



Access to Bournemouth Visitor Information Guide

Welcome to Bournemouth!

Situated on the sunny south coast of England, Bournemouth is a year-round cosmopolitan resort. Renowned for its seven miles of golden beaches and its beautiful parks and gardens, Bournemouth's mix of contemporary and traditional ensures you truly are spoilt for choice.

Bournemouth can be reached by road, rail and air from around the UK and from Europe. Once here, there is plenty of accommodation to suit all tastes and needs. The pedestrianised town centre, great shops, beautiful beach and award-winning gardens are all close to each other, meaning nothing is far from reach.

Family fun, live entertainment, shopping, watersports, an array of international restaurants and seven miles of safe, sun-kissed beaches: Bournemouth has it all!

This **Access to Bournemouth Visitor Information Guide** is aimed at visitors of all abilities. To make the most of your holiday in Bournemouth, we strongly advise that you check any information in advance to ensure that your specific needs can be met.

This guide compliments our **Bournemouth Destination Guide**, which can be requested from the Bournemouth Tourist Information Centre:

☎ 01202 451734

🌐 www.bournemouth.co.uk

✉ info@bournemouth.gov.uk

We look forward to welcoming you.

Bournemouth Tourism

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Beautiful Beaches

Chill out and laze the day away on the soft, golden sands or take a dip in the Blue Flag award-winning bathing waters. Eat out at one of the seafront restaurants, taking in the views while tasting the delights of fresh seafood, Italian, classic fish 'n' chips and much more.

Watch the world go by as you ride Bournemouth's land train or take a stroll along the promenade– there are cliff lifts to carry you up if you are feeling weary!

Bournemouth's cliff lifts are located at: Fisherman's Walk, and West Cliff. The lifts operate 9.45am - 5.30pm, every day from April to end of October. In the school summer holidays, they run longer, from 9.45am – 6.15pm.

Accessible parking spaces (chargeable) are available on the promenade, between the piers. Entrance to promenade parking is by Boscombe Pier. Fully accessible toilet facilities can be found across the seafront and require RADAR keys. Carers accompanying disabled persons can enjoy FREE use of the land trains, cliff lifts and access to Bournemouth Pier.

For easier access onto the sand, beach-going wheelchairs fitted with balloon tyres are available to borrow. Call into any Seafront Office or telephone: ☎ **01202 451734** for more details. Three dedicated wheelchair accessible beach chalets are available for hire at Boscombe. These have accessible parking spaces (chargeable) and toilet facilities close by. Telephone our booking hotline: ☎ **01202 451734 or 01202 451781** (local rate) for details.

To hire beach deck chairs, sun beds, windbreaks or parasols: please just help yourself and an attendant will come to collect the hire charge later.

Award-winning Gardens

Bournemouth's gardens are split into three areas of Victorian beauty. The Lower Gardens begin at Pier Approach and lead up to the town centre, where the Central Gardens can be found. The Upper Gardens follow on from these and include a delightful tree trail walk. Together, the gardens stretch for a mile and a half. They are fully accessible from start to finish, with wide level pathways that take in the many and varied trees, shrubs and herbaceous perennials. The gardens are planted to provide interest throughout the year.



The Lower Gardens play host to many events, especially during the summer months. These include concerts at the Pine Walk Bandstand and the annual Pine Walk Open Air Art Exhibition. In the Victorian era the aroma from the pine trees in the Lower Gardens was considered beneficial for chest complaints. The rock garden here was constructed in 1930 and is one of the largest municipal rock gardens in the country. Planting pockets have been created amongst the rock terraces to enable alpine and rock plants from around the world to be grown. The Lower Gardens also feature an aviary, found by the Pine Walk.

Boscombe Chine Gardens can be found to the east of Bournemouth Pier and Alum Chine Tropical Gardens to the west. The Bournemouth land train has stops at both. These gardens are planted on slopes from seafront level up to road level and take advantage of the mild microclimate that exists along this stretch of coastline. They are wheelchair accessible, with seating located throughout. However, there are steep inclines in places.

While you are in the area, why not also visit the Italianate Gardens just off Boscombe Cliff Road. These peaceful gardens offer an ideal point from which to enjoy fabulous views of the Bay.

Accommodation


Accommodation in Bournemouth is extremely diverse, with something to satisfy everyone's taste, pocket and accessibility requirements. The accommodation providers listed below have stated that they have some accessible facilities. As personal circumstances vary, we strongly recommend contacting establishments before booking to confirm that they are suitable for your specific needs.


If you cannot find anything suitable, please call the Tourist Information Centre on  **01202 451734** or by e-mail:  info@bournemouth.gov.uk.

Many of the accommodation providers featured in this guide have a national quality rating. These are awarded by the AA or by Quality in Tourism. The numbers of stars (*) awarded reflect the relative quality and service level offered by the establishment. Where no grading is indicated, these properties are not part of either grading scheme.

Hotels & Guesthouses


Avon Breeze 4* AA


 01425 279102

 www.avonbreeze.co.uk

 info@avonbreeze.co.uk


Best Western Connaught Hotel 4* AA

 01202 298020

 www.theconnaught.co.uk

 reception@theconnaught.co.uk


Best Western Hotel Royale 3* AA


 01202 554794

 www.thehotelroyale.com

 info@thehotelroyale.com

Cliff House Hotel

 01202 424701




 www.cliffhouse-hotel.com

 reservations@cliffhouse-hotel.com




Cumberland Hotel

 01202 298350
 www.cumberlandbournemouth.co.uk
 info@cumberlandbournemouth.co.uk

Hermitage Hotel 4* AA

 01202 557363
 www.hermitage-hotel.co.uk
 info@hermitage-hotel.co.uk




Highcliff Marriott 4* AA

 01202 557702
 www.bournemouthhighcliffmarriott.co.uk
 mhrs.bohbm.ays@marriotthotels.com




Hinton Firs Hotel

 01202 555409
 www.hintonfirshotel.co.uk
 info@hintonfirshotel.co.uk

Hotel Collingwood 3* AA

 0800 298 2102
 www.hotel-collingwood.co.uk
 info@hotel-collingwood.co.uk



Hotel Riviera by the Sea

 01202 552845
 www.hotelrivierabythesea.com
 info@hotelrivierabythesea.com




Marsham Court Hotel 3* AA

 01202 552111
 www.marshamcourthotel.co.uk
 reservations@marshamcourthotel.co.uk


Norfolk Hotel 4* AA

 01202 551521
 www.thenorfolkhotel.co.uk
 rooms@norfolkroyale-hotel-bournemouth.com

Ocean Beach Hotel

 01202 298350
 www.oceanbeachbournemouth.co.uk
 cr@oceanahotels.co.uk


Queens Hotel & Spa

 01202 554415

 www.queenshotelbournemouth.com

 info@queenshotelbournemouth.com


Ramada Encore Hotel

 01202 291266

 www.ramadaencorebournemouth.co.uk

 reservations@encorebournemouth.co.uk


Russell Court Hotel 2* QIT

 01202 295819

 www.russellcourthotel.com

 info@russellcourthotel.com


Suncliff Hotel

 01202 298350

 www.suncliffbournemouth.co.uk

 info@suncliffbournemouth.co.uk


The Trouville Hotel 3* AA

 01202 552262

 www.trouvillehotel.com

 reception@trouvillehotel.com

Urban Beach Hotel

 01202 301509

 www.urbanbeach.co.uk

 info@urbanbeach.co.uk

Grove Hotel

 01202 552233




 <http://www.thegrovebournemouth.co.uk/>

 enquiries@TheGroveBournemouth.co.uk




A unique non-for profit hotel owned and operate by Macmillan caring locally.

Holiday, Touring & Camping Parks




Hoburne Bashley 4* QIT

 01425 612340
 www.hoburne.com/bashley
 enquiries@hoburne.com




Hoburne Naish 5* QIT

 01425 273586
 www.hoburne.com/naish
 enquiries@hoburne.com




Hoburne Park 5* QIT

 01425 273379
 www.hoburne.com
 enquiries@hoburne.com



Meadowbank Holidays 5* AA

 01202 483597
 www.meadowbank-holidays.co.uk
 enquiries@meadowbank-holidays.co.uk

Shamba Holidays

 01202 873302
 www.shambaholidays.co.uk
 enquiries@shambaholidays.co.uk

South Lytchett Manor Caravan & Camping Park 5* AA & 5* QIT

 01202 622577
 www.southlytchettmanor.co.uk
 info@southlytchettmanor.co.uk

Attractions

All Fired Up Ceramics Café

35 - 37 Bourne Avenue, Bournemouth, BH2 6DT

☎ 01202 558030

🌐 www.allfiredupceramics.co.uk/bournemouth

✉ bournemouth@allfiredupceramics.co.uk

- Level access, fully wheelchair accessible and designated toilet facilities.
- Blue badge car parking close by.

Bournemouth International Centre and Pavilion Theatre

☎ 0844 576 3000 General Enquiries: 01202 055555

🌐 www.bic.co.uk

✉ boxoffice@bhlive.co.uk

Both venues have disabled access and the staff will be happy to help in any way they can. There are special ground floor areas for wheelchair users. Access for wheelchairs to the BIC Windsor Hall Balcony is also available, by way of a lift. Guide dogs and hearing dogs are always welcome. Both venues are equipped with an Infra Red Hearing Induction Loop. There are dedicated disabled parking spaces (please note there is no free parking unless the vehicle is exempt from vehicle tax). Disabled parking can be pre-booked. The Bournemouth International Centre has accessible toilets.

Oceanarium

Pier Approach, West Beach, Bournemouth, BH2 5AA

☎ 01202 311993


🌐 www.oceanarium.co.uk

✉ info@oceanarium.co.uk


The Oceanarium is fully accessible to wheelchair users, with lift access between the two floors. Wide passageways are throughout the displays for ease of access. There are some steps within the Oceanarium but all of these are clearly marked and alternative routes are available. Disabled toilet facilities, the Offshore Café and Cove gift shop are all located on the ground floor.

Pavilion Dance South West

Westover Road, Bournemouth, BH1 2BU

 01202 203630

 www.pdsw.org.uk


 info@pdsw.org.uk

Pavilion Dance South West is the National Dance Agency for the South West. It hosts a variety of dance classes for all ages and unique high-quality performances. Level access entry is possible from Pier Approach. Wide corridors and doorways run throughout the venue. There is a lift between levels and a designated wheelchair platform for performances in the Ocean Room. Guide and hearing dogs are always welcome and a Hearing Induction Loop system is in place. Accessible toilets are available on every level and there are fully accessible toilet and shower facilities for performers in the backstage dressing rooms. For audience members who are unable to attend a performance unless accompanied, a seat is available for a companion free of charge for performances presented by Pavilion Dance South West. Please ask when booking.


Box Office opening hours are 10:00 – 17:00.

Russell-Cotes Art Gallery & Museum

East Cliff, Bournemouth, BH1 3AA

 01202 451858


 www.russellcotes.com

 r-c.enquiries@bournemouth.gov.uk

There is lift access to the galleries and the historic house (with the exception of the upper ground floor). Electric and manual wheelchair users are able to access most of the building and a manual wheelchair is available for visitors to borrow. Regrettably scooters are not permitted, as they are too large and lack the level of manoeuvrability needed for safe access. Seating areas can be found throughout the house and there is an accessible toilet on the first floor. The closest car park is Bath Road South. It is recommended that wheelchair users and people with any mobility issues use this car park to avoid the steep gradient on the East Cliff Promenade. Assistance dogs welcome. Large-print guidebooks can be purchased from the information desk. Magnifying glasses are also available to borrow for a small deposit.

RockReef Activity Centre & Pier Zip

Bournemouth Pier, Bournemouth, BH2 5AA

 01202 983983

 www.rockreef.co.uk

 contact@rockreef.co.uk

RockReef Activity Centre is an all weather attraction featuring a rock-climbing wall, ropes course, zip line and cave-themed tunnels with ball pits.

RockReef's zip line, Pier Zip, is located at the end of Bournemouth Pier. The first of its kind in the world, riders climb the Zip tower above the sea and zip-surf over the waves to the shore. A dual zip line offers the opportunity to ride with friends and family. Riders must be at least 1.3 metres tall and an adult must accompany children under the age of sixteen until harnessed.

RockReef's facilities are accessible to a range of disabilities. Because of the variety available, participation in specific activities it is very dependent on individual ability and level of assistance required.

Visitors with any access issues or specific needs are encouraged to contact RockReef for more information before booking. Private sessions can be arranged for those requiring special assistance. Wheelchair users have full access to Bournemouth Pier from Pier Approach and there is blue badge parking nearby.

Shopmobility

Shopmobility units in Bournemouth can be found at the Sovereign Centre, Boscombe and the Castlepoint Shopping Centre, Castle Lane. Shopmobility is available to anyone, no matter whether their mobility impairment is temporary or permanent, caused by illness, pregnancy, accident or age. Booking in advance is highly recommended.

Boscombe Shopmobility

(1.3 miles from Bournemouth Town Centre)

Boscombe Shopmobility offers a wide range of equipment to help people with mobility problems gain access to the shops and services in Boscombe. Equipment includes electric scooters (aged 16 years and over only), manual wheelchairs and powered wheelchairs. Long loans of equipment are available.

Visitor's fee: £5 for scooter or wheelchair hire.

Annual membership fee: £10.50 + £2.50 daily usage fee.

Castlepoint Shopmobility

(3 miles from Bournemouth Town Centre)

Castlepoint Shopmobility can be found at the front of Aisle 11, on the lower ground car park of the Castlepoint Shopping Centre. Enter the lower ground car park at the B&Q entrance, take the 1st left turning and follow the signs to Shopmobility.

A wide range of equipment, including electric scooters, powered and manual wheelchairs can be hired on a daily or long loan basis. Free parking can be found directly next to the Shopmobility unit.

Visitor's fee: £5 for scooter or wheelchair hire

Annual membership fee: £10.50 with a daily usage fee of £2.50

LONG LOAN SCHEME

Each of the units offers a 'Long Loan' service which allows visitors to Bournemouth to hire either an electric scooter or a manual wheelchair. The electric scooters can be easily collapsed and stored in the boot of a car. Please contact the individual Shopmobility unit for prices, conditions of hire and delivery information.

Shopmobility addresses and contact details:

Bournemouth & Boscombe

Ground Floor Car Park, Sovereign Centre, Boscombe,
Bournemouth, BH1 4SX

 **01202 399700**

 **info@sedcat.org.uk**

Open: Mon, Tue, Thu & Fri: 10am-3pm. Closed on Wednesdays.
Saturday: 10am – 4pm

Contact: Sue Leighton

Castlepoint Shopping Centre

Lower Ground Floor, Aisle 11, Castle Lane West, Bournemouth,
BH8 9XA

 **01202 598295**

 **info@sedcat.org.uk**

Open: Mon-Fri 10am - 4pm.

Contact: Alison Morrison

Poole

Level B Multi Storey Car Park, Kingland Crescent, Poole,
BH15 1TA

 **01202 661770**

 **ross@pooleshopmobility.org.uk**


Open: Mon - Sat 9.45am - 3.45pm

Contact: Ross Smith

Wheelchair & Mobility Equipment Hire


G.E Bridge & Co (wheelchairs, electric scooters, tri walkers and hoists)

123-125, Old Christchurch Road, Bournemouth, BH1 1HF

 01202 204802

Dorset Nursing Supplies (wheelchairs, walkers, chairs)


Unit 4A, Wilverley Road, Somerford, Christchurch, BH23 3RU

 01202 425070

 www.dorset-nursing.co.uk

British Red Cross Society


Poole Red Cross - Unit 1, Albany Business Park, Cabot Lane,
Poole, BH17 7BX

 01202 699453

 www.redcross.org.uk

Richens Care Ltd (wheelchair, mobility scooters & hoists)

Unit 2, Sea Vixen Industrial Estate, Wilverley Road, Christchurch,
BH23 3RU

 01202 588102

Transport

BY ROAD:

Bournemouth is easily accessible from all parts of Great Britain.


To plan your route please visit:


 www.theaa.com/travelwatch or

 www.rac.co.uk/route-planner

BY COACH:

National Express

 08717 818181

 www.nationalexpress.com

National Express Disabled Persons Travel Helpline:

 03717 818181


Minicom for the deaf and hard of hearing:

 01214 550086

Located opposite Bournemouth Rail Station



BY RAIL:

Bournemouth Rail Station has step free access from both station entrances to both platforms. The Station interchange is via either a stepped footbridge or a ramped underpass. A buggy is available for passenger use on request - please speak to a member of staff or our Assisted Travel team  08005 282100. Disabled parking and wheelchairs are available.

Passengers who need to make special journey arrangements, please give a minimum of 24 hours advance notice.

National Rail Enquiries  08457 484950

Textphone for those with hearing impairments


 08456 050600


 www.nationalrail.co.uk



BY AIR:

Bournemouth International Airport
Christchurch, Dorset BH23 6SE

 01202 364000

 www.bournemouthairport.com



Southampton Airport
Southampton, Hampshire SO18 2NL
☎ 08444 817 777
🌐 www.southamptonairport.com



LOCAL TRAVEL:

If you are over 60 or have qualifying disabilities, you are entitled to free, off-peak bus travel. Contact Bournemouth Borough Council Concessionary Travel Information on:
☎ 01202 451584 for more details.

Transdev Yellow Buses

Low floor buses provided, assistance dogs permitted.
☎ 01202 636110
🌐 www.bybus.co.uk
✉ wecanhelp@yellowbuses.co.uk



more Bus

Operate modern, low-floor, easy access buses on the majority of their routes in the area. The buses have space for at least one wheelchair. They also have built-in ramps to enable wheelchair access directly onto the bus. Assistance dogs can be taken on all bus services and are carried free of charge.
☎ 01202 338420
🌐 www.morebus.co.uk
✉ enquiries@morebus.co.uk



TAXI HIRE:

A selection of taxi firms in the Bournemouth area offer vehicles adapted for wheelchair access. It is advisable to pre-book these vehicles in advance.

United Taxis

☎ 01202 556677
🌐 www.556677.com
✉ info@556677.com



PRC Streamline Taxis

☎ 01202 373737

🌐 www.prcstreamline.co.uk

✉ enquiries@streamlinewarrenstaxis.com



USEFUL WEBSITES:

🌐 www.gettingabout.info

🌐 www.bournemouth.co.uk/gettinghere

Car Parking

Blue Badge Scheme:

The Scheme does **NOT** apply to Bournemouth Borough Council Car Parks. Disabled drivers must pay unless the vehicle is registered as exempt from tax. Please check the tariff board at the pay machines and refer to your Blue Badge Scheme booklet for further details.



Car parks in Bournemouth that have reserved disabled bays:

Bournemouth

- Avenue Road MSCP (privately managed), BH2 5SL
- Bath Road South, nr. Bournemouth Pier/Seafront, BH1 2EW
- Bath Road North, nr. Bournemouth Pier/Seafront, BH1 2EW
- BIC (Bournemouth International Centre), BH2 5BH
- Central Car Park, Upper Hinton Road, BH1 2HH
- Eden Glen Car Park, off Exeter Park Road, BH2 5AU
- Glen Fern, BH1 2LX
- Madeira Road West, BH1 1QS
- Pavilion Car Park, Westover Road, BH1 2BU
- Town Hall Forecourt, BH2 6EA
- West Hill Road, BH2 5PG
- Winter Gardens, BH2 5AB

Boscombe

- Hawkwood Road Car Park, BH5 1BY
- Overstrand Car Park, nr. Seafront, BH5 1BN
- Sovereign Centre MSCP (privately run), BH1 4SX

Southbourne

- Hengistbury Head Car Park, BH6 4EN
- Seabourne Road Car Park, BH5 2HA

Westbourne and Alum Chine

- Alum Chine Car Park, BH4 8HS
- Milburn Road, Westbourne Town Centre, BH4 9HJ

On Street Parking

It is free for Blue Badge holders to park on double or single yellow lines for up to 3 hours. Clocks, however, must be set to the correct time of arrival. Badge holders may **NOT** park in coach bays, taxi ranks or specifically allocated spaces such as loading bays. On street disabled bays are located at:


Albert Road, BH1 1BZ
Avenue Road, BH2 5RJ
Bourne Avenue, BH2 6DT
Braidley Road, BH2 6JY
Commercial Road, BH2 5RH
Gervis Place, BH1 2AL
Hinton Road, BH1 2EE
Old Christchurch Road, BH1 1EP
Post Office Road, BH1 1BB
Russell Cotes Road, BH1 3AB
St Stephens Road, BH2 6JJ
Tregonwell Road, BH2 5NS
Westover Road, BH1 2BU
Yelverton Road, BH1 1DA

Disabled parking bays have a 3 hour max stay between 8am – 6pm.

For more information on disabled parking in Bournemouth please visit www.bournemouthtraffweb.co.uk.

For further details, contact –

Parking Management &
Enforcement Customer Services
Ground Floor
St Stephens Road
Bournemouth
BH2 6EB

 01202 454721

 www.bournemouth.gov.uk/parking

 parkingshop@bournemouth.gov.uk

Public Conveniences

RADAR Keys can be purchased from the Royal Association for Disability and Rehabilitation (RADAR) and the Dorset Association for the Disabled.



Bournemouth Tourist Information Centre and the Seafront Office also sell RADAR keys upon receipt of one of the following forms of identification:

- A Blue Badge
- A doctor's letter confirming the need for a RADAR key.

A selection of accessible toilets with RADAR key access:

Beaches and Foreshore

Bournemouth Central East Promenade, next to Harry Ramsden's Pier Entrance, near the arcade

Durley Chine, near The Harvester

West Promenade, west of Bournemouth Pier

Alum Chine Foreshore, near car park and access to promenade

The Prom at Boscombe, west of Boscombe Pier

Next to Urban Reef Restaurant, east of Boscombe Pier (accessible showers also available).

Town Centre

Lower Gardens

Richmond Gardens, Floor 1 multi-storey car park

Bournemouth Library, The Triangle

Bournemouth Station, next to the National Express ticket office

Boscombe and Southbourne Area

Ashley Road, bus interchange near Sovereign Shopping Centre

Boscombe Cliff Gardens, East Overcliff

Boscombe Foreshore Area, near to Boscombe Pier

Fisherman's Foreshore, on promenade near Zig-Zag path


Gordon Steps, Southbourne Promenade

Solent Beach Foreshore, Southbourne parade adjoining café

A complete list for the County can be found in the 'Dorset Loo Guide' available from The Dorset Association for the Disabled or the Bournemouth Tourist Information Centre. Many of the large commercial shopping outlets also provide toilets facilities for disabled people during business hours.

Dorset Association for the Disabled

Unit 18A, Enterprise Park, Piddleshinton, Dorchester, Dorset DT2 7UA

 01305 849122

 www.dorsetdisabled.co.uk

 info@dorsetdisabled.co.uk

Bournemouth Library

Bournemouth Central Library
22 The Triangle
Bournemouth
BH2 5RQ

Service & Strategy Manager: Libraries and Arts

☎ 01202 454848

Minicom: 01202 454847

✉ bournemouth@bournemouthlibraries.org.uk


Facilities

- Wheelchair accessible entrance and lifts to all floors
- Designated parking opposite the library entrance
- Accessible toilet and baby changing facilities
- Talking Books CDs & audio cassettes.
- Large print books (fiction and non-fiction); eBooks also now available.
- Public PCs with free internet (usage time up to 90mins)
- Library home service
- Adaptive technology, including text to speech facility
- Induction Loop facility

Joining the library is free...

Membership is free and open to everyone who lives, works or studies in Bournemouth. To join, simply fill in a membership card, available at any library, and show proof of identity and permanent address. A driving licence, bank statement or other official document is acceptable. If you are 15 or under you will need your parent or guardian to sign your membership card application form. You will be given a membership card, which you will need whenever you wish to borrow items. Visitors may also join the library temporarily.

For details of all Bournemouth Libraries, please visit our website

 <http://bournemouth.gov.uk/libraries>

Events 2017

MARCH

2 - 5	Swanage Blues Festival Swanage, various locations
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APRIL

2	Bournemouth Bay Run Bournemouth Seafront
14 – 15	Bournemouth Beer Festival Bournemouth International Centre

APR - SEPT

Tuesdays 6pm	Dream Machines Poole Quay
Sundays TBC	Classic Cars on the Prom TBC

MAY

5 & 6	Bournemouth Gin Festival Pavillion Ballroom
6 & 7	Christchurch Food & Wine Festival Christchurch
20 May – 10 Sept	Art Exhibition at Pine Walk Bournemouth Lower Gardens
26 - 28	Bournemouth 7's Bournemouth Sports Club

JUNE

9 – 11	Wimborne Minster Folk Festival Wimborne Minster, various locations
11	Race For Life Bournemouth Seafront
11 – 17	Jazz By The Sea Festival Bournemouth, various locations
16 - 25	Bournemouth Food and Drink Festival Bournemouth, various locations
24	Folk on the Quay Poole Quay

29 June – 2 July	Southbourne Shake & Stir Southbourne, various locations
30 June – 2 July	Christchurch Music Festival Christchurch, various locations
30 June – 2 July	Bourne Free – Bournemouth's Pride Festival Bournemouth Triangle

JULY

14 – 16	Swanage Jazz Festival Swanage, various locations
16	Bournemouth Pier to Pier Swim Bournemouth Seafront
25 - 27	New Forest & Hampshire County Show The Show Ground, New Park, Brockenhurst
26 July - 11 Aug (Mon, Wed, Fri)	Brownsea Open Air Theatre 'The Two Gentleman of Verona' – Brownsea Island, Poole
27 – 30 July	Camp Bestival Lulworth Castle
29 July – 5 Aug	Swanage Regatta & Carnival Week Swanage, various locations

AUGUST

4, 11, 18 & 25	Bournemouth Friday Fireworks Bournemouth Seafront
Wednesday Evenings	Candlelight Nights (TBC) Bournemouth Lower Gardens
5	Stompin on the Quomps, Music Festival Christchurch Quay
11 - 13	Bournemouth Symphony Orchestra Proms in the Park Meyrick Park
18 - 20	Luna Cinema The Waterfront at Pier Approach
24 - 28	Great Dorset Steam Fair Tarrant Hinton, Blandford
31 Aug – 3 Sept	Bournemouth Air Festival Bournemouth Seafront

SEPTEMBER

8,9 & 10	Swanage Folk Festival Swanage, various locations
9 & 10	Fit Living UK Bournemouth International Centre
10	Bournemouth International Triathlon Bournemouth Seafront

OCTOBER

7 & 8	Bournemouth Marathon Festival Bournemouth Seafront
14 - 21	Bournemouth Arts by the Sea Festival Bournemouth, various locations
21	Wimborne Minster Food and Drink Festival Wimborne Town Centre


NOV-DEC

Dates TBC	Bournemouth at Christmas Bournemouth Town Centre
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Please note all events and dates are provisional and subject to change. Please check our website at:

 www.bournemouth.co.uk

or contact the Tourist Information Centre on:

 01202 451734

Tourist Information Centre

Nowhere offers more information on Bournemouth than the Bournemouth Tourist Information Centre!

Opening Hours are:

July & August	Sept – Oct and Apr - June	November - March
Mon to Saturday: 9am – 6pm Sunday: 9am – 5pm	Open Daily: 10am – 5pm	Open Daily*: 10am – 4pm

Offers:

- Friendly and experienced team to help you make the most of your stay
- A wide range of literature, maps and guides, postcards and souvenirs, beach hut bookings and local attraction tickets
- RADAR Keys for purchase (£4.50)
- Assistance dogs welcome. Water bowl provided on request.

Visiting and parking:

- Located on Pier Approach at Bournemouth Seafront
- Free entry
- Nearest car park (including Blue Badge parking) is in Bath Road (approx 30 yards)
- Automatic doors and level flooring

Address and Contact Details:

Pier Approach,
Bournemouth,
Dorset BH2 5AA



01202 451734



www.bournemouth.co.uk



info@bournemouth.co.uk

Doctors and Useful Contacts

Doctors

Westbourne Medical Centre,
Milburn Road, Bournemouth, BH4 9HJ
☎ 01202 752550

Poole Road Medical Centre,
7, Poole Road, Bournemouth, BH2 5QR
☎ 01202 761120 or 01202 764534

Boscombe and Springbourne Health Centre (Pre-booked
and urgent walk in appointments available)
66-68, Palmerstone Road, Boscombe, Bournemouth, BH1 4JT
☎ 01202 720174

Chemists

Boots the Chemists
18-20 Commercial Road
Bournemouth, Dorset,
BH2 5NL
☎ 01202 551713
🌐 www.boots.com

Lloyds
5 Holdenhurst Road
Bournemouth, Dorset,
BH8 8EH
☎ 01202 554923
🌐 www.lloydspharmacy.com

Late Night Columbia Chemist
21-23 Columbia Road, Bournemouth, Dorset, BH10 4DZ
☎ 01202 529529

USEFUL CONTACTS

Bournemouth Borough Council
☎ 01202 451451
🌐 www.bournemouth.gov.uk

Christchurch Borough Council
☎ 01202 495000
🌐 www.christchurch.gov.uk



Poole Borough Council

☎ 01202 633633

🌐 www.poole.gov.uk



Bournemouth Deaf Club

🌐 www.bournemouthdeafclub.org.uk

✉ contactclub@bournemouthdeafclub.org.uk

DOTS Disability Community Interest Company

☎ 01202 771336

✉ www.dotsdisability.co.uk



Dorset Dental Helpline

☎ 01202 854443 (9am to 5.30pm Monday to Friday) or call NHS Direct on 0845 46 47 anytime.

Holiday Dialysis Centre:

K.C.Holiday Dialysis Centre, 35 Southwood Avenue, Bournemouth, BH6 3QB

☎ 01202 422311

Citizens Advice Bureau:

West Wing, Town Hall, Bourne Avenue, Bournemouth, BH2 6DX

☎ 01202 290967

✉ admin@bournemouthcab.co.uk

Dorset Association for Disabled:

Unit 18A, Enterprise Park, Piddlehinton, Dorchester Dorset DT2 7UA

☎ 01305 849122 (for advice and contact numbers)

Dorset Blind Association

☎ 01202 712860

🌐 www.dorsetblind.org.uk

Radar: For accessible toilets

12 City Forum, 250 City Road, London EC1V 8AF

☎ 020 7250 3222

✉ radar@radar.org.uk

Bournemouth Council for Voluntary Service:

☎ 01202 458000

🌐 www.bournemouthcvs.org.uk

Disability Bournemouth Information Service

☎ 01202 300230

Help and Care

Services for carers & people over 55

☎ 0300 111 3303

NATIONAL CONTACTS:

Age UK

Age UK Information Line (free of charge)

A service offering fact sheets and information for older people and those who live with, work and care for them.

☎ 0800 169 6565

🌐 www.ageuk.org.uk

Carers UK

☎ 0808 808 7777

🌐 www.carersuk.org

Dial Disability – Scope UK

Network of disability information and advice services. Run by people with direct experience of disability.

☎ 01747 821010

🌐 www.dialuk

RADAR

Disability Rights UK

☎ 0207 250 3222

🌐 www.radar.org.uk



EMERGENCY SERVICES

Bournemouth Police Station,

5 Madeira Road, Bournemouth, Dorset, BH1 1QQ,

☎ 101

NHS Direct: For emergency medical advice

☎ 0845 4647 or 0845 6064 647

🌐 www.nhsdirect.nhs.uk



Royal Bournemouth Hospital,

Castle Lane East, Bournemouth, Dorset, BH7 7DW

Main Switchboard ☎ 01202 303626

While considerable care has been taken to research the information in this guide, details are subject to change. It is always advisable to check before use as there are varying degrees of disability and specific requirements that should be made clear to providers in advance. We hope that you find this guide useful and welcome any comments/feedback that you may have to improve it.