

Lucerne via Wheelchair

Banks

Luzerner Kantonalbank

Pilatusstrasse 12
0844 822 811

Level entrance, parking on Hirschmattstr./ Theaterstr. (public parking), Blumenweg (Kantonalbank parking), wheelchair-accessible ATM

Löwenplatz

0844 822 811

Level entrance, parking in Löwencentral garage, a few spaces in front of bank on Zürichstrasse 12

UBS AG

Bahnhofplatz 2
041 208 11 11

Level entrance with automatic doors, wheelchair-accessible ATM

Crédit Suisse

Schwanenplatz 8
041 419 11 11

Low ramp elevator at the private counter, wheelchair accessible ATM

Camping

Campingplatz Lido

041 370 21 46

luzern@camping-international.ch

Flat grounds, disabled parking, WC with sink, 1 shower and 1 wheelchair-accessible mobile home available

Chemist / Pharmacy

Alte Suidtersche Apotheke

Bahnhofstrasse 21

041 210 09 23

Info@suidter.ch

Entrance with a threshold

Cysat Apotheke

Pilatusstrasse 14

041 210 29 45

mail@cysat-apotheke.ch

Level entrance with automatic doors

Bahnhof Apotheke u. Drogerie

Rail City, 6002 Luzern

041 220 13 13

bahnhof.luzern@benupharmacie.ch

www.benupharmacie.ch

Level entrance with automatic doors

Churches

Evangelical

Myconius House

St. Karlstrasse 49

041 227 83 21 (office)

sekretariat.stadtluzern@lu.ref.ch

Level entrance, WC

Matthäus-Church Luzern

Seehofstrasse

041 410 13 40

041 227 83 21 (office)

sekretariat.stadtluzern@lu.ref.ch

Wheelchair-accessible, enter on Hertensteinstrasse behind Hotel Schweizerhof. Entrance on the side of the church (ramp). WC at the church foyer, no parking. Use the parking lot of Schweizerhof Migros

Lukas-Church

Morgartenstrasse 16

041 227 83 21 (office)

sekretariat.stadtluzern@lu.ref.ch

Wheelchair-accessible, lift

Church Weinbergli

Auf Weinbergli 7

041 227 83 21 (office)

sekretariat.stadtluzern@lu.ref.ch

Level entrance, wheelchair-accessible, lift

Roman Catholic

St. Anton

Langensandstrasse 1
041 229 91 00
st.anton@kathluzern.ch

Steep but level rear entrance, disabled parking

St. Johannes

Schädritstrasse 26
041 375 02 80
st.johannes@kathluzern.ch

Steep but level entrance, disabled parking, WC

Der MaiHof

Weggismattstrasse 9
041 229 93 00
empfang.maihof@kathluzern.ch

Multifunctional event centre, all rooms accessible for wheelchairs, disabled parking, WC. Level entrance to chapel (open all day)

St. Karl

Spitalstrasse 91
041 229 94 00
st.karl@kathluzern.ch

Church: level side entrance (no WC)
Parish center: level entrance, disabled parking
Pastor's house, Spitalstrasse 93, WC, ramp

Hofkirche St. Leodegar

St.-Leodegar-Strasse 6
041 229 95 00
st.leodegar@kathluzern.ch

Steep but level entrance on upper lake side via Adligenswilerstrasse, no WC, bumpy path, help recommended! Back entrance with automatic door.

Kirche St. Michael

Rodteggstrasse 6
041 229 97 00
st.michael@kathluzern.ch

Level entrance with ramp, parking at Rodteggstrasse signalized, WC beside the presbytery entrance

Kirche and Pfarreiheim St. Paul

Moosmattstrasse
041 229 98 00
st.paul@kathluzern.ch

Church: Level side entrance at Moosmattstrasse Paulsheim: outdoor with lifting ramp (Eurokey), hand-capped accessible WC

Cinemas

Capitol 1

Bundesplatz
041 267 68 40
(daily from 13.00 – 20.00 hrs.)

Level entrance, disabled seating: row 7, seats
1-2 / 26-27, parking at Bundesplatz, WC

Verkehrshaus Filmtheater

Lidostrasse 5
0900 333 456

Entrance via lift, disabled seating: upper level, disabled parking, WC, reservations desired, request lift service at ticket counter

moderne

Pilatusstrasse 21
041 267 68 40
(daily from 13.00 – 20.00 hrs.)

disabled seating: row 1, seats 1-2 / 15-16
WC

stattkino

Löwenplatz 11
041 410 30 60

Level entrance, lift to basement cinemas and WC's (not suitable for big wheelchairs), "Eurokey" necessary for WC

Bourbaki Bar & Cinema

Löwenplatz 11
6004 Luzern
041 419 99 80

Bourbaki 1 and 2: access to basement with lift (not suitable for big wheelchairs), at basement level entrance to cinema 1+2 via main entrance Bourbaki 3 and 4: access to basement with lift (not suitable for big wheelchairs), at basement level entrance to cinema 3+4 via emergency exit WC's: access to basement with lift (not suitable for big wheelchairs), "Eurokey" necessary (available at the bar on the ground floor)



Pathé Mall of Switzerland

Mall of Switzerland
Ebisquarestrasse 1
6030 Ebikon
www.pathe.ch

There are wheel chair seats in every of the total 12 cinemas. The total 39 seats are located in the permium section. Access to the cimemas via Elevator (Key available from the cashier desk) There are 4 wheel chair accessible toilets. In the parking garage of Mall of Switzerland there are 10 parking spaces for disabled persons.

Maxx Filmpalast 1 – 8

Seetalplatz 1
6020 Emmenbrücke
041 267 68 40
(daily from 13.00 – 20.00 hrs.)

Parking garage with lift, WC, bar. 3 disabled seatings available in all cinemas, except maxx 8, only 1 seat

Eurokey

Euroschlüssel / Eurokey



Lucerne's famous wooden bridges – the Chapel Bridge and Spreuer Bridge – have wheelchair lifts. They require a Eurokey, which is in use all over Europe.

The Eurokey is sold for CHF 25.00 at:

Pro Infirmis Luzern, Ob- und Nidwalden

Zentralstrasse 18, 6002 Luzern

0848 0848 00

www.eurokey.ch

pro infirmis

Die Organisation für
behinderte Menschen

A Eurokey can be borrowed at the following places:

Train station (Bahnhof)

1st floor, baggage counter

6002 Luzern

051 227 32 61

deposit CHF 30.00

Opening hours all year: Mon – Fri 07.00 – 19.00,
Sat + Sun 08.00 – 19.00

Lottery-Kiosk

Schwanenplatz, 6004 Luzern

041 412 15 85

deposit CHF 30.00

Opening hours: Mon – Fri 09.00 – 18.00, Sat
09.00 – 16.00, Sun + Public holidays closed

Natur-Museum

Kasernenplatz 6, 6003 Luzern

041 228 54 11

Deposit: ID Card + mob. Phone number

Opening hours: Tue – Sun and holidays 10.00 –
17.00

Confiserie Kurmann

Bahnhofstrasse 7, 6003 Luzern

041 210 19 18

deposit CHF 30.00

Opening hours: Tue – Sat 07.30 – 21.00 (in
summer until 22.00),+ Mon 09.00 – 21.00 (in
summer until 22.00)



SOS Bahnhofhilfe Luzern

Train station, platform 3

041 210 00 60

079 500 26 00

Luzern@bahnhofhilfe.ch

www.bahnhofhilfe.ch

deposit CHF 40.00

Opening hours: Mon – Fri 08.00 – 18.15, Sat 08.00 – 12.15, Sun + Public Holidays closed

Wheelchair Rental

deposit CHF 100.00

Full day CHF 20.00

Half day CHF 10.00

Luzern Tourismus AG

platform 3

Zentralstrasse 5, 6003 Luzern

041 227 17 17

info@luzern.com

www.luzern.com

deposit CHF 25.00

Summer

Mon – Fri 08.30 – 19.00

Sat 09.00 – 19.00

Sun 09.00 – 17.00

Winter

Mo – Fri 08.30 – 17.30

Sat 09.00 – 17.00

Sun 09.00 – 13.00

In case of technical problems:

Rigert AG, Treppenlifte, Küssnacht am Rigi

041 854 20 10

041 854 20 11



Exhibit Halls

Messe Luzern

Halle 1, 2, 3, 4 and forum

Horwerstrasse 87

041 318 37 00

info@messeluzern.ch / www.messeluzern.ch

All fair and event halls are accessible by wheelchair, level entrance, WC, upper floors accessible by lift

Football

Football Club Luzern

Swissporarena

Horwerstrasse 91

6005 Luzern

info@fcl.ch

www.fcl.ch

On stand A, 16 seats for wheelchairs on block A1 and 16 seats for wheelchairs on block A6. Free admission for wheelchair users (no ticket needed), escort has to buy a ticket. One escort per wheelchair permitted. Access for wheelchairs via entrance VIP1. Tickets can be obtained at the VIP desk, FCL-Fanshop/Ticketing (south swissporarena) or on the day of the game at the pay desk

084 831 70 00

(Mon – Fri 09.00 – 17.00 hrs)



Golf

Golf for wheelchair users possible on the Driving Range at the Golfpark Oberkirch
Two golf mobiles available. Further information on: <http://www.spv.ch/en/>

Hospitals

Luzerner Kantonsspital

Spitalstrasse
041 205 11 11
info@luks.ch

Level entrance with automatic doors, WC, phone, parking garage with lift, 24h-A & E department / 365 days

Klinik St. Anna

St. Anna-Strasse 32
041 208 32 32
linik-stanna@hirslanden.ch

Level entrance with automatic doors, WC, phone, parking garage with lift 24h-A & E department / 365 days, incl. heart attack and stroke emergency

Swiss Paraplegic-Centre (SPZ)

Guido A. Zäch Strasse 1
6207 Nottwil
041 939 54 54
spz@paraplegie.ch

Level entrance, automatic doors throughout, WC, swimming pool, sport facilities, parking garage with lift, entire building wheelchair-accessible

Hotels

Stars	Name Address E-Mail	Phone	Parking	Rooms	Accessible Areas
*****	Hotel Schweizerhof Schweizerhofquai 3 info@schweizerhof-luzern.ch	041 410 04 10	X	1	Bar, restaurant, conference room, WC, 6 disabled parking spaces
Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled					
*****	The Hotel Sempacherstasse 14 info@the-hotel.ch	041 226 86 86	X	X	Lounge, restaurant, lift, parking spaces
Note: some hotel rooms accessible with wheelchair.					
*****	Hotel Renaissance Pilatusstrasse 15 renais-sance.lucerne@renaissancehotels.com	041 226 87 87	X	X	Restaurant, bar, club, lounge, elevator
Note: 1 handicapped accessible room					
**** superior	Art Deco Hotel Montana Adligenswilerstrasse 22 info@hotel-montana.ch	041 419 00 00	X	X	Bar, restaurant, lift, seminar room, parking on request
Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled					
****	Hotel Continental Park Murbacherstrasse 4 hotel@continental.ch	041 228 90 50	X under-ground	X	Seminar/ banquet rooms, lift, WC, room with level access shower, for restaurant use hotel entrance
**** superior	Seehotel Hermitage Seeburgstrasse 72 welcome@hermitage-luzern.ch	041 375 81 81	X	X	Bar, restaurant, WC, lift

**** superior	Kurhotel Sonnmatt Hemschlen info@sonnmatt.ch	041 375 32 32	X	All rooms Wheelchair	Parking, restaurant, wellness centre, WC, lift, pool medical fitness room
Note: guest rooms wheelchair accessible, medical assistance in house					
***	Hotel Seeburg Seeburgstrasse 59-61 mail@hotelseeburg.ch	041 375 55 55	X	X	Seerestaurant, Panoramasaal, Seeburgsaal, Deluxe twin room
Note: Deluxe double rooms accessible with wheelchair, but not equipped suitably for disabled					
****	Hotel Astoria Pilatusstrasse 29 info@astoria-luzern.ch	041 226 88 88	X underground	X	Seminar room, restaurant, bar, lift, roof terrace, garage
Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled					
*** superior	Hotel Waldstätterhof Zentralstrasse 4 info@hotel-waldstaetterhof.ch	041 227 12 71	X	X	Seminar- and meeting rooms, parking on request
***	Holiday Inn Express Am Mattenhof 16 6010 Kriens info@hiex-luzern.ch	not known yet		5 Connecting doors to room for accomp. person	Hotel, lounge, restaurant

***	Holiday Inn Express Luzern-Neuenkirch Raststätte Luzern- Neuenkirch A2 in-fo@expressluzern.com	041 288 28 28	1 Public parking nearby	X	Conference room, bar, public WCs
*** superior	Hotel Sempachersee Kantonsstrasse 46 6207 Nottwil in-fo@hotelsempachersee.ch	041 939 23 23	X under ground	75	À la Carte and self-service res- taurant, bar, con- ference and ban- quet rooms, swimming pool SPZ, sports facili- ties, public facili- ties
**	Hotel ibis Industriestrasse 13 6010 Kriens	041 349 49 49	X	2	Lift, parking outside possible

All of these hotels have reception areas with direct or lift access. Rooms and bathrooms are wheelchair-accessible. The trip to the breakfast area/restaurant is problem-free. All information was provided by the hotels themselves.

Additional information about wheelchair-accessible hotels throughout Switzerland is available at www.rollihotel.ch.



Hotel reservations

Tourist Information

Zentralstrasse 5
041 227 17 27

Level entrance with automatic doors on the Zentralstrasse side of building. 1 desk is adapted for wheelchairs

Hotelspitex

Claire & George Hotelspitex

Falkenplatz 9
3012 Bern
031 301 55 65
kontakt@claireundgeorge.ch
www.claireundgeorge.ch

Support in finding handicapped accessible hotels and booking holidays as well as support in organising Spitex services on spot.

Lake Cruises

Schiffahrtsgesellschaft Vierwaldstättersee

041 367 67 67
info@lakelucerne.ch

Ship access via level gangway, parking nearby at train station, WC on following steamboats: „Unterwalden“, „Stadt Luzern“ (not available until 2021), „Uri“, „Gallia“ and „Schiller“, and motor boats: „Schwyz“, „Winkelried“, „Europa“, „Weggis“, „Brunnen“, „Flüelen“, „Waldstätter“, „Gotthard“, „Titlis“, „Cirrus“, MS „Bürgenstock“ and Panorama – Yacht „Saphir“. The tours on the Walking- and Cityboat (course numbers starting with a 3) and course numbers starting with a 4 in the Urnersee from spring to autumn have limited access for wheelchairs, as they are operated with smaller boats. No disabled toilets “Diamant”: access for wheelchairs, with lift on board, top deck accessible for wheelchairs



Laundromat

Jet Wasch

Bruchstrasse 28
041 240 01 51

Level entrance, public parking nearby, Mon – Fri 08.00 – 12.00 and 14.00 – 18.00 hrs, Sat 09.00 – 16.00 hrs. On days before public holidays open until 17.00 hrs.

Libraries

City Library

Bourbaki Panorama, 1st floor
041 417 07 07
info@bvl.ch

Level entrance, lift, difficult to turn between bookshelves, WC in the basement

Central- and University Library

Sempacherstrasse 10
info@zhbluzern.ch

At the moment under construction until end of 2019. Temporary at Murbacherstrasse 21.

Central- and University Library

University/PHZ
Frohburgstrasse 3
041 349 76 00
info.upg@zhbluzern.ch

Accessible for wheelchairs (lift), the library is situated on the 1st floor, WC

Central- and University Library

Frankenstrasse 9
041 349 77 00
bibliothek.wirtschaft@zhbluzern.ch

Accessible for wheelchairs, WC

Mountains

Brunni-Bahnen Engelberg AG

041 639 60 60

info@brunni.ch

www.brunni.ch

Level entrance to cable car, WC at valley and mountain station, ramps, restaurant (WC at rest. not accessible by wheelchair), own parking, path Ristis – Äplerbeizli Rigidal possible for wheelchairs (30 Min., 200m difference in altitude). From June 19 wheelchair accessible WC at restaurant Ristis.

Melchsee-Frutt

Stöckalp – Melchsee-Frutt, cable car

041 669 70 60

info@melchsee-frutt.ch

www.melchsee-frutt.ch

Valley and mountain station is wheelchair accessible, own parking, WC at valley and mountain station. More information on www.melchsee-frutt.ch

PILATUS-BAHNEN AG

Tel. 041 329 11 11

info@pilatus.ch

www.pilatus.ch

Alpnachstad – Pilatus Kulm, World's steepest cogwheel train

Alpnachstad: Entrance via ramp (by reservation), 3 parking lots, all WC and restaurants at Pilatus Kulm

Kriens – Pilatus Kulm, Cable car

Kriens: Entrance for electric wheelchairs via ramp, 1 parking lot, all WC and restaurants at Pilatus Kulm

Gallery and panorama terrace: wheelchair accessible



Rigi Bahnen AG

041 399 87 87

rigi@welcome.ch

www.rigi.ch

Weggis – Rigi Kaltbad, cable car accessible for wheelchairs, lift

Vitznau – Rigi Kulm, cogwheel train access via ramp

Goldau – Rigi Kulm, cogwheel train access via ramp

Kräbel – Rigi Scheidegg, accessible via car, wheelchair accessible P, cable car accessible for wheelchairs.

Reservation for guests travelling with wheelchair appreciated. Disabled wagon for groups by reservation. Many paths on Rigi are accessible by wheelchair (e.g. Rigi Kaltbad – Rigi Scheidegg, 7km). Toilets in Vitznau, Goldau, Rigi Kaltbad, Rigi Staffel and Rigi Kulm are accessible by wheelchair. Disability parking in Vitznau, Goldau and Weggis. Access at station Goldau A4 is not suitable with wheelchairs

Stanserhorn

Train and Restaurant

6370 Stans

041 618 80 40

info@cabrio.ch

www.cabrio.ch

Vintage cogwheel train has space for 2 wheelchairs, Cable car Cabrio® is accessible on the first floor, WCs at mountain and middle stations, restaurant is level except for rotating portion, round walk on top partly wheelchair-accessible

Central train

Luzern – Engelberg / Luzern – Interlaken

041 639 50 50

info@zentralbahn.ch

www.zentralbahn.ch

Level entrance (mostly) ask for more information:

Call Center Handicap 0800 007 102

Titlis

Engelberg – Titlis, cable car

041 639 50 50

titlis@titlis.ch

www.titlis.ch

Level entrance with automatic doors, for disembarking one can drive to the station (ask attendant), WCs at valley, middle and mountain stations, restaurants

Klewenalp

Beckenried – Klewenalp, cablecar

Emmetten – Stockhütte, gondolas

041 624 66 00

willkommen@klewenalp.ch

www.klewenalp.ch

Free parking next to the stations in Beckenried and Emmetten. Restaurant Panorama: lift to WCs, level entrance. Hiking trail Klewenalp-Stockhütte accessible for wheelchairs (2nd part steep), Companion requested.

For detailed travel information see

www.sbb.ch

Museums

Alpineum

Denkmalstrasse 11
041 410 62 66 / 041 410 40 64
museum@alpineum.ch
www.alpineum.ch

Level entrance, wheelchair accessible WC in the coffee

Price for disabled person: CHF 4.00

Bourbaki Panorama

Löwenplatz 11
041 412 30 30
info@bourbakipanorama.ch
www.bourbakipanorama.ch

Level entrance, 2 wheelchair-lifts to viewing platform on 2nd floor, WC (Eurokey necessary)

Price for disabled person: CHF 10.00

Gletschergarten

Denkmalstrasse 4
041 410 43 40
info@gletschergarten.ch
www.gletschergarten.ch

Access with staff help to: glacial potholes, million year show, mirror labyrinth, summer terrace and museum on ground floor, 1st floor only accessible via 2 steps and conditionally, WC accessible with wheelchair

Price for disabled person CHF 7.50 instead of CHF 15

Historisches Museum

Pfistergasse 24
041 228 54 24
historischesmuseum@lu.ch
www.historischesmuseum.lu.ch

Level entrance, Zentrum or Kesselturm parking garages, toilet, elevator

Price for disabled person: CHF 8.00, companion rack rate

Natur-Museum

Kasernenplatz 6
041 228 54 11
naturmuseum@lu.ch
www.naturmuseum.ch

Level entrance, parking Altstadt or Kesselturm WC, lift

Price for disabled person: CHF 8.00, companion rack rate

Lucerne Art Museum

Europaplatz 1
041 226 78 00
info@kunstmuseumluzern.ch
www.kunstmuseumluzern.ch

Lift, WC, parking at train station, wheelchair available

Price for disabled person with identification: CHF 12.00, escort with identification free or charge

Museum of Transport (Verkehrshaus)

Lidostrasse 5
0900 333 456
mail@verkehrshaus.ch
www.verkehrshaus.ch

Level entrance, disabled parking, WC stairlift (Eurokey required)

disabled adult: CHF 28.80

disabled child: CHF 10.80

Escort with ID card free

Museum's train wheelchair accessible

2 wheelchairs available (free, reservation needed)

Swiss Chocolate Adventure wheelchair accessible (reservation recommended)

Museum Bellpark Kriens

Luzernerstr. 21, 6010 Kriens
041 310 33 81
museum@bellpark.ch
www.bellpark.ch

some steps to entrance (request staff help), lift inside, WC

Price for disabled person: CHF 8.00

Parking (disable spaces)

Alpenquai

in front of house no. 12, 34b, 40a, near Werkhofstrasse

Bahnhofstrasse

in front of post office and Swisscom, no. 3 and 5 and at Theaterstrasse (2x)

Bundesplatz

north of house no. 9

Burgerstrasse

northeast of house no. 24

Denkmalstrasse

No. 2 (2x)

Dornachersrasse

near Habsburgerstrasse and Moosstrasse

Frankenstrasse

No. 18

Franziskanerplatz

near Bahnhofstrasse

Friedentalstrasse

in front of Friedental

Haldenstrasse

parking Tivoli (1x private)

Hallwilerweg

near Pilatusstrasse no. 38

Hirschengraben

near Obergrundstrasse

Horwerstrasse	Stadionweg (5x), Messe Allmend (2x)
Kapellplatz	near house no. 12 (2x)
Kauffmannweg	No. 16/18 (2x)
Kleinmattstr.	near swimming pool
Lidostrasse	across from the Lido entrance (2x), across from entry to the Transport Museum (4x)
Littau District	Ruopigenplatz (2x), Obermättli in front of church St. Philipp
Löwengartenstrasse	at SUVA-House (1x private)
Moosmattstrasse	in front of bowling hall
Morgartenstrasse	near house no. 17
Mühlenplatz	near house no. 3
Mythenstrasse	north of house Neustadtstrasse no. 6
Schwanenplatz	near bus parking
Seeburgstrasse	Brüel-parking (3x)
Sempacherstrasse	at St. Lukas Church
Stiftstrasse	at Haldenstrasse (2x)
Taubenhausstrasse	opposite of house no. 6
Tribschenstrasse	opposite of house no. 98
Waisenstrasse	opposite parking Altstadt
Warteggstrasse	opposite gym hall, in front of house no. 13, bathing beach Tribschen
Werkhofstrasse	junction Rösslimatte and between Landenberg-/ Bürgerstrasse

Parking garages

Parkhaus Flora

Seidenhofstrasse 6
041 210 37 01

Lift (6 during the day, 2 of them on Pilatusstrasse and 2 on Seidenhofstrasse 9 open 24 hours, 2 from Globus shop, open during shop opening hours), no disabled parking spaces

Bahnhof-Parking P1 / P2 / P3

Bahnhofplatz 2
041 210 17 12
info@parking-luzern.ch
www.parking-luzern.ch

2x disabled parking spaces in P1+P3 and 2x disabled parking spaces in P1+P3 and

Casino-Palace Parking

Haldenstrasse 6
041 418 56 56

Lift, 2 disabled parking spaces on level P1 beside lift

Parkhaus am Gütsch

Baselstrasse
041 242 09 44

Disabled parking spaces near 3rd floor exits A and B, lift on A-side, WC on A-side 3rd floor

Parkhaus Löwencenter

Zürichstrasse 7
041 410 31 17

Lift, all doors automatic, WC in shopping center parking spaces in the yellow area (4x)

Parkhaus Schweizerhof

Schweizerhofquai 3
041 418 25 30

Lift, 2 disabled parking spaces per level on levels -3, -4 and -5

Parkhaus Seehof

Wagenbachgasse
041 419 12 70

Lift, no disabled parking spaces

Parkhaus Altstadt

Baselstrasse 4
041 240 13 33
altstadt@parking-luzern.ch
www.parking-luzern.ch

3 disabled parking spaces on level EG/1B, 2 lifts

City Parking

Zürichstrasse 35
041 410 11 51

3 disabled parking spaces on level EG



Parking Kantonalbank

Hirschmattstr.
041 206 20 03

Parking garage only accessible by stairs, Parking spaces outside (not only for disabled people)

Parking Kesselturm

Burgerstrasse 20
041 41 031 17

2 disabled parking spaces, lift

Parking Nationalhof

Haldenstrasse 23a
041 410 31 17

3 disabled parking spaces, lift



Parks and Gardens

Aufschütte Alpenquai

Park with beach and large lawn, parking at Alpenquai, good gravel pathways

Inselipark Inseliquai

Lakeside park, gravel and tile pathways, parking at Inseli, WC (Eurokey)

Quai

Parks on Churchill-Quai, General Guisan-Quai Luzerner-quai, Carl Spitteler-Quai, Nationalquai und Schweizerhofquai, all with paved pathways

Rother Park

Fun park for wheel chair riders, Rodteggerstr. 3, www.rodtegg.ch

Post office

Luzern Universität

Frohburgstrasse 3
6002 Luzern 2

2 Public disabled parkings next to entrance, level entrance

Luzern (Main Post Office)

Bahnhofplatz 4
6000 Luzern 1

Wheelchair lift (Euro key operated), entrance with automatic door. Public disabled parking in Bahnhofstrasse and at Bahnhof-Parking

Luzern (Schönbühl)

Shopping center

Level entrance with automatic door, disabled parking at shopping center parking lot.

Restaurants

Name Address	Phone/e-mail	Own parking	Parking garage	Public disabled parking	WC
BOLERO Bundesplatz 18	041 226 80 80 info@cascada.ch				X
Bistro Hallenbad All- mend Zihlmattweg 46	041 319 37 80	X	X	X	X
bellini im Continental Park, Locanda Ticinese Murbacherstr. (use hotel entrance)	041 228 90 50 hotel@continental.ch		X	X	X
Conditorei Heini Am Falkenplatz Zürichstrasse 12 Hertensteinstr. 24 Bahnhofplatz 3	041 412 20 20				X X X X
Felmis Kastanienbaumstr. 6048 Horw	041 349 19 19 hotel@felmis.ch	X		X	X
Flora Seidenhofstrasse 5	041 227 66 66 flora@ameronhotels.ch	X (on request)	X		X
Hermitage Seeburgstr. 72	041 375 81 81 welcome@hermitage- luzern.ch	X		X	X
Ibis Industriestrasse 13 6010 Kriens	041 349 49 49 H2982@accor.com		X	X	X

Montana Adligenswilerstr. 22	041 419 00 00 info@hotel-montana.ch	X			X
Opus Bahnhofstrasse	041 226 41 41 opus@remimag.ch				X
Peperoncini Rösslimatt 41	041 360 50 60			X	X
Portofino Töpferstrasse 5	041 410 26 64 info@portofino-luzern.ch				X
Restaurant Brünig Industriestrasse 3 6005 Luzern	041 368 55 25 essen@restaurantbruenig.ch				X
Restaurant Olivo at Grand Casino Luzern Haldenstrasse 6	041 418 56 61 info@grandcasinoluzern.ch		X	X	X
Rossini Bahnhofstrasse 7	041 210 80 50 Rossini.luzern@bluewin.ch	X		X	X
Schweizerhof Rest. Galerie and Rest. Pavillon Schweizerhofquai	041 410 04 10 info@schweizerhof-luzern.ch	X	X	X	X
Seeburg Seeburgstrasse 61	041 375 55 55 mail@hotelseeburg.ch	X		X	X
Seehotel Kastanien- baum St. Niklausenstrasse	041 340 03 40 info@seehotel- kastanienbaum.ch				X
Seehotel Sternen Winkelstrasse 46 6048 Horw	041 348 24 82 info@seehotel-sternen.ch	X			X
Sportcenter Würzen- bach Zihlmattweg 46	041 370 14 04 info@sportcardluzern.ch	X		X Not out- lined	X



Shopping

Emmen Shopping Center

6020 Emmenbrücke

041 260 61 12

info@emmencenter.ch

Several disabled parking spaces close to entrance, all shops wheelchair-accessible with lift, wheelchair accessible toilet on 1st and 2nd floor, wheelchairs and electric car available on request

Gübelin Jewelry & Watches

Schwanenplatz

041 417 00 10

gubelin.luzern@gubelin.com

Parking in a nearby public garage, entrance completely wheelchair-accessible, lift, parking space in front of shop entire shop and toilets wheelchair-accessible

Mall of Switzerland

Ebisquarestasse 1, Ebikon

041 349 60 00

info@mallofswitzerland.ch

All shops and restaurants are wheel chair accessible, as well as elevators and toilets. There are 10 parking spaces for special needs in the parking garage.



Sightseeing

Old city

Mainly cobblestones, some asphalt, pedestrianised, parking at Schwanenplatz and Mühlenplatz, plus Seehof, Bahnhof and Löwencentner garages

Chapel Bridge

Wheelchair lift, see 'Eurokey' listing for details

Lion Monument

Level grounds, parking in Löwencentner garage

Reuss Bridge

Level entrance, parking at Franziskanerplatz

Spreuer Bridge

Level entrance only from the Mühlenplatz side, parking at Mühlenplatz; elevator (Eurokey necessary) on the river side next to Kasernenplatz

City Train

041 220 11 00
www.citytrain.ch

Sightseeing Tour accessible via ramp, 1 seat for handi-capped people in the last waggon

Swimming

Indoor pool (Hallenbad)

Zihlmattweg 46
041 319 37 80
info@sportcard-luzern.ch
www.hallenbadallmend.ch

Level entrance with lift, reserved for disabled, wardrobe incl. WC and shower for disabled, pool for non-swimmers, assistance required for disabled lift, 2 wheelchairs available

Aufschütte lakeside park

WC

Tribtschen Beach

Warteggstrasse
041 360 45 67

WC, changing rooms, open from Mother's Day

Taxis (wheelchair-accessible)

Rollstuhltaxi-Genossenschaft LU-tixi

Ebenastrasse 22, 6048 Horw
041 240 37 37
info@lutixi.ch / www.lutixi.ch

Reserve by phone
Operating hours: Mon – Fri 7.30am – midnight
Weekend and Public Holidays 9am – midnight
Phoneline: Mon – Fri 8am – 6pm
One escort free of charge

Schweizerisches Rotes Kreuz

Maihofstrasse 95c
0842 43 43 43
fahrdienste@srk-luzern.ch

Mon – Fri 08.00 – 12.00 / 13.30 – 17.00 hrs
Price: CHF 0.85/km plus CHF 8 travelling cost per way (excl VAT)
Waiting pay CHF 5 per hour
One escort free of charge
Reservation 3 days in advance.
Annulationfee (less than 24h before) CHF 30

Contenti

Gibraltarstrasse 14
041 240 06 24
info@contenti.ch / www.contenti.ch

Mon – Fri 08.00 – 12.00 / 13.00 – 17.00 hrs
Can only accept rides from 1pm – 2.30pm.

Rols Spitex Wheelchair-Taxi

041 280 80 77
079 418 35 35
rolsgmbh@bluewin.ch / www.rols-gmbh.ch

Reserve by phone
Operating hours 06.00 – 23.00 hrs



Bus service

Eurobus Häfliger AG

Allmendstrasse 4

6210 Sursee

041 925 26 96

www.eurobus.ch / www.spv.ch

3 Wheelchair comfort busses with hydraulic elevator for max. 14 wheelchairs. Accessible toilets on bord.

Verkehrsbetriebe Luzern AG

Special rides

Tribschenstrasse 65, Luzern

041 369 66 44

www.vbl.ch

Coaches for exclusively booked rides available with 4 to 5 wheelchair spaces.

www.flybus.ch (one wheelchair space)

Theatres

Kleintheater

Bundesplatz 14

041 210 33 50

kontakt@kleintheater.ch

Level entrance, disabled seating: 4 seats on sides, cafeteria/bar, use WC in the restaurant near the Theater

Luzerner Theater

Theaterstrasse 2

041 228 14 14

kasse@luzernertheater.ch

Level entrance, lift, 8 seats on lower level, parking on Bahnhofstrasse, bar in foyer on 1st floor, 50% reduction with identification (except special performances), WC on ground floor

Toilets (public)

Allmend	year-round, next to ZB train station Allmend
Alpenquai bei Bootshafen Alpenquai AG	year-round
Bahnhofplatz	year-round
Bourbaki Panorama	during opening hours
Bleichergarten	year-round
Brasserie Flora	„Nette Toilette“ (during opening hours)
Diebold Schilling Hof	Easter to All Saints' Day (during opening hours)
Franziskanerplatz	year-round
Friedhof Friedental (mortuary & administration)	year-round
Haldenstrasse, Casino/Palace Bushaltestelle	year-round
Ampersand Café Bar (Habsburgerstr. 16)	„Nette Toilette“ (during opening hours)
Hirtenhof (VBL-Endstation)	year-round
Hotel Falken (Falkenstr. 4+6)	„Nette Toilette“ (during opening hours)
Hubelmatt (VBL-Endstation)	year-round
Inseli (Carparkplatz)	year-round
Kasernenplatz	year-round
Kreuzstutz	year-round
Landenberg (Carparkplatz)	year-round
Lido Strandbad	during swimming season with entry fee in winter (playground) officially accessible
Lidowiese	year-round

Löwenplatz, Car-Parkplatz	year-round
Mühlenplatz	year-round
McClean (private)	Train station Lucerne (basement, year-round, 05.00 – 24.00h, with charge)
Restaurant Pavarotti (Reusssteg 11)	Nette Toilette“ (during opening hours)
Restaurant Lapin (Museggstr. 2)	Nette Toilette“ (during opening hours)
Resturant Nix's in der Laterne	Nette Toilette“ (during opening hours)
Richard Wagner – Museum	year-round
Reusszopf	year-round
Ruderzentrum Rotsee	year-round
Säli-Turnhalle	year-round
Schweizerhofquai	year-round
SGV, next to Bistro LUZ	private, boat company
Unter der Egg	planned, realisation in 2019
Vögeligärtli	year round
Wartegg-Turnhalle	year-round
Wirtshaus Taube (Burgerstr. 3)	„Nette Toilette“ (during opening hours)
Wirtschaft zur Ente (Buobenmatt 2)	„Nette Toilette“ (during opening hours)
Toilets (eurokey.ch)	
Bahnhofshopping	train station (WC)
Bourbaki Panorama	Löwenplatz 11 (WC)
Camping Lido	Lidostrasse 19 (WC)
Kantonale Verwaltung	city administration, Bundesplatz 14 (Lift)



Klubschule Luzern	school, Töpferstrasse 3 (WC)
Manor	department store, Weggisgasse 5 (WC)
Messe Luzern	Horwerstrasse 87 (WC)
Migros Markt	grocery store, Hertensteinstrasse 9 (WC)
Mövenpick Kantonalbank	Pilatusstrasse 14 (WC)
Oberstufen-Schulhaus Hubelmatt	school, Zihlmattweg 2 (WC)
Parkanlage/Carparkplatz Inseli	(WC)
Pilatus Akademie	Zihlmattweg 20 (WC)
Railcity Luzern	WC available at baggage counter 21, deposit required
Reusszopf area	WC
Schulhaus Maihof	school, Maihofstrasse 15 (WC)
Universität Luzern	Frohburgstrasse 3 (WC)
Ufeschöttli	public beach, Alpenquai 25 (WC)
Schiffahrtsgesellschaft des Vierwaldstättersees	Boat Company Lucerne, Bahnhofplatz, Brücke
SGV	1 (WC)
Vögeligärtli	Frankenstrasse 12 (WC)



Tourist Information

Tourist Information

Zentralstrasse 5

041 227 17 17

luzern@luzern.com / www.luzern.com

Level entrance with automatic doors on the Zentralstrasse side of building. Wheel Chair adapted desk available

Various

www.paramap.ch

App for guests in wheelchair

Die Rodtegg, Stiftung für Menschen mit körperlicher Behinderung

Rodteggstrasse 3

info@rodtegg.ch

www.rodtegg.ch

Adventure wheelchair park with drivable paddling pool, water toys, carousel, slide, rope bridge

Viva La Vita (Guided Tours across Switzerland)

Bookable in private or small group. Especially for elderly and disabled people, the guide is a nurse and can also offer additional nursing services if required.

Ursula Precioso

Obstbaumstrasse 28

6353 Weggis

079 654 55 60

www.viva-la-vita.ch

info@viva-la-vita.ch

www.swiss-travelaid.ch/hadicap



Wheelchair Rental

Hermap AG

Neuhaltenstrasse 1
6030 Ebikon
041 444 10 20
miete@hermap.ch

Mo-fri 8am-12pm / 1.15pm-6pm

Important: please indicate needed width

Hand wheel chair deposit CHF 200

Weekly/weekend CHF 23

Base rate CHF 50

Electr. Wheelchair/Scooter deposit CHF 500

Weekly/weekend CHF 90

Base rate CHF 195

Delivery to Lucerne/outskirts CHF 50

Schweizerisches Rotes Kreuz

Maihofstrasse 95c
6006 Luzern
041 418 70 19
info@srk-luzern.ch

Mo-fri 8am-12pm / 1.30pm-5pm

Base rate CHF 30

Monthly CHF 60

Weekly CHF 20

Transport costs within 10 km CHF 15 per way.

Gelbart AG Orthopädie & Rehaklinik

Tribschenstrasse 64
6005 Luzern
041 367 70 17
info@gelbart.ch

Hand wheelchair deposit CHF 200

Daily CHF 48

Weekly CHF 25

Administration fee CHF 98

Electr. Wheelchair/Scooter deposit CHF 500

Daily CHF 65

Weekly CHF 70

Administration fee CHF 198

After advance notice hand wheelchairs are available from Gelbart AG, Habsburgerstrasse 26, Lucerne, close to train station Lucerne.

Delivery to Lucerne/outskirts CHF 50



Swiss-Trac Rollstuhlzuggerät

ATEC Ingerieurbüro AG
Breitenstrasse 1
6403 Küssnacht am Rigi
info@swisstrac.ch

For information please contact

www.swisstrac.ch

For guided hiking trips find information on

www.swisstractours.ch

Orthotec AG

Guido A. Zäch Strasse 1
6207 Nottwil
041 939 56 06
unfi@orthotec.ch

Rental, repair and sale of wheelchairs

Rental of vehicles for wheelchair user

Subject to change and provided without guarantee. All information supplied by the businesses listed.

2019d/sw