: 165 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 180 cm x 160 cm, roll-in shower available, folding shower seat available, wheelchair-accessible sunk (bottom edge of sink: 68 cm), mirror adjustable, mirror height: 100 cm, handrails available (shower), emergency call system available

Toilet in bathroom: Toilet seat height: 47 cm, handrails (next to toilet) and emergency call system available

\*\*\*\*AM SPIEGELN dialog.hotel.wien

23, Johann-Hörbiger-Gasse 30, Tel. +43-1-889 30 93, Fax +43 1 889 30 93 -990

[email@amspiegeln.at](mailto:email@amspiegeln.at), [www.amspiegeln.at](http://www.amspiegeln.at)

General hotel information:Stepless main entrance (automatic sliding door), height of reception desk: 120 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (restaurant), elevator to all floors (door width: 90, cabin depth: 160 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms: 1 single room, sufficient space in room for wheelchair movement, door width: 80 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, mirror adjustable, roll-in shower available, folding shower chair available, wheelchair-accessible sink (bottom edge of sink; 60 cm), handrails available

Toilet in bathroom:Toilet seat height: 45cm, handrails available (next to toilet)

\*\*\*\*Hotel Ananas – Austria Trend Hotels & Resorts

5, Rechte Wienzeile 93–95, Tel. +43-1-546 20–0, Fax +43-1-545 42 42

ananas@austria-trend.at, www.austria-trend.at/wan

Parking space available, elevator from garage available (door width: 100 cm, cabin depth: 210 cm, cabin width: 210 cm)

General hotel information:Stepless main entrance (door width: 188 cm, automatic sliding door), height of reception desk: 115 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (basement), elevator to all floors (door width: 100 cm, cabin depth: 210 cm, cabin width: 210 cm, elevator buttons within reach)

Rooms:2 single rooms (rooms 234 and 236), door width: 100 cm, height of light switch: 100 cm, height of window handle: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width 93 cm, wheelchair-accessible area in bathroom: 150 cm x 130 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 63 cm, mirror cannot be adjusted, mirror height: 103 cm, handrails and emergency call system available

Toilet in the bathroom: Length of restroom: 150 cm, width of restroom: 130 cm, toilet seat height: 53 cm, handrails (right and left) and emergency call system available

\*\*\*\*Arenberg - BEST WESTERN Hotel Pension

1, Stubenring 2, Tel. +43-1- 512 52 91, Fax +43-1-513 93 56

[reservations@arenberg.at](mailto:reservations@arenberg.at), www.arenberg.at

3 marked parking spaces for the disabled in front of the hotel

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available, elevator to all floors (door width: 100 cm, cabin depth: 120 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms: 1 single room = double room (room 25), sufficient space in room for wheelchair movement, door width: 100 cm, light switch height: 50 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 100 cm, roll-in shower available

\*\*\*\*Arion Cityhotel Vienna

10, Hintschiggasse 1, Tel. +43-1-614 97, Fax +43-1-615 54 10

[infrocity@arion-hotels.com](mailto:info@arion-cityhotel.com), [www.arion-cityhotel.com](http://www.arion-cityhotel.com)

2 marked parking spaces for the disabled in the underground garage, elevator from garage (door width: 100 cm, cabin depth: 120 cm, cabin width: 120 cm)

General hotel information:Stepless main entrance (door width 200 cm, automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available (in public hotel area), elevator to all floors (door width: 100 cm, cabin depth: 120 cm, cabin width: 120 cm)

Rooms: 1 single room = double room (room 408), door width: 80 cm, sufficient space in room for wheelchair movement, height of light switch: 80 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width 80 cm, wheelchair-accessible area in bathroom: 140 cm x 120 cm, roll-in shower available, entry width 90 cm, foldable shower chair available, height of bathtub ledge: 40 cm, wheelchair-accessible sink, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

\*\*\*\*AZIMUT Vienna Delta Hotel

10, Sonnwendgasse 8, Tel. +43-1-961 64 00, Fax +43-1-961 64 00–950

info.wien@azimuthotels.com, n.azimuthotels.com/austria/vienna/azimut\_vienna\_delta\_hotel

Parking space available, elevator from garage available (door width: 100 cm, cabin depth: 350 cm, cabin width: 120 cm)

General hotel information:Stepless main entrance (double swinging door), stepless access to the breakfast room and restaurant, elevator to all floors (door width: 100 cm, cabin depth: 350 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms:1 double room (room 202), sufficient space in room for wheelchair movement, door width: 100 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width 100 cm, roll-in shower available, wheelchair-accessible sink, mirror adjustable, handrails and emergency call system available

Toilet in the bathroom: Handrails (next to the toilet) and emergency call system available

\*\*\*\*\*Hotel Bristol

1, Kärntner Ring 1, Tel. +43-1-515 16–0, Fax +43-1-515 16–550

hotel.bristol@luxurycollection.com, www.bristol.com

Parking space available

General hotel information:Stepless main entrance (door width: 100 cm, revolving door), height of reception desk: 140 cm, stepless access to the breakfast room and restaurant, elevator to all floors (door width: 77 cm, cabin depth: 163 cm, cabin width: 141 cm, elevator buttons within reach)

Rooms:2 double rooms (rooms 261 and 279). Sufficient space in room for wheelchair movement, door width: 89 cm, width of other doors: 95 cm, height of light switch: 130 cm, height of window handle: 133 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 89 cm, wheelchair-accessible area in bathroom: 180 cm x 150 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 67 cm, mirror cannot be adjusted, mirror height: 105 cm, handrails (right and left) and emergency call system available

Toilet in the bathroom: Toilet seat height: 52 cm, , length of restroom: 180 cm, width of restroom: 150 cm, handrails (next to the toilet) and emergency call system available

\*\*\*\*Hotel Courtyard by Marriott Wien Messe

2, Trabrennstrasse 4, Tel. +43-1-727 30, Fax +43-1-727 30–355

info@cy-wien-messe.at, www.marriott.de/hotels/travel/viefg-courtyard-vienna-prater-messe/

2 parking spaces for people with disabilities available in garage, elevator from garage

General hotel information:Main entrance via ramp (ramp height: 170 cm, door width: 93 cm, automatic sliding door), stepless side entrance (single swinging door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available on ground floor, elevator to all floors (elevator buttons within reach)

Rooms:6 double rooms (rooms 219, 319, 419, 519, 619, 719), sufficient space in room for wheelchair movement, door width: 87 cm, width of other doors: 87 cm, height of light switch: 80 cm, height of window handle: 70 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width 87 cm, roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom:Handrails and emergency call system available

\*\*\*\*Doppio – Austria Trend Hotels & Resorts

3, Rennweg 99/Rinnböckstrasse 1, Tel. +43-1-790 25-0, Fax +43-1-790 25-9210

[doppio@austria-trend.at](mailto:doppio@austria-trend.at), [www.austria-trend.at](http://www.austria-trend.at)/Hotel-Doppio

2 parking spaces for the disabled at hotel parking lot

General hotel information:Stepless main entrance (door width: 170 cm, automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available on ground floor, elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm, elevator buttons within reach)

Rooms:2 single rooms (rooms 101 and 102), door width: 90 cm, sufficient space in room for wheelchair movement, height of light switch: 90 cm, height of window handle: 160 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width 90 cm, wheelchair-accessible area in bathroom: 196 cm x 100 cm, roll-in shower available (entry width 120 cm), mirror adjustable, mirror height: 105 cm, wheelchair-accessible sink, bottom edge of sink: 80 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Length of restroom: 196 cm, width of restroom: 100 cm Toilet seat height: 50 cm, handrails (next to toilet) and emergency call system available

\*\*\*\*Falkensteiner Hotel Am Schottenfeld

7, Schottenfeldgasse 74, Tel. +43-1-526 51 81-150, Fax +43-1-526 51 81-170

[schottenfeld@falkensteiner.com](mailto:schottenfeld@falkensteiner.com), [www.schottenfeld.falkensteiner.com](http://www.schottenfeld.falkensteiner.com)

Parking space available, elevator from garage available (door width: 90 cm, cabin depth: 140 cm, cabin width: 100 cm)

General hotel information: Stepless main entrance (door width: 176 cm, automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom in basement, elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 100 cm, elevator buttons within reach)

Rooms: 1 single room (room 023), door width: 90 cm, height of light switch: 120 cm, height of window handles: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width 70 cm, height of bathtub ledge: 45 cm, roll-in shower and foldable shower chair available, sink not accessible with wheelchair, mirror cannot be adjusted, mirror height 100 cm, handrails available (at toilet and shower)

Toilet in the bathroom: Toilet seat height: 40 cm, handrails available (next to toilet)

\*\*\*\*Fleming’s Hotel Wien Westbahnhof – Worldhotels

7, Neubaugürtel 26–28, Tel. +43-1-227 37–0, Fax +43-1-227 37–99 99

[wien@flemings-hotels.com](mailto:wien@flemings-hotels.com), [www.flemings-hotels.com/hotels](http://www.flemings-hotels.com/hotels/flemings-hotelwien-westbahnhof)

Parking space available

General hotel information:Stepless main entrance (door width: 260 cm, automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (next to reception), elevator to all floors (door width: 90 cm, cabin depth: 210 cm, cabin width: 107 cm, elevator buttons within reach)

Rooms:1 single room (room 101), sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 80 cm, height of window handles: 135 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 85 cm, wheelchair-accessible area in bathroom: 140 cm x 220 cm, roll-in shower available (entry width: 150 cm), foldable shower chair available, wheelchair-accessible sink, mirror adjustable, mirror height: 100 cm, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 45 cm, length of restroom: 140 cm, width of restroom: 220 cm, handrails and emergency call system available

\*\*\*\*Hotel Kavalier

14, Linzer Strasse 165, Tel. +43-1-910 02–0, Fax +43-1-910 02–59

reservation@private-hotel.at, private-hotels.at/de/Kavalier

Parking space available in the underground garage, elevator from garage (door width: 92 cm, cabin depth: 150 cm, cabin width: 121 cm)

General hotel information:Stepless main entrance (door width: 210 cm, automatic sliding door), height of reception desk: 120 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground floor), elevator to all floors (door width: 92 cm, cabin depth: 150 cm, cabin width: 121 cm)

Rooms:1 double room (room 120), door width: 88cm, height of light switch: 80 cm, height of window handle: 160 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 88 cm, wheelchair-accessible area in bathroom: 245 cm x 185 cm, wheelchair-accessible sink, bottom edge of sink: 75 cm, mirror cannot be adjusted, mirror height: 108 cm, handrails in bathroom (next to shower, with integrated seat) available

Toilet in the bathroom: Toilet seat height: 45 cm, length of restroom: 245 cm, width of restroom: 185 cm, handrails (next to the toilet) and emergency call system available

\*\*\*\*Lindner Hotel Am Belvedere

3, Rennweg 12, Tel. +43-1-794 77–0, Fax +43-1-794 77–929

info.wien@lindnerhotels.at, [www.lindnerhotels.at](http://www.lindnerhotels.at)

1 parking space for the disabled available in underground garage, elevator from garage (door width: 91 cm, cabin depth: 141.20 cm, cabin width: 110.40 cm)

General hotel information:Stepless main entrance (door width 250 cm, automatic sliding door), stepless access to the breakfast room and restaurant, menu in Braille, wheelchair-accessible restroom available (1st basement level), elevator to all floors (door width: 91 cm, cabin depth: 141.20 cm, cabin width: 110.40 cm, elevator buttons within reach)

Rooms:7 double rooms (rooms 108, 208, 308, 408, 508, 608, 708), door width: 90 cm, sufficient space in room for wheelchair movement, height of light switch: 100 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 150 cm x 158.20 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 62 cm, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 46 cm, Length of restroom: 214.4 cm, width of restroom: 163.5 cm, handrails (next to the toilet) and emergency call system available

\*\*\*\*\*Hotel Marriott Vienna

1, Parkring 12a, Tel. +43-1-515 18–0

vienna.marriott.info@marriotthotels.com, [www.viennamarriott.at](http://www.viennamarriott.com)

Parking space available, parking space for people with disabilities available in the Weihburg garage, elevator from garage

General hotel information:Stepless main entrance (door width: 115 cm, swinging and revolving doors), height of reception desk: 130 cm, stepless access to breakfast room, access to restaurant: 1 step, wheelchair-accessible restroom available (hall & 2nd floor), elevator to all floors (door width: 95 cm, cabin depth: 140 cm, cabin width: 156 cm, elevator buttons within reach)

Rooms:6 single rooms = 6 double rooms (room 238 = fully equipped, 338, 438, 538, 638, 738), door width of the rooms: 80 cm, height of window handle: 150 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: door width 72.5 cm, wheelchair-accessible sink, bottom edge of sink: 62 cm, roll-in shower available, mirror adjustable, mirror height 128 cm, handrails (right at height of 1.15 meters) andemergency call system available

Toilet in the bathroom:Length of restroom: 170 cm, width of restroom: 82 cm, toilet seat height: 52 cm, handrails (next to the toilet) and emergency call system available

\*\*\*\*Hotel Mercure Josefshof Wien

8, Josefsgasse 4-6, Tel. +43-1-404 19, Fax +43-1-404 19–150

reservierung@josefshof.com, [www.josefshof.com](http://www.josefshof.com)

1 parking space for the disabled in the underground garage of the building, Elevator from garage (door width: 90 cm, cabin depth: 120 cm, cabin width: 95 cm)

General hotel information:Stepless main entrance with ramp (door width: 150 cm, single swinging door, automatic sliding door), height of reception desk: 160 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available on ground floor, elevator to all floors (door width: 90 cm, cabin depth 120 cm, cabin width: 95 cm, elevator buttons within reach)

Rooms: 1 double room (room 232), door width: 90 cm, width of other doors: 80 cm, height of light switch: 100 cm, height of window handle: 145 cm, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 100 cm x 170 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 70 cm, mirror height: 95 cm, mirror cannot be adjusted, emergency call system available

Toilet in the bathroom: Toilet seat height: 45 cm, handrails (both sides) and emergency call system available

\*\*\*\*Hotel Novotel Wien City

2, Aspernbrückengasse 1, Tel. +43-1-903 03 0, Fax +43-1-903 03–555

h6154@accor.com, www.novotel.com

parking space available

General hotel information:Stepless main entrance, door width: 180 cm, automatic sliding door, stepless access to the breakfast room and restaurant, elevator to all floors (door width: 90 cm, cabin depth: 209 cm, cabin width: 108 cm, elevator buttons within reach), wheelchair-accessible restroom available

Rooms:2 double rooms + 2 single rooms, sufficient space in room for wheelchair movement, door width: 90 cm, height of light switch: 102 cm, height of window handles: 156 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 450 cm x 400 cm, height of bathtub ledge: 57 cm with handrails (rooms 107, 111), roll-in shower available (rooms 105, 109), foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 81 cm, mirror cannot be adjusted, mirror height: 87 cm, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 54 cm, length of restroom: 184 cm, width of restroom: 130 cm, handrails and emergency call system available

\*\*\*\*Park Inn by Radisson UNO City, Vienna

22, Wagramer Strasse 16–18, Tel. +43-1-260 40–0, Fax +43-1-260 40–699

reservation.vienna@rezidorparkinn.com, www.parkinn.com/hotel.vienna

2 parking spaces for people with disabilities available in garage, elevator from garage (door width: 90 cm, cabin depth: 140 cm, cabin width: 106 cm)

General hotel information:Main entrance: 1 step, access via ramp, door width: 197 cm, automatic sliding door, height of reception desk: 115 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground floor), elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 106 cm, elevator buttons within reach)

Rooms:1 single room = 1 double room (room 002), sufficient space in room for wheelchair movement, door width: 105 cm, height of window handles: 140 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms:Door width: 100 cm, wheelchair-accessible area in bathroom: 256 cm x 228 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 83 cm, mirror adjustable, mirror height: 70 cm, handrails available (shower)

Toilet in the bathroom: Length of restroom: 430 cm, width of restroom: 182 cm, toilet seat height: 40 cm, handrails available

\*\*\*\*Park Royal Palace Vienna

14, Schlossallee 8, Tel. +43-1-89 11-0, Fax +43-1-89 11-9050

[park.royal.palace@austria-trend.at,](mailto:park.royal.palace@austria-trend.at) www.austria-trend.at/ prw

parking space for people with disabilities available, elevator from garage

General hotel information: Stepless main entrance (door width 200 cm, automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (lobby), elevator to all floors (door width: 90 cm, cabin depth: 205 cm, cabin width: 110 cm, elevator buttons within reach)

Rooms: 6 double rooms (rooms 203, 204, 303, 304, 403, 404), door width: 90 cm, sufficient space in room for wheelchair movement, height of light switch: 80 cm, height of window handle: 105 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, wheelchair-accessible area in bathroom: 150 cm x 120 cm, roll-in shower available (entry width: 90 cm), foldable shower chairs available, wheelchair-accessible sink, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 50 cm, handrails and emergency call system available

\*\*\*\*Renaissance Wien Hotel – Marriott International

15, Linke Wienzeile / Ullmannstrasse 71, Tel. +43-1-891 02–0, Fax +43-1-891 02–300

info@rh-wien.at, www.marriott.de

Parking spaces for the disabled available, elevator from garage (door width: 110 cm, cabin depth: 128 cm, cabin width: 142 cm)

General hotel information:Stepless main entrance (door width: 180 cm, double swinging door, revolving door), height of reception desk: 115 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (lobby), elevator to all floors (door width: 110 cm, cabin depth: 128 cm, cabin width: 142 cm, elevator buttons within reach, room numbers in Braille

Rooms:1 single room = 1 double room (room 131), sufficient space in room for wheelchair movement, door width: 80 cm, height of light switch: 110 cm, height of window handle: 160 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 190 cm x 190 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 70 cm, mirror adjustable, mirror height: 126 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Length of restroom: 190 cm, width of restroom: 190 cm, toilet seat height: 50 cm, handrails and emergency call system available

\*\*\*\*Simm´s

11, Simmeringer Hauptstraße 55, Tel. +43-1-743 44 11, Fax +43-1-43 44 11-905

[reservierung@simmshotel.at](mailto:reservierung@simmshotel.at), www.simmshotel.at

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and the restaurant, wheelchair-accessible restroom available, elevator to all floors (elevator buttons within reach)

Rooms: 2 double rooms, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, handrails available

Toilet in the bathroom: Handrails available

\*\*\*\*Vienna South-a Hilton Garden Inn affiliate Hotel

10, Hertha-Firnberg-Strasse 5, Tel. +43-1-605 30, Fax +43-1-605 30–580

hotel@viennasouth.com

4 parking spaces for people with disabilities available (garage and in front of building), Elevator from garage (door width: 180 cm, cabin depth: 220 cm, cabin width: 200 cm)

General hotel information:Stepless main entrance (door width: 150 cm, double swinging door and revolving door), height of reception desk: 110 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available (ground floor and upper floors), elevator to all floors (door width: 150 cm, cabin depth: 220 cm, cabin width: 200 cm, elevator buttons within reach)

Rooms:3 single rooms = 3 double rooms (rooms 1, 12, 212, 312), sufficient space in room for wheelchair movement, door width: 150 cm, height of light switch: 90 cm, height of window handle: 160 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 130 cm, wheelchair-accessible area in bathroom: 90 cm x 100 cm, roll-in shower available, entry width of shower: 100 cm, foldable shower chairs available, wheelchair-accessible sink, bottom edge of sink: 80 cm, mirror adjustable, mirror height: 100 cm, handrails (shower, sink) and emergency call system

Toilet in the bathroom: Toilet seat height: 50 cm, length of restroom: 90 cm, width of restroom: 100 cm, handrails available (next to the toilet) and emergency call system available

\*\*\*\*Vienna Sporthotel

3, Baumgasse 83, Tel. +43-1-798 82 01–0, Fax +43-1-798 82 01–415

info@vienna-sporthotel.at, [www.vienna-sporthotel.at](http://www.vienna-sporthotel.at)

5 parking spaces for people with disabilities in the garage, elevator from garage

General hotel information:Stepless main entrance via ramp, automatic sliding door, stepless side entrance, stepless access to the breakfast room and restaurant, elevator to all floors, (elevator buttons within reach), wheelchair-accessible restroom available (on ground floor)

Rooms:15 single rooms, 4 double rooms, sufficient space in rooms for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower available, wheelchair-accessible sink, mirror cannot be adjusted, handrails available (shower)

Restroom: Handrails available

\*\*\*7 Days Premium Hotel Wien

12, Hoffingergasse 33 / Corner of Oswaldgasse, Tel. +43-1-80 300 50

hotel.wien@7dayspremiumhotels.at, www.7dayspremiumhotels.at

1 parking space for the disabled in the hotel’s garage, elevator from garage (door width: 90 cm, cabin depth: 155 cm, cabin width: 105 cm)

General hotel information:Stepless main entrance (door width: 170 cm, automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available, elevator to all floors (door width: 90 cm, cabin depth: 155 cm, cabin width: 105 cm, elevator buttons within reach)

Rooms:1 double room (room 173), sufficient space in room for wheelchair movement, door width: 85 cm, height of light switch: 100 cm, height of window handle: 140 cm, height of beds not adjustable, furniture can be moved

Bathrooms:Door width: 85 cm, wheelchair-accessible area in bathroom: 170 cm x 130 cm, roll-in shower available, foldable shower chairs available, bottom edge of sink: 70 cm, mirror cannot be adjusted, mirror height: 90 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Handrails (next to the toilet) and emergency call system available

\*\*\*AllYouNeed Hotel Vienna 2

2, Grosse Schiffgasse 12, Tel. +43-05 01 14-0, Fax +43-05 01 14-099

stay@allyouneedhotels.at, [www.allyouneedhotels.at](http://www.allyouneedhotels.at)

parking spaces available, elevator from garage (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm)

General hotel information:Stepless main entrance (door width: 200 cm, double swinging door), height of reception desk: 110 cm, stepless access to the breakfast room, wheelchair-accessible restroom available (on ground floor), elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm, elevator buttons within reach)

Rooms:1 double room + 1single room, sufficient space in room for wheelchair movement, door width: 80 cm, width of other doors: 170 cm, height of light switch: 100 cm, height of window handle: 106 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 175 cm x 230 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, mirror cannot be adjusted, emergency call system available

Toilet in the bathroom: Toilet seat height: 40 cm, handrails available at toilet, length of restroom: 170 cm, width of restroom: 110 cm

\*\*\*Hotel Asperner Löwe

22, Aspernstrasse 96, Tel. +43-1-288 20 88, Fax +43-1-288 20 130

hotel@asperner-loewe.at, [www.asperner-loewe.at](http://www.asperner-loewe.at)

1 parking space for the disabled in front of the hotel, elevator from garage (door width: 110 cm, cabin depth: 145 cm, cabin width: 120 cm)

General hotel information:Stepless main entrance, door width: 280 cm, double swinging door, stepless access to the breakfast room, wheelchair-accessible restroom available (next to the breakfast room), elevator to all floors (door width: 110 cm, cabin depth: 145 cm, cabin width: 120 cm, elevator buttons within reach)

Rooms:1 double room (rooms 35), sufficient space in room for wheelchair movement, door width: 100 cm, width of other doors: 100 cm, height of window handle: 80 cm, height of light switch: 80 cm, height of beds not adjustable, furniture can be moved

Bathrooms: Door width 100 cm, wheelchair-accessible area in bathroom: 250 cm x 250 cm, height of bathtub ledge: 50 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 70 cm, mirror cannot be adjusted, handrails available (shower)

Toilet in the bathroom: Toilet seat height: 43 cm, handrails available

\*\*\*Beim Theresianum – Austria Trend Hotels & Resorts

4, Favoritenstrasse 52, Tel. +43-1-505 16 06, Fax +43-1-505 16 09

theresianum@austria-trend.at, www.austria-trend.at/Hotel-beim-Theresianum

Parking space available, elevator from garage (door width: 80 cm, cabin depth: 100 cm, cabin width: 90 cm)

General hotel information:Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, elevator does not go to all floors (door width: 80 cm, cabin depth: 100 cm, cabin width: 90 cm, elevator buttons within reach)

Rooms:2 double rooms (rooms 1, 2), door width: 120 cm, sufficient space in room for wheelchair movement, height of light switch: 160 cm, height of beds adjustable, furniture can be moved

Bathrooms: Door width: 120 cm, wheelchair-accessible area in bathroom: 200 cm x 200 cm, mirror adjustable, roll-in shower and foldable shower chair available, wheelchair-accessible sink, height of bottom edge of sink: 120 cm, handrails available (shower, wall), emergency call system available in bathroom

Toilet in the bathroom: Toilet seat height 60 cm, handrails and emergency call system available

\*\*\*Hotel Ibis Wien City

5, Schönbrunner Strasse 92, Tel. +43-1-590 07-0, Fax +43-1-590 07-555

[h3747@accor.com](mailto:h3747@accor.com), www.ibishotel.com/3747

1 parking space for the disabled in the garage, elevator from garage (door width: 90 cm, cabin depth: 210 cm, cabin width: 90 cm)

General hotel information:Stepless main entrance, automatic sliding door, stepless access to the breakfast room, wheelchair-accessible restroom available on the ground floor, elevator to all floors (door width: 90 cm, cabin depth: 210 cm, cabin width: 90 cm, elevator buttons within reach)

Rooms:1 single room (room 307), sufficient space in room for wheelchair movement, door width: 90 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, roll-in shower and foldable shower chair available, mirror adjustable, handrails (shower) and emergency call system available

Toilet in the bathroom: Handrails (right)and emergency call system available

\*\*\*Hotel Ibis Styles Wien City

19, Döblinger Hauptstrasse 2, Tel. +43-1- 903 77, Fax +43-1-903 77-150

[office@ibisstyleswien.com](mailto:office@ibisstyleswien.com), [www.ibisstyleswien.com](http://www.ibisstyleswien.com)

3 parking spaces for the disabled available in the garage, elevator from the garage (door width: 100 cm, cabin depth: 100 cm, cabin width: 100 cm)

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room, wheelchair-accessible restroom available (ground floor), elevator to all floors (door width: 100 cm, cabin depth: 100 cm, cabin width: 100 cm, elevator buttons within reach)

Rooms: 3 double rooms, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and folding shower chair available, wheelchair-accessible sink, mirror not adjustable, emergency call system available

Toilet in bathroom: Emergency call system available

\*\*\*Hotel Ibis Wien Messe

2, Lassallestrasse 7, Tel. +43-1-217 70-506, Fax +43-1-217 70-555

[h2736@accor.com](mailto:h2736@accor.com), www.ibishotel.com/2736

4 parking spaces for the disabled in the garage, elevator from garage (door width: 79 cm, cabin depth: 106 cm, cabin width: 110 cm)

General hotel information:Stepless main entrance (door width: 199 cm, double swinging door, automatic sliding door), height of reception desk: 111 cm, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available in the hall, elevator to all floors (door width: 100 cm, cabin depth: 100 cm, cabin width: 140 cm, elevator buttons within reach)

Rooms:4 double rooms, door width: 90 cm, height of window handles: 130 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms:Door width: 80 cm, wheelchair-accessible area in bathroom: 160 cm x 241 cm, roll-in shower available, foldable shower chairs available, wheelchair-accessible sink, height of bottom edge of sink: 64 cm, mirror adjustable, mirror height: 108 cm, handrails (shower)and emergency call system available

Toilet in the bathroom: Toilet seat height: 48 cm, length of restroom: 105 cm, width of restroom: 241 cm, handrails (left and right) and emergency call system available

\*\*\*JUFA

11, Mautner-Markhof-Gasse 50-54, Tel. +43-05 70 83-700, Fax +43-05 70 83-701

[wien@jufa.eu](mailto:wien@jufa.eu), [www.jufa.eu](http://www.jufa.eu)

Parking spaces available, 1 marked parking space for the disabled in front of the building

General hotel information:Stepless main entrance, door width: 104 cm, automatic sliding door, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available in the hall and near the seminar rooms, elevator to all floors (elevator buttons within reach, buttons in Braille)

Rooms:10 double rooms, door width: 100 cm, sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and foldable shower chair available, wheelchair-accessible sink, mirror cannot be adjusted

Toilet in the bathroom: Toilet seat height: 55 cm, handrails and emergency call system available

\*\*\*Messe Wien – Austria Trend Hotels

2, Messestrasse 2, Tel. +43-1-727 27 0, Fax +43-1-727 27-100

messe@austria-trend.at, www.austria-trend.at/mhw

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and restaurant, wheelchair-accessible restroom in the hall, elevator to all floors (door width: 90 cm, cabin depth: 200 cm, cabin width: 103 cm, elevator buttons within reach)

Rooms: 2 double rooms (rooms 127, 227), door width 79.5 cm, sufficient space in room for wheelchair movement, height of window handles: 147 cm, height of light switch: 80 cm, height of beds not adjustable, furniture cannot be moved

Bathroom:wheelchair-accessible area in bathroom: 230 cm x 180 cm, roll-in shower available, foldable shower chairs available, wheelchair-accessible sink, height of bottom edge of sink: 66 cm, mirror cannot be adjusted, handrails and emergency call system available

Toilet in the bathroom: Toilet seat height: 44 cm, handrails and emergency call system available

\*\*\*Seminarhotel Springer Schlössl

12, Tivoligasse 73, Tel. +43-1-813 39 29-35

[info@springer-schloessl.at](mailto:info@springer-schloessl.at), www.springer-schloessl.at

1 Parking space for the disabled available

General hotel information: Stepless main entrance (automatic sliding door), stepless access to the breakfast room and the restaurant, wheelchair-accessible restroom available (reception area), elevator to all floors (elevator buttons within reach)

Rooms: 1 single room (room 10), 1 double room (room 11), sufficient space in room for wheelchair movement, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower, handrails and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

\*\*\*Star Inn Hotel Wien Schönbrunn

15, Linke Wienzeile 224, Tel. +43-1-336 62 22, Fax +43-1-336 62 22-12222

[wien.schoenbrunn@starinnhotels.com](mailto:wien.schoenbrunn@starinnhotels.com), [www.starinnhotels.com](http://www.starinnhotels.com)

4 marked parking spaces for the disabled in the garage, elevator from garage

General hotel information:Stepless main entrance, automatic sliding door, stepless access to the breakfast room, wheelchair-accessible restroom available, elevator to all floors (elevator buttons within reach, guiding system for the blind)

Rooms:5 single rooms, height of beds not adjustable, furniture cannot be moved

Bathrooms: Roll-in shower and foldable shower chair available, wheelchair-accessible sink, mirror cannot be adjusted, handrails (for shower) and emergency call system available

Toilet in the bathroom: Handrails (next to toilet) and emergency call system available

\*\*Hotel Ibis Budget Wien Messe

2, Lassallestrasse 7a, Tel. +43-1-212 04 24, Fax +43-1-212 04 24-555

[h7098@accor.com](mailto:h7098@accor.com), www.ibisbudget.com

General hotel information:Stepless main entrance, door width: 250 cm, automatic sliding door, stepless access to the breakfast room and restaurant, wheelchair-accessible restroom available on ground floor, elevator to all floors (door width: 90 cm, cabin depth: 250 cm, cabin width: 100 cm, elevator buttons within reach)

Rooms:3 double rooms (rooms 001, 101, 201), door width: 100 cm, sufficient space in room for wheelchair movement, height of light switch: 110 cm, height of window handles: 130 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 100 cm, wheelchair-accessible area in bathroom: 280 cm x 220 cm, roll-in shower available, foldable shower chairs available, wheelchair-accessible sink, height of bottom edge of sink: 75 cm, mirror cannot be adjusted, mirror height: 90 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Toilet seat height: 47 cm, handrails and emergency call system available

\*\*Hotel Ibis Budget Wien Sankt Marx

3, Franzosengraben 15, Tel. +43-1-798 45 55, Fax +43 1 798 45 55-25

[h3706@accor.com](mailto:h3706@accor.com), www,ibisbudget.com

4 parking spaces for people with disabilities in the garage on 1st and 2nd lower level, elevator from garage (door width: 90 cm, cabin depth: 135 cm, cabin width: 140 cm)

General hotel information: Stepless main entrance, automatic sliding door, stepless access to the breakfast room, wheelchair-accessible restroom available on the ground floor next to reception, elevator to all floors (door width: 90 cm, cabin depth: 135 cm, cabin width: 140 cm, elevator buttons within reach)

Rooms: 4 single rooms = 4 double rooms (rooms 246, 346, 446, 546), door width: 100 cm, sufficient space in room for wheelchair movement, height of light switch: 160 cm, height of window handles: 100 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 80 cm, wheelchair-accessible area in bathroom: 190 cm x 150 cm, roll-in shower available (entry width 100 cm, wheelchair-accessible sink, bottom edge of sink: 73 cm, mirror cannot be adjusted, mirror height: 80 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Toilet seat height: 50 cm, handrails (next to the toilet) and emergency call system available

\*\*Hotel Kolping Wien Zentral

6, Gumpendorfer Strasse 39, Tel. +43-1-587 56 31–0, Fax +43-1-586 36 30

reservierung@kolping-wien-zentral.at, [www.kolping-wien-zentral.at](http://www.kolping-wien-zentral.at)

2 parking spaces for people with disabilities in the garage, elevator from garage (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm)

General hotel information:Stepless main entrance (door width 180 cm, automatic sliding door), height of reception desk: 75 cm, stepless access to the breakfast room, wheelchair-accessible restroom available on lower level, elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm, elevator buttons within reach)

Rooms:9 double rooms (Rooms 201, 301, 401, 501, 029, 129, 229, 329, 429), sufficient space in rooms for wheelchair movement, door width: 85 cm, height of light switch: 105 cm, height of window handle: 155 cm, height of beds adjustable, furniture can be moved

Bathrooms: Door width: 85 cm, wheelchair-accessible area in bathroom: 110 cm x 100 cm, roll-in shower and foldable shower chair available, wheelchair-accessible sink, bottom edge of sink: 79 cm, mirror cannot be adjusted, mirror height: 81 cm, handrails (shower) and emergency call system available

Toilet in the bathroom: Toilet seat height: 50 cm, length of restroom: 110 cm, width of restroom: 100 cm, handrails (left and right) and emergency call system available

\*Hotel Praterstern

2, Mayergasse 6, Tel. +43-1-214 01 23, Fax +43-1-214 78 80

info@hotel-praterstern.at, [www.hotelpraterstern.at](http://www.hotelpraterstern.at)

2 parking space for the disabled in front of the hotel

General hotel information:Stepless main entrance, single swinging door, entrance to the breakfast room: 1 step, elevator to all floors (door width: 90 cm, cabin depth: 140 cm, cabin width: 135 cm, elevator buttons within reach)

Rooms:4 double rooms (rooms 412, 420, 433, 442), sufficient space in room for wheelchair movement, door width: 90 cm, width of other doors: 90 cm, height of light switch: 120 cm, height of window handle: 100 cm, height of beds not adjustable, furniture cannot be moved

Bathrooms: Door width: 90 cm, roll-in shower available, wheelchair-accessible sink, bottom edge of sink: 71 cm, mirror adjustable, handrails and emergency call system available

Toilet in the bathroom: Handrails and emergency call system available

Vienna's Sightseeing Attractions

There are more than 100 major museums and sights in Vienna. Many of them are housed in historical buildings. For this reason, barrier-free access cannot always be guaranteed. Nevertheless, in most cases, ways have been found to make Vienna's main sights accessible for guests with disabilities and special needs. We suggest that you read the following descriptions and, with this information in mind, decide whether it would be advisable to bring an escort.

21er Haus (Vienna Card discount)

3, Belvedere Quarter, Schweizergarten, Arsenalstrasse 1, Tel. +43 1 795 57-770, public@21erhaus.at, Wed 11:00-21:00, Thu–Sun 11:00-18:00, open on public holidays

Main entrance: no steps, door width: 140 cm, automatic double swinging door, elevator: door width: 90 cm, cabin depth: 250 cm, cabin width: 100 cm, wheelchair-accessible restroom, 1 labeled parking space for people with disabilities, 2 wheelchair spaces in the Blickle cinema by the entrance on the right, seeing-eye dogs permitted, seating in collection area, tactile tours on the architecture of 21er Haus and the sculptures of Fritz Wotruba for blind and visually impaired people.

[www.21erhaus.at](http://www.21erhaus.at)

Akademie der Bildenden Künste, Gemäldegalerie (Vienna Card discount)

Academy of Fine Arts, Picture Gallery

1, Schillerplatz 3, second floor, Tel. +43 1 588 16-2222, Tue–Sun & public holidays 10:00–18:00, January 1, December 24 and 25: closed

Handrail for the visually impaired on the outside steps to the main entrance at Schillerplatz 3. Access to elevator in the corridor on the right.

Access for visitors with disabilities and special needs on Makartgasse 2, intercom system for porter (Tel. +43 1 588 16–1818) level access to the elevator in the entrance on the left. Intercom to attendant (Tel.: +43 1 588 16-1818). Wheelchair-accessible restroom available. Seeing-eye dogs permitted, wheelchair rental available, reduced admission for persons with disabilities.

[www.akademiegalerie.at](http://www.akademiegalerie.at) (only in German)

Akademietheater

3, Lisztstraße 1, Tel. +43 1 514 44–4140, info@burgtheater.at, Mon–Fri 09:00-17:00, from July 1 to August 15: Mon–Fri 10:00-14:00

Prior registration of wheelchairs is necessary! Tickets: register up to one week before the event: Tel. +43 1 514 44-4145

Main entrance: no steps, door width: 186 cm x 3, double swinging door, wheelchair-accessible access from sidewalk to the seats in the stalls left and right via the main entrance/box office foyer, 4 wheelchair seats: stalls, wheelchair-accessible rest room in left stalls, 3 wheelchair-accessible parking places opposite the main entrance, seeing-eye dogs permitted.

[www.burgtheater.at](http://www.burgtheater.at/)

Wheelchair-access information: www.burgtheater.at/Content.Node2/home/service/Barrierefrei-im-Burgtheater-Rollstuhlplaetze.at.php

Albertina (Vienna Card discount)

1, Albertinaplatz 1, Tel. +43 1 534 83, daily 10:00-18:00, Wed 10:00-21:00

Main entrance: no steps, door width: 190 cm, double swinging door (door swings outward). Access to all exhibition rooms, to the restaurant / café and to the Shop: no steps. All rooms are wheelchair-accessible. Wheelchair-accessible restrooms on levels 1 and -1, restroom on level 1: door width: 90cm, room dimensions: 180 x 110 cm, cloakroom elevator: door width: 100 cm, cabin dimensions: 200 x 110 cm, exhibition elevator: door width: 150 cm (1st door), 130 cm (2nd door), cabin dimensions: 270 x 260 cm, Seeing-eye dogs permitted. Wheelchair rental (prior arrangement necessary: Tel. +43 1 534 83–540). Guided tours in sign language available (prior arrangement necessary: Tel. +43 1 534 83–540), reduced admission for persons with disabilities. Please inform the Art Mediation department about guided tours for blind people and wheelchair uses in advance. Guided tours for the deaf: The Albertina offers deaf visitors guided tours in sign language in collaboration with the WITAF. The tour is given by an art mediator of the Albertina and accompanied by a sign language interpreter. Guided tours for people with dementia: The tour is for visitors with slight to moderate dementia and their escorts. Preparatory/follow-up material will be provided before the tour on request. Maximum 8 participants (plus 8 escorts). The tour lasts about 1-1.5 hours.

www.albertina.at

Alt-Wiener Schnapsmuseum

Old Vienna Schnapps Museum

12., Wilhelmstrasse 19:00–21:00, Tel. +43 1 815 73 00. Admission, guided tour and tasting by prior arrangement only, opening time: shop Mon–Fri 09:00-17:30

Main entrance: no steps (door width: 150 cm), access to all exhibition areas (door widths: 100 cm), 2 parking places in front of the building for visitors with disabilities, seeing-eye dogs permitted.

[www.schnapsmuseum.com](http://www.schnapsmuseum.com/)

Ankeruhr

Anker Clock

1, Hoher Markt 10/11

Daily at noon: a parade of figures with music. Christmas carols during Advent: daily at 17:00 and 18:00. Can only be viewed from outside.

Augarten Porzellanmanufaktur und Porzellanmuseum (Vienna Card discount)

Augarten Porcelain Manufactory and Porcelain Museum

2, Schloss Augarten, Obere Augartenstrasse 1, Tel. +43 1 211 24-0, museum & shop: Mon–Sat 10:00-18:00, the manufactory may only be visited on guided tours

Main entrance: no steps, double swinging door, wheelchair-accessible restroom, elevator: door width 120 cm, cabin depth: 180 cm, cabin width: 150 cm, seeing-eye dogs permitted.

www.augarten.at

Bank Austria Kunstforum Wien (Vienna Card discount)

1, Freyung 8, Tel. +43 1 537 33 26, daily 10:00-19:00, Fri 10:00-21:00

Main entrance: ramp, all rooms accessible without steps (elevator), wheelchair-accessible restroom, parking space for visitors with disabilities: "Freyung" underground garage, seeing-eye dogs permitted, special tours for the deaf and hard of hearing.

www.kunstforum.at

## Belvedere **(**Vienna Card discount**)**

3, Prinz-Eugen-Strasse 27, Tel. +43 1 795 57-0, Information and registration: Tel. +43 1 795 57-134, Text message: +43 664 800 141 268, public@belvedere.at

Reduced admission for persons with disabilities and their escorts (EUR 3 each). Tours in Austrian sign language as well as "seeing differently" (tactile tours) for the blind and visually impaired in groups are possible in the Upper and Lower Belvedere. People with visual impairments can be collected from the nearest tram station. Please provide information on this when making arrangement. Trained seeing-eye dogs (with ID) may be taken into all areas of the collection. A wheelchair is available at the cloakroom for visitors who have difficulty walking. Some seating is also available in the exhibition rooms or will be provided during the tours.

www.belvedere.at

## Oberes Belvedere (Vienna Card discount)

## Upper Belvedere

3, Prinz Eugen-Strasse 27, daily 10:00-18:00

Medieval Art, Baroque, Classicism, Romanticism, Biedermeier, art from around the year 1900 and Viennese Secession, as well as art from the 20th century.

Parking space for visitors with disabilities in front of the entrance at Prinz-Eugen-Strasse 27, Parking: 10:00–18:00. Main entrance: no steps (2 heavy swinging doors, door width: 102 cm). 2 elevators reachable via a ramp (staff will provide assistance), wheelchairs available at the cloakroom, wheelchair-accessible restroom segregated by gender on basement level (accessible via elevator), elevator: door width: 150 cm, cabin depth: 300 cm, cabin width: 160 cm, shop/café: a few steps (staff will provide assistance). Seeing-eye dogs permitted.

“seeing differently” tours (tactile tours) in the Upper Belvedere: The tours with picture descriptions and tactile support are particularly suitable for blind and visually impaired visitors. The following topics can be booked at all times:

* A palace to touch – the new touching model of the Upper Belvedere
* Ferdinand Georg Waldmüller and his time
* Gustav Klimt’s main work “The Kiss”

Multimedia guides with videos in Austrian Sign Language (OGS) are available to deaf and hearing impaired visitors. Over 30 videos provide information on selected works of the collection in the Upper Belvedere and on the palace and garden complex as well as the history of the Belvedere.

## Unteres Belvedere / Orangerie / Prunkstall (Vienna Card discount)

## Lower Belvedere / Orangery / Palace Stables

3, Rennweg 6, daily 10:00-18:00, Wed 10:00-21:00

Lower Belvedere: wheelchair-accessible entry at Rennweg 6a, ramp (access by ramp next to the visitor entrance): length: 600 cm, height: 200 cm, width of doors: 90 cm, wheelchair-accessible restroom in basement, accessible via elevator (90 x 140 cm). Lower Belvedere Shop: no steps. Parking space for visitors with disabilities in Ehrenhof Rennweg 6, parking: 10:00-18:00

Orangery and Prunkstall: no steps. Orangery entrance: wheelchair access via link corridor from Lower Belvedere to the Orangery, 2 single, paned doors (each 131 cm wide). Entrance to Prunkstall: no steps, door width: 125 cm. Wheelchair-accessible restroom in the Orangery. Orangery Shop: wheelchair-accessible. Seeing-eye dogs permitted. Guided tours for groups in sign-language and for the visually impaired (tactile tours).

## Winterpalais – Dependence Belvedere (Vienna Card discount)

## Winter Palace

1, Himmelpfortgasse 8, Tel. +43 1 795 57-134, daily 10:00-18:00

Wheelchair access through the main entrance. The ticket counter and museum are on the and floor and can be reached by elevator. A wheelchair is available for visitors who have difficulty walking. Museum stools can be rented at the ticket counter. Seeing-eye dogs (permit) are permitted. Wheelchair-accessible restroom. Disabled parking space at Rauhensteingasse 7.

www.belvedere.at

## Bestattungsmuseum

## Funeral Museum

11, Zentralfriedhof Gate 2, beneath Chapel of Rest 2, Tel. +43 1 760 67, Mon-Fri 09:00-16:30 (all year), Sat 10:00-18:30 (only from 1st March-2nd November)

Ramp: 6 % incline with intermediate landings of 120 cm length, wall opening of 160 cm and a passageway opening of 144 cm (from railing to railing); alternatively to the ramp: 12 steps 14.66 / 35 cm, wall opening 160 cm, handrail on both sides 144 cm, passageway opening 144 cm; double doors, total passageway opening 170 cm, height 250 cm; access to the museum area from double door entrance 170/210 cm; access to wheelchair-accessible restroom 100 /120 cm, single door; single doors to wheelchair accessible restrooms 90/210 cm.

www.bestattungsmuseum.at

## Brotfabrik Wien

10, Absberggasse 27, see website of individual institution for opening hours

Grounds: no steps, wheelchair-accessible restroom (restaurant Magdas Kantine and for events in the Expedithalle), elevators: door width: 90 cm, cabin depth: 210 cm, cabin width: 100 cm, labeled parking space for people with disabilities only on inquiry at the individual institution, seeing-eye dogs permitted.

Links to the individual institutions: http://www.expedithalle.at, http://www.brotfabrik.wien

## Burgtheater

1, Universitätsring 2, General Information: Tel. +43 1 514 44–4140, info@burgtheater.at, Mon-Fri 09:00-17:00, from July 1 to August 15: Mon-Fri 10:00-14:00

Guided tours: July and August daily 15:00 (English and German), September–June Mon–Thu 15:00 (German with English summary), Fri–Sun and public holidays 15:00 (English and German)

Special tours for visitors with disabilities and special needs on prior notification. Please note that you may have to climb steps. Side entrance: ramp will be mobilized, please ring the porter. Double swinging door, door width: 170 cm. 2 elevators: door width: 160 cm, cabin depth: 200 cm, cabin width: 180 cm. 12 wheelchair-accessible locations in the auditorium (access with the elevator). Prior arrangement necessary: Tel. +43 1 514 44–4145, Mon–Fri 09:00-16:00. Wheelchair-accessible restroom. 2 parking spaces for visitors with disabilities in the Burgtheater parking lot – Volksgarten side. Seeing-eye or partner dogs permitted.

www.burgtheater.at

Dokumentationsarchiv des österreichischen Widerstandes

Documentation Archives of the Austrian Resistance

1, Wipplingerstrasse 8, ground floor, Tel. +43 1 22 89 469–319, exhibition: Mon–Wed, Fri 09:00-17:00, Thu 09:00–19:00

Main entrance via courtyard: 1 step, wheelchair-accessible side entrance in passage Salvatorgasse via green double door. Access to exhibition rooms: no steps, archives not wheelchair-accessible.

www.doew.at

Donauturm Wien (Discounted elevator ride with the Vienna Card)

Danube Tower Vienna

22, Donauturmstrasse 4, Tel. +43 1 263 35 72

Observation terrace (at 150 m height) wheelchair-accessible via elevator (max. 3 wheelchairs at once). Special ramps (width: 99 cm, height: 25 cm). According to the building license, wheelchairs are prohibited on all other floors for safety reasons (escape routes). By way of compensation, wheelchair users can ride to the viewing terrace (150 m) for free.

Main entrance: via ramp: length: 100 cm, height: 10 cm, width: 118 cm, double swinging door. elevator: door width: 85 cm, cabin depth: 120 cm, cabin width: 85 cm (transport of only one wheelchair per cabin). Central floor (165 m): 25 steps up to the restaurant (170 m), 25 steps down to the café (160 m). Not accessible for wheelchair users. Wheelchair users only with escort (1 escort per wheelchair user at no charge). No wheelchair-accessible restroom in the tower (in Café-Restaurant Spoons, next to Danube Tower main entrance – same operator – wheelchair-accessible restroom available).

Parking space for people with disabilities, seeing-eye and therapy dogs permitted (with muzzle and leash), baby strollers may not be transported in the elevators.

www.donauturm.at

Esperanto Museum (Vienna Card discount)

1, Herrengasse 9, Palais Mollard, Tel. +43 1 534 10–700, esperanto@onb.ac.at. Tue–Sun 10:00-18:00, Thu 10:00-21:00, June-September daily 10:00-18:00, Thu 10:00-21:00, June, July, August and September also Mon 10:00-18:00.

Main entrance on first floor and access to all exhibition rooms: no steps, wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

[www.onb.ac.at](http://www.onb.ac.at/)/esperantomuseum

Sigmund Freud Museum (Vienna Card discount)

9, Berggasse 19, Tel. +43 1 319 15 96, daily 10:00-18:00

Entrance: 35 steps, no elevator, Seeing-eye dogs permitted.

www.freud-museum.at

Friedhof St. Marx

Cemetery of St. Marx

3, Leberstrasse 6–8, April-September 06:30-20:00, October–March: 06:30-18:30

Main entrance: door width: 76 cm, gravel path to Mozart's tomb, seeing-eye dogs permitted, restroom door width: 78 cm.

Ernst Fuchs Museum (Vienna Card discount)

14, Hüttelbergstrasse 26 in the Otto-Wagner-Villa, Tel. +43 1 914 85 75, Tue–Sat 10:00-16:00, Sun & Mon only by prior arrangement, ernstfuchsmuseum@gmail.com

Tours: daily by prior arrangement

Main entrance: 3 steps, single swinging door, inside the building: 6 steps, Roman bath on first floor reached via stairs, parking spaces for visitors with disabilities, museum not suitable for wheelchair users, no ramp.

[www.ernstfuchsmuseum.at](http://www.ernstfuchsmuseum.at/)

Globenmuseum (Vienna Card discount)

Globe Museum

1, Herrengasse 9, Palais Mollard, Tel. +43 1 534 10–710, globen@onb.ac.at, Tue–Sun 10:00-18:00, Thu 10:00-21:00, June, July and September also Monday 10:00-18:00

Main entrance on first floor: no steps, elevator access to the exhibition rooms on first floor (door width: 90 cm, cabin width: 110 cm, cabin depth: 140 cm), wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

www.onb.ac.at/globenmuseum

Haus des Meeres (Vienna Card discount)

House of the Sea

6, Fritz-Grünbaum-Platz 1, Tel. +43 1 587 14 17, daily 09:00-18:00, Thu 09:00-21:00

Main entrance: no steps, door width: 100 cm, all exhibition rooms accessible by elevator, elevator: door width: 150 cm, cabin depth: 200 cm, cabin width: 250 cm, wheelchair-accessible restroom. 3 wheelchair-users at once at a maximum.

www.haus-des-meeres.at

Haus der Musik. Das Klangmuseum (Vienna Card discount)

House of Music. The Museum of Sound

1, Seilerstätte 30, Tel. +43 1 516 48 51–0, daily 10:00-22:00

Main and side entrance: no steps, automatic sliding door, access to all exhibition rooms and café: no steps (via elevator), wheelchair-accessible elevator available, wheelchair-accessible restroom on first floor and first roof level. Tours in sign language on request.

www.hdm.at

Heeresgeschichtliches Museum (Vienna Card discount)

Museum of Military History

3, Arsenal, access via Ghegastrasse, Objekt 18, Tel. +43 1 795 61–0, daily 09:00-17:00

Main entrance: 3 steps (ramp), side entrance to Franz-Joseph Hall: 2 steps (ramp), elevator to upper floor, access to Tank Garden (Panzergarten) on ground floor, wheelchair-accessible restroom, 4 parking spaces for visitors with special needs, seeing-eye dogs permitted.

[www.hgm.at](http://www.hgm.or.at/)

Hermesvilla (Vienna Card discount)

13, Lainzer Tiergarten, access via Hermesstrasse, Tel. +43 1 804 13 24, service@wienmuseum.at, April 9 – October 31, Tue–Sun and public holidays 10:00-18:00

Access: Not approachable by car because the Lainz Game Reserve is a natural conservation area. Shuttle service on specific days between Lainzer Tor and Hermesvilla for people with disabilities, alternating Sat afternoon and Tue morning. Registration by telephone on Tel. +43 1 505 87 47 – 85 173 or [service@wienmuseum.at](mailto:service@wienmuseum.at). Meeting point: Lainzer Tor. Please bring your handicapped ID. Return from Hermesvilla to Lainzer Tor at 15:30 (on Saturdays) and 11:50 (on Tuesdays).

The minibus service “Fonds Soziales Wien” can also be used by visitors with disabilities ID for this service. For more information see: Behinderung.fsw.at/mobilitaet/freizeitfahrtendienst/index.html

Side entrance: no steps via stair lift. Special exhibition area in the ground floor accessible by wheelchair, wheelchair for rental and seats available, exhibition areas in the 2nd and 3rd floor not accessible by wheelchair. Shop and restaurant accessible via platform lift, wheelchair-accessible restroom at the restaurant.

www.wienmuseum.at

## Hofburg (Imperial palace)

Augustinerkirche (Hofburg)

1, Augustinerstrasse 3, Tel. +43 1 533 70 99

Main entrance: 3 steps and a ramp (width: 150 cm), double swinging door, access to Loreto Chapel: 5 steps, seeing-eye dogs permitted.

www.augustinerkirche.at (only in German)

Ephesos Museum, Hofjagd- und Rüstkammer, Sammlung alter Musikinstrumente (Vienna Card discount)

Ephesus Museum, Collections of Arms and Armor, Collection of Historic Musical Instruments

1, Hofburg, Heldenplatz, Tel. +43 1 525 24-0, Wed-Sun 10:00-18:00

Entrance: on left next to main entrance via wheelchair ramp (width about 300 cm), automatic gate and stairlift, operation with “Euro Key”, then 5 steps to the ticket counter, if possible please call the KHM porter about 15 minutes before arrival (Tel. 52524-7010; visitor service will accompany visitor to the elevator and into the building). Elevator available at ticket counter level (door width: 65 cm, cabin depth: 120 cm, cabin width: 140 cm). The collection of ancient instruments and the collections of arms and armor are only accessible via this elevator, the Ephesos Museum can only be reached from this level via steps (total 60 steps). Wheelchair-accessible restroom on 1st floor (level of Collection of Arms and Armor and Collection of Ancient Musical Instruments), wheelchair rental possible (please reserve on day before), 5 public disabled parking spaces on Heldenplatz. Special tours for people with special needs and tactile tours for the blind and visually impaired are available on request.

More information: kunstvermittlung@khm.at or Tel. +43 1 525 24-5202

www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote or www.khm.at

Imperial Apartments, Imperial Silver Collection, Sisi Museum (Vienna Card discount)

1, Hofburg, entrance Michaelerkuppel, Tel. +43 1 533 75 70, daily 09:00-17:30 (ticket office closes at 4:30), July, August: 09:00-18:00 (ticket office closes at 17:00)

Access: no steps, access to the exhibition rooms: elevator to the 2nd floor, access to restaurant / café: 1 step, elevator: door width: 90 cm, cabin depth: 140 cm, cabin width: 135 cm, wheelchair-accessible restroom on first floor, seeing-eye dogs permitted. Number of steps (Imperial Apartments): 72.

[www.hofburg-wien.at](http://www.hofburg-wien.at/)

Österreichisches Filmmuseum

Austrian Film Museum

1, Augustinerstrasse 1, Tel. +43 1 533 70 54–0, September–June: film several times a day

Main entrance: no steps, single swinging door, access to cinema and café: no steps, double door, office (Mon–Thu 10:00-18:00, Fri 10:00-13:00) and library (Mon and Thu 12:00-18:00): accessible via elevator, wheelchair-accessible restroom on first floor and second floor, inductive hearing system in the cinema, 2 wheelchair seating locations. Parking spaces for visitors with disabilities in the immediate vicinity (Albertinaplatz 2, at "Café Mozart”). Seeing-eye dogs permitted (in the first row).

www.filmmuseum.at

Österreichische Nationalbibliothek, Prunksaal (Vienna Card discount)

Austrian National Library, Grand Hall

1, Josefsplatz 1, Tel. +43 1 534 10–394, kommunikation@onb.ac.at, Tue–Sun 10:00-18:00, Thu 10:00-21:00, June, July and September also Mondays 10:00-18:00, main entrance on first floor: no steps, access to Grand Hall on second floor with elevator: (door width: 90 cm, cabin depth: 130 cm, cabin width: 122 cm), wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

www.onb.ac.at/prunksaal

Kaiserliche Schatzkammer Wien (Vienna Card discount)

Imperial Treasury Vienna

1, Schweizerhof, Tel. +43 1 525 24–0, daily, except Tue, 09:00-17:30

Main entrance: no steps, door width: 200 cm, double swinging door, followed by ramp to box office. Exhibition rooms: 20 steps and elevator, elevator (door width: 80 cm, cabin depth: 140 cm, cabin width: 110 cm), wheelchair-accessible restroom near the box office and the shop, wheelchair rental (please reserve at least one day ahead). Public parking spaces for people with disabilities on Heldenplatz.

www.kaiserliche-schatzkammer.at

Papyrusmuseum (Vienna Card discount)

Papyrus Museum

1, Heldenplatz, Neue Burg, Tel. +43 1 534 10–323, [papyrus@onb.ac.at](mailto:papyrus@onb.ac.at), Tue-Sun 10:00-18:00, Thu 10:00-21:00, June, July and September also Mondays 10:00-18:00

Main entrance at the central gate of the New Hofburg via left ramp: no steps (width: 2.8 m), Lobby: 7 steps up – hoist used to transport people (width: 96 cm, depth: 78 cm), service desk: 5 steps down – hoist used to transport people (width: 90 cm, depth: 132 cm), entrance to Papyrus Museum: 20 steps down, elevator available (width: 80 cm, depth: 90 cm), then 9 further steps down, no lift available. Parking space for visitors with disabilities in the short-stay parking area at Heldenplatz. Wheelchair-accessible restroom, seeing-eye and service dogs permitted.

www.onb.ac.at/papyrusmuseum

Schmetterlinghaus (Vienna Card discount)

Butterfly House

1, Burggarten (Palm House), Tel. +43 1 533 85 70, April–October: Mon–Fri 10:00–16:45, Sat, Sun & public holidays 10:00-18:15, November–March: daily 10:00-15:45

Main entrance: no steps, double door (width: 93 cm), wheelchair-accessible restroom nearby, seeing-eye dogs permitted.

www.schmetterlinghaus.at

Spanische Hofreitschule

Spanish Riding School (Vienna Card discount for morning exercise with music)

1, Michaelerplatz 1, Tel. +43 1 533 90 31, Ticket counter: daily 09:00–16:00

Main entrance: ramp: length: 100 cm, height: 40 cm, door width: 160 cm, double swinging door, wheelchair-accessible restroom, parking spaces for visitors with disabilities in the Inner Courtyard, guided tour for the visually impaired on request, wheelchair seats for the morning exercise and the tours by request, program information, prices and availability on request.

[www.srs.at](http://www.srs.at/)

Wiener Hofmusikkapelle

Chapel of the Imperial Palace

1, Hofburg-Schweizerhof, Tel. +43 1 533 99 27, Viewing: Mon & Tue 10:00-14:00, Fri 11:00-13:00, except public holidays

High Mass of the Chapel of the Imperial Palace with the Vienna Boys’ Choir, January–June and mid-September through December: every Sun (and December 25), 09:15, reservations: office@hofmusikkapelle.gv.at or Fax +43 1 533 99 27–75.

Main entrance: 20 steps, double swinging doors, 2 x 3 steps inside the building, no ramps.

Wheelchair places (with access by elevator) can be booked via the office of the Chapel of the Imperial Palace: office@hofmusikkapelle.gv.at or Fax: +43 1 533 99 27-75 / no wheelchair-accessible restroom

www.hofmusikkapelle.gv.at

Weltmuseum Wien

Museum of Ethnology

1, Neue Burg, Heldenplatz, Tel. +43 1 525 24–0

Expected to be closed until the end of 2017 for renovation work and new layout of the show collection.

www.weltmuseumwien.at

Hofmobiliendepot. Möbel Museum Wien (Vienna Card discount)

Hofmobiliendepot. Imperial Furniture Collection

7, Andreasgasse 7, Tel. +43 1 524 33 57–0, daily except Mon 10:00-18:00

Main entrance: no steps, door width: 180 cm, double swinging door. All areas accessible via elevator. Elevator 3rd–5th floor: door width: 90 cm, cabin depth: 160 cm, cabin width: 90 cm. Lifting platform to the first floor: door width: 83 cm, cabin depth: 117 cm, cabin width: 75 cm. Access to the restaurant / café: no steps, wheelchair-accessible restroom in the lobby, 2nd and 3rd floor. Seeing-eye dogs permitted. Guided group tours for wheelchair users on request.

www.hofmobiliendepot.at

Jüdisches Museum Wien (Vienna Card discount)

Jewish Museum Vienna

1, Dorotheergasse 11, Tel. +43 1 535 04 31, daily, Sun–Fri 10:00-18:00

Main entrance: no steps, door width: 162 cm, double swinging door. Access to all exhibition rooms and to the restaurant / café: no steps. Elevator: door width: 80 cm, cabin depth: 140 cm, cabin width: 110 cm. Wheelchair-accessible restroom. Guided tours for visitors with disabilities and special needs on request, discounted admission for people with disabilities EUR 8 (1 companion free) and people with social pass/mobility pass (photographic ID required)

[www.jmw.at](http://www.jmw.at/)

Kaisergruft / Kapuzinergruft (Vienna Card discount)

Imperial Burial Vault (Capuchins´ Crypt)

1, Neuer Markt / Tegetthoffstrasse, Tel. +42 1 512 68 53–88, daily 10:00-18:00 (last admission: 17:30), November 1 + 2, silent viewing.

Main entrance: no steps, automatic sliding door: 142 cm wide, elevator: door width: 90 cm, cabin depth: 135 cm, cabin width: 110 cm, access to all exhibition rooms: no steps, except 3 steps to the tomb of emperor Franz Joseph and to the burial vault chapel, wheelchair-accessible restroom. The touching of objects is not permitted due to reasons of preservation.

www.kaisergruft.at (only in German)

Karlskirche (Vienna Card discount)

Church of St. Charles

4, Karlsplatz, Tel. +43 1 504 61 87, Mon–Sat 09:00-18:00, Sun & public holidays 12:00-18:45

Last elevator showing of the cupola: 17:30 and Sun & public holidays 18:30. Visitors with ID for persons with disabilities: free entry and elevator to the panorama. Main entrance: 14 steps, heavy wooden door (usually open), door width: 300 cm. Side entrance: 13 steps, 2 tracks over the steps, wooden door. Ask staff for assistance. Interior: 11 steps. No wheelchair-accessible restroom, Seeing-eye dogs permitted.

www.karlskirche.at (only in German)

Kirche am Hof

1, Schulhof 1, Tel. +43 1 533 83 94 and +43 1 533 81 36, Mon–Sun 09:00-12:00 and 16:00-18:00

Main entrance: no steps, no wheelchair-accessible restroom, seeing-eye dogs permitted

Klimt Villa (Vienna Card discount)

13, Feldmühlgasse 11, Tel. +43 1 876 11 25, Thu-Sat 10:00-18:00 (last admission: 17:30) from March 15–July 14 and August 1–December 31; from July 15–July 31 and from January 1 to March 14, visits are possible for groups of 8 or more people by prior arrangement 3 days in advance; closed on gazetted public holidays.

Main entrance: no steps, revolving door. Access to the exhibition is wheelchair-accessible, the rooms also have few barriers. Wheelchair-accessible restroom, seeing-eye dogs permitted. The entire garden is wheelchair-accessible.

www.klimtvilla.at

Kuffner Sternwarte (Vienna Card discount)

Kuffner Observatory

16, Johann-Staud-Strasse 10, Tel. +43 1 89 174 150 000

Main and side entrance: steps, single swinging doors, auditorium: 15 steps and 6 steps, main building dome: 74 steps, seeing-eye dogs permitted.

www.planetarium.wien (only in German)

Kunsthalle Wien Karlsplatz (Vienna Card discount)

4, Karlsplatz / Treitlstrasse 2, Tel. +43 1 521 89–33, daily 11:00-19:00, Thu 11:00-21:00

Main entrance: ramp: length: 750 cm, width: 320 cm, incline: 6 %, door width: 236 cm, double swinging doors, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kunsthallewien.at](http://www.kunsthallewien.at/)

Kunst Haus Wien. Hundertwasser Museum (Vienna Card discount)

3, Untere Weissgerberstrasse 13, Tel. +43 1 712 04 91, daily 10:00-18:00

Main entrance and access to the restaurant / café: no steps, single swinging door, floors are uneven, elevator: door width: 200 cm, cabin depth: 120 cm, cabin width: 250 cm, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

www.kunsthauswien.com

Kunsthistorisches Museum Wien (Vienna Card discount)

Antiquities collection, Egyptian-Oriental collection, painting gallery, Kunstkammer Wien and coin collection

1, Maria-Theresien-Platz, Tel. +43 1 525 24–5202, kunstvermittlung@khm.at Tue–Sun 10:00-18:00, Thu 10:00-21:00, June-August: open daily

Side entrance: wheelchair-accessible via porter (entrance: Burgring 5, visitor service accompanies to elevator and into building), main entrance on Maria-Theresien-Platz: no ramp: 5 steps to ticket counter level, door width: 300 cm, double swinging door. 2 elevators to all floors (door width: 99 cm, cabin depth: 130 cm, cabin width: 150 cm). 3 wheelchair-accessible restrooms (ground floor, mezzanine, second floor). Wheelchair rental (by prior arrangement please). 5 public parking spaces for visitors with disabilities at Heldenplatz.

Guided tours for visitors with special needs as well as tactile tours for the blind and visually impaired on request. Three masterpieces of the Renaissance collection of the painting gallery, selected objects of the Kunstkammer, the Egyptian-Oriental collection and the antiquities collection are available to the blind and visually impaired as castings for touching. A brochure with image descriptions of this in Braille is available. The Kunsthistorisches Museum offers workshops for people with dementia. The museum as a place of encounter and sensory perception offers all sorts of ways to stimulate emotions in affected people by looking at art together and pursuing creative activities afterwards as a means of motivating active social interaction.

www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote or www.khm.at

Wheelchair users who visit the museum via Burgring 5 can purchase their tickets at the shop in the lobby.

Kunstplatz Karlsplatz

1st and 4th district, Karlsplatz

Guiding system for the visually impaired with special "leading stones” (grooves and knobs), which can be felt with canes or feet – for the passage between the individual artistic institutions on Karlsplatz (e.g. Künstlerhaus, Musikverein) and for crossing the Friedrichstrasse-Lothringerstrasse intersection (which has heavy traffic), the traffic lights have audible signals

www.karlsplatz.org (only in German)

Liechtenstein Garden Palace

9, Fürstengasse 1, Tel. +43 1 319 57 67-0, tours on for groups by prior arrangement

Gravel path to main entrance, main entrance: ramp: length: 360 cm, width: 250 cm, height: 21 cm, pitch: 6.11 %, door width: 143 cm, double swinging doors, exhibition rooms: no steps, library: 3 Steps, restaurant / café: accessible via garden without steps (gravel path), elevator: door width: 90 cm, cabin depth: 110 cm, cabin width: 150 cm, wheelchair-accessible restroom, parking space for visitors with disabilities: Fürstengasse, reduced admission for people with disabilities, seeing-eye dogs permitted (by prior arrangement: Tel. +43 1 319 57 67–0).

[www.palaisliechtenstein.at](http://www.palaisliechtenstein.at)

Liechtenstein City Palace (Stadtpalais Liechtenstein)

1, Bankgasse 9, Tel. +43 1 319 57 67-0, viewing only for groups and by prior appointment

Main entrance: 5 steps, double swinging doors, door width: 155 cm, side entrance: no steps, double swinging doors, door width: 155 cm, elevator: door width 90 cm, cabin depth 140 cm, cabin width 157 cm, wheelchair-accessible restroom, wheelchair, stairlift, mobile stairlift available (please notify requirements in advance, if possible), seeing-eye dogs permitted

www.palaisliechtenstein.com

Literaturmuseum der Österreichischen Nationalbibliothek (Vienna Card discount)

Literature Museum (of the Austrian National Library)

1, Johannesgasse 6, Grillparzerhaus, Tel. +43 1 534 10-780, lit@onb.ac.at, Tue-Sun 10:00-18:00, Thu 10:00-21:00, June, July, August and September also Mondays 10:00-18:00

Main entrance on the ground floor no steps, access to the exhibitions rooms in the 2nd, 3rd and 4th floors as well as to cloakroom in basement with elevator (elevator door: width 90 cm, cabin width 125 cm, cabin depth 140 cm, wheelchair-accessible restroom, seeing-eye dogs permitted, tours for people with disabilities and special needs on request

www.onb.ac.at/literaturmuseum

Otto Wagner Kirche zum hl. Heiligen Leopold

Church of St. Leopold (designed by Otto Wagner)

14, Baumgartner Höhe 1, Tel. +43 1 910 60-11007 / Katharina Baier

Viewings: Sat 16:00-17:00, Sun 12:00-16:00, guided tours: Sat 15:00, Sun 16:00 by prior arrangement, holy mass every Sunday & public holidays at 09:30 from Palm Sunday to St. Leopold's Day (November 15)

Back entrance on north side: no steps, main entrance: 12 steps, Interior: no steps, seeing-eye dogs permitted.

Madame Tussaud's Vienna (Vienna Card discount)

2, Riesenradplatz 5, Tel. +43 1 890 33 66, daily 10:00-18:00, last admission 17:00, reduced admission price for people with disabilities

Main entrance: not steps, double swinging door, wheelchair accessible restroom, elevator to each floor, seeing-eye dogs permitted. Specially trained staff available.

www.madametussauds.com/wien/

MAK – Österreichisches Museum für Angwandte Kunst/Gegenwartskunst (Vienna Card discount)

MAK - Austrian Museum of Applied Arts/Contemporary Art

1, Stubenring 5, Tel. +43 1 711 36–300 (porter), Wed–Sun 10:00-18:00, Tue 10:00-22:00

Wheelchair access at the staff entrance Weiskirchnerstrasse, elevator to the exhibition rooms: wheelchair-accessible restroom (first floor), seeing-eye dogs permitted.

www.mak.at

Michaelerkirche

1, Michaelerplatz, Tel. +43 1 533 80 00, daily 07:00-22:00, Sundays & public holidays 08:00-22:00. Crypt tours are held daily from April to October at 11:00 and 13:00 (except Sundays & public holidays), from November to March from Thursday to Saturday at 11:00 and 13:00 (except public holidays) and upon request at Tel. +43 650 533 80 03

Main and side entrance: no steps, double swinging doors, no wheelchair-accessible restroom, seeing-eye dogs permitted.

www.michaelerkirche.at (only in German)

MUSA Museum Startgalerie Artothek

MUSA Museum Start Gallery Artothek

1, Felderstrasse 6–8 (next to City Hall), Tel. +43 1 4000–8400, Tue, Wed, Fri 11:00-18:00, Thu 11:00-20:00, Sat 11:00-16:00

Main entrance: no steps via elevator, automatic sliding door, elevator: door width: 130 cm, cabin width: 160 cm, cabin length: 200 cm. All exhibition openings with sign-language translation, art education with sign-language translation on prior arrangement, induction loop for hearing impaired. 4 parking spaces for visitors with disabilities (3 under 50 m, 1 under 100 m away), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.musa.at

Museum Judenplatz (Vienna Card discount)

1, Judenplatz 8, Tel. +43 1 535 04 31, Sun–Thu 10:00-18:00, Fri 10:00-14:00

Main entrance and exhibition rooms: no steps, synagogue excavation not wheelchair-accessible, wheelchair-accessible restroom, discounted entry for people with disabilities EUR 8 (1 companion free) and people with social pass/mobility pass (photographic ID required).

[www.jmw.at](http://www.jmw.at/)

MuseumsQuartier Vienna (Vienna Card accepted at MQ-Point)

7, Museumsplatz 1, Tel. +43 1 523 58 81–1731

Access to all MuseumsQuartier institutions: no steps. All public elevators are suitable for wheelchairs. 6 free parking spaces for visitors with disabilities on the premises (access: Burggasse / Volkstheater) with proper identification and 4 parking spaces for visitors with disabilities in the parking garage (basement level 2 next to elevator, access: main entrance Museumsplatz). Wheelchair service in the MQ-Point by the main entrance: daily 10:00-19:00 free rental (form of ID left as a deposit). Wheelchair-accessible restroom by main entrance. Inductive audio systems in the auditoriums (Halle E + G). Seeing-eye dogs by prior arrangement with the respective cultural institutions.

[www.mqw.at](http://www.mqw.at/)

Az W – Architekturzentrum Wien (Vienna Card discount)

library: Mon, Wed, Fri 10:00-17:30, Sat, Sun 10:00-19:00

Main entrance and side entrance, as well as exhibition rooms, restaurant/café: no steps, door width: 88 cm, automatic folding doors, all rooms accessible without steps, wheelchair-accessible restroom, 3 parking spaces for visitors with disabilities, tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted. The Architecture Center also offers special architecture tours for the blind and visually impaired.

www.azw.at

Halle E and G

Tel. +43 1 524 33 21–0, office: 09:00-17:00

Main entrance and access to all exhibition rooms restaurant/café: no steps, double swinging door, door width: 160 cm, elevator: door width: 110 cm, cabin depth: 140 cm, cabin width: 160 cm), 6 parking spaces for visitors with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.halleneg.at

Kunsthalle Wien MuseumsQuartier (Vienna Card discount)

Tel. +43 1 521 89–33, daily 11:00-19:00, Thu 11:00-21:00

Main entrance, access to all exhibition rooms and restaurant/café: no steps, door width: 200 cm, elevator: door width: 110 cm, cabin depth: 138 cm, cabin width: 155 cm. A wheelchair will be provided on demand during the visit. Wheelchair-accessible restroom, parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.kunsthallewien.at](http://www.kunsthallewien.at/)

Leopold Museum (Vienna Card discount)

Tel. +43 1 525 70, daily except Tue 10:00-18:00, Thu 10:00-21:00, closed Tuesdays, open daily in June, July and August

Main entrance, access to all exhibition rooms and restaurant / café: no steps, double swinging door, 4 parking spaces for visitors with disabilities in the MuseumsQuartier area, elevator: door width: 90 cm, cabin depth: 210 cm, cabin width: 89 cm, wheelchair-accessible restroom in basement and first floor.

[www.leopoldmuseum.org](http://www.leopoldmuseum.org/)

mumok – museum moderner kunst stiftung Ludwig wien (Vienna Card discount)

mumok – museum of modern art ludwig foundation vienna

Tel. +43 1 525 00, Mon 14:00-19:00, Tue–Sun 10:00-19:00, Thu 10:00-21:00

Main and side entrance as well as restaurant/café: accessible via elevator, single swinging door, door width: 120 cm, elevator: cabin width: 90 cm, cabin depth: 140 cm, wheelchair-accessible restroom on levels -2, 0, 1.

www.mumok.at

Tanzquartier Wien/Studios

Accessible by elevator, all floors accessible by elevator, main stage: Halle G with a capacity of 300 seats and an inductive audio system, wheelchair-accessible restroom.

www.tqw.at

ZOOM Children's Museum (Vienna Card discount)

Tel. +43 1 524 79 08 (information & reservation)

4 participation areas for children age 0 – 14, main entrance: no steps (double swinging door: 170 cm), all rooms without steps, elevator by the steps near the Soundstudio, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

www.kindermuseum.at

Naturhistorisches Museum Wien (Vienna Card discount)

Natural History Museum

1, Maria-Theresien-Platz, Tel. +43 1 521 77, daily except Tue 09:00-17:30, Wed 09:00-21:00

Roof tours (steps!) Wed 18:30, Sun 16:00, groups upon prior arrangement (Tel. +43 1 521 77-335), guided tours for the blind are possible, special tour for the blind on the audio guide and a brochure in Braille

Main entrance: steps, single swinging door, "two-lane" ramp, each lane 35 cm wide. Side entrance (Burgring): no steps, direct access to elevator, Elevator: door width: 78 cm, cabin depth: 132 cm, cabin width: 78 cm. Access to restaurant / café: no steps, wheelchair accessible restroom, seeing-eye or other assistance dogs permitted in exhibition area.

[www.nhm-wien.ac.at](http://www.nhm-wien.ac.at/)

Neidhart Fresken (Vienna Card discount)

1, Tuchlauben 19, Tel. +43 1 535 90 65, Tue-Sun & public holidays 10:00-13:00 and 14:00-18:00, closed January 1, May 1, December 25 and public holidays that fall on a Monday

Exhibition area on 2nd floor accessible via steps, entrance is very narrow (66 cm), seeing-eye dogs permitted.

www.wienmuseum.at

Österreichisches Museum für Volkskunde (Vienna Card discount)

Austrian Museum of Folklore (Museum für Volkskunde)

8, Laudongasse 15–19, Tel. +43 1 406 89 05, Tue–Sun 10:00-17:00

Main entrance: no steps, door width: 180 cm, automatic sliding door. Access to permanent exhibition area and café: no steps, freight elevator to special exhibition rooms (assistance necessary), parking space for visitors with disabilities directly at the entrance, special tours for visually impaired visitors, seeing-eye dogs permitted.

[www.volkskundemuseum.at](http://www.volkskundemuseum.at/)

Parlament

Parliament

1, Dr.-Karl-Renner-Ring 3, Tel. +43 1 40 110–2400

Main entrance: wheelchair-accessible via an opening of the ramp wall left of the statue of Athena. Entire visitor’s center is free of barriers: elevators, multimedia stations, shop, café, toilets. Guided tours are adapted for visitors with disabilities and special needs. Guided tours without reservation as available. Groups only by prior reservation. Maximum 5 persons with wheelchairs possible.

www.parlament.gv.at

Pathologisch-anatomische Sammlung im Narrenturm-NHM (Vienna Card discount)

Collection of Anatomical Pathology in the Madhouse Tower – NHM

9, Spitalgasse 2, 6th courtyard, Tel. + 43 1 521 77 606, Wed 10:00-18:00, Sat 10:00–13:00, closed on public holidays.

Main entrance: no steps, wheelchair-accessible restroom, tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted in some parts.

[www.nhm-wien.ac.at/narrenturm](http://www.nhm-wien.ac.at/narrenturm) (only in German)

Phantastenmuseum

1, Josefsplatz 6, Tel. +43 1 512 56 81, daily 10:00-16:00

Main entrance: no steps, door width: 3 m, entrance always open, elevator to museum on 3rd floor, elevator: door width: 70 cm, cabin depth: 90 cm, cabin width: 110 cm, seeing-eye dogs permitted

www.phantastenmuseum.at/museum

Planetarium (Vienna Card discount)

2, Oswald Thomas-Platz 1 / Riesenrad, Tel. +43 1 89 174 150 000, performances: Tue–Sun (for times see program at www.planetarium.wien)

Main entrance: ramp: length: 72 cm, height: 10 cm, door width: 82 cm, double swinging door, all rooms accessible without steps, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.planetarium-wien.at](http://www.planetarium-wien.at/) (only in German)

Prater (free book of vouchers with Vienna-Card)

2, Prater 7/1, Tel. +43 1 728 05 16, the grounds are open all day all year round, from March 15 to October 31 the attractions operate daily 10:00-13:00, subject to changes in the weather, after which time only some attractions are open.

Parking space for visitors with disabilities at Riesenrad (Giant Ferris Wheel) and Schweizerhaus (Waldsteingartenstraße). Wheelchair-accessible restrooms: Messegelände / Parkplatz, 1.-Mai-Strasse (in the middle), Calafattiplatz.

www.prateraktiv.at

Pratermuseum (Vienna Card discount)

2, Oswald-Thomas-Platz 1 (at the Planetarium, Giant Ferris Wheel), Tel. +43 1 726 76 83, Fri–Sun and public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1 and December 25 and on public holidays that fall on a Monday

Main entrance: no steps, 2 parking spaces for visitors with disabilities next to the museum (1.-Mai-Strasse), no steps between parking spaces and the museum, main part of the exhibition: no steps, gallery is only accessible via steps, access to exhibition hall: 20 steps, wheelchair-accessible restroom (entrance area), seeing-eye dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at/)

Rathaus

City Hall

1, Friedrich-Schmidt-Platz 1, Tel. +43 1 525 50 (Mon–Fri 08:00-18:00), guided tours: Mon, Wed, Fri 13:00 (except public holidays, when the city council is in session and large events are taking place), Good Friday, December 24 and December 31). Groups: arrangements must be made in writing at least one month ahead of time by email: stadtinformation@post.wien.gv.at

Main entrance: ramp: length: 540 cm, height: 47 cm, door width: 92 cm, single swinging door (push the button to open the door), elevator near stair no. 7: door width: 92 cm, cabin depth: 240 cm, cabin width: 130 cm, passage to elevator: 110 cm, elevator near stair no. 8: door width: 92 cm, passage to elevator: 88 cm, cabin width: 110 cm, cabin depth 210 cm, wheelchair-accessible restroom / changing room (near stair no. 8), parking spaces for visitors with disabilities (Lichtenfelsgasse, Felderstrasse, Friedrich-Schmidt-Platz), seeing-eye dogs permitted.

Multimedia guides in Austrian and English sign language are available free of charge upon presentation of an official photographic form of ID (passport, identity card, driver’s license).

[www.wien.gv.at/english/cityhall/tours.htm](http://www.wien.gv.at/english/cityhall/tours.htm)

Remise – Verkehrsmuseum der Wiener Linien (Vienna Card discount)

Remise – Wiener Linien Transport Museum

3, Ludwig-Koessler-Platz, Tel. +43 1 7909–46803

Wed 09:00-18:00, Sat, Sun 10:00-18:00

Main entrance and exhibition rooms: no steps, wheelchair-accessible restroom.

www.remise.wien

Riesenrad (Vienna Card discount)

Giant Ferris Wheel

2, Riesenradplatz 1, Tel. +43 1 729 54 30, January, February, November, December 10:00-20:00, March, April, October 10:00–22:00, May–September 09:00-00:00

Main entrance: no steps, door width 200 cm, double swinging door, access to all exhibition rooms and to the restaurant / café: no steps, ramp for wheelchair, all special wagons of the Ferris Wheel are suitable for extra wide wheelchairs, parking spaces for visitors with disabilities – parking structure on Ausstellungstrasse, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.wienerriesenrad.com

Römermuseum(Vienna Card discount)

Roman Museum

1, Hoher Markt 3, Tel. +43 1 535 56 06, Tue–Sun & public holidays 09:00-18:00, closed on January 1, May 1 and December 25

Main entrance and shop area: no steps. Rear exhibition area only accessible via 8 steps, excavations below street level Exhibition area on the first floor accessible by use of a stair-climbing device. Wheelchair rental available, Hands-on objects for partially-sighted visitors. Multimedia guide in sign language available. Guided tours through the permanent exhibition for blind and partially-sighted are available by prior arrangement (Tel. +43 1 505 87 47–85 180). Wheelchair-accessible restroom on ground floor. Parking spaces at Bauernmarkt 9 and Salvatorgasse 7, no parking spaces for visitors with disabilities at the museum.

www.wienmuseum.at

Schokoladenmuseum

Chocolate Museum

23, Willendorfer Gasse 2–8, Tel. +43 1 667 21 10–19, office@schokomuseum.at

Opening times: Mon–Sat 09:00-16:00, guided tours: Mon-Thu 14:00, Sat 10:00 and 11:00, additionally from 1 October to 31 March: Sun 10:00-16:00, individual tours for groups of 15 people or more upon prior arrangement.

Main entrance: no steps, exhibition rooms: no steps, production rooms: approx. 25 steps

www.schokomuseum.at

## Schloss Schönbrunn (Vienna Card discount with various combination tickets)

Schönbrunn Palace

13, Schönbrunner Schlossstrasse, Tel. +43 1 811 13-239, November–March: daily 08:30–17:00, April–June, September and October: daily 08:30-17:30, July and August: daily 08:30-18:30 (last admission 30 minutes before closing), guided tours for children: from January 14 to February 12: Sat, Sun at 11:00 and 14:00. Main entrance: no steps. Access to all exhibition rooms: no steps. Freight elevator for extra wide wheelchairs: door width: 160 cm, cabin depth: 220 cm, cabin width: 156 cm. Elevator: door width: 90 cm, cabin depth: 95 cm, cabin width: 139 cm.

Free wheelchair rental – contact attendant at main portal (3 wheelchairs), at Hietzinger Tor and at Meidlinger Tor (1 wheelchair each). Second floor exhibition rooms accessible by elevator. Parking for visitors with disabilities at main entrance portal (Schönbrunner Schlossstrasse, 3 parking spaces), Meidlinger Tor (2 parking spaces) as well as close to Kavalierstrakt and Valerietrakt (2 parking spaces each) and Fürstenstöckl (1 parking space). Wheelchair-accessible restrooms on both floors. Seeing-eye dogs permitted. Supplemental devices available for the visually impaired. Tours for visitors with disabilities or special needs on request. Museum Sign Language Guide available in ÖGS and IS for the Imperial or Grand Tour, prior reservation recommended, further information: [www.schoenbrunn.at/besucherinfo/audioguide/oegs-guide.html](http://www.schoenbrunn.at/besucherinfo/audioguide/oegs-guide.html)

Visitors' center in the Gardetrakt by the main gate, access without stairs, door width: approx. 144 cm, exit with wheelchair lift – platform 110/140 cm, door width: 90 cm in the corridor area and 94 cm to the outdoors, 1 wheelchair-accessible restroom.

www.schoenbrunn.at

Schloss Schönbrunn erleben (Vienna Card discount)

Schloss Schönbrunn Experience

Tel. +43 1 811 13–239, Sat, Sun and public holidays 10:00-17:00, ticket office closes at 16:00, varying opening hours: November 6 and November 21–January 8 daily from 10:00-17:00 (ticket office closes: 16:00)

Differing opening times: February 4–12, March 15–November 5 and November 18–January 7 2018 daily from 10:00-17:00 (ticket office closes: 16:00)

Tours: Sat, Sun and holidays at 10:30, 13:30 and 15:00

Until January 7, February 4–12, April 10–18, July 1–September 10, November 2 & 3, December 24–January 7 2018, the tours take place daily at 10:30, 13:30 and 15:00.

Main entrance: no steps via ramp (length: 1020 cm, height 120 cm), door width: 260 cm, double door, 3 parking spaces for visitors with disabilities (see Schönbrunn), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.kaiserkinder.at, [www.schoenbrunn.at](http://www.schoenbrunn.at)

Gloriette (Vienna Card discount)

Tel. +43 1 811 11–239, March 15 – June and September: daily 09:00-18:00, July and August: daily 09:00-19:00, October 1-28, 2016: daily 09:00-17:00, October 29 – November 5: daily 09:00-16:00 (last admission 30 minutes before closing).

Main entrance: 25 steps to the ticket office, 76 steps to the terrace, door width: Terrace: 101 cm, ticket office: 81 cm, single revolving door, turnstile: 53 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

Irrgarten, Labyrinth und Labyrinthikon Spielplatz (Vienna Card discount)

Maze, Labyrinth and Labyrinthikon Playground

Tel. +43 1 811 13–264, March 15 – June and September: daily 09:00-18:00, July and August: daily 09:00-19:00, October, 1–28, 2016: daily 09:00-17:00, October 29 – November 5: daily 09:00-16:00 (last admission 30 minutes before closing)

Main entrance: no steps via park, door width: 100 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

Kronprinzengarten (Vienna Card discount)

The Privy Garden

Tel. +43 1 811 13–239, March 15 – June: daily 09:00-17:00, July & August: 09:00-18:00, September – October 28: daily 09:00-17:00, October 29 – November 5: daily 09:00-16:00 (last admission 30 minutes before closing)

Main entrance: no steps, door width: 97 cm, double swinging door, for parking spaces for visitors with disabilities see Schönbrunn Palace, wheelchair-accessible restroom in main palace building or Kochhof, seeing-eye dogs permitted.

Orangerie Garden (Vienna Card discount)

Tel. +43 1 811 13–239, March 15– June daily: 09:00-17:00, July & August 09:00-18:00, September–October 28: daily 09:00-17:00, October 29 – November 5: daily 09:00-16:00 (last entry 30 minutes before closing time)

Main entrance: no steps, door width: 87 cm, entrance to Orangery: 2 steps + ramp (width: 100 cm), double door (width: 226 cm), for wheelchair-accessible parking see Schloss Palace, wheelchair-accessible restroom in palace or Kochhof, seeing-eye dogs permitted.

Schlosspark

Palace Garden

Daily until dusk, some sights only accessible through gentle climbs and over gravel paths. Seeing-eye dogs permitted. Sightseeing-train *(discounted with* ***Vienna Card****)* through the palace park with hydraulic auto-lift for wheelchairs. Daily between 10:00 and 18:00 from mid March until the end of October. Reduced price for wheelchair-users. Schedule: www.zoovienna.at/tiergarten-und-besucher/panoramabahn; www.bundesgaerten.at

Palmenhaus (Vienna Card discount)

Palmery

Tel. +43 1 877 50 87–406, May–September: daily 09:30-17:30, October–April: daily 09:30-16:30

Closed until end of November 2013 and from March 2014 for renovations, opened on Sat, Sun & public holidays.

Entrance: 1 step (traversed by ramp if necessary, ramp: length: 110 cm, height: 18 cm), door width: 110 cm, single heavy swinging door, floor quite moist in some places. Wheelchair-accessible restroom in Desert Experience House opposite (50 m) with stepless entrance, door width: 140 cm, automatic sliding door, seeing-eye dogs permitted. Tours for visitors with disabilities and special needs on request (groups of more than 10).

www.zoovienna.at, www.bundesgaerten.at

Wagenburg (Vienna Card discount)

Imperial Coach Collection Vienna

13, Schönbrunn Palace, Tel. +43 1 525 24–0, May–October: daily 09:00-18:00, November–April: daily 10:00-16:00

Main entrance: steps (more than 3 cm), double doors (each 68 cm wide), entrance to the collection: double swinging doors, total width 130cm, exhibition area: flat floors, wheelchair-accessible. Second floor area reachable via steps (width 128 cm, 12 steps, landing, then 155 cm, 10 steps, handrail on both sides of the steps, 100 cm high). Restroom outside Coach Collection, not currently wheelchair-accessible. Special tours for people with special needs on request.

More information: kunstvermittlung@khm.at or Tel. +43 1 525 24-5202

www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote

www.kaiserliche-wagenburg.at

Wüstenhaus (Vienna Card discount)

Desert Experience House

Tel. +43 1 877 92 94–500, January–April: daily 09:00-17:00, May–September: daily 09:00-18:00, October-December: daily 09:00-17:00

Main entrance: no steps, automatic sliding doors, access to the exhibition rooms: no steps, wheelchair-accessible restroom, parking space for visitors with disabilities near Hietzing entrance, about 100 meters from building, seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

[www.zooviennat.at](http://www.zooviennat.at), [www.bundesgaerten.at](http://www.bundesgaerten.at)

Zoo (Vienna Card discount)

13, Maxingstrasse 13b, Tel. +43 1 877 92 94–500, November–January: daily 09:16:30, February: daily 09:00-17:00, March, October (until end of summer time): daily 09:00-17:30, May–September: daily 09:00-18:30

Main entrance: no steps, single swinging door, access to buildings and enclosures without steps or via ramp, 6 wheelchair-accessible restrooms, parking space for visitors with disabilities (Elisabethallee, entrance Tirolerhof), trained guide dogs and seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

www.zoovienna.at

Secession (Audio guide free with the Vienna Card discount)

We use iBeacons technology and offer free audio tours for smartphones)

1, Friedrichstrasse 12, Tel. +43 1 587 53 07, Tue–Sun & public holidays 10:00-18:00

Closed: December 25, December 24: 10:00-16:00, January 1: 12:00-18:00

Side entrance: reachable via exterior elevator, door width 120 cm, single swinging door. Main entrance: 13 steps, main exhibition rooms accessible by elevator. Access to all exhibition rooms: elevator. Elevator: door width: 80 cm, cabin depth: 105 cm, cabin width: 80 cm. Beethoven Frieze: 15 steps (escort required). Drawing Room: 24 steps. No wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.secession.at](http://www.secession.at/)

Stephansdom

St. Stephen's Cathedral

1, Stephansplatz, Tel. +43 1 515 52–3054, Mon-Sat 06:00-22:00, Sun & public holidays 07:00-22:00

Guided tours of Cathedral: Mon–Sat 10:30, 15:00, Sun and public holidays: 15:00 (April-October: in English daily 15:45), evening guided tours with roof tour (not wheelchair-accessible): Start of June until September (weather-permitting): Sat 19:00 (with slide show and tour of roof: steps!). Guided tours of catacombs (20 steps, not wheelchair-accessible): Mon–Sat 10:00-11:30 and 13:00-16:30, Sun & public holidays 13:00-16:30 (every half hour; if necessary, every quarter hour), audio guide tour Mon–Sat 09:00-11:30, 13:00-16:30, Sun & public holidays 13:00-16:30

North Tower & SouthTower: 09:00-18:00

Treasury/Museum: 10:00-18:00

Main entrance: no steps, door width: 120 cm, double swinging doors, side entrance: 3 steps, door width: 120 cm, double swinging doors, access to the Treasuries and museum by elevator (warning: steps!), not wheelchair-accessible, daily from 10:00-18:00. Closed Sun and public holidays. North Tower: access via elevator only (door width: 65 cm) and 12 steps (not wheelchair-accessible). South Tower: 343 steps (not wheelchair-accessible). Seeing-eye dogs permitted. Parking space for visitors with disabilities (Singerstrasse).

www.stephanskirche.at

Synagoge, Wiener Stadttempel

Synagogue, Jewish City Temple

1, Seitenstettengasse, Tel. +43 1 535 04 31, guided tours: Mon–Thu 11:30 and 14:00

Main entrance: 5 steps, door width 70 cm, automatic sliding door, access to all exhibition rooms: steps, no wheelchair-accessible restroom.

www.jmw.at

Technisches Museum (Vienna Card discount)

Vienna Museum of Technology

14, Mariahilfer Strasse 212, Tel. +43 1 899 98–0, Mon–Fri 09:00-18:00, Sat, Sun & public holidays 10:00-18:00

Main entrance: no steps, door width 160 cm, automatic double swinging door, wheelchair rental. All rooms accessible with the elevators or special wheelchair elevators (ask museum staff for assistance). Access to restaurant by elevator, elevator: door width: 88 cm, cabin depth: 145 cm, cabin width: 92 cm), free admission to the museum for visitors with disabilities, wheelchair-accessible restrooms on each floor, parking spaces for visitors with disabilities, seeing-eye dogs permitted, rental wheelchairs available, special tours for people with disabilities and special needs. Available on request: tours for visitors with disabilities and translator for the hearing-impaired (Reservations: Tel. +43 1 899 98–3001).

www.technischesmuseum.at

Theatermuseum (Vienna Card discount)

Theatre Museum

1, Lobkowitz Palace, Lobkowitzplatz 2, Tel. +43 1 525 24–3460, daily Tue 10:00-16:00 (except Tuesdays)

Main entrance: no steps, door width: 120 cm, after vestibule another double swinging door (120 cm wide). Intercom system at the main gate (porter or box office), visitor service can accompany visitors to the elevator up to the second floor as required (door width: 130 cm, cabin depth: 150 cm, cabin width: 130 cm). Exhibition area on 1st floor can be reached via a 15 cm step (visitor service will provide a ramp if required). Exhibition area on 2nd floor with small ramps (3-5 cm). Wheelchair-accessible restroom on the ground floor, wheelchair rental by prior arrangement (at least two days ahead of time, please). All tours also offered for visitors with disabilities and special needs on request (Tel. +43 1 525 24–5310). Seeing-eye dogs permitted (please register at the box office, Tel. +43 1 525 24-3460).

[www.theatermuseum.at](http://www.theatermuseum.at/)

Thyssen-Bornemisza Art Contemporary – Augarten

2, Scherzergasse 1a, Tel. +43 1 513 98 56-24, Wed-Thu 12:00-17:00, Fri-Sun 12:00-19:00

All rooms on one level, main entrance via ramp: length: 400–500 cm, height: 60–70 cm, door width: 200 cm, single swinging door, access to the exhibition rooms and to the restaurant/café: no steps, shop and café accessible via a ramp, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.tba21.org

Time Travel Vienna (Vienna Card discount)

1, Habsburgergasse 10a, Tel. +43 1 53 21 514, daily 10:00-20:00, last admission 19:00

People with disabilities receive discounted admission. One escort per wheelchair user receives free admission. Main entrance: no steps, door width: 180 cm, double swinging door, elevator to the lower floors, elevator: door width: 90 cm, cabin depth 140 cm, cabin width 120 cm, wheelchair-accessible restroom in basement, wheelchair users can only reach some parts of the show via stairlift or a circuitous route. Seeing-eye dogs not permitted. Advance registration, please.

www.timetravel-vienna.at

Uhren Museum (Vienna Card discount)

Collection of Clocks and Watches

1, Schulhof 2, Tel. +43 1 533 22 65, Tue–Sun & public holidays 10:00-18:00, closed on January 1, May 1 and December 25

Shop and entrance area: 1 step, exhibition rooms only accessible via spiral staircase, seeing-eye dogs permitted

www.wienmuseum.at

UNO City (Vienna Card discount)

Vienna International Centre

22, Wagramer Strasse 5, Tel. +43 1 260 60–3328, guided tours: Mon–Fri 11:00-14:00 and 15:30, July / August additionally at 12:30, guided art tour on request, group tours by prior arrangement (tours@unvienna.org), ID required!

Main entrance: no steps, ramp at gate 1, door width: 90 cm, single swinging door, access to all exhibition rooms and to the restaurant / café: no steps, wheelchair-accessible elevator, wheelchair-accessible restroom, special tours for the visually impaired, guided tours with audiophones

www.unis.unvienna.org

Urania Sternwarte (Vienna Card discount)

Urania Observatory

1, Uraniastrasse 1, Tel. +43 1 89 170 150 000, guided tours according to event program at www.planetarium.wien

About 30 steps to main entrance, approx. 20 more steps to the telescope. Door width 80 cm, single swinging door, wheelchair-accessible restroom in hall beneath roof, wheelchair-accessible elevator.

www.planetarium.wien (only in German)

Wagner:Werk Museum Postsparkasse

1, Georg-Coch-Platz 2, Tel. +43 (0) 599 05-33825, Mon–Fri 10:00-17:00, museum@ottowagner.com

Side entrance (Wiesingerstrasse 4): no steps, elevator, wheelchair-accessible restroom by the entrance at Wiesingerstrasse 4 and in the entry area, seeing-eye dogs permitted.

www.ottowagner.com

Otto-Wagner-Pavillon Karlsplatz (Vienna Card discount)

1, Karlsplatz, Tel. +43 1 505 87 47–85177, April–October Tue–Sun & public holidays 10:00-18:00, closed on May 1 and all public holidays that fall on a Monday

Entrance: 3 steps, no steps in the exhibition hall, no wheelchair-accessible restroom, seeing-eye dogs permitted.

www.wienmuseum.at

Otto Wagner Pavilion Hietzing

13, Schönbrunner Schloßstrasse, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Sat & Sun 10:00-18:0, closed: January 1, May 1, December 25

The pavilion is reached via two steps, the exhibition area is wheelchair-accessible (height: approx. 16 cm). Double swinging doors, can be opened from both sides, door width: 156 cm. Seeing-eye dogs permitted. Guided tours on request.

There is no parking specifically for disabled people next to the museum. The nearest disabled parking is at Am Platz (1130), at the Hietzinger parish church.

Westlicht – Photography Museum (Vienna Card discount)

7, Westbahnstrasse 40, Tel. +43 1 522 66 36-60, Tue–Fri 14:00-19:00, Thu 14:00-21:00, Sat, Sun & public holidays 11:00-19:00

Main entrance: 15 steps, door width: 90 cm, single swinging door. There is a private elevator, please make prior arrangements. Side entrance and exhibition rooms reachable with the elevator, door widths: 140 – 180 cm, single swinging door. Elevator: door width: 140 cm, cabin depth: 130 cm, cabin width: 160 cm. Wheelchair-accessible restroom. Seeing-eye dogs permitted.

www.westlicht.com

Wiener Staatsoper

Vienna State Opera

1, Opernring 2, Tel. +43 1 514 44–2606, tours in ten languages, prior notification for wheelchair users necessary, tour times at www.wiener-staatsoper.at/Opernhaus/Führungen.

Tour entrance: 1, Opernring / Operngasse, entrance for performances: Kärntner Strasse, portable ramps available for steps inside building, wheelchair-accessible restroom, wheelchair-accessible parking spaces (Staatsoper, Operngasse / Opernring), guide dogs and seeing-eye dogs permitted.

www.wiener-staatsoper.at

Wien Museum Karlsplatz (Vienna Card discount)

4, Karlsplatz, next to St. Charles' Church, Tel. +43 1 505 87 47–0, service@wienmuseum.at. Tue–Sun & public holidays 10:00-18:00, closed: January 1, May 1 and December 25

Main entrance: via ramp no steps, two double swinging doors, door width: 179 cm. Parking space for visitors with disabilities directly behind the museum (Maderstrasse), access to the museum: no steps. The exhibition area is accessible via elevator (orientation with Braille) and deducible with the wheelchair. Wheelchair for rental, seats available. Coffee shop accessible via ramp, shop: no steps. Permanent exhibition tours for visually impaired visitors by prior arrangement (Tel. +43 1 505 87 47-85 180). Wheelchair-accessible restroom on the ground floor. Seeing-eye dogs permitted. Parking place for visitors with disabilities available behind the museum on Maderstrasse (museum can be reached from there without steps). Overview map in large print available.

www.wienmuseum.at

Wotrubakirche

23, Ottillingerplatz 1, Tel. +43 650 33 248 33, Sat 14:00-20:00, Sun & public holidays 09:00–16:30, guided tours by prior arrangement at +43 650 332 48 33, mass: Sun 09:30, Sat 18:30

Main entrance: 20 flat steps, door width: 150 cm, side entrance: 25 steps, door width: 90 cm, interior: steps, wheelchair-accessible restroom, 2 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.georgenberg.at

Zentralfriedhof

Central Cemetery (Vienna Card discount)

11, Simmeringer Hauptstrasse 234, Tel. +43 1 534 69-0

November 3 – February 28: 08:00-17:00, April-September: 07:00-19:00, May-August: every Thu until 20:00, Sep 1-30: 07:00-19:00, Oct 1 – Nov 2: 07:00-18:00

Honorary tombs: Main Entrance (2nd Gate, access by car on the blue roads (markings on the trees) can be purchased, persons with disabilities ID require an access card in order to drive into the cemetery free of charge. One can apply for the access card at the Infopoint (2nd Gate). Wheelchair-accessible restroom accessible with "Euro-Key” near Hall 3, in the cemetery church and at the cemetery office (ramp), gravel paths, seeing-eye dogs permitted.

www.friedhoefewien.at (only in German)

Musicians’ Homes

The homes are only accessible to wheelchairs with a great deal of assistance.

Beethoven Apartments: Wien Museum, www.wienmuseum.at

Pasqualatihaus (Vienna card discount)

Beethoven Pasqualati House

1, Mölker Bastei, 5th floor, Tel. +43 1 535 89 05, Tue–Sun & public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Apartment only accessible via steps, seeing-eye dogs permitted.

Heiligenstädter-Testament-Haus (Vienna card discount)

Beethoven Apartments Heiligenstadt

19, Probusgasse 6, Tel. +43 1 370 54 08, Tue–Sun & public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Patio: no steps, sidewalk border in front of the building, exhibition areas accessible via steps, seeing-eye dogs permitted.

Beethoven Eroica House (Vienna card discount)

19, Döblinger Hauptstrasse 92, Tel. +43 1 369 14 24, by prior arrangement only (Tel. +43 1 505 87 47–85173)

Patio and exhibition areas: no steps and accessible with the wheelchair, seeing-eye dogs permitted.

Haydn House with Brahms memorial room (Vienna card discount)

6, Haydngasse 19, Tel. +43 1 596 13 07, Tue-Sun & public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1 and December 25 and on public holidays that fall on a Monday.

Patio and exhibition areas on the ground floor: no steps, exhibition areas on the 2nd floor accessible via steps, seeing-eye dogs permitted.

[www.wienmuseum.at](http://www.wienmuseum.at/)

Mozarthaus Vienna (Vienna Card discount)

1, Domgasse 5, Tel. +43 1 512 17 91, daily 10:00-19:00

Main entrance: no steps, door width: 250 cm, double swinging door, elevator: door width: 90 cm, cabin depth: 150 cm, cabin width: 150 cm, access to all exhibition rooms and the events hall: no steps, wheelchair-accessible restroom.

www.mozarthausvienna.at

Arnold Schönberg Center (Vienna Card discount)

3, Schwarzenbergplatz 6 / entrance: Zaunergasse 1–3, Tel. +43 1 712 18 88, Mon–Fri, except public holidays, 10:00-17:00, opening times change for special events, closed on December 24 and December 31.

Main entrance: no steps (single swinging door), access to all exhibition rooms: no steps, elevator: door width: 90 cm, cabin depth: 162 cm, cabin width: 162 cm, wheelchair-accessible restroom, tours for visitors with disabilities and special needs on request.

[www.schoenberg.at](http://www.schoenberg.at/)

Schubert Apartments: Wien Museum [www.wienmuseum.at](http://www.wienmuseum.at/)

Franz Schubert-Geburtshaus mit Adalbert-Stifter-Gedenkräumen (Vienna card discount)

Franz Schubert's Birthplace and Adalbert Stifter Memorial Rooms

9, Nussdorfer Strasse 54, 2nd floor, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Tue–Sun & public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Patio: no steps, exhibition areas accessible via steps, seeing-eye dogs permitted

Schubert-Sterbewohnung

Schubert's Last Residence (Vienna card discount)

4, Kettenbrückengasse 6, 2nd floor, accessible via steps, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Wed and Thu 10:00-13.00 and 14:00-18:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Seeing-eye dogs permitted

Johann Strauß-Wohnung (Vienna card discount)

Johann Strauss Apartment

2, Praterstrasse 54, Tel. +43 1 214 01 21, Tue–Sun and public holidays 10:00-13:00 and 14:00-18:00, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Exhibition areas on 2nd floor accessible via steps, seeing-eye dogs permitted.

www.wienmuseum.at

Visitors with restricted mobility can find further information on the individual attractions at www.wien-guide.at

Selected Sights Outside of Vienna

Museum Gugging (Vienna Card discount)

3400 Maria Gugging, Am Campus 2, Tel. +43 2243 87 087, Tue-Sun 10:00-18:00 (in summer), 10:00-17:00 (in winter), closed: December 24–26, December 31 and January 1

Main entrance: no steps, double swinging doors, width: 150 cm. Wheelchair-accessible restroom available, elevator available, door width: 130 cm, cabin depth: 260 cm, cabin width: 130 cm. Seeing-eye dogs permitted, discounted admission for visitors with disabilities.

Stift Klosterneuburg

3400 Klosterneuburg, Stiftsplatz 1, Tel. +43 2243 441–212, opening times May 1 to November 15: 09:00-18:00, November 16 to April 30: 10:00-17:00

Wheelchair accessible visitor areas except for the abbey museum and the gardens. Access from the underground car park (parking place for visitors with disabilities) via elevator, door with: 89 cm, depth: 210 cm, width: 108 cm. Level P1 has a lifting platform that leads to the parking level for tour buses. Access from Rathausplatz via ramp, length: 190 cm, width: 74 cm.

Elevator (2 stairlifts in cloister area), parking places for visitors with disabilities in parking garage P1, on Rathausplatz in front of the Babenbergerhalle and at car park P3 “Gastmeisterei”, seeing-eye dogs permitted, rental wheelchair at visitor reception/“Sala terrena”, wheelchair accessible restrooms at visitor reception/”Sala terrena” and in the cloisters. Free admission for persons accompanying visitors with wheelchairs.

Multimedia guide with detailed descriptions for the blind and with a video track in Austrian sign language (ÖGS) available, accompanying material in embossed print and Braille.

Guided tours for the visually impaired or blind people incl. touching model of the abbey complex and the planned “Austrian Escorial Palace” on request: “History and stories – to touch”. Klosterneuburg Abbey can be experienced with all the sense: the expansive room dimensions of the Baroque era, the rhythmic architecture of the medieval cloisters, the special climate and the aroma of the wine cellar. There are also lots of things to “touch”: such as the smooth marble and chiseled sandstone, artistic wood carvings and wrought iron works as well as ornamental glass windows (duration: approx. 90 minutes). Tasting of three selected wines in the historic vinotheque after the touching tour.

www.stift-klosterneuburg.at/tourismus/barrierefreiheit/

Schloss Hof Hof Palace (Vienna Card discount)

2294 Schlosshof, Tel. +43 2285 / 20 000, end of March to beginning of November: daily 10:00-18:00, November to March on all weekends: daily 10:00-16:00 (excluding Christmas holidays)

Main entrance, exhibition rooms, restaurant / café: no steps. Elevator: door width 90 cm, cabin depth 165 cm, cabin width 100 cm. Free wheelchair rental (by prior arrangement). Wheelchair-accessible restroom. Parking space for visitors with disabilities. Wheelchair ramps in the garden, wheelchair access to the gardens (some gravel paths).

Assistance dogs are permitted.

Free admission for one escort person of a blind visitor or a visitor in a wheelchair. The name of the escort must be stated in the relevant disabilities ID.

Reduced admission price for people with special needs on presentation of ID.

www.schlosshof.at

Schloss Esterházy Esterházy Palace (Vienna Card discount)

7000 Eisenstadt, Tel. +43 2682 / 63004-7600, January 2 – March 18 and November 1 – December 30: Fri–Sun & public holidays 10:00-17:00, March 18 – April 30 and October: Mon-Sun 10:00-17:00, May 1 – September 30: Mon-Sun 10:00-18:00

Main entrance (double swinging doors), ticket sales: 3 steps. Side entrance (double swinging doors: width 120 cm) no steps, ramp available (length: 350 cm, width: 600 cm). Wheelchair access to the exhibition rooms. Wine museum: 21 steps (vaulted cellar). 2 parking places for visitors with disabilities. Wheelchair-accessible restroom, 5 wheelchair seats in the Haydn Room (reservation required), 50% discount on admission price, seeing-eye dogs permitted.

www.esterhazy.at

Schloss Lackenbach Lackenbach Palace

7322 Lackenbach, Museum Schloss Lackenbach, Tel. +43 2619 – 20012, April 1– June 30 & September 1–December 17: Fri-Sun & public holidays 09:00-17:00, July 1–August 31: Mon-Sun 09:00-17:00

Main entrance (double swinging doors, automatic sliding doors). Large museum room und event rooms are wheelchair-accessible, wheelchair-accessible restroom, seeing-eye dogs permitted, 50 % discount on admission price.

www.esterhazy.at

Burg Forchtenstein Forchtenstein Castle

7212 Forchtenstein, Tel. +43 1 2626 / 812 12, March 18 – October 31 daily 10:00-18:00, November-March: for groups on request

Main entrance: 3 steps (double swinging doors, automatic sliding doors), wheelchair-accessible restroom and restaurant, seeing-eye dogs permitted, 50 % discount on admission price

www.esterhazy.at

opera, theater, concerts

Akademietheater

3., Lisztstrasse 1, general information: Tel. +43 1 514 44–4140, info@burgtheater.at, Mon-Fri 09:00-17:00, from July 1 to August 15: Mon-Fri 10:00-14:00

Prior notification is necessary for wheelchair users to obtain admission tickets. Admission tickets: registration up until 1 week before the event: Tel. +43 1 514 44-4145

Main entrance: no steps, door width: 186 cm x 3, double swinging doors, no thresholds, wheelchair-accessible access from sidewalk to the spaces in the stalls (left and right) via main entrance/foyer, 4 wheelchair places: stalls, wheelchair-accessible restroom, in stalls (left), 3 parking spaces for people with disabilities opposite the main entrance, seeing-eye and escort dogs permitted.

www.burgtheater.at

Information on wheelchair accessibility: [www.burgtheater.at/Content.Node2/home/service/Barrierefrie-im-Burgtheater-Rollstuhlplaetze.at.php](http://www.burgtheater.at/Content.Node2/home/service/Barrierefrie-im-Burgtheater-Rollstuhlplaetze.at.php)

Burgtheater National Theatre

1., Universitätsring 2, general information: Tel. +43 1 514 44–4140. info@burgtheater.at, opening times: Mon-Fri 09:00-17:00, from July 1 to August 15: Mon-Fri: 10:00-14:00.

Prior notification is necessary for visitors with wheelchairs for admission tickets and tours.

Wheelchair accessible side entrance on the corner of Bühnenhaus/Feststiege, no steps via a ramp (width 3 m). Double swinging door: 170 cm. Ring bell here for assistance, a member of the audience assistance service will accompany you one floor up to the wheelchair spaces in the stalls. 2 elevators: door width: 160 cm, cabin depth: 200 cm, cabin width: 180 cm. 12 wheelchair-accessible places in auditorium: access to auditorium via elevator. Wheelchair-accessible restroom next to auditorium, 3 wheelchair-accessible parking spaces on the car park at the side by the Volksgarten entrance. Seeing-eye or companion dogs permitted.

At each performance, the Burgtheater provides places in the stalls with acoustic amplification by means of induction for visitors who wear a hearing aid. The acoustic signal is also amplified for all visitors. This can be received in the theater during the performance on radio frequency 99.2 MHz using a radio receiver, mobile telephone or MP3 player with radio reception. Please bring your own headset.

In addition, the Theater4All project gives performances with a live audio description once a month at the Burgtheater. Experienced commentators provide a visual description of the entire piece, which can also be received during the performance on the frequency of 99.2 MHz using a radio receiver, mobile telephone or MP3 player with radio reception. Please bring your own headset.

[www.burgtheater.at](http://www.burgtheater.at/) (only in German)

Information for wheelchair users: www.burgtheater.at/Content.Node2/home/service/Barrierefrei-im-Burgtheater-Rollstuhlplaetze.at.php

DSCHUNGEL WIEN Theatre for Young Audiences

7., Museumsplatz 1, Tel. +43 1 522 07 20–20

Main entrance: no steps, single swinging door. Up to 3 wheelchair places in first row, prior arrangement necessary. Special offers for guests with disabilities and special needs depending on the schedule. Wheelchair-accessible restroom, seeing-eye dogs only permitted in the theater hall.

[www.dschungelwien.at](http://www.dschungelwien.at/)

Freie Bühne Wieden

4., Wiedner Hauptstrasse 60b, Tel. +43 664 372 32 72

Main entrance: 20 steps, 1 wheelchair place (escort!), no elevator, seeing-eye dogs permitted

[www.freiebuehnewieden.at](http://www.freiebuehnewieden.at/) (only in German)

Kammeroper (Vienna Card discount)

1., Fleischmarkt 24, Tel. +43 1 588 30-1010, box office at Theater an der Wien (6., Linke Wienzeile 6): Mon-Sat 10:00-18:00, main entrance, box office in the Kammeroper 1 hour before the start of performance on performance days.

Not wheelchair accessible, no wheelchair places without steps, seeing-eye dogs permitted

www.kammeroper.at

Kammerspiele der Josefstadt (Vienna Card discountat the box office 1 hour before the start of the performance, except for special events, New Year's Eve)

1., Rotenturmstrasse 20, Tel. +43 1 42 700–300, prior notification necessary.

Escort recommended (ticket price reduced 50 % in immediate vicinity of wheelchair place), ticket for wheelchair users: 6 Euros.

Entrance via stage door to left of main entrance. Access to the wheelchair places on the balcony is threshold-free and wheelchair-accessible. 4 wheelchair places (on balcony), wheelchair-accessible restroom, seeing-eye dogs permitted (prior arrangement necessary).

Please call for stage doorman at entrance.

[www.josefstadt.org](http://www.josefstadt.org/) (only in German)

Komödie am Kai

1., Franz-Josephs-Kai 29, Tel. +43 1 533 24 34

Main entrance: 38 steps, restroom accessible only by stairs (door width: 64 cm), one companion for wheelchair users free, no elevator, seeing-eye dogs permitted (by prior arrangement).

www.komoedieamkai.at (only in German)

Konzerthaus (Vienna Card discount)

3., Lothringerstrasse 20, Tel. +43 1 242 002

Main entrance no steps, double swinging doors, door width: 140 cm, inner ramp (length: 435 cm, height: 265 cm), 2 elevators from ground floor (door width: 90 cm, cabin depth: 190 and 140 cm, cabin width: 94 cm). Elevator to balcony and gallery in the Large Hall: door width: 90 cm, cabin depth: 190 cm, cabin width: 94 cm), all halls accessible via elevator. 4 wheelchair-accessible restrooms. Wheelchair places: 18 in the Grand Hall, 6 in the Mozart Hall, 3 in the Schubert Hall and 4 in the Berio Hall. 4 wheelchair-accessible restrooms. 2 wheelchair-accessible parking spaces. Seeing-eye dogs permitted (by prior arrangement).

[www.konzerthaus.at](http://www.konzerthaus.at/)

Kulisse

17., Rosensteingasse 39, Tel. +43 1 485 38 70, tickets: Mon – Sun 17:00-20:30

Main entrance: no steps, all areas accessible without steps. Gentlemen’s bathroom door width: 60 cm, ladies’ bathroom door width: 75 cm, wheelchair places upon prior request, escort necessary, seeing-eye dogs permitted (by prior arrangement).

www.kulisse.at (only in German)

Marionettentheater Schloss Schönbrunn (Vienna-Card discount)

13., Hofratstrakt, Tel. +43 1 817 32 47, daily from 11:00 and 2 hours before start of performance (except Tuesday)

Main entrance: 4 steps, ramp: length: 200 cm, height: 50 cm, door width: 125 cm, double swinging door, 2 parking spaces for visitors with disabilities, less than 50 m from the theatre, wheelchair accessible restroom, no elevator available, up to 9 wheelchair places in first row, seeing-eye dogs permitted (prior arrangement).

www.marionettentheater.at

Musikverein

1., Musikvereinsplatz 1, Tel. +43 1 505 81 90

Ring the bell by the entrance to the concert box office (Bösendorferstr. 12); the box office staff will come to assist with ticket purchases at the door. Main entrance: no steps, ramp (width: 164 cm), automatic sliding door (opens with button from the outside), wheelchair-accessible elevator: to all floors, wheelchair-accessible restrooms: ground floor, balcony (left). Brahms Hall: 6 wheelchair places. Grand Hall: 2 wheelchair places in orchestra and 16 in balcony. Glass Hall/Magna Auditorium: 4 wheelchair places. Seeing-eye dogs permitted.

www.musikverein.at

MuTh – Concert Hall of the Vienna Boys' Choir (Vienna Card discount)

2., Am Augartenspitz 1, Tel. +43 1 347 80 80, box office hours: Mon-Fri 16:00-18:00 and 1 hour before the start of the event

Main entrance: no steps via ramp, length: 600 cm, width: 150 cm, height: 30 cm, door width: 180 cm, double swinging door, plans for parking space for people with disabilities, wheelchair-accessible restroom, elevator: door width: 90 cm, cabin depth: 155 cm, cabin width: 100 cm, 4 wheelchair places in orchestra on right, row 12, seeing-eye dogs permitted.

www.muth.at

Cabaret Niedermair

8., Lenaugasse 1a, Tel. +43 1 408 44 92

Main entrance: no steps, door width: 110 cm, single swinging door, 1 wheelchair place in first row on right.

www.niedermair.at (only in German)

Odeon

2., Taborstrasse 10, Tel. +43 1 216 51 27

Side entrance via elevator (door width: 180 cm, double swinging doors). Theater accessible via wheelchair-accessible elevator (door width: 73 cm, cabin depth: 88 cm, cabin width: 95 cm). Wheelchair-accessible restroom. Stair lift over 3 steps from 2nd floor to auditorium level. 2 wheelchair places: 1st row. Seeing-eye dogs permitted. Discount for people with disabilities (ID required) and for escorts of wheelchair users.

www.odeon-theater.at (only in German)

Raimund Theater (Vienna Card discounton the day of the performance from 2 pm at the box office and at the WIEN-TICKET pavilion at the Vienna State Opera***)***

6., Wallgasse 18–20, Tel. WIEN-TICKET: +43 1 588 85. Daytime box office Mon–Sat 14:00-18:00, also Sun and public holidays on performance days. Evening box office on performance days from 1 hour before the start of performance

Wheelchair-accessible parking space available and side entrance with no steps for people with disabilities and special needs (signed accordingly). Wallgasse 18-20 on left next to main entrance. Double swinging door, door width: 185 cm, slight slope in auditorium. Up to 12 wheelchair places in the stalls and orchestra (2 places in general circulation).

Wheelchair place can be booked at the daytime box office of the Vereinigte Bühnen Wien and by telephone from WIEN-TICKET on Tel. +43 1 58885 until not later than 1 week before the performance for EUR 10 (for musical productions of Vereinigte Bühnen Wien) for the wheelchair place. Visitors with disabilities receive a 50% discount upon presentation of a valid disability ID. The escort is entitled to a 50% discount on the respective ticket price (only in the case that the escort’s name is given on the disability ID).

The Raimund Theater does not have an elevator. People with restricted walking ability should therefore choose tickets in the stalls.

Wheelchair-accessible restroom on ground floor. Parking spaces for visitors with disabilities. Seeing-eye dogs (with harnesses and muzzle) permitted.

www.musicalvienna.at

Ronacher (Vienna Card discount)

1., Seilerstätte 9, Tel. WIEN-TICKET +43 1 588 85, daytime box office Mon-Sat 14:00-18:00, also Sun and public holidays on performance days. Evening box office on performance from 1 hour before the start of performance

Parking space for visitors with disabilities and side entrance with no steps for visitors with disabilities and special needs (signed accordingly): Seilerstätte 9 on left next to entrance. Door width: 185 cm, automatic sliding doors. Elevator (door width: 90 cm, cabin depth: 135 cm, cabin width: 115 cm). Up to 10 wheelchair places in pit and ground floor (2 places in regular sales). Wheelchair place can be booked at the daytime box office of the Vereinigte Bühnen Wien and by telephone from WIEN-TICKET on Tel. +43 1 588 85 until not later than 1 week before the performance for EUR 10 (for musical productions of Vereinigte Bühnen Wien) for the wheelchair place, the companion gets a 50% discount on the respective ticket price. Visitors with disabilities receive a 50% discount upon presentation of a valid disability ID. The escort is entitled to a 50% discount on the respective ticket price (only in the case that the escort’s name is given on the disability ID). Wheelchair-accessible restroom at orchestra level. Seeing-eye dogs with muzzle and leash permitted.

www.musicalvienna.at

Schauspielhaus

9., Porzellangasse 19, Tel. +43 1 317 01 01

Main entrance: no steps, the balcony is wheelchair-accessible (please reserve tickets), 2 wheelchair places in balcony: no steps, access to auditorium: steps, wheelchair-accessible restroom, wheelchair-accessible parking spaces in front of building, special programs for visitors with disabilities and special needs (guided tours or performances). Inductive hearing system /Induction loop for hearing-impaired people with hearing aid, technically supported live audio description on selected dates.

www.schauspielhaus.at (only in German)

Kabarett Simpl

1., Wollzeile 36, Tel. +43 1 512 47 42, Box office: daily 14:00-20:00

Main entrance: no steps, door width: 200 cm, double swinging doors. Elevator to auditorium (door width: 90 cm, cabin depth: 140 cm, cabin width: 110 cm). 3 wheelchair places: side rows on left. Wheelchair-accessible restroom. 3 steps to interval buffet.

www.simpl.at (only in German)

Vienna’s English Theatre

8., Josefsgasse 12, Tel. +43 1 402 12 60–0, Tickets: Mon–Fri: 10:00-19:30, Sat: 17:00-19:30

Main entrance: no steps, 2 wheelchair places upon prior request, wheelchair-accessible parking spaces in front of main entrance.

www.englishtheatre.at

Vienna State Opera

1., Opernring 2, for visitors with wheelchairs or escort, prior notification is necessary (tel. +43 1 514 44–2653 Mon–Fri, 09:00-16:00)

Side entrance on right under the arcades on Herbert von Karajan Platz: 2 steps, door width: 87 cm, single swinging door. From side entrance, access to elevator via inclined elevator (stairlift) in lobby, which leads to elevator (door width 80 cm, cabin depth 140 cm, cabin width 95 cm). 20 wheelchair places: 4 in the stalls/orchestra, 18 places in the gallery as needed. Wheelchair-accessible restroom (stalls and gallery). Wheelchair-accessible parking (Operngasse, Opernring intersection). Seeing-eye dogs permitted. Language display.

www.wiener-staatsoper.at

WIENER STADTHALLE

15., Roland Rainer-Platz 1, Tel. +43 1 981 00-0, [service@stadthalle.com](mailto:service@stadthalle.com)

Main entrance: no steps, halls D and F are wheelchair-accessible, parking spaces for disabled visitors on Sorbaitgasse and on Zinckgasse, wheelchair-accessible access to the ticket foyer through automatic door system, special wheelchair places in both halls, all restrooms are wheelchair-accessible and equipped with a “Euro cylinder lock”. Inductive hearing system in Hall F and at the ticket office.

The processing fee and postage are waived when ordering wheelchair places and escort tickets. Orders ONLY on Tel. +43 1 98 100-480 or 200, Fax. +43 1 98 100 395.

www.stadthalle.com or www.stadthalle.com/de/kommen/barrierefrei

Stadtsaal Wien

6., Mariahilfer Straße 81, Tel. +43 1 909 22 44, box office: Mon-Fri 16:30-19:30, Sat (when performance) 16:30-19:30, Sun & public holidays (when performance) 18:00-19:30

Main entrance: no steps, wheelchair-accessible restroom available, wheelchair-accessible dining area available, 4 wheelchair places in stalls in rows 2, 4, 6 & 9 on the side, wheelchair places in price category 1 are offered to wheelchair user and one escort in price category 2. Wheelchair places can only be reserved directly through the Stadtsaal. Seeing-eye dogs not permitted.

www.stadtsaal.com

TAG – Theater an der Gumpendorfer Strasse

6., Gumpendorfer Strasse 67, Tel. +43 1 586 52 22

The theater is completely wheelchair-accessible via the main entrance with a stair lift (up to 300 kg) and a ramp into the auditorium. Inside, there are 2 wheelchair places. A wheelchair-accessible restroom is available. Discounted tickets for wheelchair users and one escort for €10. Seeing-eye dogs permitted. Prior arrangement required.

www.dasTAG.at

Theater an der Wien

6., Linke Wienzeile 6, Tel. +43 1 588 30–1010, box office: Mon-Sat 10:00-18:00

Main entrance: no steps, wheelchair-accessible restroom on ground floor, 2 wheelchair places in stalls, wheelchair-accessible parking near the theatre (from 6 pm), seeing-eye dogs permitted.

www.theater-wien.at

Theater in der Josefstadt (Vienna Card discount at the box office 1 hour before the performance starts, except special shows and New Year’s Eve)

8., Josefstädter Strasse 24-26, Tel. +43 1 427 00-300, prior notification necessary, escort recommended (ticket price reduced 50 % in immediate vicinity of the wheelchair space), ticket for wheelchair users: 6 euros.

Main entrance: no steps, wheelchair-accessible entrance: Josefstädter Strasse 24, wheelchair-accessible restroom: no steps, 4 wheelchair places: on right in stalls, 1 disabled parking space, seeing-eye dogs permitted (by prior arrangement).

www.josefstadt.org (only in German)

Kabarett Vindobona

20., Wallensteinplatz 6, Tel. +43 1 512 47 42

Main entrance: no steps, stairlift to auditorium available, wheelchair-accessible restroom available, 2 wheelchair places on the right side of the auditorium.

www.vindo.at

Volksoper (Vienna Card discountat box office1 hour before play starts, except premieres, New Year's Eve performances and special shows)

9., Währinger Strasse 78, Tel. +43 1 514 44–30, box Office: Mon–Fri 08:00-18:00, Sat, Sun 09:00–12:00

Side entrance: no steps – please ring the bell, the porter or the cashier will assist.

2 wheelchair places in stalls. Further 13 wheelchair places possible. Prior notification required by telephone 10 days before performance! Wheelchair-accessible restroom on first floor, seeing-eye dogs permitted.

www.volksoper.at

Volkstheater

7., Neustiftgasse 1, Tel. +43 1 521 11 400

Performances daily except Good Friday and Christmas Eve, box office: Mon–Sat 10:00-19:30, Main entrance: accessible only via steps, double swinging door, door width: 150 cm, side entrance via Neustiftgasse: no steps, doors, 4 signed wheel-chair accessible parking spaces, wheelchair-accessible rest room, 8 wheelchair places, entrance via Museumstrasse, seeing-eye dogs permitted (please register at least one week in advance), theater tour for the visually impaired, selected performances with audio description. Discount for people with disabilities (ID required) and for escorts of wheelchair users.

[www.volkstheater.at](http://www.volkstheater.at/) (only in German)

WERK X

12., Oswaldgasse 35A, Tel. +43 1 535 32 00

Main entrance: no steps, double swinging doors, wheelchair-accessible restroom and elevator available. Special wheelchair places by arrangement: at end of rows, seeing-eye dogs permitted.

www.werk-x.at

WERK X-Eldorado

1., Petersplatz 1, Tel. +43 1 535 32 00

Main entrance: 20 steps, stairlift can be reached via the passage: please ring at theater entrance, special wheelchair places by arrangement: at end of seat rows, wheelchair-accessible restroom, seeing-eye dogs permitted.

Cinemas and Film

Be sure to check the listings to find out which movies are in English.

Film Festival on Rathausplatz (City Hall Square)

1., Rathausplatz, every year during July and August. Open-air, free admission,

wheelchair-accessible, about 300 seats with inductive hearing loop for the hearing-impaired.

www.wien-event.at (only in German) oder www.filmfestival-rathausplatz.at

Apollo Kino

6, Gumpendorfer Strasse 63, Tel. +43 1 587 96 51

Wheelchair-accessible access to the foyer, ticket office and buffet area as well as IMAX cinema via side entrance on Gumpfendorferstrasse (bell available):

Access to the lift and thereby to cinemas 2, 3, 8, 0, 10, 11, 12 via side entrance on Kaunitzgasse (admission by cinema employees), wheelchair places in all mentioned cinemas and two wheelchair-accessible restrooms available (cinemas 4, 5, 6 & 7 not suitable for wheelchairs).

www.apollo.at (only in German)

Artis International

1, Schultergasse 5, Tel. +43 1 535 65 70

Main entrance to foyer: no steps. Continue through the courtyard to the only wheelchair place (cinema 1). Wheelchair-accessible restroom adjacent.

www.cineplexx.at (only in German)

Cineplexx Auhof

14, Albert Schweitzerstrasse 6, Tel. +43 1 577 41 00

Main entrance: Auhof Center first floor garage: no steps, via elevator, wheelchair places in all cinemas, wheelchair-accessible restroom.

www.cineplexx.at

Cineplexx im Donauplex

22, Wagramer Strasse 79, Tel. +43 1 203 33 22

Wheelchair-accessible access located on the left next to the escalators to the main entrance on Siebeckstrasse, corner of Anton-Sattler-Gasse. This leads to the ticket office (3rd floor) and cinema level (4th floor) as well as to the wheelchair-accessible restroom (4th floor). Wheelchair places in all cinemas, reservation required.

www.cineplexx.at (only in German)

Cineplexx Wienerberg

10., Wienerbergstrasse 11, Tel. +43 1 607 70 70

Ticket office threshold-free. Use parking structure 3 to access the ticket office level directly by elevator.

Wheelchair places in all cinemas.

All cinemas (except for cinema 5) can be independently accessed by the cinema elevator. For cinema 5, ask for a member of staff at the ticket office, who will take you to the wheelchair place.

Wheelchair-accessible restroom on 1st basement level (same level as cinemas 1-6).

[www.cineplexx.at](http://www.cineplexx.at/) (only in German)

Filmcasino

5, Margaretenstrasse 78, Tel. +43 1 587 90 62

Main entrance: no steps, entrance to cinema: no steps, wheelchair-accessible restroom, wheelchair places available, inductive hearing aid system, seeing-eye dogs permitted (pass for persons with disabilities and qualification of the dog necessary).

www.filmcasino.at (only in German)

Gartenbaukino

1, Parkring 12, Tel. +43 1 512 23 54

Main entrance: no steps, wheelchair-accessible restroom on lower level, stairlift to cinema hall and restroom on lower ground floor, wheelchair places.

www.gartenbaukino.at (only in German)

Lugner Kino GmbH

15, Gablenzgasse 1-3, Tel. +43 1 985 26 00

Entrance: no steps, all cinemas and other facilities are accessible by wheelchair, wheelchair places in all cinemas, wheelchair-accessible restroom, inductive hearing aid system in every cinema.

www.lugnerkinocity.at (only in German)

Metro Kinokulturhaus

1, Johannesgasse 4, Tel. +43 1 512 18 03

Entrance: no steps, 2 wheelchair places, elevator, wheelchair-accessible restroom.

www.filmarchiv.at

Stadtkino in the Künstlerhaus

1, Akademiestrasse 13, Tel. +43 1 712 62 76

2 wheelchair places, stairlift to cinema hall for visitors in wheelchairs, seeing-eye dogs permitted, wheelchair-accessible restroom.

www.stadtkinowien.at

UCI Kinowelt Millennium City

21, Handelskai 94-96, Tel. +43 1 337 60

Entrance: no steps, wheelchair places in all cinemas, wheelchair-accessible restroom, seeing-eye dogs permitted. Free ticket to film screening for wheelchair user companion (offer valid for one companion per wheelchair user), discounts for people with special needs upon presentation of ID and inquiry (excluding cinema tickets, which have already been discounted in advance).

www.uci-kinowelt.at (only in German)

Urania

1, Uraniastrasse 1, Tel. +43 1 71 58 206

Access via ramp next to main entrance, two wheelchair places on the balcony, wheelchair-accessible restroom via elevator.

www.cineplexx.at

Village Cinemas Wien 3

3, Landstrasser Hauptstrasse 2a, Tel. +43 1 24 24–0

Main entrance: no steps, via elevator, wheelchair places in all cinemas, wheelchair-accessible restroom.

www.villagekinos.at (only in German)

Votiv Kino

9, Währinger Strasse 12, Tel. +43 1 317 35 71

Side entrance Türkenstrasse 1: no steps, single door (width: 80cm) / double doors (width: 110 cm), lift platforms (width: 70 cm), wheelchair places (except foyer – studio), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.votivkino.at (only in German)

Cafes, restaurants & bars

The following restaurants, "beisels” and cafés were selected by Viennese expert food critics and presented in the brochure "Shopping, Wining & Dining in Vienna“, published by the Vienna Tourist Board, including opening times and culinary offerings. In response to a questionnaire, these establishments provided the following information:

Restaurants

Bitzinger’s Augustinerkeller (Vienna Card discount)

1., Augustinerstrasse 1, Tel. +43 1 533 10 26, [info@bitzinger.at](mailto:info@bitzinger.at), daily 11:00-00:00

Main entrance via ramp (on demand, length: 120 cm, height: 35 cm), no steps, door width: 250 cm, double swinging door. Vinothek also accessible via ramp (on demand, length: 120 cm, height: 35 cm), door width: 120 cm, single swinging door, 4 wheelchair-accessible parking spaces (2 up to 50 m away, 2 up to 100 m away). No wheelchair-accessible restroom. Seeing-eye dogs permitted.

www.bitzinger.at

Café Restaurant Augarten

2., Obere Augartenstraße 1, in Augarten Palace, Tel. +43 1 211 24 400, April 1 to October 31, 10:00– 22:00 (weekends from 09:00), November 1 to March 31, 10:00–18:00 (weekends from 09:00. Closed from December 24 to 26).

Dining garden, main entrance: no steps, simple swinging doors, wheelchair-accessible restroom, no signed disabled parking spaces, seeing-eye dogs permitted.

[www.augarten.at/restaurant](http://www.augarten.at/information/restaurant)

Restaurant in the Donauturm Vienna (Vienna Card discount for elevator ride)

22., Donauturmstrasse 4, Tel. +43 1 263 35 72

Access to the observation deck: no steps via elevator, (limit of three wheelchairs permitted on the terrace at one time), there are special ramps (width: 99 cm, height: 25 cm). Due to company operation restrictions (evacuation routes), wheelchairs are only allowed up to the viewing terrace level (150 m).

Main entrance: ramp: length: 100 cm, height: 10 cm, width: 118 cm, double swinging door. Elevator: door width: 85 cm, cabin depth: 120 cm, cabin width: 85 cm (only one wheelchair permitted in the cabin at one time). Central floor: (165 m) 25 steps up to restaurant (170 m), 25 steps down to the café (160 m). Not wheelchair-accessible. Wheelchair users only with companion (1 companion per wheelchair user free of charge). No wheelchair-accessible restroom (in café-restaurant Spoons, next to Donauturm main entrance – self operators – wheelchair-accessible WC available).

Parking space for visitors with disabilities. Seeing-eye and therapy dogs (with muzzle and leash) permitted. Strollers must not be transported in the elevators)

www.donauturm.at

Glacis Beisl

7., in the MuseumsQuartier, Breite Gasse 4, Tel. +43 1 526 56 60

Main entrance: no steps, elevator (door width: 120 cm, cabin depth: 140 cm, cabin width: 140 cm), single swinging door (door width: 110 cm), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.glacisbeisl.at

Hard Rock Café Wien (vienna card discount)

1., Rotenturmstraße 25, Tel. + 43 1 535 04 03

Main entrance via ramp (length: 152 cm, height: 5.5 cm, width: 2 x 20 cm), double swinging door, door width: 195 cm, side entrance: no steps, single swinging door, no disabled parking spaces, wheelchair-accessible restroom, elevator available (elevator door width: 89.5 cm, cabin depth: 140 cm, cabin width: 110 cm), seeing-eye dogs permitted

[www.hardrock.com/cafes/vienna/de/](http://www.hardrock.com/cafes/vienna/de/)

Kolariks Himmelreich

2., Prater 74 / Strasse des 1. Mai, Tel. +43 1 729 49 99–74

Main entrance: no steps, double swinging door, door width: 165 cm, wheelchair-accessible restroom, seeing-eye dogs (with muzzle and leash) permitted.

www.kolarik.at

Kolariks Luftburg

2., Prater 128, Waldsteingartenstrasse, Tel. +43 1 729 49 99–301

2 parking spaces for visitors with disabilities, main entrance: no steps, double swinging door, door width 230 cm, wheelchair-accessible restroom, seeing-eye dogs (with muzzle and leash) permitted.

www.kolarik.at

Kolariks Praterfee & Feenzelt

2., Prater 121, Hauptallee, Tel. +43 1 729 49 99

2 parking spaces for visitors with disabilities, main entrance: no steps, Praterfee: double swinging door, one door width: 69 cm, both open: 138 cm, Feenzelt: one door width: 100 cm, both together 200 cm. Wheelchair-accessible restroom, seeing-eye dogs (with muzzle and leash) permitted.

www.kolarik.at

Le Ciel at the Grand Hotel Vienna

1., Kärntner Ring 9, Tel. +43 1 515 80–9100

Main entrance: no steps, door width: 180 cm, double swinging door. 4 elevators: door width: 110 cm, cabin depth: 140 cm, cabin width 170 cm (1 elevator: cabin depth: 208 cm, cabin width: 190 cm). Wheelchair-accessible restroom, 3 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.leciel.at

Meierei im Prater

2., Hauptallee 3, Tel. +43 1 728 02 66

Main entrance: no steps, door width: 150 cm, side entrance: ramp, no steps, width: 150 cm, wheelchair-accessible restroom available, seeing-eye dogs permitted.

www.meierei.at (only in German)

Pfarrwirt – the oldest inn in Vienna

19., Pfarrplatz 5, Tel. +43 1 370 73 73, daily 12:00-00:00

Side entrance: via wheelchair-accessible elevator no steps, double swinging door, sufficient parking spaces less than 50 m away, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.pfarrplatz.at

Schweizerhaus

2., Prater 116, Tel. +43 1 728 01 52, March 15 – October 31, daily 11:00-23:00

Garden with gravel and concrete paths. Main entrance: no steps, ramp available (width 290 cm to 360 cm). Side entrance: ramp (width 90 cm to 120 cm). 18 steps to kitchen floor, 18 steps on buffet floor, 27 step to terrace on second floor, 19 steps in new building to second floor. Elevator to second floor: door width: 120 cm, cabin depth: 160 cm, cabin width: 120 cm. Wheelchair-accessible restroom, 4 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.schweizerhaus.at

Stadtgasthaus Eisvogel

2., Riesenradplatz 5, Tel. +43 1 908 11 87

Main entrance: no steps, wheelchair-accessible restroom, seeing-eye dogs permitted, terrace wheelchair-accessible from Riesenradplatz.

www.stadtgasthaus-eisvogel.at

Restaurant Steirereck

3., Am Heumarkt 2a, Tel. +43 1 713 31 68

Side entrance: no steps, door width 220 cm, wheelchair-accessible restroom available, elevator: door width 90 cm, cabin depth 150 cm, cabin width 120 cm, seeing-eye dogs permitted.

www.steirereck.at

Stiegl Ambulanz

9., Alserstrasse 4, Hof 1, Tel. +43 1 402 11 50, Sun–Thu 08:30–00:00, Fri & Sat 08:30–01:00

Entire restaurant: no steps and no thresholds, double swinging door, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.stiegl-ambulanz.com (only in German)

Restaurant Tian

1., Himmelpfortgasse 23, Tel. +43 1 890 46 65, Tue-Sat 11:00-00:00, Fri & Sat 17:00-00:00 wine bar

Main entrance: 2 steps, automatic sliding doors, side entrance: no steps, access to wheelchair-accessible restroom via elevator, seeing-eye dogs not permitted

www.tian-vienna.com

Restaurant Unkai in the Grand Hotel Vienna

1., Kärntner Ring 9, on the eighth floor of the Grand Hotel Vienna, Tel. +43 1 515 80–9110

Main entrance: no steps, door width: 104 cm, single swinging door. Elevator: door width: 110 cm, cabin width: 190 cm, cabin depth: 210 cm. Wheelchair-accessible restroom available.   
5 parking spaces for visitors with disabilities. Seeing-eye dogs permitted.

Unkai Sushi Bar on ground floor is NOT wheelchair-accessible

www.unkai-sushi.at (only in German)

Vestibül im Burgtheater

1., Universitätsring 2, Tel. +43 1 532 49 99, Mon-Fri 11:00-00:00, Sat 18:00-00:00

Main entrance: no steps, door width: 125 cm, double swinging doors, wheelchair-accessible restroom, garden: no steps, seeing-eye dogs permitted.

www.vestibuel.at (only in German)

Vivus (Vienna Card discount)

2., Prater Hauptallee 1, Tel. +43 1 699 144 140 40, daily 08:00-22:00

Main entrance: no steps, ramp: length: 450 cm, width: 120 cm, height: 20 cm, door width: 200 cm, double swinging door, wheelchair-accessible restroom, seeing-eye dogs permitted

www.vivus.cc

Wiener Rathauskeller (Vienna Card discount)

1., Rathausplatz 1, Tel. +43 1 405 12 10, Mon-Sat 11:30–15:00 and 18:00-23:00

An elevator for people with disabilities and special needs is available through the inner courtyard of City Hall. 1 parking space for people with disabilities. Wheelchair-accessible restroom. Elevator: door width: 150 cm, cabin width: 150 cm. Seeing-eye dogs (with muzzle) permitted.

[www.wiener-rathauskeller.at](http://www.wiener-rathauskeller.at/)

Restaurant yamm! (Vienna Card discount)

1., Universitätsring 10, Tel. +43 1 532 5 44, Mon-Wed 08:00-23:00, Thu-Fri 08:00-01:00, Sat 09:00-01:00

Main entrance: no steps, double swinging door, width of one door: 90 cm, width when both doors open: 175 cm, 18 steps inside to the regular restrooms and to further seating areas, wheelchair-accessible restroom on first floor, wheelchair-accessible guest garden can be reached from restaurant, seeing-eye dogs permitted.

www.yamm.at

Cafés

Demel K. u. K. Hofzuckerbäckerei

1., Kohlmarkt 14, Tel. +43 1 535 17 17–0

Main entrance: no steps, door width: 115 cm, double swinging door, elevator: door width: 75 cm, cabin width: 115 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.demel.com](http://www.demel.com/)

Café Dommayer

13., Auhofstrasse 2 / Dommayergasse 1, Tel. +43 1 877 54 65

Main entrance: no steps, double swinging door, side entrance: no steps, handicapped-accessible restroom, seeing-eye dogs permitted.

www.oberlaa-wien.at

Café Hofburg (Vienna Card discount)

1., Innerer Burghof 1, Tel. +43 1 24 100–420, daily 10:00-18:00

Main entrance: with 1 step (height 6 cm), single swinging door, second door leaf opens to a total width of 130 cm, side entrance above Sisi Museum: no steps, single swinging door, sidewalk table area: no steps, wheelchair-accessible restroom, parking space for people with disabilities available, seeing-eye dogs permitted.

www.cafe-wien.at

Gerstner – La Cité bei Peek & Cloppenburg

7., Mariahilfer Strasse 26-30, Tel. +43 1 890 45 31, Mon, Tue, Wed 10:00-19:00, Thu and Fri 10:00-20:00, Sat 09:30 am–18:00

Main entrance and side entrance on Stiftgasse: no steps, wheelchair-accessible elevator, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.gerstner.at

Café Restaurant Kahlenberg

19., Am Kahlenberg 2-3, Tel. +43 1 328 15 00-700, [restaurant@kahlenberg.eu](mailto:restaurant@kahlenberg.eu), daily 11:00-23:00 (depending on weather)

Main entrance: no steps, door width 180 cm, automatic sliding doors, ramp (length: 450 cm, width: 120 cm), wheelchair-accessible restroom, seeing-eye dogs welcome.

www.kahlenberg.eu

Café Restaurant Landtmann (Vienna Card discount)

1., Universitätsring, Tel. +43 1 241 00–120, daily from 07:30-24:00

Main entrance: no steps, door width: 120 cm, double swinging door, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.landtmann.at

Café Residenz (Vienna Card discount)

13., Kavalierstrakt, Schloss Schönbrunn, Tel. +43 1 241 00–310

Main entrance: 3 steps, door width: 120 cm, double swinging door, wheelchair-accessible restroom, ramp in delivery area, 2 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.cafe-wien.at

Café-Bar-Lounge Urania

1., Uraniastrasse 1, Tel. +43 1 713 30 66

Main entrance: no steps, ramp: length: 12 m, width: 120 cm, double swinging door (door width: 160 cm), wheelchair-accessible restroom. Elevator: door width 120 cm, cabin depth 240 cm, cabin width 180 cm, seeing-eye dogs permitted.

www.uraniaentertainment.at

Café-Restaurant Weimar (Vienna Card discount)

9., Währinger Strasse 68, Tel. +43 1 317 12 06

Entrance on Währinger Strasse at same level as sidewalk, door width 160 cm, no step, wheelchair-accessible restroom, 2 parking spaces for visitors with disabilities (Prechtlgasse), seeing-eye dogs permitted.

[www.cafeweimar.at](http://www.cafeweimar.at/)

Heurige

Weingut Cobenzl

19., Am Cobenzl 96, Tel. +43 1 320 58 05, Mon–Wed 08:00-12:00 and 14:00-17:00, Thu 08:00-12:00 and 14:00-16:00, Fri 08:00-12:00

Main entrance: no steps, automatic doors, wheelchair-accessible restroom, parking spaces less than 50 m away, seeing-eye dogs permitted.

www.weingutcobenzl.at (only in German)

Winzerhof Leopold

21., Stammersdorfer Strasse 18, Tel. +43 1 292 13 56, Feb, Apr, Jun, Aug, Oct, Dec daily from 14:00

Main entrance: 1 step (10 cm), single swinging door, door width: 155 cm, side entrance: no steps via ramp (length: 180 cm, height: 14 cm, width 97 cm), single swinging door (door width: 90 cm), entire restaurant area accessible by wheelchair, no parking spaces for visitors with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted

www.winzerhof-leopold.at (only in German)

Buschenschank Weingut Wolff

19., Rathstrasse 44–46, Tel. +43 1 440 23 35, daily 11:00-24:00

Main entrance: no steps, door width: 160 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.wienerheuriger.at

Weingut Schilling

21., Langenzersdorfer Strasse 54, Tel. +43 1 292 41 89

Main entrance: ramp: length: 40 cm, height: 15 cm, door width: 150 cm, single swinging door, ramp to garden: width: 140 cm, wheelchair-accessible restroom, private parking lot next to main entrance, seeing-eye dogs permitted.

www.weingut-schilling.at (only in German)

You can find more restaurants in the BIZEPS "Dining with few obstacles" guide (in German), which you can download at: [www.bizeps.or.at/shop/lokale.doc](http://www.bizeps.or.at/shop/lokale.doc)

# Vienna International Airport

Flight information 24 hours a day: Tel. +43 1 7007–222 33, Medical Center: Tel. +43 1 7007–222 45

www.viennaairport.com or www.viennaairport.at

Vienna International Airport is 100% wheelchair-accessible. Pictograms and guidance systems facilitate orientation; monitors at eye-height facilitate the readability of flight information. A request for assistance can be made 48 hours before departure with the relevant travel company. More information about mobility services is available at: www.viennaairport.com/handicap

## Getting There

By taxi:

There are clearly marked parking spaces (free of charge) for disembarking and unloading. Please register at the mobility service counter in the information hall or at Terminal 3 or at the check-in desk of your airline.

By car:

There are wheelchair-accessible parking spaces in Parking Garage 3 (Deck 2), 4 (Deck 0), at Parking Lot C (on the left of the entrance) and a short-stay parking lot K3 (at the thoroughfares to the arrival hall).

Discount in parking fees: 50% discount for Parking Garages 3 and 4 as well as Parking Lot C. The discount is given upon paying the parking fee at the cashier's office in Parking Garage 4, open 24 hours/day (Information: Tel. +43 1 7007–22 886) and upon presenting a copy of: ID according to § 29b StVO or EU parking card (<http://ec.europa.eu/justice/discrimination/files/parking_card_leaflet_en.pdf>)

for persons with disabilities or a disability pass with the additional entry: “Unzumutbarkeit der Benützung öffentlicher Verkehrsmittel wegen dauernder Gesundheitsschädigung” (translation: Using public transport is unreasonable due to chronic health impairment”.

Please register at the mobility service counter at Terminal 3 or at the check-in desk of your airline. The departure lounge may be accessed by elevator from the Parking Garage 3 – you are directly at Terminal 1. There is a 50% parking discount available when an ID card for persons with disabilities is presented at the cashier's office in Parking Garage 4, open 24 hours/day (Information: Tel. +43 1 7007–22 886).

The individual airlines will be happy to assist their passengers with the transfer to and from the airport – be sure to inquire when you obtain your ticket.

By special minibuses:

Transport by special minibuses is available for wheelchair users and their escorts. The following providers offer transport to the Vienna Airport:

* Airport Driver, Tel. +43 1 22 8 22, [www.airportdriver.at](http://www.airportdriver.at/)
* ATS Airport Transfer Service, Tel. +43 1 7007–35 910, www.ats-vie.com
* Airport Services VIE, Tel. +43 1 7007-33140, [www.airportservices-vie.com](http://www.airportservices-vie.com/)
* C & K Airportservice, Tel. +43 1 44 4 44, [www.cundk.at](http://www.cundk.at/)
* EasyMotion Limousines, Tel. +43 1 795 1010, [www.easymotion.at/limousines/](http://www.easymotion.at/limousines/)
* Dr. Richard, Tel. +43 133 100-355, [www.rcv.at](http://www.rcv.at/)

By CAT (City Airport Train) (Vienna Card discount):

The CAT operates between the railway station “Bahnhof Wien Mitte” in the city center and the Vienna International Airport “Wien Schwechat”. The CAT platforms at Wien-Mitte and at the airport are accessible via an elevator. There are no steps into the train and two wheelchair-spaces in every railway car. Use of the CAT is free for wheelchair users.

[www.cityairporttrain.com](http://www.cityairporttrain.com/)

By S-Bahn:

The entire services of the Austrian Federal Railroads: see Arriving by Train

## Arrival and Departure

Assistance by specially trained personnel upon request to the airline; wheelchairs, sedan chairs, special vehicles for transport to and from airplane. Further information: www.viennaairport.com/handicap

Parking in Vienna

## Short-stay parking zones

Guests with disabilities do not have to pay parking fees and can park in short-stay parking zone for free and for as long as they like (please place ID behind windshield!). Since 1 October 2012, serious abuse of disabled parking permits (many forged documents are in circulation) has been causing problems with parking management. If you have received a parking fine in error, please contact the Vienna Regional Police Headquarters, Regional Transport Department Section 2.8. – Parking Monitoring Group, 1060 Vienna, Mariahilfer Gürtel 20, 2nd floor, Mon-Fri from 6 am to 11 pm and Sat from 06:00-18:00. You will be provided with a confirmation that you can then enclose with your pass in your car.

The center of Vienna and its surrounding districts are limited parking zones subject to parking fees. The following rules apply: In the center of the city and its surrounding districts (districts 1 to 9 and 20) from 9 am until 10 pm on Mon-Fri (except public holidays), all parking places are short-term and require payment of a fee. Since 1 October 2012, short-stay parking zones have also been available in a number of districts near the Gürtel. Districts 12, 14, 15, 16, 17 and 18 have also become chargeable short-stay parking zones from Mon -Fri (except public holidays), from 9 am to 7 pm. The area around the Stadthalle is excluded. The short-stay parking zone applies therefore from 9 am – 10 pm on week days. On weekends (Saturday & Sunday) and on public holidays, short-stay parking applies from 6 pm to 10 pm.

In shopping streets, days and parking duration may vary: please pay close attention to the road signs. Short-term parking vouchers can be obtained at most tobacconists, in gas stations and the ticket offices as well as the ticket vending machines of the Vienna transportation system.

Throughout Austria, only drivers who have a disability pass and a European parking pass may park for free in short stay parking zones. However, in Vienna it is also permitted if the front seat passenger has a disability pass, he or she is therefore driven by someone who does not have a pass (in other parts of Austria different regulations are valid). More information (unfortunately only in German): www.oeamtc.at/netautor/pages/resshp/anwendg/1009081.html

## Parking spaces for people with disabilities

In order to improve the mobility of road users with disabilities, the city of Vienna has established numerous general parking spaces for the disabled and published them in a list of districts and as a set of district maps. A list of all locations can be found here:

[www.wien.gv.at/verkehr/parken/behindertenparkplaetze/index.html](http://www.wien.gv.at/verkehr/parken/behindertenparkplaetze/index.html)

## Resident parking

In districts 1, 2, 3, 4, 6, 7, 8, 9 and 12, there are parking spaces specifically reserved for local residents, which cannot be used with a valid parking ticket. These zones are designated by no stopping/no parking signs with additional panels "excluding vehicles with a parking sticker for district xx and people with disabilities".

Arriving by Train

## Vienna's Train Stations

Extremely busy train stations in Vienna, such as the Main Station, Westbahnhof, Wien Floridsdorf and Wien Meidling are wheelchair-accessible for travelers with restricted mobility. In order to organize the best possible assistance for you at the station, ÖBB needs prior notification of your travel requirements at least 24 hours before your journey (at least 48 hours for journeys outside Austria). ÖBB can assist with the following matters:

* Clarifying what facilities are available at the stations and on the trains
* Arranging the time and place to meet
* Providing information on the services available
* Coordinating the space available (wheelchair seat …)

Further information on traveling with the train is available at [www.oebb.at](http://www.oebb.at/)

## Vienna Main Station (Wien Hauptbahnhof)

Vienna Main Station is the most modern and at the same time important national and international transit hub in Austria. All long-distance trains of the Austrian Federal Railway (ÖBB) stop here and continue farther south to the Wien-Meidling station. All night and car trains end here exclusively. The following services are available at the train station: elevator (24 hours a day), station wheelchair, wheelchair-accessible restrooms, wheelchair-accessible parking spaces and inductive hearing system. Mobility services must be reserved 24 hours prior to arrival: Tel. +43 (0) 5 1717-5, Email: msz@pv.oebb.at

The Main Station is directly connected to public transportation.

Vienna-Meidling

The recently converted Vienna Meidling station offers unrestricted wheelchair access.

* Elevators at both ends of the platform
* Guidance system for the visually impaired throughout
* Ramps at both ends of the underpass at Kerschensteinergasse (access to the eastbound platform)
* 3 parking spaces for visitors with disabilities (at entrance on Eichenstrasse)
* Wheelchair-accessible restroom
* Station wheelchair, elevator and inductive hearing systems available

Westbahnhof

The Vienna Westbahnhof, which is also called BahnhofCity, is the Vienna end station for all regional express trains and the Westbahn.

The main entrance from Europaplatz into the newly designed train station hall and all platforms are wheelchair-accessible. Direct wheelchair access from the subway lines (U3 and U6) into the train station hall is also possible. Within BahnhofCity, elevators enable barrier-free access to all levels.

Signed car pick-up and drop-off locations for wheelchair users at the entrance on Europaplatz. Guide systems for the blind and inductive hearing systems available throughout the entire train station.

Wheelchair-accessible restrooms are available on levels E1 and E0.

Vienna-Mitte Station

Vienna-Mitte train station is served by two subway lines, five express train lines and the City Airport Train (CAT), making it one of Vienna's most important transport hubs. The multi-year remodeling of Vienna-Mitte train station was completed at the end of 2012. Guidance systems for the visually impaired, parking spaces for people with disabilities and wheelchair-accessible toilets are available.

Direct wheelchair access to the station hall is possible from the Landstraßer Hauptstrasse. Wheelchair access to the City Airport Train CAT is possible from Marxergasse. Platforms 1/2, 3/4 are center platforms at basement level. Access by elevator is only possible with the subway elevator for the U3 and U4 lines!! Travel permit required for the subway!! Platform 23 is the platform for the CAT and can be reached by elevator through the CAT terminal.

Train connections

Since there are various types of railway cars, some train connections are not easily accessible for travelers with disabilities and special needs.

Center for Mobility Services

Tel. +43 (0) 5 1717 menu item 5 (local rate)

Daily from midnight to midnight

msz@pv.oebb.at

Fax +43 (0) 5800 830–05555

All stations also offer assistance on the platforms for wheelchair users. Notification at the Center for Mobility Services.

underground, Streetcar and Bus

“Low floor” vehicles operate on almost all streetcar and bus lines in Vienna to make it easier for people with restricted mobility to board and alight. An exception is line 30, which is only a booster train for a regular line. "Low floor" streetcars are now operating on more than every second streetcar group. Displays at the streetcar stations have a blinking wheelchair symbol showing how many minutes are left until a “low floor” streetcar will depart. A dynamic information system about the departure times of “low floor” streetcars is available at <http://www.wienerlinien.at/itip/?lng=uk>. “Low floor” buses are in use on all bus routes. The buses are equipped with folding ramps for wheelchair users.

Vienna’s subway system is very well-equipped for guests with limited mobility. All subway stations and trains are almost entirely wheelchair-accessible. Almost all stations have "guiding strips" for the visually impaired, showing the way to stairs, escalators and elevators.

All of the stations can be accessed by wheelchair (elevator or ramp). However, since elevators need to be serviced or are out of order from time to time, it is possible to check in advance on whether the elevator is in operation on tel. +43 1 7909-100 and on the Internet [www.wienerlinien.at/aufzugsinfo](http://www.wienerlinien.at/aufzugsinfo). Real-time information is available on the accessibility pages of the Vienna public transport companies: [www.wl-barrierefrei.at](http://www.wl-barrierefrei.at/).

Further information is available on tel. +43 1 7909-0 and [www.wienerlinien.at](http://www.wienerlinien.at/) or www.wl-barrierefrei.at (only in German)

The accessibility pages of the Vienna public transport companies ([www.wl-barrierefrei.at](http://www.wl-barrierefrei.at/)) provide tips for wheelchair passengers as well as for blind and visually impaired passengers.

Check which stop lights have aids for orientation for visually impaired (only in German): www.wien.gv.at/verkehr/ampeln/signale/index.htm

Information and Advice for Visitors with Disabilities and Special Needs

Tourist Information Vienna from the Vienna Tourist Board

1., Albertinaplatz / Maysedergasse intersection (daily 09:00 – 19:00)

Main entrance: no steps, automatic sliding door (door width: 150 cm), no wheelchair-accessible restroom, seeing-eye dogs permitted, tactile Vienna maps for the blind and visually impaired are available on location. One counter is equipped with an inductive hearing loop. Wheelchair users can make use of an accessible service point equipped with a tablet.

Tourist Information Vienna at Vienna Main Station (in the InfoPoint of ÖBB)

10., Am Hauptbahnhof (daily from 09:00-19:00)

Entrance: no steps, automatic sliding doors (door width: 200 cm), seeing-eye dogs permitted. The service counter is equipped with an inductive hearing loop.

wienXtra Children's Information

Information and services for children's and family activities in Vienna

7, Museumsplatz 1 / Hof 2 in the MuseumsQuartier Vienna, Tel. +43 1 4000–84 400, Tue–Fri 14:00-18:00; Sat, Sun and public holiday 10:00-17:00

Main entrance: no steps, double swinging door with time-delayed closing mechanism, opens to the outside, 2 steps inside the facility to the cuddle area for small children, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.kinderinfowien.at (only in German)

BIZEPS

Information Center for Persons with Disabilities

2., Schönngasse 15-17/4, Tel. +43 1 523 89 21, telephone hours: Mon - Thu 10:00-15:00, Fri 10:00-13:00, office@bizeps.or.at, www.bizeps.or.at (only in German), consultation only by prior arrangement.

You can find more restaurants in the BIZEPS "Dining with few obstacles" guide (in German), which you can download at: www.bizeps.or.at/shop/lokale.doc

Blinden- und Sehbehindertenverband Österreich (BSVÖ)

Austrian Federation of the Blind and Partially Sighted

13., Hietzinger Kai 85, Tel. +43 1 982 75 84–230, [office@blindenverband.at](mailto:office@blindenverband.at), [www.blindenverband.at](http://www.blindenverband.at/)

Audiobook library of the BSVÖ: [www.hoerbuecherei.at](http://www.hoerbuecherei.at/), opening hours: Mon-Thu, 08:00-12:00 and 12:30-16:00

The Department for International Cooperation of the BSVÖ is responsible for implementing projects of the European Union as well as for the international networking of the Federation, and serves as an interface for organizations of the blind and visually impaired worldwide. [office@blindenverband.at](mailto:office@blindenverband.at), Tel. +43 1 982 75 84–204

Braille Center

2., Wittelsbachstrasse 5, Tel. +43 1 728 08 66–268 (Ms Eder) or –280 (Ms Wallner) or –218 (institute head publishing, Ms Papst), [office@bbi.at](mailto:office@bbi.at), www.bbi.at

Tactile maps of various districts of Vienna are available at the “Bundes-Blindenerziehungsinstitut” for 2 EUR per tactile map plus colored drawing.

Find an exact listing of the available maps at: https://www.bbi.at/braille-zentrum/braille-produkte/tastskizzen

Blinden- und Sehbehindertenverband Wien, Niederösterreich und Burgenland (BSVWNB) / Louis Braille Haus

Union of the Blind and Visually Impaired for the provinces of Vienna, Lower Austria and Burgenland / Louis Braille House

14., Hägelingasse 4-6, Tel. +43 1 981 89–112 and Tel. +43(0) 800 22 77 00 (free of charge), Mon–Thu 08:00-15:00, Fri 08:00-12:00, info@blindenverband-wnb.at, www.blindenverband-wnb.at (only in German)

Austrian Union for Rehabilitation

Federation of Austrian Handicapped Associations

On the website of the ÖAR you will find a listing of the Austrian euro key restrooms, stairlifts etc. (only in German)

1., Stubenring 2/1/4, Tel. +43 1 513 15 33, dachverband@oear.or.at

www.oear.or.at (General information in English)

## Information for deaf people

Information on topics concerning deaf people also at: [www.gehoerlos.at](http://www.gehoerlos.at/)

## Austrian Association for deaf people (ÖGLB)

10., Waldgasse 13/2, Tel. +43 1 603 08 53, Fax: +43 1 602 34 59, [info@oeglb.at](mailto:info@oeglb.at), www.oeglb.at (only in German)

## Gebärdenwelt (Sign language platform)

News from around the world in Austrian sign language and a calendar of relevant dates for the deaf people

10., Waldgasse 13/2, Tel. +43 1 641 05 10, Fax +43 1 641 05 10–20, [info@gebaerdenwelt.at](mailto:info@gebaerdenwelt.at), [www.gebaerdenwelt.t](http://www.gebaerdenwelt.at/)v (only in German)

## Service Center ÖGS.barrierefrei

Tailor-made, obstacle-free solutions for the web and communication

10., Waldgasse 13/2, Tel. +43 1 641 05 10-12, Fax +43 1 60 23 459, info@oegsbarrierefrei.at, www.oegsbarrierefrei.at

## ÖGSDV Österreichischer Gebärdensprach-DolmetscherInnen-Verband

Sign language interpreters for Austrian Sign Language (ÖGS) and German

A-1131 Vienna, P.O. Box 95, Fax +43 1 802 52 82, [info@oegsdv.at](mailto:info@oegsdv.at), www.oegsdv.at

## Visual Signs

Sign language interpreter for Austrian Sign Language (ÖGS) and German, other foreign languages (English, Italian, French) on request

12., Rosaliagasse 19/6, Tel. +43 1 966 02 61, Fax +43 1 208 39 99, [info@visual-signs.at](mailto:info@visual-signs.at), [www.visual-signs.at](http://www.visual-signs.at/)

## Information for the hearing-impaired

## VOX-Schwerhörigenzentrum Wien (VOX Hearing Impaired Center Vienna)

15., Sperrgasse 8-10/2/15-16, Tel. +43 1 897 31 31, Fax: +43 1 897 31 32, [info@vox.at](mailto:info@vox.at), [www.vox.or.at](http://www.vox.or.at/) (only in German)

## VOX Technical Assistance & Advisory Center for the Hearing Impaired Vienna)

15., Sperrgasse 8-10/1/7, Tel. +43 1 897 47 87, Fax: +43 1 897 47 89, Mobile: +43 676 844 361 330, [office@ta-vox.at](mailto:office@ta-vox.at). [www.schwerhoerigen-service.at](http://www.schwerhoerigen-service.at/)

## ÖSB Österreichischer Schwerhörigenbund Dachverband

Austrian Union of the Hearing Impaired & “trans.SCRIPT-Austria” written interpreting center

15., Sperrgasse 8-10/1/9, Tel: +43 676 844 361 320, Fax: +43 1 897 31 32, [wien@oesb-dachverband.at](mailto:wien@oesb-dachverband.at), www.oesb-dachverband.at and www.transscript.at

# Wheelchair Rental & Orthopedics

Please note that there may be long waiting periods when renting an electric scooter.

## Bständig

1., Freyung 5, Tel. +43 5 99 789 02, [1010@bstaendig.at](mailto:1010@bstaendig.at)

The branch has 3 sales levels which wheelchair users can reach by elevator. There is a ramp at the entrance, width: 95 cm.

3., Landstrasser Hauptstrasse 102, Tel. +43 5 99 789 10, [1030@bstaendig.at](mailto:1030@bstaendig.at)

The floor is level throughout the store, except for 7 steps to a separate sales level at the rear.

6., Mariahilfer Strasse 95, Tel. +43 5 99 789 05, 1060@bstaendig.at

22., Am langen Felde 6, Tel. +43 5 99 789 46, [1220@bstanedig.at](mailto:1220@bstanedig.at)

The floor is level throughout the store and there is a large customer parking lot.

Store hours: Mon–Fri 08:00-18:00, Sat 09:00-13:00 (Wheelchair repairs: Mon–Thu 08:00-17:00, Fri 08:00-16:00)

Wheelchair rental: reservation by telephone recommended

www.bstaendig.at (only in German), office@bstaendig.at

## Frühwald & Söhne

1, Börseplatz 7, Tel. +43 1 533 21 00, Mon–Fri 08:00-17:30

Wheelchair and electric scooter rental: from 15 Euro per week (2 week minimum), reservation by telephone recommended. Workshop: 22nd district, Rudolf Hausner Gasse 11, Tel. +43 1 533 25 15, Mon–Fri 07:00-16:00

www.fruehwald.net (only in German)

## Matzka Rehatechnik GmbH (Rehabilitation Center)

2351 Wiener Neudorf, IZ NÖ Süd, Straße 2, Objekt M2, Tel. +43 2236 392 39, Mon–Thu 08:00-17:00, Fri 08:00-13:00, office@matzka.at

Wheelchair-rental, quick wheelchair repairs

www.matzka.at (only in German)

Ortoproban

8, Piaristengasse 17, Tel. +43 1 402 21 25–0, Mon–Fri 08:00-18:00, Sat 09:00-12:00, office@ortroban.at

Workshop: Mon–Fri 08:00-18:00, Sat 09:00-12:00 by appointment

Wheelchair-accessible sales room, single level. Sale of orthopedic articles, walking aids and useful objects for everyday life, repair of artificial limbs, wheelchair rental: www.ortoproban.at (only in German)

# Oxygen Supply

For guests with chronic-obstructive pulmonary disease (COPD), Medical Austria GmbH delivers medical oxygen direct to Viennese hotels. The company delivers the bottle(s), governors and trolley the day after the order is placed.

Messer Medical Austria GmbH

Admiralstraße 13

2352 Gumpoldskirchen

Tel: +43 2252 607 250-0

medical austria@messergroup.com

www.messermedical.at

# Vacation Dialysis

The available dialysis treatments for chronically ill patients are just sufficient enough to take care of Viennese patients (emergencies excepted). Should you depend on dialysis apparatuses, please contact one of the following dialysis centers before starting your trip.

## Universitätsklinik für Innere Medizin III AKH-General Hospital

Clinical Department for Nephrology & Dialysis

Chronic Haemodialysis 1 & 2

9., Währinger Gürtel 18-20 (Building 31.1), Tel. +43 1 404 00–73 610 or –73 620, Fax +43 1 404 00-39 311

Appointments by telephone, at least three to four weeks ahead of time

www.akhwien.at

Wilhelminenspital (Hospital)

6., Medical Department for Nephrology and Dialysis

Chronic Dialysis Pavilion 17 & 19 & 29

16., Montleartstrasse 37, Tel. +43 1 49 150–2640, Outpatient clinic: Mon-Thu midnight - noon, Fri 10:00-12:00; prior registration by telephone required, only a few places available, prior reservation by telephone necessary four weeks ahead of time.

www.wienkav.at/wil

Wiener Dialysezentrum GmbH

22., Kapellenweg 37, Tel. +43 1 908 13 10, Fax ext. 6011, [sekretariat@dialysewien.at](mailto:sekretariat@dialysewien.at), Surgery: Mon-Sat 07:00-19:00

Prior registration by telephone, medical papers necessary (HIV, Hepatitis B & C, dialysis modalities)

[www.dialysewien.at](http://www.dialysewien.at/)

Center for Social Medicine

(Sozialmedizinisches Zentrum Ost – Donauspital), 3rd Medical Station

22., Langobardenstrasse 122, Tel. +431 288 02–5410 or 5411.

Outpatient clinic: Mon-Fri 8 am – 1pm, prior registration by telephone four weeks ahead of time essential, medical papers necessary (HIV, Hepatitis B & C, blood type, dialysis modalities)

www.wienkav.at/kav/dsp/

# Special Transportation

Most providers of bus tours are not yet equipped for wheelchair users. However, the following companies offer special transport for wheelchairs:

Blaguss-Minibus-Service GmbH

Fleet for wheelchair-accessible pleasure trips and running errands as well as group, holiday and excursion trips of every kind. 100 minibuses for the disabled, as well as two tour buses fully equipped to handle wheelchairs. Wheelchair-appropriate rental buses also available.

Tel. +43 1 610 70-0, [fahrtendienst@blaguss.com](mailto:fahrtendienst@blaguss.com), www.blaguss.com

ELM Eiseler & Löffler GmbH

Wheelchair-accessible pleasure and chore rides as well as group, vacation and excursion rides of all kinds. wheelchair-accessible rental buses available

Tel. +43 1 258 58 80, Fax +43 1 258 58 80-88, ELM@fahrtendienst.wien, www.fahrtendienst.eu

Funkfahrtendienst Gschwindl

Also special wheelchair-tours (full-day and half-day) by bus, with 3 to 15 wheelchairs

Tel. +43 1 810 40 01, Fax +43 1 810 40 02, [office@gschwindl.at](mailto:office@gschwindl.at), www.gschwindl.at

Haller mobil

Also special wheelchair-tours (full-day and half-day), place orders 1–2 days in advance

Tel. +43 1 869 82 62, Fax +43 1 869 82 62–50, Email: office@haller-mobil.at, [www.haller-mobil.at](http://www.haller-mobil.at/) (only in German)

Jocher

Also special wheelchair-tours (full-day and half-day) – prior arrangement via email necessary

Tel. +43 1 408 94 64, Fax +43 1 408 95 28, [info@fahrtendienste-jocher.at](mailto:info@fahrtendienste-jocher.at), www.fahrtendienste-jocher.at (only in German)

ÖHTB Fahrtendienst

Also special wheelchair tours (full-day and half-day)

Tel. +43 1 768 50 80, Fax +43 1 768 50 80–17, dispo@oehtb-fahrtendienst.at, www.oehtb-fahrtendienst.at

WAKA Fahrtendienst

Excursions on wheelchair minibuses (up to 6 wheelchair seats) in and around Vienna

Tel. +43 1 332 55 42, Fax +43 1 332 55 45, Mon– Fri 08:00-16:00, Sat 09:00-12:00, outside of office hours calls are forwarded to the emergency mobile number, [office@waka.at](mailto:office@waka.at), www.waka.at (only in German)

Wiener Lokalbahnen Verkehrsdienste

More than 100 vans equipped for guests with disabilities and special needs, operate securely for you in Vienna, plus 1 coach fully equipped to handle wheelchairs. Also special wheelchair-tours (full-day and half-day).

Tel. +43 1 815 60 70, [verkehrsdienste@wlb.at](mailto:verkehrsdienste@wlb.at), www.verkehrsdienste.at

Fiaker for wheelchair-users

Fiaker rides in special carriages for wheelchair users and up to two escorts (wheelchair width: up to 80 cm, max. 300 kg). Itinerary and time table according to prior arrangements, 110 Euro / hour

Cristian Hudusan

2., Freudenau 65 Nr. 15

Bookings with Michaela Hudusan:

Tel +43 676 523 69 39 oder michaela.hudusan@gmx.at

[www.fiaker-barrierefrei.at](http://www.fiaker-barrierefrei.at), www.facebook.com/Fiaker

Mr. Hudusan is the coachman. He speaks German, English, French and Romanian.

ReiseMeer GmbH

Wienerstraße 490

4030 Linz

Tel. +43 732 / 310 333, Fax +43 732 / 310 333 77

[iris@reisemeer.at](mailto:iris@reisemeer.at), [www.reisemeer.at](http://www.reisemeer.at)

Mo 14-18 Uhr, Tue-Fr 9-18 Uhr, Sa 9.30-13 Uhr

# Specialized Tour Guides

These tour guides offer special tours for visitors with disabilities and special needs:

Buchas, Gabriele

17., Promenadengasse 57/A2/1

Tel. & fax. +43 1 489-42 63, mobile phone: +43 664 173 26 05

info@wiensehen.at, www.wiensehen.at

German, English, tours for visitors with disabilities and special needs

Jonke-Hrdlicka, Romana

19., Leopold-Steiner-Gasse 54 (house 2)/7

Tel. +43 1 320 75 43, mobile phone: +43 664 201 77 65

romana.jonke@aon.at

German, English, French, Italian, tours for blind visitors

Kahl, Carola

Poststeig 5, 3003 Gablitz

Tel. +43 2231 612 82, mobile phone: +43 664 371 20 24

carolakahl@drei.at

German, English, tours for visitors with disabilities and special needs

Massenbauer, Mag. Sigrid

9., Widerhoferplatz 4 / 12

Tel. +43 1 317 24 35, mobile phone: +43 664 160 92 14

Email: sigrid.massenbauer@massenbauer.at

German, English, tours for the visually impaired / tours for visitors with disabilities and special needs

Minnich, Uta

13., Weidlichgasse 12/2

Tel. & fax +43 1 876 88 54, mobile phone +43 664 271 95 65

utaguide@utanet.at

German, English, French, tours for the visually impaired

Pavese, Claude

23., Lechthalergasse 30

Tel. & fax. +43 1 889 40 70, mobile phone: +43 699 1 212 20 04

claudepavese@aon.at

French, tours for the visually impaired

Pfister, Franziska Maria

15., Kriemhildplatz 9 / 17

Mobile phone: +43 676 948 33 03

Email: austriaguide.wien@gmail.com, www.guidewien.com

German, English, Swedish, Norwegian, tours for visitors with special needs

Yu, Hsiang-Cho (Kevin)

12., Bonygasse 9/1/1

Tel. & fax +43 2252 790 305, mobile phone: +43 676 408 19 82

office@austria-tour.info, www.austria-tour.info

German, Chinese, Taiwanese, tours for visitors with disabilities and special needs, wheelchair service, private transport

Zeiler, Mag. Lisa

18., Schöffelgasse 38/3

Tel. +43 40 23 688, mobile phone: +43 699 120 375 50

lisa.zeiler@gmx.at

German, English, tours for guests with special needs

Public Wheelchair-Accessible Restrooms

1., Parkring/Wollzeile, accessible with special "Euro Key"

1., Rathauspark/Felderstrasse, accessible with special "Euro Key"

1., Rathauspark/Lichtenfelsgasse, accessible with special "Euro Key"

1., U1 Schwedenplatz

1., U1 Stephansplatz, accessible with special "Euro Key"

1., U2 Schottentor, accessible with special "Euro Key"

1., U3 Bellariapassage

1., U3 Herrengasse

1., U3 Stubentor

2., Handelskai (near Reichsbrücke right Danube dam /F)

2., Handelskai (opposite No. 154 right Danube dam /D)

2., Jesuitenwiese (in the middle of Rotundenallee), “Euro Key”

2., Karmelitermarkt

2., Perspektivstrasse (Messeparkplatz)

2., Max-Winter-Platz, accessible with special “Euro Key“

2., Rudolf-Bednar-Park, accessible with special “Euro Key”

2., U1 Praterstern, accessible with special “Euro Key”

2., U2 Krieau/Trabrennstrasse, accessible with special “Euro Key”

2., U2 Messe, accessible with special “Euro Key”

2., U2 Stadion, accessible with special “Euro Key”

2., U2 Taborstrasse, accessible with special “Euro Key”

2., Volkertmarkt

2., Vorgartenmarkt/Ennsgasse, accessible with special "Euro Key"

2., Odeongasse (next to 2A/entrance to underground garage), accessible with special "Euro Key"

2., Kardinal-Nagl-Platz/Erdbergstr/Rüdeng., accessible with special "Euro Key"

3., Rochusmarkt

3., Stadtpark (opposite Reisnerstraße), "Euro Key"

3., U3 Erdberg

3., U3 Schlachthausgasse

4., Alois-Drasche-Park/Seisgasse, accessible with special "Euro Key"

5., Bacherplatz (opposite No. 10), accessible with special "Euro Key"

5., Bruno-Kreisky-Park (opposite No. 145), “Euro Key”

5., Kliebergasse (entrance to streetcar line 18), accessible with special "Euro Key"

5., Mittersteig 24–28 (park)

6., Alfred-Grünwald-Park (entrance Linke Wienzeile), “Euro Key”

6., Linke Wienzeile (opposite No. 12)

6., Linke Wienzeile (opposite No. 26)

6., Linke Wienzeile (opposite No. 38), accessible with special “Euro Key cylinder”

6., Linke Wienzeile (opposite No. 60)

6., U2 Museumsquartier, accessible with special “Euro Key”

6., U3 Neubaugasse

7., Andreaspark

7., Josef-Strauss-Park (opposite Enzingergasse)

7., Urban-Loritz-Platz (stop of streetcar 49), accessible with special "Euro Key"

7., U3 Westbahnhof, accessible with special "Euro Key"

7., U3 Zieglergasse

7., Weghuberpark

9., Währinger Gürtel (opposite Volksoper)

9., Helene-Deutsch-Park, self-cleaning, accessible with special “Euro Key”

9., U6 Michelbeuern

9., U6 Spittelau, accessible with special "Euro Key"

10., U1 Keplerplatz, accessible with special "Euro Key"

10., Waldmüllerpark/Dampfgasse, accessible with special "Euro Key"

10., WIG 74 (entrance north), “Euro Key”

10., WIG 74 (entrance west), “Euro Key”

10., WIG 74 (center), “Euro Key”

10., WIG 74 Gschroppenhaus, accessible with special "Euro Key"

11., Geiselbergstraße/Gottschalkgasse (Pokorabplatz)

11., Herder-Park (opposite No. 5), accessible with special "Euro Key"

11., Hybler-Park/Pachmayergasse, accessible with special "Euro Key"

11., Münnichplatz (Kaiserebersdorfer Strasse), accessible with special "Euro Key"

11., U3 Enkplatz, accessible with special "Euro Key"

11., U3 Simmeringer Hauptstrasse

11., U3 Gasometer, accessible with special “Euro Key cylinder”

12., Meidlinger Markt / Niederhofstrasse, accessible with special "Euro Key"

12., Steinbauerpark/Steinbauergasse, accessible with special "Euro Key"

12., U4 Lobkowitzbrücke, accessible with special “Euro Key“

12., U6 Am Schöpfwerk

12., U6 Längenfeldgasse, accessible with special “Euro Key”

12., U6 Tscherttegasse

13., Am Platz, accessible with special "Euro Key"

13., Hermesstrasse/Lainzertor (parking lot), accessible with special "Euro Key"

13., Roter Berg/Heinz-Nittel-Weg, “Euro Key“

13., Wolkersbergenstrasse/Jakob-Stainer-Gasse

14., Baumgartner Kasino/Linzerstrasse, accessible with special "Euro Key"

14., Dehnepark/Dehnegasse, accessible with special "Euro Key"

14., Ferdinand Wolf Park

14., Hütteldorf (terminal streetcar line 49), “Euro Key”

14., Keisslergasse/Brudermanngasse, accessible with special "Euro Key"

14., Steinböckengasse/Eichenweg

14., U4 Kennedy Brücke, accessible with special "Euro Key"

14., U3 Hütteldorferstraße

15., U3 Johnstrasse

15., U3 Schweglerstrasse

16., Heschweg/Eingang Steinhofgründe, accessible with special "Euro Key"

16., Hofferplatz/Thaliastrasse, accessible with special "Euro Key"

16., Huberpark, “Euro Key”

16., Ludo-Hartmann-Platz/Brunnengasse

16., Richard-Wagner-Platz/Thaliastrasse

16., Stillfriedplatz (Thaliastrasse/corner Roseggergasse), accessible with special "Euro Key"

16., U3 Kendlerstrasse

16., U3 Ottakring

16., Yppenplatz/Markt, “Euro Key”

17., Dornerplatz (opposite No. 9), accessible with special "Euro Key"

17., Leopold-Kunschak-Platz, Hernalser Friedhof, accessible with special "Euro Key"

17., Lidlpark/Roggendorfgasse (opposite No. 5)

17., Neuwaldegg/Rudolf-Kirschschläger-Platz, “Euro Key”

18., Johann-Nepomuk-Vogel-Platz (Markt), accessible with special "Euro Key"

18., Kutschkermarkt

18., Pötzleinsdorf (stop of streetcar 41) “Euro Key”

18., Schubertpark (in the park), accessible with special "Euro Key"

18., Türkenschanzpark (playground)

19., Am Cobenzl (parking lit at bus station 38A)

19., Hackenberg (camping meadow near Schutzhaus)

19., Kahlenberg (next to the church), “Euro Key”

20., Aignersteg/Stiegenallee

20., Allerheiligenplatz (in the park), accessible with special "Euro Key"

20., Brigittenauer Lände (opposite Gerhardusgasse), accessible with special "Euro Key"

20., Gaussplatz (in the park), accessible with special "Euro Key"

20., Hannovermarkt/Hannovergasse (opposite No. 29), accessible with special "Euro Key"

20., U6 Dresdner Strasse

20., U6 Handelskai

20., U6 Jägerstrasse

20., Wallensteinplatz, accessible with special "Euro Key"

21., Danube Island Facility NEW 10

21., Floridsdorfer Markt/Pitkagasse, accessible with special "Euro Key"

21., Frauenstiftgasse/Brünnerstrasse

21., Lorettoplatz/Überfuhrstrasse (opposite No. 59)

21., Stammersdorf/Bahnhofsplatz (terminal streetcar line 31), "Euro Key"

21., U1 Leopoldau, accessible with special "Euro Key"

21., U6 Neue Donau

21., Wasserpark/An der Oberen Alten Donau (opposite No. 1), accessible with special "Euro Key"

22., [Danube Island Facility NEW 2](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2210.gif)

22., [Danube Island Facility NEW 3](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2212.gif)

22., [Danube Island Facility NEW 4](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2216.gif)

22., [Danube Island Facility NEW 5](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2218.gif)

22., [Danube Island Facility NEW 7](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2220.gif)

22., [Danube Island Facility NEW 8](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2221.gif)

22., [Danube Island Facility Glass Palace, accessible with special “Euro Key”](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2222.gif)

22., [Danube Island Facility R](http://www.wien.gv.at/umwelt/ma48/sauberestadt/wc/images/2226.gif)owing Centre

22., Am Kaisermühlendamm (opposite Berchtoldgasse)

22., Am Kaisermühlendamm (opposite Jungmaisgasse)

22., Badeteich Hirschstetten (Spargefeldstrasse/Bibernellweg)

22., Badeteich Hirschstetten (Ziegelhofstrasse opposite No. 36)

22., Rehlacke/Lagerwiesenweg

22., U1 Kagraner Platz

22., U1 Rennbahnweg

22., U1 Zentrum Kagran, accessible with special "Euro Key"

22., Wagramer Strasse / Hotel Kaiserwasser

22., WIG 64 (Donaupark, entrance C, tennis court)

22., WIG 64 (Donaupark, entrance D, parking lot)

22., WIG 64 (children’s playground)

22., U2 Aspernstraße, accessible with special "Euro Key"

22., U2 Donauspital, accessible with special "Euro Key"

22., U2 Donaustadtbrücke, accessible with special "Euro Key"

22., U2 Hardegggasse, accessible with special "Euro Key"

22., U2 Stadlau, accessible with special "Euro Key"

23., Mauer, Rathauspark/Speisingerstrasse (opposite No. 262)

23., U6 Alt Erlaa

23., U6 Erlaaer Strasse

23., U6 Perfektastrasse

23., U6 Siebenhirten, accessible with special “Euro Key”

23., Liesinger Anger (Breitenfurter Strasse, opposite Lehmangasse 3a) – self-cleaning, accessible with special "Euro Key"

Information on all public restrooms is available at:  
www.wien.gv.at/umwelt/ma48/sauberestadt/wc/index.html