

Access Adelaide Guide

for people living with disability



2011

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A Message from the Lord Mayor of Adelaide



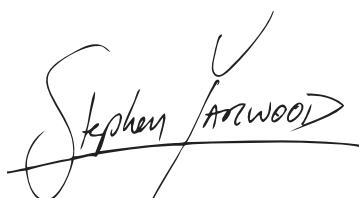
Welcome to Adelaide City Council's new Disability Access Guide.

The City of Adelaide prides itself on being a livable city and Council strongly believes that people with disabilities should have equitable access to the city's buildings, facilities and services.

Council is committed to improving accessibility and strives continually to improve its services for people with disabilities.

This guide provides information and maps to help you access the City of Adelaide and enjoy all it has to offer. I hope it proves an invaluable resource!

Council welcomes feedback on this guide, so if you have any thoughts you would like to share, please email us at city@adelaidecitycouncil.com

A handwritten signature in black ink that reads "Stephen Yarwood". The signature is stylized with a large, sweeping 'S' and a checkmark-like flourish at the end.

Stephen Yarwood
LORD MAYOR

A Resident's View of Accessible Adelaide



'Adelaide is a great place for people with disabilities to get around. Whatever you want to do is close by.

'We're lucky that Adelaide is fairly flat which makes it easy for a manual wheelchair to get around. Rundle Mall, many arcades and streets have reasonably wide footpaths that make for ease of movement throughout the city.

'Most theatres, cinemas, markets, cafes and restaurants cater for people with disabilities. If you wish to travel out of the city there are plenty of ways to get around using trams, buses, trains or wheelchair taxis.

'It always pays to explore your options before going anywhere and this can be done through your hotel or tourist information centre or by following the information in this guide.

'I'm proud to be a resident of Adelaide and hope that you will come to find how easy it is to fit in and have fun in my city. Give it a go!'

Neil Sachse

(pictured)

1. THE ACCESS ADELAIDE GUIDE

Using the Access Adelaide Guide

This guide includes information for people with disabilities to get to Adelaide; to travel in and around the city; and to find places to enjoy. It also includes contact details for organisations with further information.

Readers can also now customise the guide and print just those sections they need for their visit. Information directly relevant to people with disabilities is provided in the first half of the guide. The second half lists general services, attractions, festivals and things we recommend you see and do while you are in Adelaide.









People from around Australia have contributed their ideas about what they look for before visiting a city and we thank them for the contributions that have shaped this guide.

Suggestions, changes and corrections to improve this guide are always welcome. Please contact Adelaide City Council on (08) 8203 7203 or email us at city@adelaidecitycouncil.com

People with a hearing, speech or communication impairment and with access to a Teletypewriter (TTY) or internet access can communicate with the Adelaide City Council by asking for the customer service number (08) 8203 7203 via the following methods:

- TTY - phone toll free: 133 677
- Speak and Listen – phone: 1300 555 727
- National Relay Service - connect to: iprelay.com.au/call/index.aspx

What do the Icons Mean?

	On-street disability access parking		Information available here
	Commercial car parking with accessible bays, usually undercover and multi-storey		Male and female toilets, or unisex toilet, with accessibility features
	Accessible bus stop nearby		Exeloo: Accessible unisex toilet with automatic door and stainless steel fittings
	Accessible tram stop nearby		Unisex accessible toilet (LH) facility with left hand transfer
	Accessible train station nearby		Unisex accessible toilet facility (RH) with right hand transfer
	Open Captioning to ensure all people can enjoy films, including deaf and hearing-impaired people		Toilet cubicle for men with ambulant disabilities. Has room for a walking aid and grabrails on both sides.
	TTY - Teletypewriter Telephone available		Toilet cubicle for women with ambulant disabilities. Has room for a walking aid and grabrails on both sides.
	Volume-controlled public telephone available		Sharps disposal at accessible height suitable for wheelchair users to reach
	Venue or company which accepts the SA Companion Card - two tickets for the price of one		Audio description narration of visual aspects of live theatre, tours and videos for people who are blind or are vision impaired
	Venue fitted with assistive listening device: switch your hearing aid to 'T'		Accessible entrance: level or via ramp
	Auslan interpretation available at selected performances		

Accessible Adelaide

Scramble Crossings



Adelaide has a number of busy street intersections where pedestrians on all corners walk across at once, in any direction. If you have vision impairment, you may wish to get some practice or training from orientation and mobility instructors about the best way to cross safely at these scramble crossings, sometimes also referred to as ‘barn dance’ corners.

Pedestrian Activated Traffic Signals



At street corners with lights, pedestrians will find a button with a raised directional arrow making a slow beeping sound. Pushing below the arrow tells the light sequence that a pedestrian wants to cross. There is a symbol of the walking man in green and a fast clacking sound to indicate when it is OK to go. The arrow symbol will vibrate when it is OK to go for people who get their safety information by touch. These buttons are found on tall traffic poles and also on half poles.

Safe Laneway Crossings



Adelaide City Council has created ground surface signals for people with vision impairment about to cross a laneway or vehicle exit point from a public footpath. A band of tactile ground surface indicators tiles with circular bumps, span both sides of the footpath to warn of a change of slope, a ramp, a step, the edge of a transport platform, or to indicate you are entering traffic.

Braille Signage



In a partnership with the Guide Dogs SA.NT and the Royal Society for the Blind, the Adelaide City Council has installed Braille pedestrian signs at the Currie, Grenfell and King William Street intersection.

Consisting of both large letters and Braille, the signs are located on traffic signal poles at each corner of the intersection. The signage will be monitored and reviewed with the view of installing more signs at other city locations in the near future.

Hearing Assistance



People who use hearing aids can access extra or augmented sound levels in places that display this sign. If you are making a booking for a venue, ask if they have hearing assistance and where it is located so that you can book these seats. At the venue, switch your hearing aid to 'T' (Telecoil). If an FM or infrared system is used, discreet headsets or lanyards offer similar clear hearing opportunities.

Public Volume Controlled and TTY Phones



Many public phones are available at accessible heights and have volume control. Adelaide also has a number of TTY telephones (teletypewriter phones) for people who use typing instead of speech to communicate. These phones are available at:

- TAFE SA, City Campus, Level 1, 120 Currie Street, Adelaide
- Charles Street Plaza, below David Jones in Rundle Mall (Charles Street entrance)
- Adelaide Festival Centre, foyer, King William Street, Adelaide
- Royal Adelaide Hospital, Emergency Department, North Terrace, Adelaide
- Women's and Children's Hospital, Main Entrance, ground floor foyer, Kermode Street, North Adelaide

2. TRANSPORT

Travelling to Adelaide

Adelaide is a friendly, relaxed and environmentally conscious city. With beautiful stone buildings and wide boulevards surrounded by expansive parklands, the central business district is easy to navigate and features many attractions all within walking distance.

Adelaide Airport: Facilities and Services



1 James Schofield Drive, Adelaide Airport

Phone: (08) 8308 9211

Website: adelaideairport.com.au/air-travel/passengers/special-needs

Adelaide Airport is a 15-minute drive west of the city. It is the major gateway for international, domestic and regional air carriers.

Before you arrive

If you need assistance to move around the terminal (on a people mover), to check in, or carry your baggage, please contact the airline in advance of your arrival.

Facilities inside the airport

Information on the location of the airport's accessibility features is available from an interactive directory and way-finding boards located in the central retail area past Security. Volunteer Airport Ambassadors, who wear maroon coloured jackets with a dark skirt or pants, may also be able to answer questions or provide assistance.

Please Note:

- lower check-in counters are available for people using a wheelchair
- some check-in counters have a Counter Hearing System
- male and female public toilets have ambulant cubicles
- unisex accessible toilets are available throughout the terminal

Travelling to the city

Taxis to the city are managed by concierges who can request a wheelchair accessible taxi. There may however be a wait as the city's 90 access taxis are often busy at school transport times. It is therefore advisable to book ahead on 1300 360 940 (service available 24 hours a day, 7 days a week).

The public bus stop is on the upper level at the southern end of the terminal and is served by a mixture of accessible and non-accessible buses.

Pick up/drop off areas are found at both ground and upper levels. Ramps are available from road to the pavement in certain locations. Clearly signed disability parking - both short and long term - is located near the entrances for cars that display the Australian disability parking permit. Transport from the long term car park is available on an accessible shuttle bus.

Airlines

Qantas

Phone: 131 313 (domestic and International); 131 223 (flight arrivals)

Website: qantas.com.au

Qantas offers many services to passengers with disabilities, details of which are on the Specific Needs tab of its website (see above). Customers who have a hearing or speech impairment can also call Qantas via the National Relay Service 24 hours a day, 7 days a week.

Qantas advises passengers to mention their support needs when booking flights and to give details of any mobility or medical equipment which will be carried, or may be required, in-flight. Passengers also need to mention any dietary requirements when booking and if they are on medication. Please ensure you carry the medication needed for your trip in your cabin baggage.

Customers with high-level support needs who require the full-time assistance of a carer while they are seated on a plane are eligible to apply for a Qantas Carer Concession card. This card entitles cardholders to a 50 per cent discount off full price business class domestic airfares, 20 per cent off full price economy domestic airfares, or 10 per cent off the majority of domestic discounted airfares (except red-e-deals). The carer needs to be nominated when the flight is booked. The Qantas Carer Concession card is a photo ID card that is valid for three years. Contact NICAN: 1800 806 760 or nican.com.au/service/qantas. The State-issued Travel Pass for Person with Vision Impairment can also be used to gain this concession.

Virgin Australia

Phone: 136 789 for reservations and enquiries

Website: virginaustralia.com

Virgin Australia offers a 'Meet and Assist' service for people with disabilities and can accommodate a limited number of wheelchairs on its aircraft. Virgin can prearrange a wheelchair if customers need transport within the airport and can also assist with baggage collection. Trained assistance animals are welcome with appropriate documentation.

Several services are available for guests with hearing or visual impairments including tactile/braille and large print safety instruction manuals. Please ask for these in advance. Virgin does not currently offer any concessions for accompanying carers.

Jetstar

Phone: 131 538 (reservations); (08) 8341 4901 (enquiries)

Website: jetstar.com.au

Jetstar provides special assistance services to customers who need to travel with a guide dog, hearing or mobility dog; customers who require a wheelchair; and customers who require two seats. Jetstar does not offer assistance with luggage and does not offer concession rates for attendants or carers.

Car Rental Companies

Avis

Phone: 136 333 (enquiries and reservations); (08) 8154 2444 Ext. 2 (Adelaide Airport)

Website: avis.com.au

Avis will fit the Monarch hand control (right hand operation) to Commodore vehicles. Please book at least one month in advance.

Hertz

Phone: 133 039

Website: hertz.com.au

Hertz has a push-pull hand control (right hand operation) on an automatic Toyota Camry vehicle. Please book at least three days in advance.

Easygo Traveller's Services

Phone: (08) 8355 9590

Email: travel@easygo.com.au

Website: easygo.com.au

Easygo Traveller's Services, located on the lower level of the Adelaide airport, offer information on discounted accommodation, transportation and tours. Access information and a counter hearing telephone are available.

Adelaide Central Bus Station



85 Franklin Street, Adelaide

Phone: (08) 8221 5080

Adelaide Central Bus Station provides wheelchair accessible bus and coach services to and from Adelaide.

- enter the station through automatic glass sliding doors from either Grote Street or Franklin Street
- luggage lockers (for a fee)
- two accessible public telephones
- accessible toilet (LH) with shower
- internet cafe

The Skylink airport shuttle transfers passengers from the Adelaide Central Bus Station to the Adelaide Airport and the Adelaide Park Lands Train Terminal at Keswick - this service is not wheelchair accessible.

Bus Companies

If you are an eligible concession card or a companion card holder, please check with the bus company at the time of booking for any concession entitlements.

Premier Stateliner

Phone: (08) 8415 5555 or 1300 851 345

Email: reservations@premierstateliner.com.au

Website: premierstateliner.com.au

If you have any accessibility requirements please contact Premier Stateliner at least 1-2 working days before you wish to travel.

Greyhound Australia

Phone: 1300 473 946 or 1300 GREYHOUND (SA and interstate)

Email: easyaccess@greyhound.com.au

Website: greyhound.com.au

If you have any accessibility requirements please contact Greyhound Australia at least one working week before you wish to travel.

Link SA

Adelaide Hills, Murraylands and Barossa Valley

Phone: (08) 8532 2633 (Murray Bridge), (08) 8564 3022 (Barossa Valley)

Email: info@linksa.com.au

Website: linksa.com.au

Please contact Link SA one day ahead to confirm the availability of an accessible bus. If you are travelling to Murray Bridge please contact Link SA two working days before you wish to travel.

Yorke Peninsula Community Transport

Phone: 1300 132 932

Email: ypctsadmin@yorke.sa.gov.au

All York Peninsula Community Transport buses are accessible. A health bus to and from Adelaide drops off and picks up from the city's hospitals.

V-Line

Phone: 136 196, TTY 03 9619 2727 (SA and VIC)

Website: vline.com.au

or vline.com.au/journey/tips/accessibility.html (accessibility information):

If you have any accessibility requirements please contact V-Line two working days before you wish to travel.

Firefly - SA / VIC / NSW

Phone: 1300 730 740 (Aust Callers), +61 3 8318 0318 (International Callers)

Email: enquiries@fireflyexpress.com.au

Website: fireflyexpress.com.au

Please contact Firefly one to three working days ahead to confirm the availability of an accessible bus.

Adelaide Park Lands Train Terminal



Great Southern Rail

Phone: 1300 132 147

Website: greatsouthernrail.com.au

All interstate trains operated by Great Southern Rail arrive at the Adelaide Park Lands Train Terminal, located just west of the city between Richmond Road and Sir Donald Bradman Drive. The Ghan from Darwin, the Overland from Melbourne and the Indian Pacific from Perth/Sydney arrive at this accessible station. Station staff can assist with boarding and disembarking, and can bring meals to cabins if pre arranged.

From the Adelaide Park Lands Train Terminal there is no accessible rail linkage to Adelaide's suburban train system. Nearby Keswick Station has stairs as its only entry/exit access. Skylink Adelaide runs mini-buses from the airport to this terminal but do not provide lifts or hoists.

Access Cabs provide door-to-door transport from the station to your destination. Phone: 1300 360 940 (service available 24 hours a day, 7 days a week).

Discuss your travel requirements with staff at Great Southern Rail at the time of booking, including your need for an onboard wheelchair, whether you are travelling with or without a carer, and any other requirements. The Overland has a large accessible carriage for easy day travel between Melbourne and Adelaide. The Adelaide Park Lands Terminal is fully accessible with a LH unisex accessible toilet, accessible telephone and ATM in addition to a cafe bar, ticket sales and tour booking.

Public Transport

Accredited Assistance Animals (hearing and guide dogs), are permitted to accompany a person with a disability on all Adelaide Metro bus, train and tram services. The person in charge of the hearing or guide dog is required to hold a valid Metro ticket and/or concession card for their journey. Hearing and guide dogs travel for free. For more information contact the Dog and Cat Management Board, phone: (08) 8124 4975.

Adelaide Metro InfoCentre and InfoLine



Corner of King William Street and Currie Street, Adelaide

Phone: InfoLine 1300 311 108, TTY (08) 8303 0844

Website: adelaidemetro.com.au to download printable timetables or adelaidemetro.com.au/accessibility for access information.

Timetables for Adelaide's bus, train and tram services can be obtained from the Adelaide Metro InfoCentre. The centre is fitted with counter hearing system handsets. Alternatively, timetable information is available via the phone on the InfoLine or the website (above).

InfoLine available: 7:00am–8:00pm daily, except Christmas Day 7:00am–1:00pm. On New Year's Eve the call centre is open from 7:00am on 31 December to 8:00pm on 1 January.

InfoCentre opening hours: Monday to Friday 8:00am–6:00pm, Saturday 9:00am–5:00pm, Sunday 11:00am–4:00pm. Closed public holidays

Metropolitan Trains

All Adelaide metropolitan trains are wheelchair-accessible and fitted with ramps for easy boarding and disembarking. Passengers with disabilities requiring assistance must board at the front end of the train. All trains arrive at the centrally located Adelaide Railway Station that links with the city's accessible free tram and bus services. Red seats in trains, trams and buses indicate priority seating for people with disabilities and older people.

Adelaide Railway Station



The Adelaide Railway Station, located on North Terrace next to Parliament House, is the central station for all Adelaide metropolitan trains.

Buying a ticket

The ticket office is fitted with counter hearing assist handsets and accessible height windows with a grab rail and the ticket vending machines have accessible features.

Boarding the train

All platforms have level access to railcars and tactile ground surface indicators along the length of the platform to warn vision impaired travellers of the platform edge. To board using a wheelchair, please notify the driver who can use a portable folding ramp to transfer you safely onto the train.

On the Train

Look for the allocated space marked with the international symbol of disability on the floor. For people with ambulant disabilities, look for the red seats for priority seating.

- a brightly signed wide gate is available if you are using a mobility aid to enter or leave the concourse
- the first toilet when you leave the concourse is a large unisex accessible toilet with right hand transfer and a sharps container
- a raised tactile/braille layout of the station is available at the end of each set of benches
- an audio information directory of routes and timetables of Adelaide's train services is available
- an accessible lift with raised tactile/braille buttons can be used to access North Terrace
- there is a steep ramp to the Parliament House corner, which has a brass handrail, but the lift is recommended
- there is an accessible underpass to the other side of North Terrace, where you will find accessible lifts

City Trams



Adelaide's trams have low floors and are accessible to people with disabilities. They have large double doors for easy boarding and disembarking and priority seating red seats. 'Next stop' information is via voice announcement and LED displays are located at the front and back of each tram.

Stops along the tram route enable people with disabilities to board easily, but if needed, the driver can flip a ramp to the platform. Push the button to notify the driver before the stop you want to disembark.

Tram journeys are free between South Terrace along King William Street, North Terrace and the Entertainment Centre on Port Road. Fares must be paid for trips from South Terrace to Jetty Road, Glenelg, the hub of one of Adelaide's finest beach and recreation districts. Tram stops have bench seats, lighting for night safety, rubbish bins and timetable information.

Metropolitan Buses



Many of the Adelaide Metro bus routes are fully accessible, including:

- all Adelaide FREE 99C buses
- all services along Henley Beach Road and The Parade, Norwood
- all J2 services travelling from Greenwith, Golden Grove , Tea Tree Plaza via the O-Bahn to the city then via Sir Donald Bradman Drive to the airport
- 701 and 702 Southern Circuit buses linking Woodcroft, Noarlunga Centre and Colonnades

For further information on when and where wheelchair-accessible buses run please contact the [Adelaide Metro InfoCentre](#).

Free Public Transport



99C Bus

Website: adelaidemetro.com.au/routes/cityservices.html or adelaidemetro.com.au/assets/pdfs/CBDmap-160111.pdf for accessibility information.

The Adelaide Metro FREE City Loop 99C bus is fully accessible and operates 7 days a week.

- low floors to make getting on and off the bus easier
- a ramp for easy access (including wheelchair access) through the buses' central doors
- an allocated space for people using mobility aids
- bright yellow handrails to assist people with a vision impairment
- video monitors and brochure displays to promote Adelaide's attractions and major events

Adelaide Connector Bus



Website: cityofadelaide.com.au/information/transport#bus

The Adelaide Connector service runs three buses, including Tindo, the world's first solar-powered electric bus. The white, older style Connector Bus requires you enter at the rear left side of the bus via an electric lift.



This free Adelaide City Council bus service travels to major facilities in the city and in North Adelaide. The service links shopping precincts, community centres, libraries, hospitals, universities and schools and is used by both residents and visitors. Look for the Connector Bus logo on public transport poles for where to board. Wheelchair accessible buses are occasionally unavailable, contact the Adelaide City Council [Customer Service Centre](#).

The service runs Monday to Thursday 8:00am-6:00pm, Friday 8:00am-9:30pm, Saturday and Sunday 10:00am-5:00pm. Timetables are available on the website (above).

Adelaide Assist Shuttle

People mover vehicles travel along Rundle Mall on weekday mornings to help people with ambulant disabilities. Drop-off points include the Myer Centre, David Jones, Richmond Hotel, Renaissance Building, Regent Arcade, Adelaide Arcade, the Gawler Place canopy and James Place. You can also request a drop off at other locations in the Mall.

The service runs Monday to Friday 9:00am-12 noon (excluding public holidays).

Free City Bikes

Website: cityofadelaide.com.au/information/transport#bike

Anyone with a current driver's licence or passport can access a free Adelaide City Council City Bike and helmet for the day. The free City Bikes are available from various collection points throughout cycling friendly Adelaide. Check the website (above) for locations.

Taxis

There are many taxi ranks throughout the city and North Adelaide, or you may choose to hail a driver from the footpath. As with the South Australian Transport Subsidy Scheme for people with permanent and severe disabilities, all interstate equivalents can be used to travel in taxis in Adelaide. Present your card to your driver to receive the nominated discount.

Managed Taxi Ranks

Some taxi ranks are supervised by qualified Taxi Council concierges and security personnel on Friday and Saturday nights between 11:00pm and approximately 4:30am. These ranks are located at the North Terrace entrance to Sky City Casino and on the southeastern corner of Morphett and Hindley streets in the city.

Access Cabs

Phone: 1300 360 940, TTY (08) 8202 1256

Access Cabs cater for passengers with mobility difficulties or disabilities, particularly those using wheelchairs or other mobility aids. The purpose-built vehicles are fitted with hydraulic lifts that enable passengers in wheelchairs and scooters to sit safely and securely. Over 90 wheelchair-accessible taxis operate in the Adelaide metropolitan area.

The fleet includes taxis that can carry single wheelchairs and vans that can carry two or three wheelchairs and their passengers. Accessible taxis can be booked 24 hours a day, 7 days a week. They are available for group travel and also handy if you have a lot of luggage.

There are two dedicated drop-off and pick-up zones for Access Cabs - one is in the Gawler Place taxi rank on the North Terrace side of Rundle Mall, the other is near the Commonwealth Bank on the corner of Pulteney Street and Rundle Mall.

Mobility Support Initiatives

The following mobility support passes are available only to permanent South Australian residents with disabilities.



Mobility Pass

The Department for Transport, Energy and Infrastructure's Mobility Pass is available to people who are unable to validate a ticket using on-board equipment due to a physical or cognitive impairment, including an intellectual disability, dementia, an acquired brain injury or another disability.

The Mobility Pass entitles the holder to unlimited travel/transfers on all Adelaide Metro bus, train and tram services for a month. The pass is free, however the validating sticker must be purchased every month.

The Mobility Pass must be carried when travelling on all Adelaide Metro bus, train and tram services and shown to the driver when boarding to exempt the holder from having to validate their ticket.

An application form for a Mobility Pass can be obtained from the [Adelaide Metro InfoCentre](#). A medical practitioner or a qualified professional from an aged, disability or care support agency must certify the applicant's inability to use the ticketing and validation system.

Companion Card



Phone: 1800 667 110

Website: sa.companioncard.asn.au

A Companion Card is issued to people with a permanent disability who require attendant care support. The card allows a companion to enter free of charge to participating venues and activities. The card incorporates polymer technology used to produce Australian 'plastic' bank notes and has a photo identifying the cardholder. In South Australia, the Companion Card is free and is valid for five years.

Travel Pass for a Person with Vision Impairment



This travel pass entitles people with a vision impairment to unlimited, free travel on Adelaide Metro bus, train and tram services and must be produced immediately to any authorised person, upon request. An application form can be obtained from the [Adelaide Metro InfoCentre](#).

The applicant must provide their personal details, certification of residency and verification of their vision impairment. A medical certificate can be obtained from an ophthalmologist, optometrist or a medical practitioner. The doctor's details need to be included on the application form.

Plus One FREE COMPANION Card



The Plus One FREE COMPANION Card is designed to assist people with a physical mobility, or a cognitive, sensory or communication impairment, who cannot safely use public transport on their own, but who can do so with the assistance of a companion. The card also assists people who

cannot travel independently at certain times (e.g. at night) or on unfamiliar routes, but who can otherwise travel independently on public transport.

The card holder must have a valid Metroticket and concession card to enable their companion to travel for free.

To apply for a Plus One FREE COMPANION Card an 'Application for Transport Assistance' form can be obtained from the [Adelaide Metro InfoCentre](#). The card is issued by the Department for Families and Communities (DFC) and co-managed by DFC and National Disability Services, South Australian Division.

Incapacitated Ex-Service Personnel



Website: adelaidemetro.com.au/accessibility

War veterans holding a Totally and Incapacitated Personnel pass, Intermediate Rate, Extreme Disablement Adjustment or 100% and over of the Department of Veterans' Affairs General Rate Disability Pension are entitled to travel for free on all Adelaide Metro bus, train and tram services.

South Australia Transport Subsidy Scheme (SATSS)

Website: taxicouncilsa.com.au/taxi_services_safety_SATSS.htm

The South Australia Transport Subsidy Scheme is a State Government subsidised taxi travel program. The scheme is aimed to assist people with permanent and severe disabilities who, because of their disabilities, cannot safely use public transport either independently or when accompanied by a companion. Approved members of the scheme are given personalised vouchers for subsidised taxi travel on a six monthly basis.

3. SERVICES

Emergency Services

- Police, Ambulance and Fire Brigade 000
- Police (non-emergency) 131 444
- Mental Health Service Emergency Crisis (all hours) 131 465
- Crisis Care Emergency after hours assistance 131 611 (Monday to Friday 4.00pm-9.00am, weekends and public holidays 24 hours)

Police Stations

Website: sapolice.sa.gov.au

Wakefield Street Police Station



60 Wakefield Street, Adelaide

Phone: (08) 8172 5000

- enter through two sets of automatic glass sliding doors
- high reception desk with counter hearing assist telephone
- open 24 hours

Hindley Street Police Station

26 Hindley Street, Adelaide

Phone: (08) 8303 0525

- enter via a single heavy manual glass door
- low counter at side
- open 24 hours

Hospitals

Royal Adelaide Hospital (Public)



North Terrace, east of Frome Road, Adelaide

Phone: (08) 8222 4000

Website: rah.sa.gov.au

- automatic glass sliding doors
- hearing assist telephone at Reception and in the Emergency Department
- volunteer guide service able to assist Mondays to Fridays; seven days a week in the Emergency Department
- low service counter in emergency

Women's and Children's Hospital (Public)

72 King William Road, North Adelaide

Phone: (08) 8161 6710

The main hospital site is bounded by King William Rd, Kermode Street, Edwin Smith Avenue and Brougham Place. The children's section can be entered from Kermode Street and the women's section is entered from Brougham Place. It is possible to move between these areas within the building.

Women's Section



- automatic sliding doors
- reception desk is very high

The Women's Assessment Service is located in a small room off the corridor and has a very high counter. Staff will take you into a small room for privacy if requested.

Children's Section



- automatic sliding doors
- accessible ambulant toilet in foyer (sliding door)
- wheelchair-accessible counter in Reception
- internode hotspot
- Access Cab loading zone located on Kermode Street
- children's emergency has a hearing assist telephone and low counter

Calvary North Adelaide Hospital (Private)



89 Strangways Terrace, North Adelaide

Phone: (08) 8239 9100

Website: calvarywakefield.org.au

- automatic glass sliding doors
- small waiting room

Calvary Wakefield Hospital (Private)



300 Wakefield Street, Adelaide

Phone: (08) 8405 3333 (24 hours / 7 days a week)

Website: calvarywakefield.org.au

- automatic glass sliding doors
- very small unisex toilet in Emergency
- small waiting room

Post Offices

Australia Post

Phone: 131 318

Website: auspost.com.au

Adelaide General Post Office

141 King William Street, Adelaide

- automatic glass sliding door
- enter along ramp with handrails then veer left and follow passageway to shop and post office
- low desk at Pack and Wrap area

Adelaide Rundle Mall Post Shop

Shop 59 - Level 1, City Cross Arcade, Rundle Mall, Adelaide

- go to level 1 and turn left when exiting lift
- 860mm high desk at Pack and Wrap area

Adelaide Business Centre

252 Gouger Street, Adelaide

- automatic glass sliding door
- low desk at Pack and Wrap area

Halifax Street Post Shop

7 Halifax Street, Adelaide

- automatic glass sliding door

Hutt Street Post Office

190 Hutt Street, Adelaide

- automatic glass sliding door
- small interior

Melbourne Street Licensed Post Office

Shop 1–168 Melbourne Street, North Adelaide

- door width 720mm
- small interior

Tynte Street Post Office



166 Tynte Street, North Adelaide

- enter via long ramp
- heavy manual door
- low desk at Pack and Wrap area

University of Adelaide Licensed Post Office

University of Adelaide, North Terrace, Adelaide

Website: unisa.edu.au/about/campuses/default.asp

- enter via Gate 22 North Terrace, past Elder Hall then turn left, near Confucius area duck pond off Wills Court
- small interior

University of SA Licensed Post Office

Yungondi Building, University of SA, 61-73 North Terrace, Adelaide (City West Campus)

- follow path down from North Terrace
- flat entrance
- small interior

Disability Information

Deaf CanDo (Royal South Australian Deaf Society Inc)



262 South Terrace, Adelaide

Phone: (08) 8223 3335, TTY (08) 8223 6530, Mobile 0419 823 068

Email: info@deafcando.com.au

Website: deafcando.com.au

Deaf CanDo provide hearing assistance, audiology products and advice.

Open: Monday to Friday 9.00am–5.00pm

Disability Arts Transition Team



234a Sturt Street, Adelaide

Phone: (08) 8231 0900

Email: datt@cansa.net.au

The Disability Arts Transition Team (DATT) provide information on performances, workshops, grants, events, festivals and opportunities for disabled and deaf artists and their communities. DATT also supports Adelaide's arts and cultural organisations to improve their accessibility.

Disability Information and Resource Centre



195 Gilles Street, Adelaide

Phone: 1300 305 558, (08) 8236 0555 (SA/NT callers only)

Email: dirc@dircsa.org.au

Website: dircsa.org.au

The Disability Information and Resource Centre provide disability information, a referral service and a library with parking at the rear.

Open: Monday to Friday 9.00am–5.00pm

Domiciliary Equipment Service

Phone: 1300 130 302 (business hours), (08) 8372 1414 (emergency after hours and weekends)

The Domiciliary Equipment Service provides free maintenance and repairs on all wheelchairs, scooters and other mobility equipment supplied through Disability SA or Domiciliary Care SA. If you are not eligible under the domiciliary equipment program because your equipment is privately owned and/or you are visiting from interstate or overseas, you will need to pay for your own repairs.

Guide Dogs SA.NT



251 Morphett Street, Adelaide

Phone: (08) 8203 8333, TTY (08) 8203 8391

Website: guidedogs.org.au

Guide Dogs SA.NT provide a wide range of services for people with vision impairment and/or a hearing loss including:

- Vision Services – orientation and mobility services for people who are blind or vision impaired to travel independently.
- Guide Dog Services – guide dog programs and orientation for a person who is blind or vision impaired to travel independently.
- Hearing Solutions – services to people who are hearing impaired or have both vision and hearing loss.
- Sensory Directions – services to people who have both hearing and vision loss and require additional support.

Open: Monday to Friday 9.00am–5.00pm

Independent Living Centre



11 Black Road, Gilles Plains

Phone: 1300 885 886, (08) 8266 5260 (SA/NT callers only)

Email: ilcsa@dfc.sa.gov.au

Websites: sa.gov.au/disability and ilcaustralia.org.au

The Independent Living Centre provides accessibility equipment for rent. The centre is staffed by occupational therapists who offer helpful information and advice on assistive technology purchases, hires or repairs. The centre can also provide contact details for equipment providers for unexpected breakdowns.

Open: Monday to Friday 9.00am–5.00pm

Low Vision Centre



(Royal Society for the Blind)

Ground floor, Knapman House, 230 Pirie Street, Adelaide

Phone: (08) 8232 4777

Email: tcrowemai@rsb.org.au

Website: rsb.org.au/our_services.aspx

The Low Vision Centre offers emergency cane replacements and a large range of daily living aids such as talking clocks, talking watches, liquid level finders and UV shields for purchase.

Open: Monday to Friday 8.30am–5.00pm

Novitatch

171 Days Rd, Regency Park

Phone: 1300 855 585

Website: novitatch.org.au

Novitatch provides assistance with mobility equipment repairs. A fee of \$75 per hour applies for labour plus parts and materials. Charging commences as soon as the technician leaves the depot.

Seniors Information Service



76 Waymouth Street, Adelaide

Phone: (08) 8168 8776

Email: information@seniors.asn.au

Website: seniors.asn.au

The Seniors Information Service provides free information about the services and facilities available to older people, their families and carers.

Open: Monday to Friday 9.00am–4.00pm

Visitor Information

South Australian Visitor & Travel Centre



18-20 Grenfell Street Adelaide SA 5000

Phone: 1300 764 227 (within Australia) +61 8 8312 6655 (International)

0800 507 929 (freecall from New Zealand)

Website: southaustralia.com

Email: enquiries@satravelcentre.com.au

The South Australian Travel Centre can provide information on all regions of South Australia and can assist with booking accommodation, tours, transport and provide ideas on what to do in Adelaide and South Australia. There are steps leading to the customer service area.

The building's accessibility features are currently being upgraded including a wheelchair platform lift.

Contact the Travel Centre for more information.

Visitor Information Centre



Rundle Mall, in front of the Myer Centre

Phone: 1300 588 140

Email: Visitor@Adelaidecitycouncil.com

The Mall's Visitor Information Centre provides a range of tourism information for Adelaide and South Australia, including brochures, maps and event guides.

- very high service counter, information kiosk and service window
- loan wheelchairs are available for approximately two hours (\$50 deposit and proof of ID required)

Open: Monday to Thursday 9.00am–5.00pm, Friday 9.00am–8.00pm, Saturday 10.00am–4.00pm, Sunday 10.00am–4.00pm, public holidays 11.00am–3.00pm

City Guides



Dressed in distinctive blue Adelaide City Council shirts, these guides roam throughout the city's core retail area. They are happy to help with tourism, directions and other information.

City Guides are available Monday to Friday 9.00am–noon (excluding Tuesday)

Adelaide Greeters



Phone: 0418 823 366

Email: greeters@adelaidecitycouncil.com

Website: cityofadelaide.com.au/information/adelaide-greeters1/

The Adelaide Greeter service is a free, individualised walking orientation of the city and some of its attractions and assists visitors to get the most out of their stay in Adelaide. The service matches city visitors with trained 'greeters' on the basis of language, culture and interests. Bookings are essential and can be made online, with three days notice required.

Adelaide Greeters are available 7 days a week 9.00am–5.00pm

Currency Exchange

For instant access to Australian dollars, Automatic Teller Machines (ATMs) throughout Adelaide generally accept most cards. Increasingly, ATMs are placed at accessible heights and have features such as raised tactile/braille and audio jacks to hear options.

You can exchange your money into Australian dollars at the Adelaide International Airport and most large banks in Adelaide during normal bank trading hours.

Open: Monday to Thursday 9.30am–4.00pm, Friday 9.30am–5.00pm

Further locations in the city where you can exchange foreign currency include:

American Express

Shop 32, Citi Centre Arcade, Rundle Mall, Adelaide

Open: Monday to Friday 8.30am–5.30pm, Saturday 9.00am–12.00 noon, closed on Sunday and public holidays

Thomas Cook Foreign Exchange

4 Rundle Mall, Adelaide

Open: Monday to Thursday 9.00am–5.00pm, Friday 9.00am–7.00pm, Saturday 10.00am–4.00pm, Sunday 10.00am–2.00pm

4. LOCATIONS

Parking

Australian Disability Parking Permits



Phone: 131 084

Website: disabilityparking.gov.au

Australian Disability Parking Permits enable eligible people to park nearer to their destination. Information about these permits can be obtained from sa.gov.au and search for “disability parking”. Permits must be hung from the rear view mirror of your car, while parked in an on-street disability parking bay. Permits must be removed from the mirror while the vehicle is moving.

On-Street Accessible Parking Bays



Adelaide City Council has many designated on-street parking bays throughout the city for people with disabilities. These parks are shown on the maps in this guide and are usually marked on the street with the parking international disability symbol. In the designated disability parking bays, the stated parking time limit applies.

UPark Accessibility Pass

The Adelaide City Council owned UParks have accessible spaces located near the lifts. Holders of SA Disability Parking Permits can apply to UPark for an Accessibility Pass. This pass provides 2 hours free parking up to 52 times per year at all UPark car parks. This pass supersedes any other disabled parking discount previously available at UPark. Check the website for details on applying for a UPark Accessibility Pass: upark.com.au

Commercial Car Parks with Accessible Parking Bays



Listed below are many of the city’s off-street undercover car parks and the number of designated disability parking wide bays in each. The bays are usually 3.2m wide. The height clearance of each car park is also listed to determine whether disability vans can enter.

Adelaide Central (Wilson) – North Terrace, Adelaide

Phone: (08) 8232 1948

Height clearance 2.05m, 7 disability bays

Bent Street (Ezipark) – 21-39 Bent Street, Adelaide

Phone: 1300 787 744

Height clearance 2.00m, 2 disability bays

Blyth Street Adelaide Casino (Care Park) – 12 Blyth Street, Adelaide

Phone: (08) 8231 5994

Height clearance 2.09m, 1 disability bay

Carrington Street (Park Fast) – 58-60 Carrington Street, Adelaide, open 24 hours

Phone: (08) 8359 2129 or 0411 179 111

Height clearance – open air, 2 disability bays

Central Market (UPark)



21-59 Grote Street, Adelaide - above Adelaide Central Market with entrances on Gouger and Grote streets

Phone: (08) 8203 7203

Height clearance 2.10m, 10 disability bays

Centrepont (Wilson) – Corner of Rundle and Pulteney streets, Adelaide

Phone: (08) 8232 2221

Height clearance 2.10m, 5 disability bays

City West (Wilson) – 189-207 Hindley Street, Adelaide

Phone: (08) 8231 9495

2.05m height clearance, 6 disability bays

East End (Ezipark) – 8 Union Street, Adelaide

Phone: 1300 787 744

Height clearance 2.10m, 1 disability bay

Festival Centre – King William Road, Adelaide

Phone: (08) 8216 8764

Height clearance 2.0m, 6 disability bays

Free time-limited spaces are also available outside Adelaide Festival Centre café, BASS reception and the Dunstan Playhouse.

Flinders Street (Ezipark) – 80 Flinders Street, Adelaide

Phone: 1300 787 744

Height clearance 2.10m, 2 disability bays

Frome Road (UPark) – 22-30 Frome Road, Adelaide

Phone: (08) 8203 7203

Height clearance 2.05m, 8 disability bays

Gawler Place (UPark) – 9-17 Gawler Place, Adelaide

Phone: (08) 8203 7203

Height clearance 2.06m, 12 disability bays

Grenfell Street (UPark) – 90-100 Grenfell Street, Adelaide

Phone: (08) 8203 7203

Height clearance 2.03m, 6 disability bays



Grote Street (UPark)

82 Grote Street, Adelaide (above Central Bus Station)

Phone: (08) 8203 7203

Height clearance 2.10m, 12 disability bays

Hindley Street (Wilson) – 30 Hindley Street, Adelaide

Phone: (08) 8231 3777

Height clearance 2.00m, 4 disability bays

Light Square (UPark) – 122-140 Currie Street, Adelaide (below TAFE SA, City Campus)

Phone: (08) 8203 7203

Height clearance 1.96m, 5 disability bays

Myer Centre – Stephens Place, Adelaide (off North Terrace)

Phone: (08) 8410 1142

Height clearance 2.05m, 7 disability bays

North Terrace Car Park (Adelaide Convention Centre) North Terrace, Adelaide

Phone: (08) 8210 6753

Height clearance 2.0m, 4 disability bays



Pirie/Flinders Street (UPark)

191-207 Pirie Street, Adelaide

Phone: (08) 8203 7203

Height clearance 2.20m, 4 disability bays, unisex accessible toilet near cashier's office

Pitt Street (Care Park) – 15 Pitt Street, Adelaide

Phone: (08) 8231 5077

Height clearance 2.00m, 4 disability bays

Riverbank Car Park (Adelaide Convention Centre) off Festival Drive, Adelaide

Phone: (08) 8210 6738

Height clearance 2.0m, 7 disability bays

Roper Street (Care Park) – 15 Roper Street, Adelaide

Phone: (08) 8359 2202

Height clearance 2.05m, 1 disability bay

Royal Adelaide Hospital (Ezipark) – Frome Road, Adelaide

Phone: (08) 8359 2964

Height clearance 2.00m, 14 disability bays



Rundle Street (UPark)

163-185 Rundle Street, Adelaide

Phone: (08) 8203 7203

Height clearance 1.98m and 1.87m in basement, 14 disability bays

Sturt Street (UPark) – 42-58 Sturt Street, Adelaide

Phone: (08) 8203 7203

1 disability bay

The Terrace (Secure Parking) – 98 North Terrace, Adelaide

Phone: (08) 8410 1318

Height clearance 2.03m, 2 disability bays



Topham Mall (UPark)

52-54 Waymouth Street, Adelaide

Phone: (08) 8203 7203

Height clearance 2.0m, 9 disability bays



Wyatt Street (UPark) – Wyatt Street, Adelaide (enter via Grenfell Street)

Phone: (08) 8203 7203

Height clearance 2.05m, 13 disability bays

Public Accessible Toilets



Accessible toilet signs have the international access symbol with LH and RH to show either a left hand or right hand transfer from a wheelchair to the toilet via grab rails.

Australians conserve water in toilets with a half flush and full flush choice - please support this effort.



Exeloos

Exeloos are automated self-cleaning accessible toilets open 24 hours with safe lighting for night use. They are located throughout the city:

- Victoria Square - south side and north side
- Whitmore Square (2 Exeloos)
- Veale Gardens (2 Exeloos)
- Hindmarsh Square (2 Exeloos)
- Sk8 Park, North Terrace – next to Morphett Street bridge
- Unley Road (west side) between South Terrace and Greenhill Road, Adelaide

Accessible public toilets throughout the city and North Adelaide

Adelaide Botanic Gardens



Plane Tree Drive, Adelaide

Open: Monday to Friday 7.15am–5.00pm, Saturday and Sunday 9.00am–5.00pm

Adelaide Central Bus Station



Grote Street, Adelaide - opposite Chinatown and Adelaide Central Market

Open: 6.00am–9.30pm daily

Adelaide Railway Station



North Terrace, Adelaide

Open: Monday to Friday 4.30am–midnight, Saturday 6.00am–midnight, Sunday 6.30am–midnight

Art Gallery of South Australia



North Terrace, Adelaide

Open: 10.00am–5.00pm

Bonython Park



Port Road, Adelaide

Open 24 hours

Central Market



Between Grote and Gouger streets, Adelaide - in various arcades and food halls

Open only during market hours

Citi Centre Arcade, Rundle Mall



Turn taps only, very narrow passageway

City Cross Arcade, Rundle Mall



Ground floor, difficult door lock

David Jones, Rundle Mall



Lower Ground and Level 1

Level 2 (difficult door, opens into path of travel) and Level 3



East Terrace



Corner of Rundle Road and East Terrace, Adelaide

Open 24 hours

Elder Park



King William Road, Adelaide

Open: April to September 7.00am–6.00pm, October to March 7.00am–8.00pm

Glen Osmond Road



South Terrace end, between Glen Osmond Road and Unley Road, Adelaide

Open 24 hours

Hindley Street



Southern side, between Hellenic Travel and the 'Dog and Duck' hotel

Open 24 hours

Hindmarsh Square



Corner of Pulteney and Grenfell streets, Adelaide

Open: Monday to Friday 7.00am–10.30pm, Saturday 7.00am–11.00pm, Sunday 7.00am–10.00pm

Kingston Garden



West Terrace, Adelaide

Open 24 hours

Myer Centre, Rundle Mall



Lower Ground (Automatic door)

Level 1 (turn taps only, heavy door)

Level 3 Enter through parents' room (turn taps only, heavy door)

North Terrace



Sk8 Park, North Terrace, Adelaide, next to Morphett Street Bridge

Open 24 hours

Rundle Mall Plaza, Rundle Mall



Via Rundle Mall or Gawler Place

Limited floor space

Rymill Park



Rundle Road, Adelaide

Open 24 hours

Southern Cross Arcade



Off James Place or King William Street, Adelaide

Enter the women's toilet and turn left. High handles, limited floor space.

Open: Monday to Friday 7.00am–10:30pm, Saturday 7.00am–11.00pm, Sunday 7.00am–10.00pm

Victoria Park North



Wakefield Road, Adelaide

Open for special events only

Wakefield Road



Corner of East Terrace and Wakefield Road, Adelaide

Open daily 7.00am–6.00pm

For a detailed list of all toilets in the Adelaide region please go to the National Public Toilet Map: toiletmap.gov.au. The National Public Toilet Map is also available on any mobile phone with Internet access: m.toiletmap.gov.au

Adelaide Attractions

Adelaide Aquatic Centre



Jeffcott Road, North Adelaide

Phone: (08) 8203 7203

Website: adelaideaquaticcentre.com.au

- several disability car parking bays are adjacent to the accessible playground
- left hand transfer unisex accessible toilet outside the complex
- high counter and wide gate entry
- disability change room with accessible change bench up ramp
- hoist access to Cascade Pool and 50m pool

Open: Monday to Friday 6.00am–9.00pm, weekends and public holidays 7.00am–7.00pm

Adelaide Casino (Skycity)



Railway Station Building, North Terrace, Adelaide

Phone: (08) 8212 2811

Website: skycityadelaide.com.au

- entry via automatic glass sliding doors
- lifts with raised tactile/braille
- North Terrace entrance has ramp access or steps
- Station Road entrance is flat
- valet parking available off Station Road

Open: 24 hours a day

Adelaide Central Market



Enter from Gouger Street, Grote Street or through Market Arcade from the western edge of Victoria Square (next to the Samuel Way Building) on King William Street.

Phone: (08) 8203 7203 (Monday-Friday)

Website: adelaidecentralmarket.com.au

Adelaide Central market is a fantastic cultural experience with a wide range of fresh food and gourmet produce. Cafes and entertainment are also available.

- accessible lifts to Car Park with raised tactile/Braille buttons
- accessible toilet at rear of the main toilets (next to Kangaroo Meats)
- accessible toilet located in smaller Food Hall (key required from Chinese food outlet)
- ambulant accessible cubicles are located in the male and female toilets in the Market Arcade and China Town Food Court
- city visitor information booth (with high counter) near the Grote Street entrance. (They can provide directions to the accessible toilets)

Open: Tuesday 7.00am-5.30pm. Thursday 9.00am-5.30pm, Friday 7.00-9.00pm and Saturday 7.00-3.00pm. Some stalls are open on an optional basis on Wednesdays 9.00am-5.30pm.

Adelaide City Skate Park – City Sk8



North Terrace, Adelaide – west of Morphett Street Bridge

Website: cityofadelaide.com.au/sights/city-skate-park/

City Sk8 has been voted one of Australia's best skate parks. There are two viewing areas, one small area on North Terrace next to the bridge and the other down a narrow switchback ramp on the West Terrace side. This ramp gives you access to the park but is difficult to navigate in a wheelchair.

- unisex Exeloo toilet
- emergency telephone
- wheelchair accessible pay telephone
- drinking fountain

Adelaide Convention Centre

North Terrace, Adelaide

Phone: (08) 8212 4099

Website: adelaidecc.com.au



- wheelchair access via walkway from the Intercontinental Adelaide
- lifts on North Terrace or Riverbank promenade with voice over and raised tactile/braille
- automatic glass sliding doors at most entrances
- raised tactile/braille signage throughout
- left or right hand transfer unisex accessible toilets
- on-site car parks with accessible parking spaces
- Riverbank car park accessible from Festival Drive
- North Terrace car park accessible from North Terrace
- split level reception/cloak desk
- wheelchair accessible telephone
- drinking fountain
- hearing assist technology available in both buildings and arranged through function organisers promoters
- loan wheelchairs are available on request – only 2 available so book this service in advance if possible

Adelaide Festival Centre

King William Road, Adelaide

Phone: (08) 8216 8600



Website: www.adelaidefestivalcentre.com.au/afc/disability-services.php or

www.adelaidefestivalcentre.com.au/files/map2006afct.jpg for access details including drop-off zones

The Adelaide Festival Centre is the heart of performing arts in Adelaide. When booking tickets please inform BASS about your access seating and hearing requirements and check which performances accept the Companion Card.

- automatic glass sliding doors
- low information desk with hearing assist telephone
- designated wheelchair accessible seating in all theatres
- hearing assist technology available
- accessible unisex toilets feature emergency buttons and bench seats
- car park has 9 accessible bays book through Bass on 131 246
- short term parking available near BASS and the Dunstan Playhouse
- some performances audio described or Auslan signed

Adelaide Oval



War Memorial Drive, North Adelaide

Phone: (08) 8300 3833 (SA Cricket Club)

Website: adelaideoval.com

- accessible toilets
- wheelchair seating around the oval and on each level of the stands
- accessible ramps
- Companion Card accepted at most sporting events

Adelaide Town Hall



128 King William Street, Adelaide

Phone: (08) 8203 7203

Website: adelaidetownhall.com.au

When booking tickets, please advise of your seating requirements so chairs can be removed to allow for adequate allocation of space.

- automatic glass sliding doors
- 1:8 ramp at entrance without handrails
- LED display directory
- lift with illuminated raised tactile/braille buttons and voice announcements
- right hand transfer unisex accessible toilet
- two drinks bars, both very high
- wheelchair accessible seating in auditorium only
- hearing assist technology arranged by the venue hirer
- accessible parking in front of the Town Hall 7.00pm–midnight (except Mondays)
- Companion Card accepted by some hirers, including the Australian Chamber Orchestra

Adelaide Zoo



Frome Road, Adelaide (vehicle drop-off via Plane Tree Drive off Hackney Road, pedestrian entry via Frome Road)

Phone: (08) 8267 3255

Website: adelaidezoo.com.au

Adelaide Zoo is home to over 1800 animals and almost 300 different species of exotic and native mammals, birds, reptiles and fish exhibited in 8 hectares of magnificent botanic surroundings. Free guided walks with an experienced tour guide operate between 10.00am–4.00pm. Some night tours are available.

Please note: the zoo has advised that guide dogs may enter the front gate but are not permitted to walk around the zoo as it is a quarantine zone. Your dog can be held in a sheltered area where zoo staff will monitor it and provide adequate drinking water throughout the duration of its stay.

- ramps and handrails throughout
- wheelchairs available for hire for \$5 (\$10 deposit)
- low interactive touch screens
- drink fountain
- access information map available at information desk and online
- audio tours of main exhibits can be downloaded from the website under 'Tours'
- function centres are wheelchair accessible
- Companion Card accepted
- Open: 9.30am–5.00pm daily

Art Gallery of South Australia



North Terrace, Adelaide (between the SA Museum and University of Adelaide)

Phone: (08) 8207 7000

Website: artgallery.sa.gov.au

Admission is free to the gallery; however, an entry fee may apply for feature exhibitions.

- wheelchairs are available for use within the gallery and can be obtained from the North Terrace reception, please book in advance if possible
- wheelchair access is available throughout the gallery
- occasional Auslan interpreted tours

Open: 10.00am–5.00pm daily

Australian Experimental Arts Foundation



Lion Arts Centre, Morphett Street, Adelaide

Phone: (08) 8211 7505

Website: aeaf.org.au

For the latest in art, the AEAF features a gallery, specialist art bookshop and artists' studio. There is a lift to the studios upstairs.

Open: Tuesday to Friday 11:00am–5:00pm, Saturday 2:00pm–5:00pm

Ayers House Museum



288 North Terrace, Adelaide

Phone: (08) 8223 1234

Website: ayershousemuseum.org.au/visit

Ayers House is a gracious home, museum and function venue managed by the National Trust of SA. As this is a heritage listed building wheelchair access is available only on the ground floor.

- wheelchair access via portable ramp at western side of veranda – staff assistance required
- unisex toilet but narrow doors (first door 750mm)
- tour guide manual available in braille

- access drop-off zones are located at the front and western side of building
- Companion Card accepted

Open: Tuesday to Friday 10.00am–4.00pm, weekends and public holidays 1.00pm–4.00pm

Elder Hall



University of Adelaide, North Terrace, Adelaide

Phone: (08) 8303 5925

Website: music.adelaide.edu.au/elderhall

The University of Adelaide's Elder Hall is one of Adelaide's treasured concert venues and also hosts the Festival of Ideas, conferences, seminars and public lectures.

- signed lift access to an accessible unisex toilet at lower level and auditorium upper level to the north of the steps
- hearing loop in rear eastern section of the stalls
- wheelchair access to the stage level by arrangement
- Companion Cards can be used for selected performances

JamFactory Contemporary Craft and Design



19 Morphett Street, Adelaide

Phone: (08) 8410 0727

Website: jamfactory.com.au

The JamFactory Contemporary Craft and Design is a unique centre for the design, production, exhibition and sale of work by leading and emerging Australian designers/makers. For studios, galleries and shop, please enter via a ramp on the north side of the building.

- automatic sliding doors
- lift has very high buttons
- volunteers are happy to assist if required
- narrow passage and door leading to unisex toilet

Open: Monday to Saturday 10.00am–5.00pm, Sunday 1.00pm–5.00pm

Light's Vision



Corner of Montefiore Road and Pennington Terrace, North Adelaide

Light's Vision is an excellent location to photograph the city designed by Colonel Light. There are views of the Adelaide Hills, the city skyline, grandstands of the Adelaide Oval and the Adelaide Convention Centre.

Memorial Drive Tennis Centre Complex



War Memorial Drive, North Adelaide

Phone: (08) 7224 8100

Email: sareception@tennis.com.au

The Memorial Drive Tennis Centre has been a major venue for sporting and cultural events for more than 50 years.

- accessible via public gates on the north and south stand sides facing east
- accessible seating is organised for each event on an individual basis, contact the ticketing office and/or promoter to advise on seating requirements

Migration Museum



82 Kintore Avenue, Adelaide

Phone: (08) 8207 7580

Website: history.sa.gov.au/migration/migration.htm

The Migration Museum focuses on cultural diversity through the immigration and settlement history of South Australia. Admission is free or by donation. As this is a heritage building access varies with some doorways only 750mm wide.

- automatic doors
- hearing assist telephone at very high front desk
- limited access is available to the two-storey building with a step onto the veranda and a steep ramp to the entrance
- occasional Auslan tours on request

Open: Monday to Friday 10.00am–5.00pm, weekends and public holidays 1.00pm–5.00pm

National Wine Centre of Australia



Corner Botanic and Hackney Roads, Adelaide

Phone: (08) 8303 3355

Email: nwc.info@adelaide.edu.au

Website: wineaustralia.com.au

- entry is the park off Hackney Road, then a long gradual ramp to the front entrance
- entry via Botanic Gardens is level but may be locked requiring entry via a steep gravel path
- automatic glass sliding doors at both entrances
- split level reception desk with low section on the side
- lifts with audio announcement and raised tactile/Braille buttons
- hearing loops by arrangement

Nexus Multicultural Arts Centre



Lion Arts Centre, Morphett Street, Adelaide

Phone: (08) 8212 4276

Website: nexus.asn.au

The Nexus Multicultural Arts Centre unites creativity and cultural diversity for the visual and performing arts.

- switchback ramp down to exhibition area
- cabaret space has accessible toilet with left-hand transfer
- Companion Card accepted



North Adelaide Golf Course

Strangways Terrace, North Adelaide

Phone: (08) 8203 7273

Website: northadelaidegolf.com.au

Entrance to the Pro Shop and function area can be gained by following the small driveway around the back of the complex. The Par 3 Golf Course is on War Memorial Drive, North Adelaide and has a new lighting system.

- no wheelchair accessible toilets
- gravel paths/tracks and several bench seats scattered around some areas of the golf course
- Companion Card accepted

Open: 7.30am–7.15pm daily

Parliament House



Corner of North Terrace and King William Street, Adelaide

Phone: (08) 8237 9100

Website: www.parliament.sa.gov.au

Entry is via a ramp to Old Parliament House which takes you to a side gate. Push the intercom button and hold for 5 seconds. Security will answer your request and come to assist you inside and escort you throughout the building. As this is a heritage building some areas are not wheelchair accessible.

- men's right hand and women's left hand toilet with narrow doors 750mm wide
- small accessible viewing areas in the House of Assembly and Legislative Council
- hearing assistance technology in the upper gallery
- unisex left hand toilet on lower ground may be accessed if requested

Free tours daily at 10.00am and 2.00pm

Rundle Mall



Between King William Street and Pulteney Street, Adelaide

Website: rundlemall.com

Rundle Mall is Adelaide's premier shopping destination and meeting place for people. Many car parks, bus stops, taxis and the Rundle Mall tram stop provide choices to access Rundle Mall's attractions. The outdoor mall has buskers and other entertainment and offers a large selection of shopping facilities, including the three largest department stores, 15 arcades and centres, 700 retailers and more than 300 non-retail services and offices.

South Australian Museum



North Terrace, Adelaide (between the State Library of SA and the Art Gallery of SA)

Phone: (08) 8207 7500

Website: samuseum.sa.gov.au

The South Australian Museum is renowned for its world-class natural history and cultural collections.

- low reception desk
- hearing assist telephone
- low displays throughout suitable for viewing from a wheelchair or stroller
- lift with raised tactile/braille buttons
- ramped areas have handrails and tactile floor markings
- a loan wheelchair is available – please book in advance if possible
- Companion Card accepted at paid exhibitions, free entry otherwise

Open: 10.00am–5.00pm daily

South Australian National War Memorial



Corner of North Terrace and Kintore Avenue, Adelaide

The National War Memorial is a carved stone monument commemorating the willingness of citizens to answer the call of duty and the extent of sacrifices they made in World War I. Pathways lead to the Memorial and around the external walls but there are several steps up into the shrine.

Tandanya National Aboriginal Cultural Institute



253 Grenfell Street, Adelaide

Phone: (08) 8224 3200

Email: tandanya@tandanya.com.au

Website: tandanya.com.au

Tandanya provides opportunities to explore and experience contemporary and traditional Aboriginal and Torres Strait Islander cultural expression through the performing and visual arts.

- very small unisex toilet with narrow door
- Companion Card accepted

Playgrounds and Park Lands

Website: adelaidecitycouncil.com/environment/park-lands

Adelaide is the only city in the world to be surrounded by a system of parks. This ring of Park Lands, together with the intact city plan dating from 1837, defines the city and is a National Heritage Place. A number of Park Land areas and gardens can be easily accessed by those with restricted mobility.

The Park Lands Trail circles the city with smooth and safe, low-traffic paths through scenic parks and the River Torrens with many resting spots from which to enjoy the views. The trail also winds through playgrounds and other places of interest, including the West Terrace Cemetery. The trail is suitable for

basic riders, family groups and mobility aid users and is surfaced with a distinctive ochre colour. For a map of the trail go to : cityofadelaide.com.au/recreation/park-lands/park-lands-trail.html

The Adelaide City Council has an ongoing commitment to provide and maintain safe and attractive playgrounds that are accessible to people and children with limited mobility. The following playgrounds and gardens have features such as unisex accessible toilets, as well as accessible parking and pathways. Some of these playgrounds also feature accessible play equipment. Most playgrounds have childproof gates with opening devices that people using wheelchairs may find hard to reach independently.

Adelaide Botanic Gardens



Enter via Plane Tree Drive or North Terrace, Adelaide

Phone: (08) 8222 9311

Email: botanicgardens@sa.gov.au

Website: botanicgardens.sa.gov.au

Admission to the Botanic Gardens is free. All pathways have access as do most non-heritage buildings. This beautiful garden is home to exceptional Victorian garden landscapes with outstanding plant collections, cultural collections and garden buildings, including three significant glass houses.

To make the most of your time, stop by the Visitor Information Centre and find out what is happening and which plant collections are looking their best. An audio guide is available from the Visitor Information Centre.

Two loan wheelchairs are available for hire: \$20 deposit (refundable), please book in advance if possible. Several disability parking bays are on Plane Tree Drive near the gatehouse.

Bonython Park/Tulya Wodli



The park, situated between Port Road and the River Torrens, hosts Australian and international circuses, and many other events. It has a playground, barbecues and walking trails.

Bicentennial Conservatory



Enter via Plane Tree Drive or through the Botanic Gardens on North Terrace, Adelaide

Website: southaustralia.com/9002565.aspx

As one of Adelaide's most visited attractions, you can immerse yourself here in the rainforest atmosphere, mists and the sounds of birds. Its entire length of 100 metres makes this the largest single span conservatory in the southern hemisphere. The conservatory protects at risk or endangered tropical rainforest plants from northern Australia, Papua New Guinea, Indonesia and the South Pacific Islands. All walkways throughout the Bicentennial Conservatory are wheelchair accessible. An entry fee applies.

Open: 10.00am–4.00pm and until 5.00pm during daylight saving months

Bushmagic Playground



Adelaide Aquatic Centre, Jeffcott Road, North Adelaide

- playground featuring a Liberty Swing for children with limited mobility
- accessible water fountain

Elder Park (on Torrens Lake)



King William Road, Adelaide (next to the Adelaide Festival Centre)

This is one of Adelaide's most popular venues for large public events or a quiet stroll. Across the river are the Pinky Flat gardens, Memorial Drive Tennis Complex and Adelaide Oval.

Access toilets are available near the kiosk facing Elder Park.

The River Torrens Linear Park Trail extends from the hills to the sea and passes through Elder Park. The trail offers a great wheelchair accessible path throughout the Park Lands area of the river.

Glover Playground



South Terrace, Adelaide (west of Unley Road)

Marshmallow Playground



Glen Osmond Road, Adelaide (between Hutt Road and Unley Road)

- drinking fountain difficult to access (surrounded by sandy surface)

Rose Gardens (Several locations)

Website: cityofadelaide.com.au/sights/rose-gardens/

Adelaide is famous for being a 'City of Roses'. Significant rose gardens can be found at Veale Gardens, Rymill Park, Pennington Gardens, Brougham Gardens, and the Lady Ester Lipman Gardens.

A 1.5 hectare International Rose Garden on Hackney Road in the Botanic Gardens features more than 5000 roses.

Rymill Park / Mullawirraburka



Bordered by Rundle Street, East Terrace and Bartels Road, Adelaide

Family oriented park with rowboat hire and ducks on the lake, large shady trees, a rose garden, barbecue facilities, playground and kiosk.

Torrens Linear Park



Along the banks of the River Torrens, through Adelaide city and suburbs

This is the largest hills-to-coast park in Australia. You can either walk, wheel or cycle on its bitumen pathway along the banks of the River Torrens from the city, west to the coast at Henley Beach, or

north-east to the Tea Tree Plaza interchange.

You can walk short sections by beginning on one side of the river, crossing over one of many footbridges and returning on the other. A good place to start is from Elder Park in front of the Adelaide Festival Centre.

Veale Gardens



South Terrace, Adelaide (between Sir Lewis Cohen Avenue and Peacock Road)

- near the South Terrace tram stop
- popular rose gardens and wedding photograph sites
- Pavilion On the Park Restaurant is at the eastern end
- accessible paths

Kurrangga BMX track



Unley Road (west side), Adelaide (between South Terrace and Greenhill Road)

Caters to a wide range of ages with an appetite for outdoor adventure. It features 3 BMX tracks for young children/novices through to an advanced track.

Cinemas

The cinemas listed below provide some wheelchair access however, you will find certain areas difficult to navigate if you use a wheelchair due to the narrow passages and doorways.

Eastend Cinemas – Palace/Nova

Phone: (08) 8232 3434

Email: info@palacenova.com

Website: palacenova.com

Palace/Nova Cinemas are Adelaide's art house and commercial cinema with special events and movie clubs. Open captioning (OC) and audio description (AD) are available with some movies - check session times for availability of these features.

Palace



250 Rundle Street, Adelaide

- a large complex with long distances to travel to cinemas via carpeted ramps
- manual double doors into the complex
- seven cinemas, all wheelchair accessible with seating at rear
- ExiMax cinema (Adelaide's biggest screen) has wheelchair access via lift to level 2
- hearing loops in selected cinemas
- Companion Card accepted

Nova



251 Rundle Street, Adelaide

- manual double doors into complex (may require assistance)
- lift up to cinemas is very small – 106cm wide x 126cm deep, lift door 82cm wide
- three cinemas, all wheelchair accessible with seating at the end of row 3
- Companion Card accepted

Mercury Cinema



13 Morphett Street, Adelaide

Phone: (08) 8410 1934

Email: cinema@mrc.org.au

Website: mercurycinema.org.au

The Mercury and Iris cinemas are run by the Media Resource Centre to enhance screen culture and to give screening opportunities to emerging South Australian film, video and digital media artists.

- manual doors into complex
- unisex ambulant toilet
- accessible seating area at the front of cinema
- back row can be accessed via a very small lift
- Companion Card accepted

Moonlight Cinema



Botanic Park, Plane Tree Drive, Adelaide (adjacent Adelaide Botanic Garden)

Website: moonlight.com.au/home.php?location=Adelaide

Moonlight Cinema is an open air cinema which screens latest release, contemporary, cult and classic movies on the lawns of Botanic Park from November to February each summer.

- unisex toilet located approx 60m from the venue in the toilet block near the Friend's Gate at Botanic Gardens
- ambulant patrons are seated on the ground or in low-back folding chairs and those with wheelchairs are required to sit at the back or along the side to ensure all people have full vision of the screen
- no audio facilities or open captions/descriptive facilities

Piccadilly Cinema



181 O'Connell Street, North Adelaide

Phone: (08) 8267 1500

Website: wallis.com.au/piccadilly.html

- entry via double front doors with small ramp (ushers will provide assistance if required)
- cinema 3 is the only accessible cinema with space for 1 person with a wheelchair, staff will take you there through a separate narrow passage and side door (difficult to navigate)
- Companion Card accepted

Libraries

State Library of South Australia



North Terrace, Adelaide (next to the SA Museum)

Phone: (08) 8207 7250, TTY (08) 8207 7250

Email: info@slsa.sa.gov.au

Website: www.slsa.sa.gov.au or www.slsa.sa.gov.au/site/page.cfm?u=252 for accessibility information

- main entrance via automatic glass sliding doors
- alternative access via side of Institute Building next door
- push button on wall for doors to open
- WiFi access
- hearing assist telephone at library information desk and cloak desk
- tactile floor markings
- raised tactile/braille signage
- accessible parking on Kintore Avenue

Open:

Spence Wing (main reference collection): 10.00am–8.00pm Monday, Tuesday and Wednesday, 10.00am–6.00pm Thursday and Friday, 10.00am–5.00pm Saturday and Sunday

Mortlock Wing (exhibitions): Monday to Sunday and public holidays 10.00am–5.00pm

Friends of the State Library Office: Monday to Friday 11.00am–4.00pm

Royal Geographical Society of South Australia Library: Tuesday to Friday 10.00am–1.00pm

Contact the library for public holiday opening times.

Adelaide City Council Libraries

Phone: (08) 8203 7990

Email: library@adelaidecitycouncil.com

Website: adelaidecitycouncil.com/library

All Adelaide City Council libraries offer large print books, audio books, keyboards with large print keys, lower computer desks for wheelchair access, and free internet access (including wireless).

North Terrace Library



Ground Floor, State Library of SA Building, North Terrace, Adelaide

- automatic glass sliding door at North Terrace entrance
- hearing assist telephone
- low service desk

Open: Monday to Friday 10.00am–6.00pm, Saturday to Sunday 12.00am–5.00pm, closed on public holidays

Grote Street Library



18 Grote Street, Adelaide - near Victoria Square/Tarndanyangga tram stop

- enter via ramp up to automatic glass sliding door
- low service desk
- lift with raised tactile/braille buttons
- locked toilet, key is kept at reception (heavy door and high lock)
- accessible parking in nearby UParks at Central Market and Adelaide Central Bus Station on Grote Street

Open: Monday to Thursday 10.00am–6.00pm, Friday 10.00am–8.00pm and Saturday 11.00am–3.00pm, closed on Sunday and public holidays

Hutt Street Library



235 Hutt Street, Adelaide

- automatic glass sliding door
- accessible parking
- low service desk
- lift with raised tactile/braille buttons

Open: Monday to Wednesday 10.00am–6.00pm, Thursday 10.00am–8.00pm, Friday 10.00am–6.00pm and Saturday 11.00am–2.00pm, closed on Sunday and public holidays

North Adelaide Library



176 Tynte Street, Adelaide

- enter via ramp in laneway between 276 and 278 Tynte Street. This will take you in through the rear of the library
- press the buzzer for door assistance
- difficult to move around library with a wheelchair due to limited floor space

Open: Monday to Wednesday 10.00am–6.00pm, Thursday 10.00am–8.00pm, Friday 10.00am–6.00pm and Saturday 11.00am–2.00pm, closed on Sunday and public holidays

Adelaide City Council Community Centres

Box Factory Community Centre



59 Regent Street South, Adelaide

Phone: (08) 8203 7749

Email: bfcc@adelaidecitycouncil.com

Website: adelaidecitycouncil.com/community/community-centres/box-factory-community-centre

The Box Factory operates as a school on weekdays (9.00am–4.00pm) for the University of the Third Age, offering a series of courses, including politics, languages, philosophy and history, specifically aimed at those in ‘active retirement’. On evenings during weekdays (4.00pm–9.00pm) and on Saturdays (10.00am–3.00pm) they provide community space with five flexible gathering spaces for groups.

- paved footpath ramped to form flat entrance
- main entrance via single glass manual door (heavy)
- low reception desk
- accessible toilet on both floors, ground floor has a baby change table
- lift with raised tactile/braille buttons
- 15 minute drop off zone in cul-de-sac at front

Adelaide South West Community Centre



171 Sturt Street, Adelaide

Phone: (08) 8212 3533

Email: aswcc@adelaidecitycouncil.com

Website: adelaidecitycouncil.com/community/community-centres/adelaide-south-west-community-centre

The South West Community Centre provides a friendly, accessible meeting place for the local community. It also serves as a home base for local community groups, delivers activities, classes and events reflecting local interests and needs, and offers a range of services.

- enter via glass manual door, followed by a ramp (may require assistance)
- Open: Monday to Friday 9.00am–5.00pm, access out-of-hours can be arranged

North Adelaide Community Centre



176 Tynte Street, North Adelaide

Phone: (08) 8267 6813

Email: nacc@adam.com

Website: adelaidecitycouncil.com/community/community-centres/north-adelaide-community-centre

The North Adelaide Community Centre provides a range of services to the community which are available for hire to community groups, private individuals and commercial interests. The Centre has a meeting space, an impressive hall and a modern kitchen.

- enter through the library or via double doors down western side laneway - both options require staff to unlock and open doors

Open: Monday to Friday 9.00am–4.00pm

LOCATIONS

Major Tertiary Education Campuses in the City

Flinders University - City Campus



182 Victoria Square, Adelaide (enter from Flinders Street or Victoria Square)

Phone: (08) 7221 8686

Website: flinders.edu.au/victoriasquare/victoriasquare_home.cfm

- near the Victoria Square/Tarndanyangga tram stop
- automatic glass sliding doors at both entrances
- priority lift with audio announcement and raised tactile/braille buttons
- unisex accessible toilet on both floors - level 1 toilet difficult to access due to narrow passages

TAFESA, Adelaide City Campus



120 Currie Street, Adelaide

Phone: (08) 8207 8200, TTY (08) 8207 8206

Email: clientservices@tafesa.edu.au

Website: <http://tafesa.edu.au/campuses/metro/adelaide>

- glass automatic sliding doors
- split level reception desk on level 4
- unisex toilets on all levels have shower facilities
- lifts with raised tactile/braille buttons

TAFESA, Adelaide College of the Arts



39 Light Square, Adelaide

Phone: (08) 8463 5000, TTY (08) 8463 5001

Email: arts.adl@tafesa.edu.au

Website: <http://tafesa.edu.au/campuses/metro/adelaide-acarts.aspx>

- automatic glass sliding doors
- split level reception desk on level 2
- unisex toilets with wide pivot style door
- lift with audio announcement and raised tactile/braille buttons

English Language Services Campus (ELS)



5th Floor Renaissance Centre, 127 Rundle Mall, Adelaide

Phone: (08) 8226 6555

Email: els@tafesa.edu.au

Website: tafesa.edu.au/campuses/metro/english-language-services

- enter via Renaissance Centre lifts from Rundle Mall or Twin Street
- lifts with raised tactile/braille buttons
- unisex ambulant toilet on Level 5, keypad to enter (wheelchair accessible with assistance)

University of Adelaide



North Terrace, Adelaide - between Kintore Avenue, Frome Road and Victoria Drive

Phone: (08) 8313 4455 or for Disability Services phone: (08) 8303 5962

Website: <http://adelaide.edu.au/disability/access> for map and accessibility facilities

- campus 'way finding posts' on path through the campus, which slopes down from North Terrace to Victoria Drive
- most buildings have main entrance access or alternative with directional signage
- lifts, hearing assistance and unisex toilets throughout
- automatic glass sliding doors at some entrances
- most lifts have raised tactile/braille buttons voice announcements of levels

University of South Australia, City West Campus



61–73 North Terrace, Adelaide

Phone: (08) 8302 6611

Website: unisa.edu.au/facilities/accessmap/citywest/CityWest.asp for access map

- automatic glass sliding doors (some entrances)
- some lifts with raised tactile/braille buttons

University of South Australia, City East Campus



Corner of North Terrace and Frome Road, Adelaide

Phone: (08) 8302 6611

Website: unisa.edu.au/facilities/accessmap/CityEast/CityEast.asp for access map

- automatic glass sliding doors at main entrances
- most lifts have raised tactile/braille buttons

Free Internet and Wi-Fi Hotspots in Adelaide

Website: cityofadelaide.com.au/information/maps

5. THINGS TO DO IN ADELAIDE

Shopping and Eating Out in Adelaide

Gouger Street, Adelaide

Gouger Street is on the south side of the Central Market and features a variety of restaurants including French, Argentinian, Malaysian, Chinese, Vietnamese and Thai. Adelaide's Chinatown, which can be entered from Gouger Street or Grote Street is on the western end of the Central Market.

Hindley Street, Adelaide

Hindley Street is home to the Adelaide Symphony Orchestra, bookshops, and restaurants and hosts a lively night scene with bars, clubs and hotels.

Hutt Street, Adelaide

Hutt Street, which is near the East Parklands, Rymill Park and Victoria Park Racecourse, is a wide tree-lined restaurant, café and shopping district featuring many early Adelaide stone buildings.

Melbourne Street, North Adelaide

Melbourne Street, in lower North Adelaide, has a variety of hotels, coffee shops and restaurants, art galleries, and specialty shops. The street is close to the North Adelaide Park Lands and a walk to the Adelaide Zoo.

North Terrace, Adelaide

North Terrace is the cultural, political, educational and transport spine of Adelaide. The Adelaide Railway Station links with the tram network at its front door, next to Parliament House. North Terrace houses UniSA City West and the University of Adelaide. In this precinct visitors will find many accessible attractions including Government House, the State Library of South Australia, the South Australian Museum and the Art Gallery of SA. Further to the east is historic Ayers House, the Botanic Gardens and the National Wine Centre.

O'Connell Street, North Adelaide

O'Connell Street is in upper North Adelaide and is the continuation of King William Road past the Adelaide Oval and St Peter's Cathedral. The street has many shopping and dining choices, including coffee shops, cafes, wine bars, pubs and a variety of restaurants.

Rundle Mall and Rundle Street, Adelaide

Rundle Mall is Adelaide's major shopping district with vehicle free access over several blocks. To its east is Rundle Street, full of cafes and restaurants, cinemas, hotels, and boutique shopping experiences. It is a hub for community events, Adelaide Fringe Festival and the Santos Tour Down Under.

Major Festivals

Website: www.southaustralia.com/events.aspx

South Australia is Australia's festival state. Check out the website above for dates, places and access features or just come to Adelaide in February and March and be dazzled by the non-stop party.

Adelaide Festival

Website: adelaidefestival.com.au

Established in 1960, the Adelaide Festival is considered one of the world's best arts festivals of theatre, dance, music, visual art, and much more held with the city of Adelaide. Adelaide Writers' Week is an unforgettable outdoor literary event in walking distance from other Festival attractions. Every other year the Festival also hosts the Festival of Ideas with leading thinkers and writers. The Companion Card is accepted.

Adelaide Fringe Festival

Website: adelaidefringe.com.au

The open-access Adelaide Fringe Festival carpets Adelaide with over 759 events in 325 venues to make it the biggest arts event in the country. It lights up the city with comedy, contemporary performance and theatre, cabaret, music of many kinds, exhibitions and family events. The Fringe website has access information online. The Companion Card is accepted.

Big Pond Adelaide Film Festival

Website: adelaidefilmfestival.org

The Adelaide Film Festival has grown in both size and relevance and is described as Australia's most influential festival for both overseas filmmakers and discerning audiences. The festival includes a dynamic program of screenings, special events, workshops and forums, thousands of film lovers and filmmakers across its eleven-day program. The Companion Card is accepted.

Cabaret Festival

Website: adelaidefestivalcentre.com.au/adelaidecabaret

The Adelaide Festival Centre presents an early winter cabaret line-up to rival New York and London performances. At one of Adelaide's most accessible venues, you can enjoy well-known and emerging stars of cabaret, music and musical theatre. The Companion Card is accepted.

Clipsal 500

Website: clipsal500.com.au

Clipsal 500 Adelaide starts the Australian leg of V8 Supercars Australia Championship Series with four days of full-throttle motorsport action, thrills and entertainment in the Adelaide Park Lands and the world-renowned street circuit in Adelaide. The accessible event attracts around 275,000 people with events for families and lovers of motorsport action.

Come Out Festival

Website: comeout.on.net

Come Out offers an innovative, internationally celebrated multi-arts festival that intrigues, excites and inspires South Australian children through a program of creative 'doing, viewing and thinking'. It is a wonderful bi-annual program of festival events carefully selected for children, young people and families. The Companion Card is accepted.

Feast Festival

Website: feast.org.au

Feast Festival is a major event on Adelaide's festival calendar celebrating lesbian and gay culture with three weeks of theatre, cabaret, literature, film, visual arts, forums and community events. It is a truly international event, bringing performers from all over the world. The Companion Card is accepted.

Multicultural Events

Website: multicultural.sa.gov.au

Adelaide's Multicultural Events Calendar has up-to-date information on local festivals, national days, days of religious significance and other multicultural events in and around the city.

Santos Tour Down Under

Website: tourdownunder.com.au

Adelaide's Victoria Square/Tarndanyangga is first stop on the world cycling calendar, with the Santos Tour Down Under, the biggest cycling race in the southern hemisphere. Watch the heroes of the peloton as they race around Adelaide's outstanding beaches and world famous wine regions, and join in the community cycling events.

WOMADelaide

Website: womad.org/festivals/womadelaide

Set in the majestic trees of Adelaide's beautiful Botanic Park, WOMADelaide is one of the most magical events on the global music calendar. The four day program features performances and workshops on seven outdoor stages by the world's best musicians, dancers and DJs, alongside street theatre artists and visual artists and the popular 'Taste the World' cooking program. This festival hosts a new Earth Station Festival each spring at Belair National Park. The Companion Card is accepted.

Disability Arts Organisations

While you are in Adelaide look out for performances by Australia's leading disability arts companies and be moved, inspired and thrilled by their creativity and inclusiveness.



No Strings Attached Theatre of Disability

Website: nostringsattached.org.au

No Strings Attached Theatre of Disability is a community-based contemporary theatre company that creates original theatre through the unique perspectives of its disabled artists and performers. No Strings Attached world class theatre can be found on stage, off stage, back stage and in the office, in South Australia and as a touring company. The Companion Card is accepted.

Restless Dance Theatre

Website: restlessdance.org

An early pioneer in disabled arts, Restless Dance Theatre continues its legacy of presenting innovative dance performances by its company of young disabled and non-disabled dancers aged 15 to 26. You can also catch Restless interstate through its touring company and collaborations. The Companion Card is accepted.

Tutti

Website: tutti.org.au

Tutti is a multi arts organisation dedicated to presenting original music-theatre, opera, cabaret and visual work for performance and exhibition. Tutti also offers professional programs to artists with disabilities in the visual, digital and performing arts which enable them to develop their skills and careers through working with high calibre local and international artists in Adelaide and overseas. The Companion Card is accepted.

6. FURTHER INFORMATION

If you would like more information please contact the Adelaide City Council Customer Service Centre, Monday to Friday 8.30am–5.30pm or visit the website.

Adelaide City Council

Customer Service Centre

Phone: (08) 8203 7203 (Monday - Friday only)

Website: cityofadelaide.com.au

Disability Access Page: cityofadelaide.com.au/information/disability-access

Visitor Information Centre

Corner of Rundle Mall and James Place (7 days a week)

Phone: (08) 8203 7611

Email: visitor@adelaidecitycouncil.com

Website: rundlemall.com