



Flanders
State of the Art

Accessible day trips in Flanders and Brussels 2016



VISITFLANDERS

Table of contents

1. Art cities	7
ANTWERP	7
• Museums and attractions.....	7
• Monuments and buildings.....	12
• Walking and cycling	13
• Food and drink.....	14
• Information offices	15
BRUGES.....	16
• Museums and attractions.....	16
• Monuments and buildings.....	20
• Walking and cycling	21
• Food and drink.....	21
• Information offices	22
BRUSSELS.....	24
• Museums and attractions.....	24
• Monuments and buildings.....	28
• Walking and cycling	29
• Food and drink.....	30
• Information offices	31
GHENT	32
• Museums and attractions.....	32
• Monuments and buildings.....	34
• Walking and cycling	35
• Food and drink.....	36
• Information offices	37
LEUVEN.....	38
• Museums and attractions.....	38
• Monuments and buildings.....	38
• Walking and cycling	40
• Food and drink.....	42
MECHELEN.....	44

• Museums and attractions.....	44
• Monuments and buildings.....	45
• Walking and cycling.....	45
• Food and drink.....	46
• Information offices.....	47
2. Flemish regions	48
GREEN BELT AROUND BRUSSELS	48
• Museums and attractions.....	48
• Walking and cycling.....	52
• Food and drink.....	53
• Information offices.....	53
HAGELAND.....	54
• Museums and attractions.....	54
• Walking and cycling.....	55
• Food and drink.....	58
• Information offices.....	59
SUBURBS AROUND ANTWERP – MECHELEN	60
• Information offices.....	60
CAMPINE	60
• Museums and attractions.....	60
• Monuments and buildings.....	62
• Walking and cycling.....	63
• Food and drink.....	68
• Information offices.....	69
RIVER MEUSE REGION.....	72
• Museums and attractions.....	72
• Walking and cycling.....	73
• Food and drink.....	74
• Information offices.....	74
HASPENGOUW	75
• Museums and attractions.....	75
• Monuments and buildings.....	76
• Walking and cycling.....	76
• Food and drink.....	78

• Information offices	78
VOERSTREEK.....	79
• Food and drink.....	79
• Information offices	80
THE LIMBURG CAMPINE.....	80
• Museums and attractions.....	80
• Walking and cycling	83
• Food and drink.....	85
• Information offices	86
SURROUNDINGS OF BRUGES	87
• Museums and attractions.....	87
• Monuments and buildings.....	88
• Food and drink.....	88
RIVER LYS REGION	89
• Museums and attractions.....	89
• Walking and cycling	91
• Food and drink.....	95
• Information offices	96
FLANDERS FIELDS	96
WAASLAND.....	96
• Walking and cycling	96
• Food and drink.....	99
• Information offices	99
RIVER SCHELDE REGION	100
• Museums and attractions.....	100
• Monuments and buildings.....	101
• Walking and cycling	102
• Food and drink.....	106
• Information offices	107
FLEMISH ARDENNES.....	108
• Museums and attractions.....	108
• Walking and cycling	111
MEETJESLAND.....	113
• Monuments and buildings.....	113
• Walking and cycling	113

- Food and drink..... 114
- Information offices 114
- 3. Flemish coast..... 115**
- 4. Extended table of contents 116**

INTRODUCTION

Are you curious about all there is to see in Flanders? Why not venture inside one of the thousands of historic buildings and be amazed! The vast range of museums, castles and religious buildings offers something for everyone. Nature lovers will not be disappointed either as there is an abundance of options for them too. Browse around, explore, visit and experience: you can do it all! Even for those that need some adjustments or additional facilities. This brochure provides an overview of the options for accessible day trips in Flanders and Brussels. We are aware that this information is not yet complete, but we hope it is enough to tempt you to plan a visit.

For whom?

People with physical disabilities often need more adjustments to make their visit to a museum or attraction run more smoothly. Most of the information in this pack is therefore primarily aimed at people with a physical disability. But we do include initiatives that offer extra facilities for other types of impairment as well. Therefore, we use the following icons:



provisions for people with a food allergy



provisions for deaf and / or hearing impaired persons



provisions for blind and / or visually impaired persons



provisions for people with a learning disability

With these icons, we only indicate that there are certain provisions for these target groups. This does not necessarily imply that the building or initiative is fully suitable for you.

Whether or not something is accessible, also varies from one person to the other. Every disability or impairment is different. We recommend that you always get in touch with the places mentioned in advance so as to get a concrete idea of what to expect.

What and how?

Not all the sites that call themselves accessible are included in this pack. Our information is always based on objective expert research, i.e. on the positive experiences of visitors with a disability. Some journeys have also been tested by our staff.

The tourist information offices and visitors' centres that have been awarded with the accessibility label can be recognized by these symbols:



the A+ label means that the building is accessible such that the visitor is comfortable and independent



the A label means that the building can be considered to have basic accessibility

You will find more information on this label on www.visitflanders.com/accessibility/label. There is no label yet for museums, attractions, historic buildings, walking- or cycling trails, bars and restaurants.

More info?

Looking for more information on accessible travel in Flanders and Brussels? Please contact VISITFLANDERS. On our website www.visitflanders.com/accessibility you can find some useful tips and share your experiences with others.

Grasmarkt 61 – 1000 Brussels, Belgium

T +32 2 504 03 40

F +32 2 504 04 05

accessible@visitflanders.com

www.visitflanders.com/accessibility



1. Art cities

ANTWERP

- Museums and attractions

Aquatopia

Koningin Astridplein 7
2018 Antwerp
Tel.: +32 3 205 07 50
E-mail: info@aquatopia.be
Website: www.aquatopia.be

Aquatopia is much more than an aquarium. You will discover thousands of exotic fish and reptiles living in their natural environment. How do sharks devour their prey? How does it feel to stroke a snake? Discover all of this in Aquatopia, right opposite Antwerp Central Station. Aquatopia is wheelchair accessible and disposes of two wheelchairs. You can get more information about the availability of those wheelchairs at the telephone number +32 3 205 07 50.

Photo museum

Waalsekaai 47
2000 Antwerp
Tel.: +32 3 242 93 00
E-mail: info@fomu.be
Website: www.fotomuseum.be



Allow yourself to be submerged in the fascinating world of photography! At this exhibition you will discover the works of well-known Belgian and international photographers as well as young, up-and-coming talent. The vast collection, including a tremendous one million objects, is exhibited according to various themes. In the shop you can add to your photography book collection or pick up a fun gadget. You can pleasantly round off your visit in the museum café. Longing for more? Take part in one of the workshops (for young and old), artist talks or master classes.

You may need a push up the ramp to the entrance door. All exhibition spaces on the different floors in the museum are accessible, but there is no space for wheelchairs under the show cabinets. There are 2 adapted toilets with grab rails and ample free space (on the ground floor, space in front of the toilet is only 100 cm). The library, shop, brasserie and terrace are accessible, but you may need assistance to open the double doors to the brasserie, and the tables with centre leg have only limited space for wheelchairs. 2 wheelchairs are available. You can use the audio guide or book a tour with a Flemish Sign Language interpreter. A hearing loop is available free of charge, but must be reserved a minimum of three weeks before your visit.

MAS - Museum aan de Stroom

Hanzestedeplaats 1
2000 Antwerp
Tel.: +32 3 338 44 00
E-mail: MAS@stad.antwerpen.be
Website: www.mas.be



Heritage forum in Antwerp with theme tales about the stream, the city, the port and the world. A MAS guide will take you to the desired floor(s) with the lift. Some of the doors are too heavy to open by yourself. The panorama (+10) is only accessible via stairs, but the side terrace at +9 is accessible with some assistance. There are special guided tours for people with a visual or auditory disability. A hearing loop system is provided at the reception. A micro SD card or a Daisy player CD with the MAS story is available at reception. There is an accessible toilet (door: 84 cm wide) and there are 4 wheelchairs available. Not all objects on display, texts and screens are visible or accessible from a wheelchair or to blind and visually impaired people.



M HKA (Museum of contemporary art Antwerp)

Leuvenstraat 32

2000 Antwerp

Tel.: +32 3 260 99 99

E-mail: info@muha.be

Website: www.muha.be



The M HKA building was previously a grain silo and warehouse. Today the museum is an absolute must for the contemporary art lover. A place for both Belgian and international contemporary art and artists; diverse exhibitions and collection presentations. The ideal starting point for a visit to the hip neighbourhood of Antwerp Zuid.

You can use a little help on a small doorstep at the main entrance. The door is rather heavy to open by yourself. The exhibition spaces and the auditory are accessible by a lift. The lift doors are only 80 cm wide, and the lifts are rather small for some wheelchair users (97 x 141 cm). The lift buttons are a bit hard to reach. There's insufficient clearance space between the statues.

Meet Me @ M HKA

There are guided tours for those with early-onset dementia and their caregiver on the first Saturday of the month from 11 a.m.-12:30 p.m. or for groups on request. Mandatory reservations via reservatie@muha.be.

Guided tour of the exhibition for the blind and visually impaired

From February 2016, mandatory reservations via reservatie@muha.be

Max. 8 + 8 persons, the guided tour takes about 1hour and 30 minutes.



© Antwerpen Toerisme & Congres - fotograaf Dave Van Laere

Middelheimmuseum

Middelheimlaan 61

2020 Antwerp

Tel.: +32 3 288 33 60

E-mail: middelheimmuseum@stad.antwerpen.be

Website: www.middelheimmuseum.be

The Middelheim Museum is unique in the art city of Antwerp. The open air museum offers an interesting overview of over a hundred years of visual arts in an extraordinary setting. The welcoming Arts Park charms more than 250,000 visitors per year. The Middelheim museum collection includes about 400 works of art. These have been accumulated over 50 years, cover from about 1900 up until today and offer a beautiful international overview of modern and contemporary arts. The collection grows every year. About 215 statues are on display. Underneath stately trees, alongside wide walking paths, and on inviting lawns, you will come across big names such as Auguste Rodin, Rik Wouters, Henry Moore, Juan Muñoz, Carl Andre, Panamarenko, Franz West, Erwin Wurm and many others. You will probably need some help on the round cobblestones of the access pathway. To reach the castle, you can use a platform lift, but you cannot operate it independently. The door to the castle is rather heavy to open by yourself. The door pull of the exhibition room 'Braempaviljoen' is difficult to grab and there are three steps. Both inside and outside there are adapted toilets, but both toilets have limited room in front of the toilet.

MOMU - Fashion Museum Province of Antwerp

Nationalestraat 28

2000 Antwerp

Tel.: +32 3 470 27 70

E-mail: info@momu.be

Website: www.momu.be



You will find the Fashion Museum in the heart of the city, close to Groenplaats. From the beginning, the Fashion Museum has chosen a dynamic approach that goes beyond the static nature of a regular

museum. No fixed organisation of its own collection, but rather changing thematic exhibitions about a designer or a fashion-related topic, each time with pieces from the own collection completed with lent pieces.

The museum is accessible by public transport or by car (sufficient car parks in the direct neighbourhood). The access paths from Nationalestraat and Drukkerijstraat are in flat cobblestones and are sufficiently wide. Automatic sliding doors give access to the museum. There is a lift in the building that serves every floor. The lift doors are only 80 cm wide, and the lifts themselves are rather small for some wheelchair users. The museum is on the second floor and has temporary exhibitions (no permanent collection). An adapted toilet is available in the basement. Transfer space next to the toilet is rather limited.

Visitors with a hearing impairment can use a Communication Master (CM-1) free of charge during the guided tours and workshops. This comfortable communication system (+/- 8 cm) makes it easier



to understand the guide or workshop supervisor by filtering out noise in the surroundings so that the speaker's voice can be heard more clearly. You can use the system with or without a hearing aid. If you would like to use this system make sure you state this clearly when making your reservation for a guided tour or workshop.

© Antwerpen Toerisme & Congres - fotograaf Dave Van Laere

Red Star Line museum

Montevideostraat 3

2000 Antwerp

Tel.: +32 3 298 27 70

E-mail: redstarline@stad.antwerpen.be

Website: www.redstarline.be



The historical warehouses of the legendary Red Star traders recognised by their flag, currently house the Red Star Line Museum. Here stories are told of the millions of Europeans who were courageous or desperate enough to leave their lives behind in search of a better future existence. Via an emotional rollercoaster of high expectations and deep disappointments, adrenaline rushes and sleepless nights they went towards the dream that was to become reality; or not. The former Red Star Line harbour warehouses are the perfect location for making these stories of countless travellers tangible and visible. Their dreams and aspirations come alive in this inspiring setting.

The Museum is easy to access. You may need a bit of help here and there, for instance to open the quite heavy entrance door. The reception desk in the museum has been partly lowered and is not beyond reach. The exhibition starts on the ground level.



foto : Michel Wuyts

There is a big lift that goes up to the first floor. The tower and toilets also have a lift for access. This lift can be a little tight for some wheelchairs at (90 x 133 cm). Even though the space next to the toilet is tight (81 cm) the toilet can be used quite well by most people using a wheelchair. The tap at the basin may be problematic for people with impaired hand function. Blind or visually impaired visitors can request the hall texts in advance.

City brewery De Koninck

Mechelsesteenweg 291

2018 Antwerp

Tel.: +32 3 866 96 90

E-mail: info@dekoninck.be

Website: www.dekoninck.be



Do you feel like getting to know a real icon of Antwerp better? The new interactive brewery tour will submerge you completely in the world of the Antwerp City Brewery. It will be educational, interesting, but also especially very pleasant. In various theme spaces you learn everything about Antwerp as a beer city, the Belgian beers and the complete brewing process. Numerous interactive means and audio-visual effects ensure a 360° total experience. Do not be confused if you suddenly find yourself in the middle of the action: on the bridge in the hall of the brewery of 4 metres high you feel the unique dynamics of the brewery. Has the whole adventure made you thirsty? Your dry throat will soon be forgotten, when you drink a perfectly tapped 'bolleke' (typical Antwerp beer) at the end of the tour.

All locations that are a part of the brewery tour are accessible for wheelchairs: from the exposition rooms to the tasting room (the tables themselves are not wheelchair accessible though), and from the footbridge in the brewery hall to the shop, toilets and the locker space. Film fragments with sound are always subtitled. There are audio guides available.



Antwerp Zoo

Koningin Astridplein 26

2018 Antwerp

Tel.: +32 3 202 45 40

E-mail: info@zooantwerpen.be

Website: www.zooantwerpen.be



The Antwerp Zoo is one of the oldest and most famous zoos in Europe. Make sure you have enough time for a visit, because there are many things to see and to experience. Penguins in Vriesland, elephants and giraffes in a unique Egyptian temple and Hippos in Hippotopia. Come and admire the butterflies in the tropical Butterfly Garden as well!

There is a special obstacle-free wheelchair path. The Sea lion show can be accessed by lift. The Zoo has two accessible toilets. Wheelchairs are available (please reserve in advance). The new spectacular restaurant will open just before summer, and is easily accessible for wheelchairs via ramps. There are also special programs and tours for people with visual, hearing and or mental impairments. Guide dogs are allowed. You can get more information from the booking service on: +32 3 202 45 40.



© Zoo Antwerpen

• Monuments and buildings

Cathedral of Our Lady

Groenplaats 21

2000 Antwerp

Tel.: +32 3 213 99 51

E-mail: info@dekathedraal.be

Website: www.dekathedraal.be



© Antwerpen Toerisme & Congres

It is not possible to manoeuvre a wheelchair under the payment counter. The majority of the cathedral is wheelchair accessible. You will be able to admire the majority of the paintings and works of art. Only the crypt, tower and the organ are not wheelchair accessible. There is a floor plan with braille inscriptions. Guided tours for people with a visual or a learning disability are possible if arranged in advance.

Sint-Carolus Borromeus church

Hendrik Conscienceplein 12

2000 Antwerp

Tel.: +32 3 231 37 51

Website: www.carolusborromeus.com

This church is the ultimate Rubens church. The painter contributed to a significant part of the decorative façade and the tower's crowning. The Jesuits built this characteristic baroque church between 1615 and 1621. The apse of the main altar, the Maria Chapel and the many statues and carvings stand witness to the splendour of a time gone by.

You will need help entering the church via a steep portable ramp. The nave, side aisles and transept chapels with the majority of the paintings and works of art are easily accessible with a wheelchair. The crypt, antechamber and side chamber are only accessible via stairs.



City hall Antwerp

Grote Markt 1

2000 Antwerp

Tel.: +32 3 338 80 20

E-mail: visit@stad.antwerpen.be

Website: www.visitantwerp.be

You will need assistance on the steep incline at the entrance. Most of the halls and the works of art which embellish them are wheelchair accessible. Some of the corridors or turning areas may be a tight squeeze. The toilet is easily accessible although it is not possible to manoeuvre a wheelchair under the sink.

- **Walking and cycling**

CYCLING

KVG cycling group

Stenenbrug 96

2140 Antwerp

Postal address: Bart Van De Mierop - Oostmalsesteenweg 311 - 2310 Rijkevorsel

Tel.: +32 476 924 212



E-mail: kvgfietsgroep.bartvandemierop@hotmail.com

Website: www.kvg.be

KVG Antwerp (association of the disabled) organizes bicycle trips for people with and without a disability. There is always a choice between a long trip (45km) or a shorter one (20km). For the trip, you can use normal bikes, wheelchair bikes, tandems, handbikes, tricycles...

- **Food and drink**

Brasserie Flo Antwerp (Hilton)

Groenplaats 32

2000 Antwerp

Tel.: +32 3 204 12 29

E-mail: BrasserieFlo.Antwerp@hilton.com

Website: www.brasseriefloantwerp.com

Restaurant of the Hilton hotel in Antwerp. Sufficient space and the tables are suitable for wheelchair users. Sufficient space next to, in front of and diagonally in front of the toilet (raised and extended) in the Lobby Lounge. There are 2 grab rails.

Taverne Den Bolhoed

Sudermanstraat 3

2000 Antwerp

Tel.: +32 3 231 45 35

Tavern/restaurant without doorstep, with wide corridors and an adapted toilet.

Taverne Passage (Grand Bazar Antwerp)

Beddenstraat 2/1

2000 Antwerp

Tel.: +32 3 233 95 95

Website: www.grandbazarantwerp.be/winkels/taverne-passage

Located in the basement. Spacious lift and accessible toilet.

Tearoom Désiré de Lille

Schrijnwerkersstraat 14

2000 Antwerp

Tel.: +32 3 233 62 26

E-mail: info@desiredelille.be

Website: www.desiredelille.be

Spacious tavern with wide corridors and an accessible toilet.

The Jane

Paradeplein 1

2018 Antwerp

Tel.: +32 3 808 44 65

E-mail: contact@thejaneantwerp.com

Website: www.thejaneantwerp.com



The steps at the main entrance can be avoided by using an alternative entrance. A good lift escorts you to the restaurant. The doors are sufficiently wide and there is sufficient circulation space. Manoeuvring a wheelchair under the majority of the tables is limited due to a centre table leg, but there are also larger tables where manoeuvring is more manageable. The door to the adapted toilet is 82 cm wide. The toilet has sufficient space and is fitted with grab rails. Manoeuvring a wheelchair under the sink is limited.



- **Information offices**

Visit Antwerp

Grote Markt 13

2000 Antwerp

Tel.: +32 3 232 01 03

E-mail: visit@stad.antwerpen.be

Website: www.visitantwerpen.be



The glass doors are difficult to open without assistance. The room and circulation space at the door is a little tight, but functional. It is possible to manoeuvre under the counter, but the width is limited. The brochures are easy to reach. The computer has been placed at a wheelchair-friendly height and can thus be used by people with a disability.



BRUGES

- Museums and attractions

Archaeology museum

Mariastraat 36a
8000 Bruges
Tel.: +32 50 44 87 11
E-mail: musea@brugge.be
Website: www.museabrugge.be

This museum confronts aspects of life from prehistoric times, the Roman period and the Middle Ages (both Early and Late) with elements of 21st-century living. Under the motto of 'feel the past under your feet,' you will discover the history of the city through a series of 'doing' and 'searching' tasks. The ground floor is accessible with assistance. Guide dogs are allowed.

Belfrymuseum

Markt 7
8000 Bruges
Tel.: +32 50 44 87 43
E-mail: musea@brugge.be
Website: www.museabrugge.be



The most important of Bruges' towers stands 83 metres tall. It houses, amongst other things, a carillon with 47 melodious bells. In the reception area, waiting visitors can discover all kinds of interesting information about the history and working of this unique world-heritage protected belfry. Those who take on the challenge of climbing the tower can pause for a breather on the way up in the old treasury, where the city's charters, seal and public funds were kept during the Middle Ages, and also at the level of the impressive clock or in the carillonneur's chamber. Finally, after a tiring 366 steps, your efforts will be rewarded with a breath-taking and unforgettable panoramic view of Bruges and her surroundings. The inner court of the Belfry is accessible to wheelchairs, but the tower itself is not. Keep in mind that there are a lot of cobble stones. In front of the Belfry, there is a bronze version of the tower, that you can touch and that has some explanation in braille.



Bruges Beer Museum

Breidelstraat 3
8000 Bruges
Tel.: +32 479 359 567
E-mail: info@brugesbeermuseum.com
Website: www.brugesbeermuseum.com



Not wheelchair friendly, but blind persons and the visually impaired can listen to all of the texts via an iPad. One iPad and 2 pairs of headphones are provided for the blind and the visually impaired, which can be shared with their companion.

Choco-Story

Wijnzakstraat 2 (Sint-Jansplein)

8000 Bruges

Tel.: +32 50 61 22 37

E-mail: info@choco-story.be

Website: <http://choco-story-brugge.be/>



Choco Story creates customised chocolate experiences. The Bruges chocolate museum Choco Story will tell you everything you want to know about this sweet treat. And you can give it a try yourself during a workshop or demonstration. Choco Story has also recently begun providing customised activities for people with a specific disability. And of course, tasting is encouraged! There is a programme for the blind and visually impaired, for the deaf and hearing impaired, and for those with a learning or physical disability. More info and an application form can be found at <http://choco-story-brugge.be/ENG/workshops.htm>.

Cozmix, Observatory Beisbroek

Zeeweg 96

8200 Bruges

Tel.: +32 50 39 05 66

E-mail: info@cozmix.be

Website: www.cozmix.be



You can use a hand on the somewhat steeper slope to the entrance. Inside there are two narrow doorways. A platform lift takes you to the planetarium where you can enjoy the magnificent star-spangled sky. You can see how the sun seems to move throughout the year, the ever-changing faces of the moon and the dancing of the planets between the shiny stars that goes on forever. The telescopes in the observatory are not accessible for wheelchairs, but the images visible through the

telescopes can be projected on the planetarium dome so that everybody can enjoy them. With an ear loop system, people with a hearing impairment can also follow the comments and music of the presentations comfortably. If you have a visual impairment, you can request the services of an employee who will explain everything in detail. There is also an easily accessible toilet.

Gezellemuseum

Rolweg 64

8000 Bruges

Tel.: +32 50 44 87 11

E-mail: musea@brugge.be

Website: www.museabrugge.be

Discover more about the work of the famous Flemish writer, Guido Gezelle, in the house where he was born. In addition to a glimpse into his life and work, explore temporary presentations about the art of the written word.

The museum is easily accessible.

Groeningemuseum

Dijver 12

8000 Bruges

Tel.: +32 50 44 87 11

E-mail: musea@brugge.be

Website: www.museabrugge.be

Six centuries of Flemish art are presented at the Groeninge Museum, also called 'The City Museum of Fine Arts Bruges'. From Gerard David to Pieter Pourbus to Emile Claus and Marcel Broodthaers. The Groeninge Museum offers a unique opportunity to immerse yourself in the art history of Flanders. The centrepiece of the museum is the collection of Flemish Primitives with well-known names such as Jan van Eyck, Rogier van der Weyden and Hans Memling. What they have in common is their lively, refined and detailed painting technique. The radiant, glimmering surface of the paintings by Van Eyck really stands out. 'The Madonna with Canon Joris van der Paele', which Van Eyck painted in 1436, is the museum's masterpiece. The Groeninge Museum presents a world-renowned collection for which thousands of tourists come to Bruges each year.

The reception desk is not lowered and is not suitable for wheelchairs. You may need help on the 6% steep slope in the museum. All halls are accessible. The toilet is a little too small for wheelchair users to use comfortably. There is only one grab rail next to the toilet.

Historium

Markt 1

8000 Bruges

Tel.: +32 50 27 03 11

E-mail: info@historium.be

Website: www.historium.be



Experience the golden age of Bruges! Seven historically themed rooms with décor, film and special effects escort you back in time to a day in 1435. Follow the romantic story of apprentice Jacob and then enjoy the interactive exhibition, the panoramic view of the Grote Markt and our Duvelorium Grand Beer Café, the only Duvel-themed café in the world.

You get in through an alternative entrance with lift. The story is told on a fixed course. At several times, wheelchair users need to leave that course in order to take the lift. Historium provides assistants to guide you on the alternative route. Here and there the floor surface is cobblestoned, but these are in pretty good condition. The bar, Duvelorium is accessible, but there are only high tables (96 cm). There is an accessible toilet with the necessary space and grab rails. Just beside the door handle there is limited space inside. The texts in the experience attraction are rather small and cannot be read by everyone. The audio guide allows you to experience everything in your own language. A hearing loop is available for visitors with a hearing impairment.

Lace museum

Balstraat 16

8000 Bruges

Tel.: +32 50 33 00 72

E-mail: info@kantcentrum.eu

Website: <http://kantcentrum.eu>



In the Lace Museum you will learn everything about the development period of lace, the basic techniques and moves, the types of lace and their geographic origins, the lace manufacturing of old days and modern days and the lace education of Bruges. Attention is paid to the appreciation of handicraft and the aesthetics of lace. Aside from that, there is the contemporary and the international image of lace. The Lace Museum of Bruges has been expanded with interaction and multimedia. With your admission ticket of the museum you can also attend the lace making demonstration in the Lace centre between 2 pm and 5 pm. This way, you experience an interesting total experience about lace in Bruges and far beyond.

On the access path you have to pass over cobblestones, but these have been well repointed. Furthermore the entrance and all the rooms are easily accessible with the wheelchair. There is a desk that accommodates wheelchairs. A spacious elevator with braille indications takes you to all floors. In 2 places the call buttons of the elevator are a little less easily accessible. The interactive elements are easily accessible and usable from the wheelchair. The exhibited objects and texts are easily visible.

There are, among other things, mirrors in the viewing boxes that also make the lace visible from the wheelchair. The shop is also easily accessible and the toilet has the necessary space and grab rails. A blind box has been supplied, in which the different kinds of lace can be felt. At the desk, the texts in the museum are available in large font. The film fragments are subtitled. Customised guided tours and workshops can be offered.



St. John's Hospital

Mariastraat 38

8000 Bruges

Tel.: +32 50 44 87 11

E-mail: musea@brugge.be

Website: www.museabrugge.be



St. John's Hospital was once the largest urban institution for the sick, poor and needy. The friars and nuns who worked there left several stories, artefacts and artworks behind. These are still kept in the same location. Furniture, paintings, sculpture and various applied arts are exhibited in a building that boasts an 800 year old heritage. A pharmacy with herb gardens and reference books on medicine round off the collection.

The museum is accessible with assistance for wheelchair users. This assistance will be needed on various inclines, for heavy doors and the occasional tight circulation space. Not all, but the majority of the halls are accessible. One hall via a small platform lift, the others via a sufficiently large lift. There are raised markings on the lift buttons for people with a visual impairment. You may need assistance in the specially adapted toilet due to the tight space and incorrectly placed grab rail. The museum has two 'plus suitcases' developed especially for children with an auditory or visual impairment. This customises their discovery of the museum to their specific needs.

- **Monuments and buildings**

The Beguinage

Begijnhof 24-28-30

8000 Bruges

E-mail: toerisme@brugge.be

Website: www.brugge.be

Prinselijk Begijnhof Ten Wijngaarde (Princely beguinage Ten Wijngaarde) with its whitewashed façades and the beguinage museum, was founded in 1245 and is nowadays occupied by the sisters of the Order of Saint-Benedict. The entrance of the beguinage closes irrevocably at 6.30 PM. Bear in mind that there are many cobblestones.



Basilica of the Holy Blood

Burg 13

8000 Bruges

E-mail: info@holyblood.com

Website: www.holyblood.com

This double chapel consists of the Chapel of Saint Basil, the understructure of the gothic upper chapel, the Holy Blood Basilica, where the relic of the Holy Blood is conserved. This relic is carried around each year on Ascension.

Access to the lower chapel of the basilica is gained via a double door one half of which is always closed, but which can be opened for electric wheelchairs for example, if necessary. The steps down to the lower chapel are fitted with a ramp. A lift was installed in the upper chapel of the basilica a few years ago so that this is also accessible to disabled people. During times of veneration, the relic is placed in a glass box that is only accessible via a number of steps. If someone has difficulty however accommodating the steps, they can bring the relics to that person.

Market Square

Markt

8000 Bruges

E-mail: toerisme@brugge.be

Website: www.brugge.be

The Market is located in the heart of the city centre and has a surface of about 1ha. At the south side of the square, there is one of the best-known monuments of the city, the belfry built in the 12th century (Halletoren). Bear in mind that there are many cobble stones in the medieval city of Bruges.

Church of Our Lady

Mariastraat
8000 Bruges
E-mail: onthaal.olvkerk@telenet.be
Website: www.onthaalkerk-brugge.be

Easy access. Some wheelchair users may need assistance for a 10% incline inside the church.

St-Salvator Cathedral

Steenstraat
8000 Bruges
E-mail: kathedraal.brugge@skynet.be
Website: www.sintsalvator.be

Entrance via the side, easily accessible.

- **Walking and cycling**

WALKING

The Minnewater Park

8000 Bruges
E-mail: toerisme@brugge.be
Website: www.brugge.be

A romantic park near the Minnewater and the beguinage. Bear in mind that there are many cobble stones in the medieval city of Bruges.

- **Food and drink**

Café De Republiek

Sint-Jakobsstraat 36
8000 Bruges
Tel.: +32 50 34 02 29

This Grand Café also serves meals. The café and terrace are accessible and the toilet is also specially adapted.

Floris

Gistelsesteenweg 520
8200 Bruges
Tel.: +32 50 73 60 20



E-mail: info@florisrestaurant.be
Website: www.florisrestaurant.be

The entrance is sufficiently wide with no threshold. There is sufficient circulation space. Manoeuvring a wheelchair under the tables is limited due to a centre table leg. There is an accessible toilet with sufficient space, but no grab rails.

Restaurant Maria van Bourgondië

Guido Gezelleplein 1
8000 Bruges
Tel.: +32 50 33 20 66
E-mail: info@mariavanbourgondie.be
Website: www.mariavanbourgondie.be

The restaurant and toilet are accessible with assistance (toilet is 148 cm wide).

Restaurant Verdi

Vlamingstraat 5
8000 Bruges
Tel.: +32 50 34 42 43
E-mail: info@verdibrugge.com
Website: www.verdibrugge.com

The restaurant and toilet are accessible with assistance (toilet is 148 cm long).

Tearoom - Eetcafé De Bretoen

Ezelstraat 4
8000 Bruges
Tel.: +32 50 34 54 25

The restaurant is easily accessible and has an adapted toilet.

• Information offices

Visit Bruges

't Zand 34
8000 Bruges
Tel.: +32 50 44 46 46
Fax: +32 50 44 46 45
E-mail: toerisme@brugge.be
Website: www.inenuitbrugge.be



The glass entrance doors are heavy to open on your own. Apart from that, the information office is easily accessible. There is a lowered information desk suitable for wheelchair users. Most leaflets and brochures are well within reach. The computers and information kiosks can be used by wheelchair users. Brochures in braille and in large letter script are available.

Information office Historium Bruges

Markt

8000 Bruges

Tel.: +32 50 44 46 46

Fax: +32 50 44 46 45

E-mail: toerisme@brugge.be

Website: www.brugge.be/toerisme



You may need an extra push on the cobblestones of the Grote Markt. You can enter via an alternative entrance with a lift. There is sufficient circulation space and the counter has a lowered section under which a wheelchair can be manoeuvred. Digital information may be more difficult for wheelchair users to consult. The table is not lowered nor is not possible to manoeuvre under it. As an alternative, wheelchair users can use a computer at the lowered counter. Please ask the counter personnel for more information or assistance.

Information office Bruges Station

Stationsplein

8000 Bruges

Tel.: +32 50 44 46 46

Fax: +32 50 44 46 45

E-mail: toerisme@brugge.be

Website: www.brugge.be/toerisme



The surface of the station square is not always in good condition. However the entrance is easily accessible. Manoeuvring under the counter is limited. The corridors are sufficiently wide. The brochures in the racks are at various heights between 40 - 120 cm. The brochures on the cabinets (at a height of 120) are difficult to see.



© www.milo-profi.be

BRUSSELS

- Museums and attractions

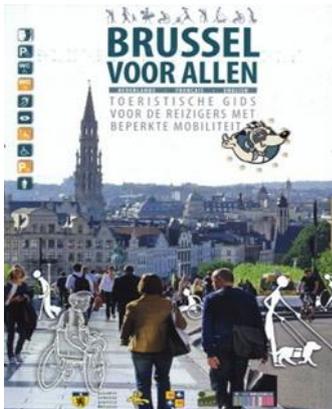
Autoworld

Jubelpark 11
1000 Brussels
Tel.: +32 2 736 41 65
E-mail: info@autoworld.be
Website: www.autoworld.be

More than 250 vehicles of various origin recount the history of the automobile and illustrate the spectacular development of vehicles over more than a century.
Fairly accessible, but help is needed to take the lift. There is an adapted toilet.

Brussels For All

A. Renoirstraat 5/4
1140 Evere
Tel.: +32 2 705 03 48
E-mail: info@brusselvoorallen.be
Website: www.brusselsforall.be



Are you planning a visit to our capital? Then be sure to take a look first at the website www.brusselsforall.be. This contains information about the accessibility of transport, entertainment, hotels, restaurants, cafés, museums, attractions, etc. In brief, everything that you as a person with a physical, visual or auditory disability need for a successful day out. All information was checked on the spot.

Cinquantenaire Museum (KMG)

Jubelpark 10
1000 Brussels
Tel.: +32 2 741 72 11
E-mail: info@kmg.be
Website: www.kmg-mrah.be



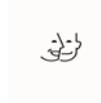
The Cinquantenaire Museum is one of the Royal Museums for History and Arts sites and contains 4 large sections: national archaeology, ancient times, non-European civilisations, and European decorative arts.

People using wheelchairs can take the entrance to the right hand side of the big entrance stairs. All floors have lift access. There are modified toilet facilities and wheelchairs are available. In the 'Midi Cinquante' restaurant you can have hot meals. The restaurant is also open to those without a museum ticket.

Tours are provided for people with visual impairments. These need to be booked three weeks in advance. Guide dogs are allowed.

Children's museum

Burgemeesterstraat 15
1050 Brussels
Tel.: +32 2 640 01 07
E-mail: info@childrenmuseum.be
Website: www.kindermuseum.be



The Children's museum is concentrated on children between the age of 6 and 12 with and without a disability. Children get to know themselves and others in a playful way. The museum is accessible and has a lift. The animators also welcome children with a learning disability.

Royal Museum of the Armed Forces and of Military History

Jubelpark 3
1000 Brussels
Tel.: +32 2 737 78 33
E-mail: infocom@klm-mra.be
Website: www.klm-mra.be

Relive a thousand years of military history from the middle ages' armour to the F-16! Discover the world famous collections and temporary exhibitions. You get a unique panorama from the arcades. Adapted toilets are accessed with some assistance. Less mobile visitors can enter via the side gate adjacent to the aviation hall.

Magritte Museum

Koningsplein 2
1000 Brussels
Tel.: +32 2 508 32 11
E-mail: Museumopmaat@fine-arts-museum.be
Website: www.musee-magritte-museum.be



In the Magritte museum you can see the impressive works of surrealist artist and painter René Magritte. The museum organises modified tours for deaf and hearing impaired people as well as for people with visual problems. Those who do not want to join a guided tour, can borrow a tablet from the reception. On this, explanations are provided for many works in the museum in Flemish and in French and also in American sign language. For a group visit which includes sign language, you will need to pre-book via isabel.vermote@fine-arts-museum.be. If you have a hearing aid, you can also reserve the Guide-U system. This system, with a headphone and microphone, is connected to your hearing aid. Ask about it when you make a reservation. Visitors with a visual impairment should certainly give the monthly Equinox programme a try. With relief drawings, music, poetry, all kinds of objects, 3D productions and audio description you can discover the wonderful world of Magritte.

Mini-Europe (Bruparck)

Euwfeestenlaan 20
1020 Brussels
Tel.: +32 2 478 05 50
E-mail: info@minieurope.eu
Website: www.minieurope.eu

Mini-Europe is a miniature park where visitors take a walk over an area of 2.5 ha past miniatures of the most important buildings and monuments of the European Union.

There is an adapted toilet in the cafeteria which is quickly accessed via a sloping ramp behind the playground of Bruparck "The Village". Reserved parking is provided at the second entrance to Bruparck (Athletenlaan - at the rear of the King Baudouin Stadium and Voetballeen 1). In The Village there is a route for visitors in wheelchairs. This route goes past the rear of the playground and gives easy access to the square of The Village and the entrance to Mini-Europe. Mini-Europe, Oceade and Kinopolis (theatres 8, 9 and 13) are equipped to welcome visitors in wheelchairs.

Museum on Measure - The Royal Museums of Fine Arts of Belgium

Regentschapsstraat 3

1000 Brussels

Tel.: +32 2 508 34 66

E-mail: Museumopmaat@fine-arts-museum.be

Website: www.extra-edu.be/MSM

The Royal Museums of Fine Arts of Belgium group different museums established in Brussels, including:

Musée OldMasters Museum

- Musée Modern Museum (selectie)
- Musée Magritte Museum
- Musée Fin de Siècle Museum
- Musée Wiertz Museum
- Musée Meunier Museum

Museum on Measure is active in the complete Royal Museums of Fine Arts of Belgium, this means in the permanent collection but also outside of the museum. There are guided tours for deaf and hearing impaired, blind and visually impaired, people with a learning and/or physical disability, youngsters and adults with economical, social or cultural difficulties in search of a better social and cultural integration.



Museum of Natural Sciences

Vautierstraat 29

1000 Brussels

Tel.: +32 2 627 42 38

E-mail: info@natuurwetenschappen.be

Website: www.natuurwetenschappen.be

Come and admire Europe's largest dinosaur exhibition. An unforgettable experience! Be sure to visit the permanent exhibitions in other halls and discover the temporary expos on the website. The bernissartensis iguanodons and other dinos, the Gallery of Humankind about evolution and the human body, BiodiverCITY about the city's biodiversity, the Lier mammoth, the insect hall and the vivarium, the shell and mineral collection and a host of other natural wonders. The museum will captivate your imagination for hours on end.

There are 2 adapted parking spaces. You can reach the entrance door via a ramp (the outside door does not open automatically, but the parking attendant can help you). The museum has two wheelchairs that you can reserve. All floors are accessible by lift so that the exhibition rooms can be visited easily. In the Gallery of Dinosaurs and in the Evolution gallery there are two smaller balconies that are not wheelchair accessible. The Dino Café and the Museum Shop are easily accessible and can be reached without visiting the museum. There are several adapted toilets: in the dinosaur gallery



(level -2), in the minerals room (level -1) and in the insect and shell room. One toilet area is equipped for use with a hoist (dinosaur gallery, level -2). The PaleoLAB is wheelchair accessible. The Educational service offers workshops for people with a learning, visual or auditory disability. For questions about accessibility please email: suppoosten@natuurwetenschappen.be or call: +32 2 627 41 98.



Musical Instruments Museum (mim)

Hofberg 2

1000 Brussels

Tel.: +32 2 545 01 30

E-mail: info@mim.be or bespreekbureau@mim.be (workshops)

Website: www.mim.be



In the MIM you will find a world famous collection of musical instruments in an enchanting Art Nouveau building. Discover the sounds of old and contemporary, Belgian or exotic instruments, and whistle along the way.

A spacious lift brings you easily to all exhibition rooms. There is also an adapted toilet and there are wheelchairs available. The restaurant, with a beautiful view of Brussels, can be visited without visiting the museum, and is also accessible. The terrace, however, is not.

The museum organises workshops, guided tours and concerts for persons with a learning disability, visitors who are blind and visually impaired, and for deaf or hearing impaired persons.



MIM, © www.milo-profi.be

Parlamentarium

Wiertzstraat 60
1047 Brussels
E-mail: parlamentarium@europarl.europa.eu
Website: www.europarl.europa.eu/parlamentarium



Get to know the European Parliament in a whole new way. In this Visitor Centre you can learn more about the institution that represents you. The approach is new and refreshing. You go on a dynamic and interactive multimedia tour through the history of European integration and its impact on our daily lives.

The Parlamentarium is not only easily accessible for wheelchair users (the space in 2 of the 4 toilets for wheelchairs is a bit tight and the support rails have not been mounted ideally), but also for people with a visual or an auditory impairment. For blind and visually impaired visitors, the centre has media guides with special audio files that describe the space, its contents and other important aspects. Tactile Braille cards in Dutch, English, French and German lead the way. In two parts of the centre, there are Braille keyboards. For deaf and hearing-impaired visitors the media guides are equipped with sign language videos in Dutch (NGT), English (BSL), French (LSF) and German (DGS). There is also a special hour long tour. The centre is equipped with induction loops.

Train World

Prinses Elisabethplein 5
1030 Schaarbeek
Tel.: +32 2 335 22 80
E-mail: info@trainworld.be
Website: www.trainworld.be

Experience an unforgettable day in the Train World universe. Here, you discover the most beautiful and unique pieces from the history of the Belgian railways. The museum tells the interesting story of the train through the centuries, with an eye on the future. That combination has consciously been applied to all areas. You will find Train World in the station of Schaarbeek, one of the oldest and most original station buildings of Belgium. Together with the new museum complex this location forms a beautiful symbiosis of old and new in the 'Art Nouveau' heart of Schaarbeek.

Train World is easily accessible. In the old building, the circulation space may be a little tight here and there, but in the new building everything is smoothly accessible. Via different elevators you can reach every part of the museum well. The passageway in the top of the building is also accessible for wheelchairs, which gives you a very good view of the showpieces. There is an adapted toilet.

- **Monuments and buildings**

Koekelberg Basilica

Basiliekvoorplein 1
1030 Brussels
Tel.: +32 2 421 16 67
E-mail: info@basilicakoekelberg.be
Website: www.basilicakoekelberg.be

With regard to the surface, the Basilica of Koekelberg is the fifth largest church in the world, after the Basilica of Our Lady of Peace of Yamoussoukro in Ivory Coast, the Saint-Peter's Basilica in Rome, the Saint-Paul's Cathedral of London and the Basilica of Saint Mary of the Flower in Florence. Today, the

church is first of all a place to pray for peace. The Basilica is still used for parochial services and for large national services. But the church is more than that: it is a beautiful art deco monument: there are two museums which organise different exhibitions twice a year, and you can enjoy a magnificent panoramic view of Brussels.

The Basilica, its museums and the panorama are wheelchair accessible. You will need assistance on a few steep inclines. There is a lift. The adapted toilet has insufficient space next to the toilet bowl, and there is one grab rail. The view on the panorama is limited due to the parapet.



- **Walking and cycling**

WALKING

Use-It (rolstoelplan)

Galerie Ravenstein 25

1000 Brussels

E-mail: info@vfg.be

Website: www.rolstoelplanbrussel.be

The young and adventurous have to explore the capital. 'You must be crazy' is what most of your fellow wheelchair users will tell you: Brussels has a bad reputation when it comes to wheelchairs. To remedy this, the youth travel agency Use-It in cooperation with VFG has designed a free city map of Brussels specifically for young wheelchair users (available in Dutch and French). The map really is tailored to your needs and fits on your lap so you can keep your hands free for operating your wheelchair. This successful service gives you those special insider tips provided by wheelchair users from Brussels who know what you are interested in. One of our golden tips: bring an extra cushion to soften the ride on those typical cobblestones!



Voir et Dire Bruxelles

Koningsstraat

1000 Brussels

Tel.: +32 2 563 61 51

E-mail: info@voiretdirebruxelles.be

Website: www.voiretdirebruxelles.be



Voir et Dire Bruxelles is a platform of cultural-tourism organisations with themed activities. Together, the organisations offer high-quality guided tours with various themes. From March to December for individuals on fixed dates and all year long for groups on request. They also offer guided tours for persons with a physical disability or hearing impairment.



© Sofie Coreyne

RENTAL SERVICES

Almagic - hiring of electric scooters and bikes

Mimosalaan 7

1150 Brussels

Tel.: +32 499 22 68 68

E-mail: almagic.asbl.news@gmail.com

Website: www.almagic.org



Almagic hires out 4 electric scooters and all kinds of adjusted bikes (wheelchair bikes, handbikes, tandems, tricycles, joëlletes...) The prices are the same as the hiring prices of Provelo (www.provelo.org). You can hire for a maximum of 2 weeks.

• Food and drink

Restaurant L'Objectif (Silken Berlaymont hotel)

Karel De Grotelaan 11-19

1000 Brussels

Tel.: +32 2 231 09 09

E-mail: hotel.berlaymont@hoteles-silken.com

In the restaurant of the Silken Berlaymont hotel, there is narrow circulation space, but it is sufficient to use. A wheelchair-accessible table is available. There also is sufficient room in front of, next to and diagonally in front of the toilet. A grab rail is provided.

WY

Bodenbroekstraat 22-24

1000 Brussels



Tel.: +32 2 400 42 63

E-mail: info@wybrussels.be

Website: www.wybrussels.be

There are steps at the entrance, but people using a wheelchair need not cross a threshold to get inside via de car park and lift. The lift door is 80 cm wide, the door frame into the lift is 77.5 cm. The restaurant itself is easily accessible, the tables have limited access for wheelchair use. There is a more spacious, but for most people using a wheelchair inadequately accessible toilet. The passage to the toilet is narrow. The terrace is free of thresholds and accessible via a door that is 78 cm wide, but tables on the terrace do not accommodate wheelchairs very well.

- **Information offices**

Visit Flanders Information Centre

Grasmarkt 61

1000 Brussels

Tel.: +32 2 504 03 90

Fax: +32 2 513 04 48

E-mail: info@toerismevlaanderen.be

Website: www.visitflanders.com



The building is easily accessible. There is plenty of space for circulation. A mobile loop system is available for people with hearing aids. People with a visual disability can use guidelines on both sides of the entrance doors to find a structure with a map in relief and Braille, which can also be used to page an employee. An incline crosses over the change in levels between the two parts of the space. The majority of the flyers and brochures are easily reachable. There is sufficient knee/toe space for wheelchair users under the furniture in the shop.

All screens and experience-devices are accessible and usable from a wheelchair. Three screens have speech recognition support software installed. The toilet has sufficient space for manoeuvring and grab rails.



GHENT

• Museums and attractions

Gruut brewery

Rekelingestraat 5
9000 Ghent
Tel.: +32 92 69 02 69
E-mail: ingrid@gruut.be
Website: www.gruut.be

The location in a side hall of Oude Vismijn, opposite Gravensteen castle, is accessible for wheelchair users. There is no adapted toilet.

MIAT, Museum of Industry, Labor and Textiles

Minnemeers 10
9000 Ghent
Tel.: +32 9 269 42 00
E-mail: publiekswerking.miat@gent.be
Website: www.miat.gent.be



With more than 1800 m², the MIAT provides a historical overview of the industrial age. Small doorstep at the door, but otherwise easily accessible. There is an adapted toilet, but it is too small for most wheelchair users. The museum has an accessible cafeteria. One wheelchair is available.

Museum Dr. Guislain

Jozef Guislainstraat 43
9000 Ghent
Tel.: +32 9 216 35 95
E-mail: info@museumdrguislain.be
Website: www.museumdrguislain.be



Museum Dr. Guislain aims to use its unique past and setting, where the first psychiatric institution in Belgium was founded, to conduct a debate on “what is normal, what is abnormal and how a society deals with this” in a multifaceted and contemporary manner. The permanent collection of the Museum Dr. Guislain consists of three components. The first component is the history of psychiatry, the second is the photographic collection with photographs from 1860 to the present day, and the third is the collection of outsider art. This has evolved from a modest collection with work by people with a psychological disorder into a highly extensive collection with works by artists that each approach art from a “different” perspective. The museum is easily accessible, although the door is difficult to open without assistance. Several corridors to doors in the exhibition room are on the narrow side, but are usable. There are two accessible toilets with sufficient space and grab rails. Circulation space is narrow in the toilet in wing two. The café is easily accessible. Guided tours for the visually impaired are possible. A sign language interpreter can be arranged by appointment.



Museum of Fine Arts

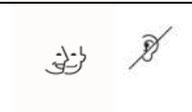
Fernand Scribedreef 1
9000 Ghent
Tel.: +32 9 240 07 00
E-mail: museum.msk@gent.be
Website: www.mskgent.be

The collection of the Museum of Fine Arts in Ghent includes paintings and sculptures from the Middle Ages to the first half of the twentieth century.

Entrance via a ramp to the right of the steps. The museum is easily accessible with a platform lift, though you can not operate it independently. There are adapted toilets near the northern patio and the wheelchair entrance. The space in the toilet near the wheelchair entrance is tight, but can be used with assistance. There is sufficient space and are grab rails in the other adapted toilet, but the area in front of the door is rather tight. The snack bar is also accessible.

S.M.A.K.

Jan Hoetplein 1
9000 Ghent
Tel.: +32 9 240 76 01
E-mail: info@smak.be
Website: www.smak.be



S.M.A.K. is a special museum for contemporary art. The museum has an extensive international collection of almost 2000 pieces of art, with humdingers like Joseph Beuys, Panamarenko, Marcel Broodthaers and a large collection of arte povera.

Easily accessible. De platform lift on the first floor is rather small. The museum has an adapted toilet (without grab rails) on the small side, as well as an accessible cafeteria. There are special guided tours for people with a learning or auditory disability.

STAM - Citymuseum Gent

Bijlokesite, Godshuizenlaan 2
9000 Ghent
Tel.: +32 9 267 14 00
E-mail: info@stamgent.be
Website: www.stamgent.be



Whoever wants to know about the Ghent of now and of the past can visit STAM on the fine Bijloke site. A chronological trail brings you from contemporary Ghent in the modern reception building to the early beginnings of the Arteveld city in the former abbey areas. A ramp next to the bicycle parking makes it easy to reach the entrance in a wheelchair. There are a number of steep inclines in both the abbey and the convent where you may need an extra push. You will need to pass through a somewhat narrow corridor to visit both the permanent exhibition

in the abbey and any temporary exhibitions in the convent. The spacious lift will easily escort you to

all the halls. The STAMcafé and the toilet are also accessible. There are 2 wheelchairs available that can be reserved via info@stamgent.be. A sign language interpreter can be requested in advance for guided tours.

- **Monuments and buildings**

Saint-Baafs Cathedral

Sint-Baafsplein
9000 Ghent
Tel.: +32 9 225 16 26
E-mail: sint-baafskathedraal@kerknet.be
Website: www.visitgent.be

A visit to Ghent is not complete when you haven't seen the 'Adoration of the Mystic Lamb' (1342). This world-famous polyptych panel painting is one of the showpieces of the Sint-Baafs Cathedral (St. Bavo Cathedral). The cathedral is the oldest parochial church of Ghent, mentioned for the first time in 942. It was replaced in the 12th century by a church in Romanesque style, Saint John's church, a part of which has been preserved in the crypt, richly decorated with frescos. Only in the 15th and 16th centuries did the church receive its current Gothic appearance.

You could use a little assistance on the fairly steep slopes at the entrance. There is fairly good access on the inside, but the crypt, choir aisle and chapels are not accessible by wheelchair. The highlights, such as the 'Adoration of the Mystic Lamb', however, are easily accessible. There is an adapted toilet in the Ibis Hotel 30 m away.



Saint Nicholas' Church

Cataloniëstraat
9000 Ghent
Tel.: +32 9 234 28 69
E-mail: info@sintniklaaskerk.be
Website: www.sintniklaaskerk.be



Access to this via the Catalonië street does not include any changing levels. Only in the lobby one step needs to be negotiated with a short slope. Inside, the ship can be visited via a ramp (on the Korenmarkt side).

- **Walking and cycling**

WALKING

Ghent-Authentic

Ajuinlei 1
9000 Ghent
Tel.: +32 9 269 52 18
E-mail: info@ghent-authentic.com
Website: www.ghent-authentic.com

'Ghent-Authentic' specialises in private guided tours and customised programs in Ghent. Ghent-Authentic primarily works for (international) businesses and anyone who wants to visit Ghent in a personalised and customised manner. Ghent-Authentic Guides use an interactive and dynamic approach and enjoy interacting with their visitors which makes their tours relaxed and at the same time professional. All of our Guides are not just specialised Ghent city Guides, but also highly educated multi-lingual and actively involved professionally, which makes them very suitable as discussion partners in their role. Apart from conducting tours, Ghent-Authentic also takes care of organising your visit to Ghent. Anything from practical information (where to park, walking distances, city trip planning) to providing advice on booking a restaurant, a boat, museum etc. Ghent of the Middle Ages, with its tangle of alleys, stairs and steps, can appear to be quite a challenge to people who are less mobile or use a wheelchair; Ghent-Authentic has developed a wheelchair tour especially for them.



Gentbrugse Meersen (Gentbrugge Marshes)

9050 Ghent
E-mail: info@wgbm.be
Website: www.wgbm.be

The Gentbrugge Marshes is one of the four green centres that is being created in Ghent. Green centres are large-scale parkland and nature areas. The Gentbrugge Marshes spread out over approximately 240 hectares. The area is located within the wide bend of the Scheldt river and the Gentbrugge urban development area. In close vicinity to the urban development area, the focus is on recreation. In the area closer to the Scheldt, the main emphasis is on nature development, with marshes, flowering meadows and lots of new woodland. You can enjoy a wheelchair and stroller-friendly walk here. Benches provide sufficient resting places.

RENTAL SERVICES

Buitenspel - hiring out of mobility aids

Jules Destréelaan 67
9050 Gentbrugge
Tel.: +32 9 210 00 00
E-mail: buitenspel@fracarita.org
Website: www.mfcsintgregorius.be



To find Buitenspel, please click Aanbod - (Neuro)motorische beperking - afdeling D - Buitenspel (under the third point, Dutch only).

At Buitenspel you can hire many forms of mobility frames and aids. Some examples are: all sorts of tandems, a duobike, wheelchair bike, pino (tandem-reclining bike), kettwiesel (tree wheeler reclining bike), a joëlette and beach wheelchairs. One of each of these types of bikes is available. The bikes need to be collected/returned on Fridays from 10:00 to 12:00. Hire is on a weekly basis. See Facebook: www.facebook.com/fietsenmetbuitenspel

- **Food and drink**

Belfort Stadscafé and Restaurant

Emile Braunplein 40

9000 Ghent

Tel.: +32 9 223 35 65

E-mail: info@belfort-restaurant.be and info@belfort-stadscafe.be

Website: www.belfort-restaurant.be and www.belfort-stadscafe.be

This lovely located café and restaurant below the city hall of Ghent is easily accessible. You reach it via ramps or a lift next to the town hall. The depth under the tables is limited by the central leg. There is an accessible toilet with sufficient space and grab rails.



Het Waterhuis aan de Bierkant

Groentenmarkt 9

9000 Ghent

Tel.: +32 9 225 06 80

E-mail: info@waterhuisaandebierkant.be

Website: www.waterhuisaandebierkant.be

The access path and the entrance are easily accessible, with only a 2 cm threshold. The first part of the bar downstairs is accessible. The terrace is also accessible without thresholds. The tables accommodate wheelchairs in a limited way. There is no adapted toilet.

Restaurant Van Artevelde (NH Gent Belfort)

Hoogpoort 63

9000 Ghent

Tel.: +32 9 233 33 31

E-mail: nhgentbelfort@nh-hotels.com

Website: www.nh-hotels.nl/hotel/nh-gent-belfort

Restaurant and bar Van Artevelde is a part of hotel NH Gent Belfort. Here they aim to make wheelchair access for everyone as optimal as possible. The bar is spacious enough to pass in a wheelchair plus wheelchairs can be rolled under the tables. There is easy access from the bar to the toilets and there is a disabled toilet. The toilet door is 83 cm wide. Circulation space in toilet is narrow, but there is sufficient space next to, in front of and diagonally in front of the toilet. A grab rail is provided.

Volta

Nieuwe Wandeling 2b
9000 Ghent
Tel.: +32 9 324 05 00
E-mail: info@voltage.be
Website: www.voltage.be



The entrance and the restaurant are easily accessible. You may need some assistance on the incline and with opening the double doors. There is limited space to manoeuvre a wheelchair under the tables. There is a rather well-adapted toilet, but there are no grab rails and the area in front of the toilet is blocked by the sink.

- **Information offices**

Visit Ghent

Sint-Veerleplein 5
9000 Ghent
Tel.: +32 9 266 56 60
Fax: +32 9 266 56 73
E-mail: visit@gent.be
Website: www.visitgent.be



The information office is easily accessible. There is a lowered information desk suitable for wheelchair users. Most leaflets and brochures are well within reach, except for the top row. The information screens, information panels and digital information tables are usable for everybody. A wheelchair is available after reservation. You can connect a headphone to the information tables to add sound.



LEUVEN

- **Museums and attractions**

M museum Leuven

Leopold Vanderkelenstraat 28
3000 Leuven
Tel.: +32 16 27 29 29
E-mail: bezoekm@leuven.be
Website: www.mleuven.be



M-Museum Leuven and M-Treasury of Saint-Peter are accessible for wheelchairs and has 3 wheelchairs and 20 mobile folding chairs. You can borrow the folding chairs for free according to availability and in exchange for an identity card. You should book these in advance. Do you have a visual impairment? Then you can discover the museum with the adapted 'Empire of Senses' tour ('Rijk-der-Zinnen'-rondleiding). The theme, perspective or method of approaching the works of art changes every two months. You can find the dates of the 'Empire of Senses' tours on the website. Booking is essential.



© Marc Van Langendonck

- **Monuments and buildings**

30CC

Rijschoolstraat 4/ bus 0004
3000 Leuven
Tel.: +32 16 23 84 27
E-mail: 30cc@leuven.be
Website: www.30cc.be

Easily accessible especially via spacious lifts. There is an accessible toilet. Guide dogs are allowed.

Great Beguinage and Beguinage church

Schapenstraat
3000 Leuven
Tel.: +32 16 20 30 20
E-mail: toerisme@leuven.be
Website: www.leuven.be/vrije-tijd/toerisme

The great beguinage is a typical city beguinage with about ten small roads, squares, parks and gardens which are crossed by the Dijle. It has been a while since the beguines lived there, but the calm has never left. The Sint-Jan-de-Doperkerk is an early gothic church, in which every third Wednesday of the month the carillon is played on (not during the examination period of the university students). The Great Beguinage is permanently open to visitors.

The Church of St. Jan De Doper is open from 1 April to 30 September, from Tuesday to Sunday, from 1.30 p.m. to 4.30 p.m.

Cobbles all over make a bumpy walk or ride.

St.-Anthony's Church - Damian Crypt

Pater Damiaanplein
3000 Leuven
Tel.: +32 16 31 63 68
E-mail: info@damiaanvandaag.be
Website: www.damiaanvandaag.be

The church and crypt have wheelchair access via the side access points of the Saint-Antonius hill and on the 'Ramberg'. There is a stair lift to the crypt. Assistance to operate this lift is available by pressing a call button located at the entrance to the sacristy.

St. Peter's Church and M | St. Peter's Treasury

Grote Markt
3000 Leuven
Tel.: +32 15 27 29 33
E-mail: bezoekm@leuven.be
Website: www.mleuven.be

The Saint-Peter Treasury is in the choir of the Saint-Peters church, which is known as one of the most beautiful examples of the Brabant gothic of the 15th century. In 1410, the construction of the church was started and it took more than a century to build. In 1998, the impressive choir aisle was organised as museum.

The entrance door is a bit narrow (77 cm). There are occasionally steep inclines between the stairs in the church. You might need help opening the door to the counter and the door to Sacrament Chapel. The crypt is only accessible via stairs. There is an adapted toilet where you can make a sideways transfer (the space in front of the toilet is just barely 80 cm).

City hall

Grote Markt 9
3000 Leuven
Tel.: +32 16 20 30 20
E-mail: toerisme@leuven.be
Website: www.visitleuven.be

The town hall of Leuven is one of the most famous gothic town halls in the world. You can find it at the Grand Place of Leuven. Individual visitors can join a guided tour every day (except for 1/1 and 25/12) at 15 PM (paying). Groups have to make reservations through <http://leuven-plus.be>. Wheelchair users can take a glance inside through an entrance at the left (Boekhandelstraat), where you could use a little help.

University library KU Leuven

Mgr. Ladeuzeplein 21
3000 Leuven
Tel.: +32 16 32 46 60
E-mail: hilde.vanhemelrijck@bib.kuleuven.be
Website: <https://bib.kuleuven.be/ub/ub-cultureel/activiteiten>



Accessible via the entrance located to the right of the building.



© www.milo-profi.be

- **Walking and cycling**

WALKING

Leuven +

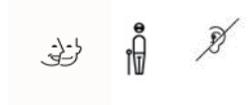
Grote Markt

3000 Leuven

Tel.: +32 460 97 85 66

E-mail: info@leuven-plus.be

Website: www.gidsenleuven.be



- Guided tours for people with visual impairments

Hear and feel Leuven

Hear and Feel Leuven takes you to places where you can experience the city through touch, sound and smell. This walk is a unique experience that is equally enriching for anyone with normal vision.



© Leuven+

- Guided tours for people with physical limitations

Leuven, beer city

Enjoy stories and share knowledge about beer brewing and drinking our beer. A degustation option for local beer is available.

Leuven for beginners

You will learn about the history of the Middle Ages and the important link between the city and its university. War history and current stories of Leuven are also told.

Both walks are wheelchair friendly.

Travel through Leuven by 'suntrain'

This solar powered train passes by the most historical buildings of Leuven. Directly after this, you can visit the Park Abbey.



© Leuven+

- Guided tours for adults with a learning disability

How old Lovon became Leuven

The participants will discover the historical city centre. The story of the city's founding and its development throughout the centuries are told. The essence of the story comes alive.

City Hall visit

The guide explains the history of how one of the most beautiful city halls in Belgium was established. Between the many statues on the façade, you go in search of the architect. Just how the stonecutters were able to create these ornate statues is explained. You visit the salon where couples were married and are told how voting was carried out in the city council.

Language use is adapted during this guided tour. There is a great deal of visual support. The tour is interactive to keep everyone interested. These strategies and methods, tailored to the information processing of the target group, make the tour exciting and accessible.



© Tievo

- Guided tours for people with hearing problems

All of the walks are suitable for this target group (QR code smartphone use). Guides adjust the pace when sign language is also used.

Leuven can also come to you via virtual walks.

Botanical garden

Kapucijnenvoer 30

3000 Leuven

Tel.: +32 16 27 23 80

E-mail: toerisme@leuven.be

Website: www.leuven.be/toerisme

Easily accessible to walkers and wheelchair users. Dogs and bikes are not allowed. There is a wheelchair accessible toilet on the premises.



- **Food and drink**

Foodsquare

Vuurkruisenlaan 4

3000 Leuven

Tel.: +32 16 21 32 00

E-mail: H3153@accor.com

Website: www.novotel.com

The brasserie of Novotel Leuven Centre has enough circulation space and there are tables adapted to wheelchairs. There is enough room next to and diagonally in front of the toilet. The room in front of it is 90 cm. There are 2 grab rails.

Het land aan de overkant

Léon Schreursvest 85

3001 Leuven

Tel.: +32 16 22 61 81

E-mail: info@hetlandaandeoverkant.be

Website: www.hetlandaandeoverkant.be



The entrance and the restaurant are easily accessible. It is possible to manoeuvre a wheelchair under the tables. The terrace is also easily accessible. There is no adapted toilet.

Home brewery Domus

Tiensestraat 8

3000 Leuven

Tel.: +32 16 20 14 49

E-mail: info@domusleuven.be

Website: www.domusleuven.be

Domus is accessible by wheelchair at the Eikstraat entrance. The tables do not accommodate wheelchairs very well. The terrace is accessible via a short steep slope. The brewery house is not accessible for everyone because of narrow doors of 76 cm and a very steep slope. There is also an adapted toilet on the ground floor at the back, but the space is limited and the washbasin is not adapted.

Improvisio

Brusselsestraat 63b

3000 Leuven

Tel.: +32 16 20 76 46

E-mail: info@improvisio.net

Website: www.improvisio.net

At the entrance you will need assistance on the slope that runs up to the door and also for opening the double doors. The doorframe 83 cm wide. The rooms in the restaurant are easily accessible. Some tables are high enough to accommodate wheelchairs. To get to the terrace you will need some assistance over the threshold of 6 cm and a double door. The terrace tables are difficult to get under in a wheelchair. En route to the toilet you need to use a short but steep slope. The adapted toilet is narrow therefore can not be used by everyone using a wheelchair. The door is 78 cm wide.

M-café (M-Leuven)

Savoyestraat 10
3000 Leuven
Tel.: +32 494 504 082
Website: www.mleuven.be

The cafe can be accessed via the entrance lobby as well as via the Savoyestraat over a sloping ramp. To enter the cafe from the Savoyestraat some help will be required. The door is rather heavy and there is inadequate flat surface by the door. Help will also be needed on the sloping incline of the doorframe. Via the entrance hall there is also a slope for which assistance is recommended. The tables are too low for wheelchairs to be placed underneath. The adjacent room on level 1 is easy to access by lift and does have higher tables. The adapted toilet can be used with assistance.

Memling (Tavern)

Diestsestraat 38
3000 Leuven
Tel.: +32 16 22 33 72

Accessible tavern in Leuven with an accessible toilet.



Restaurant Voltaire

J. Vandenbemptlaan 6a
3001 Leuven
Tel.: +32 16 20 44 43
E-mail: info@voltaire.be
Website: www.voltaire.be

Accessible restaurant in Heverlee with an accessible toilet.

STUK Kunstencentrum (STUKcafé)

Naamsestraat 96
3000 Leuven
Tel.: +32 16 32 03 00
E-mail: info@stuk.be
Website: www.stuk.be



© Toerisme Leuven

Accessible restaurant and pub in Leuven with an accessible toilet.

MECHELEN

• Museums and attractions

Kazerne Dossin: Memorial, Museum and Documentation centre about Holocaust and Human rights

Goswin de Stassartstraat 153

2800 Mechelen

Tel.: +32 15 29 06 60

E-mail: info@kazernedossin.eu

Website: www.kazernedossin.eu



Kazerne Dossin is a special place for commemorating the Holocaust in Belgium. More than 25,000 Jews and Gypsies were brought together and put on a train to Auschwitz-Birkenau. Less than 5 percent survived. An impressive museum has given these forgotten people a face and brings their sad stories back to life. Every visit evokes sorrow, distress and makes you reflect. The museum building is designed by the well-known Belgian architect Bob Van Reeth.



The museum is easily accessible and has a spacious lift. Some of the texts hang too high and are difficult to read from a wheelchair. There is an accessible toilet. The cafeteria is also accessible. An audio guide is available.

Guide dogs for the blind are welcome. Most of the videos have subtitles for visitors with a hearing impairment. All the information regarding accessibility can be found at:

www.kazernedossin.eu/EN/Bezoek/Praktisch/Toegankelijkheid

Planckendael

Leuvensesteenweg 582

2812 Mechelen

Tel.: +32 15 41 49 21

Website: www.planckendael.be



Planckendael is so much more than a just a zoo. You can admire exotic animals, take an adventurous trip over hanging bridges, or stroll beneath the tree tops in this 40 hectare domain. There is loads of space for playing children, playing animals and meandering visitors.

The park is easily accessible. There are accessible toilets throughout the park, except in De Ooievaar. 10 wheelchairs are available (please reserve in advance). The De Ooievaar, De Gazelle and Toepaja restaurants are accessible. Special themed tours are organised for people with a visual, auditory and cognitive impairment. There are reserved parking spaces (for a fee) near the entrance. Guide dogs are allowed. More information at the reservation service: +32 3 224 89 10.

Toy museum

Nekkerspoelstraat 21
2800 Mechelen
Tel.: +32 15 55 70 75
E-mail: info@speelgoedmuseum.be
Website: www.speelgoedmuseum.be



Discover the biggest collection of toys in Europe, of the past and the present. Fall under the spell of the amazing world of games and toys, with puppets, party games, trains, teddy bears, building toys and so much more. The playful and interactive presentation of the permanent collection and the temporary exhibitions will make every visit a unique experience.

The museum is accessible to wheelchair users. You will need some help opening the heavy entrance door and you may need a bit of a push up the long steep inclines between the floors. Guide dogs are allowed. Guided tours and workshops are organised for people with a learning disability.

- **Monuments and buildings**

St. Rumbold's Cathedral

Onder den Toren 12
2800 Mechelen
Tel.: +32 70 22 00 08
E-mail: visit@mechelen.be



Accessible via the side entrances. The tower itself is not accessible with a wheelchair, but you can view it virtually using a mobile app, www.visitmechelen.be/app. Open every day from 1 p.m. to 6 p.m. and Saturdays from 10 a.m. to 6 p.m. There is a wooden model of the cathedral which you can feel.

- **Walking and cycling**

WALKING

Provinciaal Sport- en Recreatiecentrum De Nekker

Nekkerspoel-Borch 19
2800 Mechelen
Tel.: +32 15 55 70 05
E-mail: reservatie@denekker.be
Website: www.denekker.be or www.facebook.com/denekker

On the outskirts of Mechelen, there is a sports and recreation domain mainly known for the beach where hundreds of visitors relax and have fun during the summer.

On the 65ha of green area, there is not only a lake with swimming area and a beach, but there are also playgrounds, a water slide and outdoor and indoor sports facilities, a skating street with several ramps, an indoor playground Nekki, and an indoor swimming pool Nekkerpool.

Easily accessible via paved roads. There are accessible toilets and changing rooms. There are also diver's floats for wheelchair users as well as volleyball, basketball and handball equipment that can be adapted to wheelchair users. The swimming pool is also accessible for people in a wheelchair.

Natuurpunt

Coxiestraat 11
2800 Mechelen
Tel.: +32 15 29 27 81
E-mail: stein.temmerman@natuurpunt.be
Website: www.natuurpunt.be/rolstoelgebruikers

Natuurpunt makes its nature reserves in Flanders open as much as possible to wheelchair users. Not only trails and pathways, but also birdwatch was modified. In the nature park Liereman in Oud-Turnhout, where the dirt roads are not suitable for wheelchairs, there is a wombat-terrain wheelchair available. A comprehensive overview of the accessible paths and birdwatch cabins can be found via the link above.



RENTAL SERVICES

Wheelchair bike and tandem ('t Atelier)

Battelsesteenweg 50-52
2800 Mechelen
Tel.: +32 15 71 0958
E-mail: sociale.werkplaats@atelier-mechelen.be
Website: www.mechelen.be/2136/product_catalog/272/verhuur-aangepaste-fietsen.html



't Atelier hires out a wheelchair bike for children and a tandem bike for adults. Disabled people or less mobile people can borrow them for free.

- **Food and drink**

't Ankertje aan de Dijle

Vismarkt 20
2800 Mechelen
Tel.: +32 15 34 60 34
E-mail: ankertje@hetanker.be
Website: www.tankertje.be

The entrance and ground floor are accessible with assistance, room to manoeuvre is limited. The tables accommodate wheelchairs in a limited way. There is no adapted toilet.

Vrijbroekhof

Stuivenbergbaan 87
2800 Mechelen
Tel.: +32 15 34 33 61
E-mail: vrijbroekhof@gmail.com
Website: www.vrijbroekhof.be

Café-restaurant “Vrijbroekhof” is located in the Vrijbroekpark in Mechelen. It is accessible by car and by bus. The access to Vrijbroekhof is without a threshold and the entrance door is an automatic sliding door. Behind the glass door of the entrance to the cafe-restaurant, space is limited. The café-restaurant itself has sufficient circulation space. The Vrijbroekhof has an adapted toilet.



- **Information offices**

Visit Mechelen

Hallestraat 2-4-6

2800 Mechelen

Tel.: +32 70 22 00 08

Fax: +32 15 29 76 53

E-mail: visit@mechelen.be

Website: www.visitmechelen.be



You can reach the entrance via cobble stones that are easily passable. You might need help to open the rather heavy door with tight space, as well as on the slope after it. There is a lowered information desk suitable for wheelchair users. There is an accessible lift.

Most leaflets and brochures are well within reach. The exhibition rooms on the ground floor and second floor are accessible, although you might sometimes need help to open a door or to operate an experience element. Some documents can be borrowed in braille or in large letter script, they can also be used for guided tours (schedules of churches...). The adapted toilet is spacious enough for wheelchair users; grab rails are fitted. The wash basin however doesn't accommodate wheelchair users.

2. Flemish regions

GREEN BELT AROUND BRUSSELS

- Museums and attractions

Alseberg - Paper mill Herisem

Fabriekstraat 20
1652 Alseberg
Tel.: +32 2 306 57 24
E-mail: info@herisem.be
Website: www.herisem.be

The museum is in large part easily accessible and there is an accessible toilet. However, the doorway of that toilet is only 75cm large.

Beersel - De Lambiek Visitor Centre

Gemeenveldstraat 1
1652 Beersel
Tel.: +32 2 359 16 36
E-mail: toerisme@beersel.be
Website: www.delambiek.be



Get familiar with the spontaneous fermenting traditional “lambiek” beer in the Visiting centre De Lambiek. Lambiek forms the basis for the production of Old Geuze and Old Kriek, and it is still brewed today according to a very long tradition. The Flemish-Brabant gods’ drink is the result of artisanal knowledge that can be found nowhere else. The shades, flavours and smells of Lambiek beer are a source of refined enjoyment and authentic conviviality. The Visiting centre is the ideal place to experience this artisanal brewing process with all your senses. After viewing a wonderful film on the brewing process of lambiek you will, without a doubt, get the taste for exploring this unique and character-filled beer further. So the visiting centre De Lambiek is also the ideal starting point for a flavour-filled quest through the Pajottenland and the Zennevallei.

The visiting centre is easily accessible. There is a reception desk that accommodates wheelchairs. The passageways are wide enough in all places. There is a spacious adapted toilet with grab rails. The interactive elements are easily accessible and usable from the wheelchair. The shop, tasting room and the terrace are also easily accessible, with tables that accommodate wheelchairs. In the auditorium, you can follow the performance with the wheelchair and in both an auditory and visual way. Guides in braille are available in the visitor centre. The blind and visually impaired can use special audiovisual equipment in the multimedia hall.



Dilbeek - Brewery Timmermans

Kerkstraat 11
1701 Dilbeek
Tel.: +32 25 69 03 57
E-mail: timmermans@johnmartin.be
Website: www.anthonymartin.be

You enter via a large room where people using wheelchairs can come in easily and then watch a film on the production process. The brewery tour includes many steps so only the ground floor is accessible to people using a wheelchair. There is an adapted toilet that can be used with assistance.

Haacht - Experience centre '14 - '18

Kruineikestraat 5a
3150 Tildonk
Tel.: +32 471 973 642
E-mail: grooteoorlog@vlaamsbrabant.be
Website: www.vlaamsbrabant14-18.be



How did the First World War go in Flemish-Brabant? How did the people deal with the violence, lack of food, and insecurity? Where was the fighting, what was the damage and how many casualties were there? A visit to the Experience Centre '14-'18 submerges you in the life during the war and does this in an interesting and interactive way. From the first hand, testimonies teach you how everyday life was back then. Pictures, anecdotes and gripping life stories make you feel like you were there yourself. But you are also shown the bigger picture: the fights and the international context behind the misery of war.

The pavement in front of the entrance is 150 cm wide. There is a reserved parking space. Maybe you need help to open the quite heavy door. Inside easily accessible with a desk that accommodates wheelchairs. The passageways are wide everywhere and there is an elevator that is easily accessible. The toilet is easily accessible, with sufficient installation space and grab rails. The washbasin is less

suitable for wheelchair users.

The textual information and interactive elements are readable, accessible and usable from the wheelchair. The information is available in writing at the reception for foreign-language speakers. Blind and visually impaired persons can request these texts digitally beforehand. The brasserie is also easily accessible and has tables that accommodate wheelchairs. The terrace is accessible, but the tables accommodate wheelchairs in a limited way.



© Lander Loeckx

Halle - Brewery Boon

Fonteinstraat 65
1502 Halle

Tel.: +32 23 56 42 59
E-mail: info@toerisme-pajottenland.be
Website: www.boon.be

Only the ground floor is accessible with help visitors through an alternative circuit. This makes about 2/3 of the visit of the brewery. There is no adapted toilet.

Huldenberg - Brewery De Kroon

Beekstraat 20
3040 Neerijse
Tel.: +32 16 43 94 72
E-mail: info@brouwerijdekroon.be
Website: www.brouwerijdekroon.be

You could use some help on the cobbles of the courtyard. The new part of the brewery and the tasting area are well accessible. The old part of the brewery isn't. There is a well-adapted toilet.

Londerzeel - Palm breweries

Steenhuffeldorp 3
1840 Steenhuffel
Tel.: +32 52 31 74 14
E-mail: events@palm.be
Website: www.palm.be



The Palm Belgian Craft Brewers group has an impressive assortment of well-known beers under its flag. Of course you already know Palm from the Belgian draft horse on its logo. In addition to visiting to the brewery, the private hop field and the visitor centre, you can also admire the pedigree horses at the Diepensteyn stables.

Only the visitor center and the stud are accessible, the rest of the brewery is not. There is an adapted toilet that is usable with assistance. Guided tours for the visually impaired are available upon reservation.

Vilvoorde - Living Tomorrow

Indringingsweg 1
1800 Vilvoorde
Tel.: +32 22 630 133
E-mail: info@livingtomorrow.com
Website: <http://livingtomorrow.com/nl/>

Visiting Living Tomorrow is a glimpse into the future. You won't be bombarded with science fiction, but instead will discover what today's bright minds are devising to make life in the future easier and more enjoyable. This applies to life at home, at work, shopping and driving. Living Tomorrow brings together remarkable visions, ideas and technology and presents them in a breathtaking futuristic setting. The museum is relatively accessible and has an adapted toilet. It is not possible to manoeuvre under the sink in the toilet.

Zemst - Sportimonium

Triondreef 19
1981 Zemst
Tel.: +32 15 61 82 22
E-mail: publiekswerking@sportimonium.be



Website: www.sportimonium.be

In the Sportimonium, you combine exercise with amazing, fun stamina tests and 150 years of sports history. In this Olympic Museum, you will surf through a unique collection of sports' heritage. Countless flyers, programmes, film fragments, photos, medals, diplomas and personal sporting materials from sports heroes tell the moving story of sports. You don't need to be a top athlete to enjoy the Sportimonium! Test your stamina, flexibility, reaction time, balance and strength and compare your results to those of famous athletes like sprinting champion Hanne Mariën, fencer Seppe Van Holsbeke, gymnast Aagje Vanwalleghem or snowboarder Seppe Smits. Would you like to try century-old sports? In the traditional games garden you can try your hand at bowls, skittles, closh and other traditional sports. In the event of bad weather, there's plenty to do indoors: skittles, the frog game, the little mallet game or *pierbol* (a type of skittles) are all permanently available. Guaranteed fun for young and old(er) with these lesser known, but very enjoyable traditional sports. This Museum of Sports is completely accessible for people in wheelchairs. Sportimonium visitors enter via the main entrance (Tervuursesteenweg) into the Bloso-domain up to the beach car park. The access path, made from klinkers, is difficult to cross independently. You will be able to use a helpful push along the sloping access path to the exhibition area. The 'Athletic testing' (Meten met atleten) area is less suited to people using a wheelchair. (Some of the tests; arm strength, reaction times, and endurance for instance). However, the public exercises in the public sport garden and those in the sportlabo can be done by people in wheelchairs. 'Sportimonium Anders Bekeken' (Sportimonium from a different perspective) offers people who are visually impaired a chance to visit the museum together with their family, friends, a monitor or in a group. In the permanent exhibition there are 'feeling' boxes and audio installations that give the visually impaired a picture of the history of sport. A number of public games are accessible to people with visual problems, as are the activities in 'Athletic Testing' (Meten met atleten) area. A customised program can be created for people with mental disabilities upon request. There are two adapted toilets, but the access space next to toilet one is tight.



- **Walking and cycling**

WALKING

Meise - Botanic Garden Meise

Nieuwelaan 38

1860 Meise

Tel.: +32 2 260 09 70

E-mail: info@plantentuinmeise.be

Website: www.plantentuinmeise.be



With its 92ha, the botanic garden of Meise is one of the largest botanic gardens in the world and holds 18,000 sorts of plants.

Wheelchairs and walking frames can be borrowed at the main entrance. You can find toilets for wheelchair users across from the Herbarium and near the Garden Shop. You can ask for a brochure with practical information for people with a disability at the entrance.

For people with visual problems they have developed and tested a tour that is sure to have great appeal. We go and touch a palm tree, a carnivorous tropical insect trap plant and a water hyacinth, we feel the different climates in the glass houses and use a 3D model of the Plant Palace and relief maps of global climatic zones.

Oud-Heverlee - Heverlee Forest

3050 Oud-Heverlee

Tel.: +32 16 38 89 80

E-mail: meerdaal.anb@lne.vlaanderen.be

Website: www.natuurenbos.be/meerdaalwoud-heverleebos

The ancient Heverlee Forest (590 ha) is located just south of Leuven, on the east side of the Dyle Valley, in the transition area between the Brabant Loam Region and the Hageland, in the territory of Oud-Heverlee, Heverlee and Vaalbeek. It is part of a forest complex of approximately 3,000 hectares (Meerdaal Forest, Egenhoven Forest and municipal forests). In World War II Heverlee Forest was largely cut down, but afterwards the sandy loam soils were fortunately replanted with conifers and deciduous trees. There are playgrounds and parking spaces and beautiful lanes where you can walk. One of the paths, the arboretum path, is 1.2 km long and wheelchair accessible. The arboretum is definitely worth a visit. Here you can get to know more than 300 different tree and shrub species. The rectangular plots between the lanes are called 'fences'. They have often received colourful popular names, such as Jong Everzwijn ('Young Boar'), Maagd ('Virgin'), Dronkaards ('Drunkards'), and the like. More beautiful names: lily of the valley, wood anemone and slim primrose bloom here in great numbers. On the more sandy soils, the herbaceous layer is composed of purple moor grass, heather and bilberry. Of all animals, the birds are the most conspicuous. As for mammals, deer, rabbit, fox, weasel, polecat and wood mice live here.

Oud-Heverlee - Meerdaal Forest

3050 Oud-Heverlee

Tel.: +32 16 38 89 80

E-mail: meerdaal.anb@lne.vlaanderen.be

Website: www.natuurenbos.be/meerdaalwoud-heverleebos

Together with neighbouring Heverlee Forest, Meerdaal Forest is one of the largest forest areas of Flanders (almost 2050 ha). There is only one main road through the forest. This means you can stroll

around in complete silence and tranquillity. Meerdaal Forest is particularly interesting because of its diverse tree population: indigenous oak, beech, ash, maple, birch and pine. The Play Mountain is the ideal starting place for a nice, wheelchair-friendly forest outing. The fascinating path of 5 km that starts and ends at the Play Mountain, is easily accessible with a wheelchair or stroller.

- **Food and drink**

Dilbeek - Bistro Margaux

Dorpsplein 3
1700 Dilbeek
Tel.: +32 2 460 05 45
E-mail: reservaties@bistromargaux.be
Website: www.bistromargaux.be



You will need some assistance on the steep incline to the entrance and the 8 cm threshold. The restaurant is easily accessible. It is possible to manoeuvre a wheelchair under the tables. You must go over an 8 cm threshold to reach the terrace. The adapted toilet has sufficient space, but access to the sink is more challenging.

Gooik - 't Kreukeltje

Lenniksestraat 65
1755 Gooik
Tel.: +32 54 56 81 07
E-mail: info@tkreukeltje.be
Website: www.tkreukeltje.be



The entrance does not have a threshold and the doors and corridors are sufficiently wide. There is limited space to manoeuvre a wheelchair under the tables. There is no adapted toilet.

Oud-Heverlee - Spaans Dak

Maurits Noëstraat 2
3050 Oud-Heverlee
Tel.: +32 16 47 33 33
E-mail: info@spaansdak.be
Website: www.spaansdak.be



Threshold free entrance. The doors are at least 84 cm wide. The tables are partly suited for wheelchairs because of a central table leg. There is no adapted toilet.

- **Information offices**

Tourism Overijse

Begijnhof 17
3090 Overijse
Tel.: +32 2 785 33 73
Fax: +32 2 687 95 03
E-mail: info@overijse.be
Website: www.overijse.be



The Overijse tourist information office is located in the De Vuurmolen building. You may need some assistance on the cobblestones and the beveled threshold at the entrance path. The entrance is easily accessible with limited manoeuvring space under the counter. The corridors are for the most part sufficiently wide. Only the corridor to the toilet is a narrow 114 cm wide. There is sufficient space at the brochure racks and most of the brochures are at an adapted height. Turning space in front of the door is limited due to the narrow corridor. The space in the toilet is also limited, thereby limiting its use by everyone. There are grab rails but they have not been ideally mounted.

Tourist information centre Vilvoorde

Lange Molensstraat 44

1800 Vilvoorde

Tel.: +32 2 255 79 77

E-mail: tom.andries@vilvoorde.be

Website: www.vilvoorde.be/toerisme



The tourist information point can be found in the administrative centre of Mattenkot. The incline to the entrance is quite steep, but inside everything is easily accessible. It is possible to manoeuvre under the counter. The corridors are sufficiently wide. Some of the doors have inadequate space next to the door handle. Most of the brochures can be reached from a wheelchair, but you may need assistance with the top and bottom rows. The tables with built-in monitors have space to manoeuvre a wheelchair under.

HAGELAND

- **Museums and attractions**

Rotselaar - Winery Visitors' centre of the region of Hageland

Kerkstraat 16

3111 Rotselaar

Tel.: +32 16 61 64 40

E-mail: toerisme@rotselaar.be

Website: www.rotselaar.be



We recommend a visit to Wezemaal and its winery visitors' centre to discover the region of Hageland and its wine. You'll learn why this attractive area is known for its successful wine-making. You may need a little help for the step on the footpath. There is an accessible entrance at the back. A rollunder reception counter is provided. The clearance in front of the lift is limited, but manageable. The lift button is slightly harder to reach, but the lift is easy to use. The clearance in the bathroom is a bit tight, but manageable. There is sufficient space beside and in front of the toilet; grab rails are also provided. The exhibition space is easily accessible and the exhibited objects and texts are clearly visible. The video about viticulture in Hageland has a version with a



voiceover for the blind and visually impaired persons. The wine cellar is also accessible but you may need some help to open the double doors.

- **Walking and cycling**

WALKING

Diest - Provincial domain Halve Maan

Omer Vanaudenhovelaan 48
3290 Diest
Tel.: +32 13 31 15 28
E-mail: provinciedomein.diest@vlaamsbrabant.be
Website: www.vlaamsbrabant.be/diest

In the Halve Maan domain several modifications have been made for people using a wheelchair, so they can have a walk too. Bikes are also available for hire and include tandems and electric bikes. There is playground equipment for children with a disability.

Geetbets - Accessible Walking route: Warande route Rummen

Ketelstraat 54
3450 Geetbets
Tel.: +32 16 26 76 20
E-mail: toerisme@vlaamsbrabant.be
Website: www.toerismevlaamsbrabant.be/wandelen/waranderoute-rummen

This walking route of 3,4 km is accessible to wheelchairs users and departs from the sports centre De Warande in Rummen.

Kortenaken - Accessible walking route Heerlijk Hoeleden

Kerkplein
3471 Kortenaken
Tel.: +32 16 26 76 20
E-mail: toerisme@vlaamsbrabant.be
Website: www.toerismevlaamsbrabant.be/wandelen/heerlijk-hoeleden

The Heerlijk Hoeleden route of 3 km leads you from the Sint-Amands church on the Kerkplein of Hoeleden, between the lands and properties to the Grote Gete valley. The rich ground is the basis of large agricultural parcels and fruit culture. In the Grote Gete valley, they make room for large pastures, bordered with poplars.

Landen - Zevenbronnenwandeling (Seven springs walk)

Wezerenstraat
3401 Walsbets
Tel.: +32 16 26 76 20
E-mail: toerisme@vlaamsbrabant.be
Website: www.toerismevlaamsbrabant.be/wandelen/toegankelijke-zevenbronnenwandeling/index.jsp

In Landen, the Zevenbronnen walk has been made accessible for people with a disability. The walk goes through the valley of the 'Grote Gete' and the transition area between Haspengouw and Hageland; it is about 10km. Departure point is the Coppejanshoeve (farm), at the Wezerenstraat-Walholstraat crossing in Walshoutem (3401). Please note that the accessible route is only 3.7 km.

Linter - Accessible walking route Landelijk Linter

Heidestraat 46

3350 Linter

Tel.: +32 16 26 76 20

E-mail: toerisme@vlaamsbrabant.be

Website: www.toerismevlaamsbrabant.be/wandelen/landelijk-linter

A 3km walking route starting from brasserie Timeless in Linter. As one of the oldest seigniory of Brabant (mentioned as seigniory in 1146), Neerlinter was not spared from wars and epidemics. In 1914, 76 homes were destroyed by the German occupier. The Neerlinter castle was several times destroyed. The landscape still breathes the seigniory, wealth and tranquility. The lands and properties are stretched out along the Grote Gete. Even the Ijzerenweg became silent, industry made room for keen cyclists, blossoming hedges and hopefully a salamander here and there. The walk also takes you to the station of Neerlinter. It was brought into use in 1894 on the line Tienen-Diest. A bit further, you can see the new salamanderhut near Grote Gete, a place where nature, recreation and discovery go hand in hand.

Rotselaar - The Abenopad

3111 Rotselaar

Tel.: +32 16 61 64 40

E-mail: toerisme@rotselaar.be

Website: www.rotselaar.be

Rotselaar has an accessible walking path, the Abenopad, of 3 km. It is a nature walk, suitable for wheelchair users and starting at the Plas van Rotselaar (Rotselaar Lake).

Tienen - Accessible walking route Heen en Weer in Tienen

Grote Markt 4

3300 Tienen

Tel.: +32 16 26 76 20

E-mail: toerisme@vlaamsbrabant.be

Website: www.vlaamsbrabant.be/vrije-tijd-cultuur/toerisme/publicatie-grenzeloos-toegankelijk.jsp

The 3km walk leads you through the old part of the city Tienen. You depart from the Museum café at the Grote Markt.

Zoutleeuw - Provincial domain Het Vinne

Ossenwegstraat 70

3440 Zoutleeuw

Tel.: +32 11 78 18 19

E-mail: provinciedomein.zoutleeuw@vlaamsbrabant.be

Website: www.vlaamsbrabant.be/zoutleeuw



In Provincial Domain Het Vinne wheelchair users can follow a sensory experience path of 800m along a stream called the Sint-Odulphiusbeek, where you can use your senses to enjoy the natural beauty of this location. The bike rental firm has some special bikes for people with a disability: a wheelchair

bike, a duo-bike, tandems and bicycles with a low step. In addition, there are accessible cycle routes starting from the park. It is best to book bicycles in advance by mail or telephone. For walks around the lake, 3 all terrain wheelchairs are available.

The visitor centre has relief maps for the blind and visually impaired, to give them an impression of the different biotopes and the natural water balance in Het Vinne.

You can also visit the herb garden, which is accessible for wheelchair users, and borrow a Daisy player. In addition, for the little ones, there is the Olympic trail with instructions to suit every level of ability. The farm surrounds and play grounds are all wheelchair friendly.



CYCLING

Tienen - Unbounded cycling in Tienen

Grote Markt 4

3300 Tienen

Tel.: +32 16 26 76 20

E-mail: toerisme@vlaamsbrabant.be

Website: www.toerismevlaamsbrabant.be/fietsen/fietsproducten/grenzeloos-fietsen

A 14km bicycle route (extendible to 22km) departing from the museum café at Grote Markt in Tienen. The bicycle trip shows you every side of this area: from city centre to country side, from historical buildings to industrial complexes, from bustle to complete quiet.

Zoutleeuw / Geetbets / Linter - Cycling route Stalen Ros

Ossenwegstraat 70

3440 Zoutleeuw

Tel.: +32 11 78 18 19



E-mail: provinciedomein.zoutleeuw@vlaamsbrabant.be

Website: www.toerismevlaamsbrabant.be/fietsen/fietsproducten/stalen-ros-route

This bicycle route is 23.3 km long. You leave from the Provincial domain Het Vinne in Zoutleeuw and you will link up with the IJzerenweg route to connect Linter with Geetbets with a loop. You can rent adapted bicycles (low recumbent bicycles with three wheels and back support, carrier bikes, wheelchair bikes with motor, tandems and duo bikes with motor...). It is best to reserve the bike in advance.

You can find all the information about this bicycle route in the Dutch publication "Grenzeloos Toegankelijk: 7 ideeën voor grenzeloze routes in Vlaams-Brabant" ("limitless accessible: 7 ideas for limitless routes in Flemish Brabant").



Zoutleeuw - Vinneronde Cycling route

Ossenwegstraat 70

3440 Zoutleeuw

Tel.: +32 11 78 18 19

E-mail: provinciedomein.zoutleeuw@vlaamsbrabant.be

Website: www.toerismevlaamsbrabant.be/fietsen/fietsproducten/vinneronde-fietsroute



This route leads you through valleys and orchards that are characteristic to the region. The icing on the cake is the centre of Zoutleeuw, the jewel case of art in Flemish Brabant. The route departs from the provincial domain Het Vinne and is 16.3km long (can be extended to 20.4 km).

You can rent adapted bicycles (low recumbent bicycles with three wheels and back support, carrier bikes, wheelchair bikes with motor, tandems and duo bikes with motor...). It is best to reserve the bike in advance.

You can find all the information about this bicycle route in the Dutch publication "Grenzeloos Toegankelijk: 7 ideeën voor grenzeloze routes in Vlaams-Brabant" ("limitless accessible: 7 ideas for limitless routes in Flemish Brabant").

- **Food and drink**

Tienen - Bart De Bondt

Broekstraat 9

3300 Tienen

Tel.: +32 16 82 75 50

E-mail: info@bartdebondt.eu

Website: www.bartdebondt.eu



The entrance does not have a threshold and the doors and corridors are sufficiently wide. There is limited space to manoeuvre a wheelchair under the tables. There is no adapted toilet.

- **Information offices**

Tourism Diest

Koning Albertstraat 16 a

3290 Diest

Tel.: +32 13 35 32 74

Fax: +32 13 32 23 06

E-mail: toerisme@diest.be

Website: www.toerismediest.be



You reach the entrance via a 108 cm wide ramp. There is ample circulation space. There is a lowered information desk suitable for wheelchair users. Most leaflets and brochures are well within reach. There is an adapted toilet, but circulation space is tight and you may need some help for the doors on the route to the toilet.

Regional tourist information centre Tienen

Grote Markt 6

3300 Tienen

Tel.: +32 16 80 57 38

Fax: +32 16 82 27 04

E-mail: toerisme.tienen@skynet.be

Website: www.tienen.be



You might need help on the cobble stones to the entrance. The entrance and the office itself are easily accessible. There is a lowered information desk suitable for wheelchair users, but the depth is limited. Most leaflets and brochures are well within reach, but you might need some help for the top rows.



SUBURBS AROUND ANTWERP – MECHELEN

- **Information offices**

Tourism Sint-Katelijne-Waver

Lemanstraat 63
2860 Sint-Katelijne-Waver
Tel.: +32 15 30 50 09
Fax: +32 15 30 50 03
E-mail: toerisme@skw.be
Website: www.toerismeskw.be



The tourist information office is located in Sint-Katelijne-Waver's town hall. There are tactile orientation markings leading to the counter. It is also very accessible for wheelchair users. Manoeuvring under the counter is possible. The corridors are sufficiently wide, but you must pass 2 doors, 83 and 77 cm wide, to get to the toilet. The space is large enough. Most of the brochures can be reached from a wheelchair. The toilet door is 82 cm wide. The toilet is well-adapted with sufficient space and 1 grab rail. The sink outside the restroom is easier to access than the one in the toilet.

CAMPINE

- **Museums and attractions**

Balen - Olmen Zoo

Bukenberg 45
2491 Balen
Tel.: +32 14 30 98 82
E-mail: info@olmensezoo.be
Website: www.olmensezoo.be



Easily accessible via surfaced paths. There are accessible toilets and an accessible restaurant. Wheelchairs are available. Special guided tours are organised for people with a visual and learning disability.

Beerse - Hoeve Megusta farm

Wetschot 58
2340 Beerse
Tel.: +32 496 25 55 00
E-mail: hoevemegusta@telenet.be
Website: www.hoevemegusta.be



Hoeve Megusta is an extraordinary children's, holiday and care farm. Extraordinary, because children/adults with a physical, cognitive, auditory, visual,... limitation can also spend a meaningful day or happy holiday here. You can actively participate in all kinds of farm activities, enjoy nature and animals, learn about vegetables, herbs and animals with your class group, or come on holiday with your friends or family...

Hoeve Megusta has an A+ label. Not only are the indoor accommodations adapted, the outdoor accommodations are as well. They have a wheelchair-friendly path through the fields, a chicken coop

at a height so that wheelchair users can also collect fresh eggs, height-adapted vegetable beds, a wheelchair bike, etc.

Kalmthout - Kalmthoutse Heide - De Vroente - Apiculture museum

Putsesteenweg 131

2920 Kalmthout

Tel.: +32 3 666 61 01

E-mail: toerisme@kalmthout.be

Website: www.toerismekalmthout.be



At the edge of the Kalmthoutse Heide you will also find De Vroente and the Bijenteeltmuseum (Apiculture Museum). An ideal location for a day out experiencing nature.

You can park at the Kalmthoutse Heide car park (also for de Vroente, the Apiculture tmuseum), where there are 5 disabled parking spaces.

De Vroente

De Vroente is at the main entrance of the Kalmthoutse Heide and is the visitor centre of “Cross-border park De Zoom-Kalmthoutse Heide”. Walkers and nature lovers can also go there with all their questions.

The centre is accessible to wheelchairs and there is an adapted toilet. There are also two special wheelchairs with large tires for walks in the Kalmthoutse Heide. The “Wombat” wheelchairs make it possible to ride through the shifting sand. You can borrow them for free for a few hours. It is recommended to reserve in advance: Tourist office Kalmthout, tel +32 3 666 61 01,

toerisme@kalmthout.be.

Apiculture museum

Apiculture is an age-old tradition in the Kempen. In this museum you learn more about the marvellous world of the bee. The museum is accessible to wheelchairs and has an adapted toilet. A special guided tour for people with a visual disability is possible on demand.

More information: www.bijenteeltmuseum.be.

Cross-border park De Zoom-Kalmthoutse Heide

There are 2 semi-paved paths for wheelchair users and strollers.

One path starts at the entrance gate De Vroente; this accessible path ‘Klein Zwitserland’ goes by the Withoefse Heide. On the road, you can find an adapted picnic table.

Another semi-paved path starts at the entrance gate Ravenhof/Moretusbos. This path leads you through the old castle garden. If you prefer to go into the sandy woods, you can borrow a wombat wheelchair for free at the tourist office (see information De Vroente)

More information: www.grensparkzk.be/minder-mobiel

Kalmthout - Provincial Children’s Museum Spike and Suzy

Beauvoislaan 98

2920 Kalmthout

Tel.: +32 3 666 64 85

E-mail: suskeenwiske@provincieantwerpen.be

Website: www.provincieantwerpen.be/aanbod/doe/suske-en-wiske-kindermuseum.html



This museum is a real hands-on museum for children, but also for everyone who feels young! Step into the world of Spike and Suzy and discover where Willy Vandersteen got the inspiration for his cartoons through various fun tasks. You will use the special pencils of Aunt Sidonia for these. With your own character sheet full of inspiration you can have creative fun even after the tour itself. The museum is wheelchair accessible. There is free tailored accompaniment for visually impaired or blind visitors, a Flemish sign language interpreter or a hearing device for the hearing impaired with or

without a hearing aid. You only need to arrange this by reservation at least three weeks before your visit.

Lier - Zimmer pavilion

Zimmerplein 18b

2500 Lier

Tel.: +32 3 800 03 95

E-mail: info@zimmertoren.be

Website: www.zimmertoren.be



Easily accessible, has an adapted toilet. For wheelchair users who (unfortunately) cannot visit the tower, an audio-visual installation has been developed so that they too can see what goes on in the historical tower.

On the Zimmer Square next to the Solar System you will find a bronze scale model of the Zimmer Tower in 3 languages and in Braille.

Turnhout - Beguinage, beguinage church and beguinage museum

Begijnhof 56

2300 Turnhout

Tel.: +32 14 42 12 48

E-mail: begijnhofmuseum@turnhout.be

Website: www.begijnhofmuseum.be

The beguinage in Turnhout is an island of tranquility in the middle of the city. Together with 12 other Flemish beguinages, it is on the list of the cultural world heritage of UNESCO since 1998. The beguinage in Turnhout is barely accessible for wheelchair users due to the narrow footpaths and poor road surface. The museum is accessible with assistance and has an adapted toilet. The Beguine Church is only accessible during church services on Sunday mornings at 9.30 a.m.

- **Monuments and buildings**

Lier - Beguinage

Begijnhofstraat

2500 Lier

Tel.: +32 3 800 05 55

E-mail: toerisme@lier.be

Website: www.visitlier.be/zien/interessante-locaties/begijnhof

The beguinage of Lier was established in 1258 and is therefore one of the oldest in Flanders. Since 1998, it has been recognised as world heritage by UNESCO.

Keep in mind there are many cobblestones.



- **Walking and cycling**

WALKING

Geel - Town walk Geel (Tourism Geel)

Markt 1
2240 Geel
Tel.: +32 14 56 63 80
E-mail: toerisme@geel.be
Website: www.geel.be/product.aspx?id=2319

The town walk was developed by Tourism Geel in cooperation with the Tourist Information Office and the federation of guides in Geel and takes you to the most beautiful places and monuments of the City of Charity. The route of the walk is indicated by brass signposting nails and departs at the Tourism house De Waag on the Markt. The walk is suitable for wheelchair users. The accompanying brochure of the walk is available at Tourism Geel, Markt 1, 2440 Geel and costs 2,5 euro a piece.

Heist-Op-Den-Berg - Provincial Green Area De Averegten

Boonmarkt 12
2220 Heist-op-den-Berg
Tel.: +32 15 24 89 47
E-mail: averegten@provincieantwerpen.be
Website: www.provincieantwerpen.be (search for De Averegten)

From the several walking paths, the green route (3.5 km) was specially constructed for wheelchair users, strollers and joggers. After a rain shower this paved path remains passable. The route is reserved for pedestrians. There are two accessible toilets at the Log Cabin. Several picnic tables have been adapted so that people in wheelchairs can sit comfortable at the table. The customised swing in the playground also offers safe fun for children with disabilities. The botanical garden is certainly worth a visit. The garden is pleasant and well accessible for wheelchairs. The paved roads (dolomite) are perfectly accessible and well signposted. Parking with a disability card is possible in the car park at the Botanical Garden (Boonmarkt 12). This car park is located at 50 meters from the tavern Boshuis. According to the tourist office, the tavern is accessible and open every day from 12 pm during school holidays. Outside school holidays it is open from Wednesday to Sunday. It is fully accessible to people in wheelchairs. The Averegten is freely accessible every day from sunrise to sunset. Dogs on a leash are allowed on the red route.

Herselt - Provincial domain Hertberg

Diestsebaan 28
2230 Herselt
Tel.: +32 14 54 67 61
E-mail: hertberg@provincieantwerpen.be
Website: www.provincieantwerpen.be/hertberg or www.hertberg.be

Since 2006 property of the provincial administration of Antwerp, domain Hertberg is the largest provincial domain with its 236ha.

The domain is a part of the previous Merode woods, an endless area of woods and nature. Situated on the transition of Kempen and Hageland, the domain has a lot to offer. For example, there still are some 'mountains' and the domain has been continuously afforested since 1775, which is a unique

situation in Flanders. You can go walking and ride your bike. A network of walks has also been created called 'De Merode' and a Vegecol access path has been laid in the domain for visitors in wheelchairs. This path is three kilometres long and is best accessed from the car park of the Mie Maan pub on Diestsebaan in Herselt.

Kasterlee - Walking on Wheels

Markt 13
2460 Kasterlee
Tel.: +32 14 84 85 19
E-mail: toerisme@kasterlee.be
Website: www.visitkasterlee.be

What could be more pleasurable than a lovely walk, enjoying the surroundings and fresh air! Kasterlee wants to be an accessible (walking) municipality for all Therefore various walks were developed and bundled together under the title "walking on wheels". The wheelchair-accessible experience trail "De Witte Bergen" (The White Mountains) will tantalise your senses. We would like to mention the brochure "Wandelen met wielen" (Walking on Wheels). It contains 3 mapped-out routes through Kasterlee, Lichtaart and Tielen and is available free of charge at Tourism Kasterlee.

Kasterlee - Winter walks (Visit Kasterlee)

Markt 13
2460 Kasterlee
Tel.: +32 14 84 85 19
E-mail: toerisme@kasterlee.be
Website: www.visitkasterlee.be



The Joëlette is a portable wheelchair that allows to tread also the ground that is difficult to pass with the help of 2 strong carriers. This means that the Joëlette is also usable for nature walks and mountain trips. You can rent a Joëlette from the organization IE from Kasterlee throughout the year. IE has 4 Joëlettes and on demand, there are volunteers to guide the walk. In Kasterlee, winter walks take place every Sunday from November till March, each time the departure is from a different location. For each of these walks, a Joëlette can be rented. For more information about prices and Joëlette rental: www.ievzw.be/joelette.

Lier - Walks around Lier

Grote Markt 57
2500 Lier
Tel.: +32 3 800 05 55
E-mail: toerisme@lier.be
Website: www.visitlier.be

The Nazarethpad de 5.6km is partially accessible. It becomes completely accessible with a 1 km detour. The Havenpad of 3.3km is completely accessible.

Mol - Provincial Recreational Domain Zilvermeer

Zilvermeerlaan 2
2400 Mol
Tel.: +32 14 82 95 00
E-mail: info@zilvermeer.be
Website: www.zilvermeer.be

Swimming, playing, playing sports, hiking, fishing and so much more, you can do it all at Zilvermeer. The domain is open year round from sunrise to sunset and has an extensive range of activities for the young and old. Five catering establishments and modern sanitary facilities guarantee a pleasant day.



In addition to the accessible camping site and cottages you will also find custom diving possibilities, an accessible miniature golf terrain, adapted toilets and ample paved walking and biking trails.

Oud-Turnhout - Natuurpunt

Coxiestraat 11
2800 Mechelen
Tel.: +32 15 29 27 81
E-mail: stein.temmerman@natuurpunt.be
Website: www.natuurpunt.be/rolstoelgebruikers

Natuurpunt makes its nature reserves in Flanders open as much as possible to wheelchair users. Not only trails and pathways, but also birdwatch was modified. In the nature area Liereman in Oud-Turnhout, where the dirt roads are not suitable for wheelchairs, there is a wombat-terrain wheelchair available. A comprehensive overview of the accessible paths and birdwatch can be found via the link above.

Retie - Provincial Domain Prinsenpark

Kastelsedijk 5
2470 Retie
Tel.: +32 14 37 91 74
E-mail: prinsenpark@provincieantwerpen.be
Website: www.provincieantwerpen.be/aanbod/dvt/prinsenpark.html

For walkers and for those who want peace, Prinsenpark is an excellent destination with its 215ha. Prinsenpark is next to the state highway Retie-Geel (N118) and is at 4km from the town centre of Retie. Within the domain, there are different signposted paths, including one accessible for wheelchair users, namely the red walk of 2.3km. The parc also has some ponds, and that is a real advantage for the park, especially during the migration of the birds, when you can observe many birds.

Guided walks for groups can be requested to the park keepers of the provincial domain Prinsenpark.

Retie - Wandelwegen in Retie (Gemeentebestuur Retie)

Markt 1
2470 Retie
Tel.: +32 14 38 92 30
E-mail: toerisme@retie.be
Website: www.retie.be/product.aspx?id=733

In the Provincial Domain Prinsenpark, the 2.3 km red park walk is suitable for wheelchair users. Several rolling wagons are available and can be reserved during opening hours via +32 14 37 91 74.

Schilde - Walking routes Schoten (Tourism Voorkepen)

Kerkstraat 24
2970 s-Gravenwezel-Schilde
Tel.: +32 3 685 34 21
E-mail: toerisme@voorkempen.be
Website: www.voorkempen.be

After an investigation by a working group, ten accessible walking routes have been mapped out through all the beautiful neighbourhoods of Schoten. The walks, signposted with hexagonal white signs, have distances between 2.5 and 4.5 km. They always depart and arrive at a car park. The walking routes are offered in a binder, which is for sale for 5 euro in the cultural centre, the library, the five recreation centres for seniors in Schoten and at the tourist office in Voorkepen.

CYCLING

Accessible bike loops Province of Antwerp

Boomgaardstraat 22 B 101
2600 Antwerpen
Tel.: +32 3 240 61 61
E-mail: kansen@provincieantwerpen.be
Website: www.provincieantwerpen.be

Four pretty and fully accessible bike loops have been mapped out in the province of Antwerp, three near the Antwerp Camine region and one in Scheldeland. Not only the cycle routes themselves were considered, but also accessible sights and hospitality addresses (with or without adapted toilets) in the vicinity of the routes were added. The result is a nice package, with cycle routes making a loop, starting and finishing at accessible lodging. In this way, people with reduced mobility can use them for a nice weekend or short break. The routes are accessible for hand bikers, but people who are easily fatigued, parents with bicycle trailers and tandem cyclists can also benefit.

You can find the cycling routes and tourist information with concise accessibility information in Dutch at www.kempen.be and www.scheldeland.be.

The corresponding detailed fact sheets with information about the accessibility of attractions and eating and drinking establishments per cycling route can be downloaded from www.provincieantwerpen.be/aanbod/dvt/fiets--en-wandelknooppunten/fietsknooppuntennetwerk/iedereen-fietst.html (available in Dutch).



RENTAL SERVICES

Kalmthout - Lending wombats in the Tourism Office

Putsesteenweg 131
2920 Kalmthout
Tel.: +32 3 666 61 01
E-mail: toerisme@kalmthout.be
Website: www.toerismekalmthout.be

The Kalmthout information office has 2 special wheelchairs with wide tyres available for walks in the Kalmthoutse Heide. The 'wombats' allow wheelchair users to pass through the loose sand. You can lend them for free for a few hours. Advance booking is recommended: Tourism Kalmthout, tel +32 3 666 61 01, toerisme@kalmthout.be.

Kasterlee - Walking with a Joëlette (all terrain, portable wheelchair)

Website: www.ievzw.be/joelette

The Joëlette is a portable wheelchair which makes it possible - with help from 2 strong people - to navigate difficult terrain. That means that the Joëlette is also suitable for nature and winter walks. IE vzw has four of these special wheelchairs available for people with a physical disability.

Mol - Adapted bikes (Fietsenatelier)

Sint-Apolloniaan 190b
2400 Mol
Tel.: +32 14 32 14 45
Website: www.fietsenatelier.be



Fietsenatelier hires out: a comfort cycle with back support, walk assistance, three wheelers for children and adults, a tree wheeler reclining bike, a three wheeler tandem bike, wheelchair bikes, a 2-seater three wheeler bike, and 2-seater bike and tandems.

Retie - Lending a wombat in Corsendonk De Linde

Kasteelstraat 67
2470 Retie
Tel.: +32 14 38 99 80
E-mail: info.delinde@corsendonkhôtels.com
Website: www.de-linde.be

Holiday centre Corsendonk De Linde in Retie has a wombat (all-terrain wheelchair) for walks on dirt trails in the area.

- **Food and drink**

Brasschaat - Motel Dennenhof

Bredabaan 940
2930 Brasschaat
Tel.: +32 3 663 05 09
E-mail: dennenhof@valk.com
Website: www.moteldennenhof.be > Restaurant

In the restaurant of hotel Dennenhof, there is limited space to turn and walk. There are tables adapted to wheelchairs. There is enough space next to, in front of and diagonally in front of the toilets. Two grab rails are provided.

Geel - La Belle

Bel 162
2440 Geel
Tel.: +32 14 70 84 51
E-mail: info@la-belle.be
Website: www.la-belle.be



The entrance has a small 4 cm threshold. The entrance space is tight so you will need some assistance. The inside door is 82 cm wide. Inside there is sufficient space. Tables that are high enough for a wheelchair to manoeuvre under are available. There is no adapted toilet.

Turnhout - Amu

Patersstraat 79
2300 Turnhout
Tel.: +32 14 41 24 89
E-mail: info@amu-turnhout.be
Website: www.amu-turnhout.be



There is a 6 cm threshold at the entrance. The doors are wide enough. The tables are not easy to place wheelchairs under because of a central table leg. There is no adapted toilet.

Turnhout - Brasserie Stadspark

Parklaan 56
2300 Turnhout

Tel.: +32 14 43 87 87

E-mail: stadspark@stadspark.be

Website: www.stadspark.be

The café-restaurant is divided into three zones: front section, rear section and a terrace. There is insufficient space to manoeuvre in front of the door to the terrace. The tables have limited depth for use by a wheelchair. There is one toilet block in the café-restaurant with an adapted toilet. In front of the door to the adapted toilet, there is limited space to manoeuvre.

- **Information offices**

VVV Baarle-Nassau-Hertog

Nieuwstraat 16

5111 CW Baarle-Nassau

Tel.: +31 13 507 99 21

E-mail: info@vvvbaarle.com

Website: www.vvvbaarle.nl



The entrance door is 80 cm wide, there is a small 5 cm doorstep. There is a lowered information desk suitable for wheelchair users, but the depth and height are limited. There is sufficient clearance. There is a 79 cm wide door to the exhibition space. Most leaflets and brochures are well within reach, except for the top rows.

Tourism Brasschaat

Bredabaan 407

2930 Brasschaat

Tel.: +32 3 650 03 00

E-mail: toerisme@brasschaat.be

Website: www.brasschaat.be



A slope runs up to the entrance, but because of the automatic sliding door, it is easy to enter the building. The office is easily accessible. There is a lowered information desk suitable for wheelchair users. Most displayed objects, leaflets and brochures are well within reach or visible, but it might be hard to reach the top and bottom rows. There are adapted toilets, but the doors are only 77 cm wide and there is insufficient clearance for most wheelchair users. There is one grab rail in each toilet.

VVV - Tourism Essen

Moerkantsebaan 50

2910 Essen

Tel.: +32 3 677 19 91

Fax: +32 3 677 30 96

E-mail: info@vvvessen.be

Website: www.vvvessen.be



The clearance at the entrance is a bit tight, but manageable. Furthermore, the office is well accessible. There is a lowered information desk suitable for wheelchair users. To have a look at the screens, you have to pass an aisle of 81 cm wide. Most leaflets and brochures are well within reach, but the top and bottom rows are harder to reach. The computers are useable from a wheelchair.

Tourism Heist-op-den-Berg

Postweg 6
2220 Heist-op-den-Berg
Tel.: +32 15 25 15 82
Fax: +32 15 24 31 98
E-mail: toerisme@heist-op-den-berg.be
Website: www.heist-op-den-berg.be



You might need help to open the somewhat heavy door. Furthermore, the entrance and the office are well accessible. There is a lowered information desk suitable for wheelchair users. To have a look at the information wall behind the counter, you have to pass an aisle of 94 cm wide. The top information on the wall is perhaps a bit hard to read. The touchscreen with tourist information is suitable from a wheelchair, but the depth is limited. Most leaflets and brochures are easily accessible, but from a wheelchair you cannot reach the top rows. There is an adapted toilet with enough space, but without grab rails. The wash basin is small and there isn't sufficient clearance for wheelchair users.

Tourism Herentals

Grote Markt 35
2200 Herentals
Tel.: +32 14 21 90 88
E-mail: toerisme@herentals.be
Website: www.herentals.be/toerisme



You will probably need some assistance over the cobblestones and the incline leading up to the quite heavy door. The reception desk is low and provides knee/toe space for wheelchair users. There is a staircaselift to the first floor toilet. The circulation space is sometimes cramped, but still usable. The majority of the flyers and brochures are within reach, although some are too high up. The room for positioning and manoeuvring is limited at the doors to the toilet. The toilet has sufficient space for manoeuvring and grab rails. The sink is more difficult to use.

Tourism Malle

Antwerpsesteenweg 246
2390 Malle
Tel.: +32 3 310 05 14
Fax: +32 3 311 71 70
E-mail: toerisme@malle.be
Website: www.toerisme-malle.be



A slope runs up to the entrance, but it doesn't constitute a problem because of the automatic sliding door. The office is reasonably accessible. There is a lowered information desk of 84 cm wide, suitable for wheelchair users. Most leaflets and brochures are well within reach. The computer table that 6 provides tourist information is suitable for wheelchair users, it is 82 cm wide. The displayed objects are well visible. There is an adapted toilet in the town hall, but it is too small for most of the wheelchair users. A grab rail is fitted.

Tourism Turnhout

Grote Markt 44
2300 Turnhout
Tel.: +32 14 44 33 55
E-mail: toerisme@turnhout.be



Website: www.toerismeturnhout.be

The door is fairly heavy to open without assistance, but otherwise the entrance is accessible. It is possible to manoeuvre under the lowered counter. You may need some assistance on a transverse incline and an incline en route to the counter. Here and there circulation space is tight, but is accessible. It is possible to manoeuvre under the table and tablet in the PC corner. The brochures and exhibited objects are mostly accessible and visible, though you may need some assistance for the top and bottom row of brochures.



RIVER MEUSE REGION

- Museums and attractions

Maaseik - Museums Maaseik

Markt 45-46
3680 Maaseik
Tel.: +32 89 56 68 90
E-mail: musea@maaseik.be
Website: www.museamaaseik.be

The Pharmacy Museum and the Regional Archaeological Museum are accessible. They have an adapted, but cramped toilet. Assistance may be required on the slopes. Assistant and guide dogs are welcome. There is a wheelchair lift at the entrance. The Discovery Room is accessible to wheelchair users via a lift.

Maasmechelen - Connecterra

Zetellaan 54
3630 Maasmechelen
Tel.: +32 89 44 04 44
E-mail: info@connecterra.be
Website: www.connecterra.be



Welcome to the place where the coal mine of Eisden was still fully operational more than a quarter of a century ago. These days, the landscape looks completely different and you can enjoy a surprising landscape of 'mountains and lakes' with spectacular panoramas. In Connecterra, you can let yourself be surprised by a special nature area in Flanders. Nearby, you also find the accessible Zandloperpad (in the hiking area Mechelse Heide), a playground and a visiting centre with café. In Connecterra you can get back and forth to the top of the Long Terril through gravel semi-paving. Of course the ascension requires an extra effort.

You may need help with opening the heavy doors of the visiting centre. Aside from the doors, it is easily accessible. The café is also accessible, but the terrace was laid partly in woodchips. There is an easily accessible toilet, even though the foldable grab rail is a little high. Various items of playground

equipment in the play area for the youngest kids can also be used by children with reduced mobility. Small wheelchair users who cannot leave their chairs may have difficulty reaching the equipment, because of the subsoil.

The internal signage texts are generally in good contrast with the background and have a large font.



- **Walking and cycling**

WALKING

Dilsen-Stokkem - Maascentrum De Wissen

Negenoordlaan 2
3650 Dilsen-Stokkem
Tel.: +32 89 75 21 71
E-mail: toerisme@dilsen-stokkem.be
Website: www.toerisme-dilsen-stokkem.be

De Wissen is an ideal starting point to discover the region of the Meuse: tourist information, exhibitions, film, Basketry museum, guest rooms, camping rafts, brasserie, paved walking routes, bike rentals and silent boats... The Meuse museum and the Basketry museum are accessible from the visitors centre via a lift and ramps. The cafe is also accessible and there is an accessible toilet.

Lanaken - Domain Pietersheim

Neerharenweg 12
3620 Lanaken
Tel.: +32 89 71 21 20
E-mail: pietersheim@lanaken.be
Website: www.pietersheim.be

The Pietersheim park is one of the six gateways to the Hoge Kempen National Park. Not only will you get all of the necessary information about a visit to the park but you will also find other accessible attractions and facilities that are in themselves well worthwhile. Domain Pietersheim houses the recently renovated medieval fortress with moat of Pietersheim, a quiet witness to the famous and turbulent battles of the Lords of Pietersheim. People using a wheelchair will need a push along the gravel path leading up to the entrance. A helping hand will also be useful for opening some of the heavy doors. Via the floating pathway - which is wheelchair accessible - you are able to visit every hidden nook of the castle, except for the cellar-chapel and gate tower. The mystery tour is supplemented here and there by informative modules that use an original approach to telling you about various parts of the Pietersheim story. The interactive play elements can not always be operated independently by wheelchair users.

The park also has a children's farm and a playground with a few accessible toys. The activity tower is connected to three other toys via a tread. Children in a wheelchair can map out their own track between the different toys. The various toys let them take part in different games at sitting height. There is also a sandbox at sitting height, so that children in a wheelchair can easily join.



Maaseik - Wheelchair accessible walking route 't Dorpshuys

Schoolstraat 13
3680 Maaseik
Tel.: +32 89 86 40 03
E-mail: dorpshuys.opoeteren@gmail.com
Website: www.hetdorpshuys.be

The 4 km walking trail is wheelchair accessible. It starts at the ancient town hall of Opoeteren, now converted into a touristic residence with accessibility label (A). You can get a map for free. It is now possible to rent a walking GPS on site (price €5 per day and €8 per 2 days). It contains 4 extra wheelchair-accessible walks from 4 to 8 km.

RENTAL SERVICES

Maasmechelen - Wheelchair bikes

Weldoenerslaan 5
3630 Maasmechelen
Tel.: +32 89 77 05 35
E-mail: animatie@kfh.be
Website: www.fietspleziervooriedereen.be/verhuur.html



Holiday home Fabiola has an extensive bike park with several adapted bikes (tandems, tricycles, O-Pair bikes, wheelchair bikes...) and cross-country wheelchairs. Everything can be rented at a democratic price, even if you're not staying in the holiday home. You can start right away on the network of cycling paths of Kempen (Campine) and Maasland (Meuse region) or in the High Campine National Park.

- **Food and drink**

Maaseik - Restaurant De Wintertuin (Kasteel Wurfeld)

Kapelweg 60
3680 Maaseik
Tel.: +32 89 56 81 36
E-mail: info@kasteelwurfeld.be
Website: www.kasteelwurfeld.be

The restaurant of the castle of Wurfeld is in the winter garden. There is enough circulation space and tables adapted to wheelchairs. Enough room next to, in front of and diagonally in front of the toilet. 2 grab rails are provided.

- **Information offices**

Tourism Maasmechelen 'De Maasvinster'

Zetellaan 35
3630 Eisden (Maasmechelen)
Tel.: +32 89 76 98 88
E-mail: toerisme@maasmechelen.be
Website: www.maasmechelen.be



The entrance and the building itself are easily accessible. There is a low information desk suitable for wheelchair users. The leaflets and brochures are well accessible and the screens can be operated from a wheelchair. The toilet is also large and well accessible, but the clearance on the inside next to the doorhandle isn't sufficient. The wash basin doesn't have clearance for wheelchair users because of the limited depth.

HASPENGOUW

- Museums and attractions

Hasselt - Fashion Museum

Gasthuisstraat 11
3500 Hasselt
Tel.: +32 11 23 96 21
E-mail: modemuseum@hasselt.be
Website: www.modemuseumhasselt.be

Since 1995, the fashion museum Hasselt is located in the former convent of the Grauwzusters, a protected building situated at the 'Green Boulevard' (inner ring road) in Hasselt. The museum exposes different themes of fashion in changing expositions. Very good access via ramps and a lift. The adapted toilet is rather small.

Hasselt - Genever museum

Witte Nonnenstraat 19
3500 Hasselt
Tel.: +32 11 23 98 60
E-mail: jenevermuseum@hasselt.be
Website: www.jenevermuseum.be



In an agricultural distillery from the 19th century - in the middle of the town Hasselt - the Genever Museum tells the story of the Belgian genever, from grain to drink. Among other things, you follow the production process in an authentic 19th century distillery installation and go through over 1,000 years of history of the art of distillery. Smelling, feeling and tasting are also on the programme. The museum is largely accessible. You may need help on the cobblestones to the entrance and in the orientation space 'Paardenstal'. In the museum itself, most of the rooms are accessible with the wheelchair. Where this is not the case, an alternative is provided to be able to view the information. The Metabox is only accessible for someone who can fit through a passageway of 70 cm wide and has help to take the ramp. You may also need help in the adapted toilet because of the limited space and difficultly placed grab rails. Some texts may be too small to read, but you can also get the texts in a large font in the museum itself or download them on the website.



© S. Dewickere Nationaal Jenevermuseum

Sint-Truiden - Museum DEMINDERE

Capucienessenstraat 1--3
3800 Sint-Truiden
Tel.: +32 11 67 29 71
E-mail: info@demindere.be
Website: www.demindere.be

The Demindere Museum tells the life of Francis of Assisi, including the story of his disciples, the Friar Minors, in an accessible way: life in the monastery, their vocation and training, the missions, etc.

Easily accessible museum with lift and an adapted toilet. The toilet is however quite cramped and you have to be able to negotiate a 76 cm door.

Tongeren - Gallo-Roman Museum

Kielenstraat 15
3700 Tongeren
Tel.: +32 12 67 03 30
E-mail: grm@limburg.be
Website: www.galloromeinsmuseum.be



In the Gallo-Roman Museum you will discover the many facets of human history, from prehistoric times to the end of the Roman age. You will learn about the major events that changed history and see more than 2000 objects from the museum's own collections, carefully explained and presented in a fascinating way by Niek Kortekaas and De Gregorio & Partners. The Gallo-Roman Museum was chosen as the best European museum in 2011. The museum is also accessible with its wide passages, spacious lifts and accessible toilets. Tours can be booked upon request for the blind and visually impaired. There are also many sensory tables that make it possible to feel history.



- **Monuments and buildings**

Hasselt - Cultural Centre Hasselt

Kunstlaan 5
3500 Hasselt
Tel.: +32 11 22 99 31
E-mail: info@ccha.be
Website: www.ccha.be



Has an accessible café where meals and snacks can be bought. There is also an accessible toilet. The large theatre is also wheelchair accessible; reservation in advance is possible. A hearing loop is available for visitors with a hearing impairment. The exhibition is also accessible. More info: www.ccha.be > Bezoekers met een handicap (in Dutch).

- **Walking and cycling**

WALKING

Hasselt - Japanese Garden

Gouverneur Verwilghensingel 23
3500 Hasselt
Tel.: +32 11 23 52 00
E-mail: toerisme@hasselt.be
Website: www.hasselt.eu

The largest authentic Japanese garden in Europe. Easily accessible, help might be needed on the somewhat steeper slopes. The stepping stones and the waterfall are



not wheelchair accessible, but there is a route around them. There is an adapted toilet. Two wheelchairs are available at the check-out but these have to be booked in advance.

RENTAL SERVICES

Electric bikes - cycling paradise Limburg

Tel.: +32 800 96 967

Website: www.toerismelimburg.be/nl/fietsen

You can hire electric bikes at Fietsparadijs Limburg (cycling paradise Limburg) from 1 April to 30 September inclusively, from 10 a.m. until 5 p.m., and at nine different spots in the Province: Borgloon, Genk, Hasselt, Neerpelt and Peer. You can find tandems in Sint-Truiden and at the Paalse Plas (Beringen). For more information and reservations, you can call the free telephone number 0800 96 967 (option 2). From abroad, you can make a reservation on the number +32 11 33 27 56.

Fietsbasis

Rodenbachstraat 29/7

3500 Hasselt

Tel.: +32 11 25 65 76

E-mail: info@fietsbasis.be

Website: www.fietsbasis.be/fietsbasis-verhuur-algemeen



Feel like a nice bike ride through beautiful Limburg? Make sure you have a look at the Fietsbasis website. Here you will find different modified cycles that you can hire for the day. Thanks to 9 cycle collection and service locations and 8 bike hire locations spread all over Limburg, your bike ride will be worry free. You will be able to access parking spots, special sanitary facilities, information about the cycling routes and networks and hire-bikes, ...

Sint-Truiden - Wheelchair bikes

Stationsplein 65

3800 Sint-Truiden

Tel.: +32 11 69 64 29

E-mail: fietspuntsinttruiden@vzwbasis.be

Website: www.toerisme-sint-truiden.be/Fietspunt.html and
www.fietsbasis.be/fietsbasis-verhuur-catalogus



At the bicycle point near the train station in Sint-Truiden, you can rent several bikes for disabled people. You can choose between a co-pilot tandem, a tricycle, a handbike, an O-Pair bike and a twinbike plus. Reservations can be made on the free telephone number 0800 969 67. From abroad, you can reserve at the telephone number +32 495 52 42 26.

- **Food and drink**

Hasselt - Brasserie De Groene Hendrickx

Zuivelmarkt 25

3500 Hasselt

Tel.: +32 11 28 82 15

E-mail: groene@lodge-hotels.be

Website: www.lodge-hotels.be > Brasseries > De Groene Hendrickx

The brasserie of the hotel of the same name has enough circulation space and a table adapted to wheelchairs. Narrow circulation space at the door and toilet, but enough for use. Enough room next to and diagonally in front of the toilet, in front of the toilet it is limited (98cm). Two grab rails are provided.

Hasselt - Koper restaurant (Radisson Blu Hotel)

Torenplein 8

3500 Hasselt

Tel.: +32 11 77 00 00

E-mail: info.hasselt@radissonblu.com

Website: www.radissonblu.be/hotel-hasselt/restaurants-en-bars

Restaurant of the Radisson Blu Hotel, Hasselt. Narrow space at the buffet, but sufficient for use. Tables adapted to wheelchair users are present. Sufficient space next to (88cm), in front of and diagonally in front of the toilet. Two grab rails are provided.

Sint-Truiden - Aen de Kerck van Melveren

St-Godfriedstraat 15

3800 Sint-Truiden

Tel.: +32 11 68 39 65

E-mail: info@aenderkerck.be

Website: www.aenderkerck.be



The entrance does not have a threshold and the doors and corridors are sufficiently wide. There is limited space to manoeuvre a wheelchair under the tables. There is no adapted toilet.

- **Information offices**

Tourism Hasselt

Lombaardstraat 3

3500 Hasselt

Tel.: +32 11 23 95 40

Fax: +32 11 22 50 23

E-mail: toerisme@hasselt.be

Website: www.hasselt.eu



The entrance and the building itself are easily accessible. There is a lowered information desk suitable for wheelchair users, but the height is limited. Most leaflets and brochures are well within reach from a wheelchair, although you might need help sometimes. You can also find a leaflet containing all accessible toilets in Hasselt. There are computers at appropriate height, but the table is not well adapted.

Tourism Riemst

Tongersesteenweg 8
3770 Riemst
Tel.: +32 12 44 03 75
Fax: +32 12 44 03 79
E-mail: toerisme@riemst.be
Website: www.riemst.be



You might need help to operate the platform lift to the entrance. The door is 84 cm wide. There is a lowered information desk suitable for wheelchair users with a 40 cm depth. There is sufficient circulation space everywhere. The leaflets and the brochures are well within reach. The toilet is also easily accessible.

Tourism Sint-Truiden

Grote Markt
3800 Sint-Truiden
Tel.: +32 11 70 18 18
Fax: +32 11 70 18 20
E-mail: info.toerisme@sint-truiden.be
Website: www.toerisme-sint-truiden.be



The entrance is easily accessible. There is sufficient space for circulation. The reception desk has a lower section with knee/toe space for wheelchair users, but the depth is limited. There is a platform lift operated by employees that can be used to cross over the change in levels between the shop and visitor centre on one side and the toilet on the other. You may need some assistance on the incline leading up to the first lift. The majority of the flyers and brochures are within reach, but the top shelves cannot be reached from a wheelchair. The screens can be used to some extent from a wheelchair, but you may need some assistance. Specially adapted bicycles can be rented from the Fietspunt cycling centre. The heavy door to the toilet is difficult to open without assistance. There is a space for manoeuvring next to the toilet that is 84 cm wide; the space in front of the toilet is 117 cm wide. Grab rails are available.

VOERSTREEK

- **Food and drink**

Restaurant De Kommel

Kommel 1
3798 Voeren
Tel.: +32 4 381 01 85
E-mail: info@dekommel.be
Website: www.dekommel.be

In the Restaurant De Kommel of the hotel of the same name, the circulation and positioning space is narrow, but it is just enough. Tables adapted to wheelchairs are present. Largely accessible toilet with grab rails.

- **Information offices**

Visitors centre and tourism Voerstreek

Pley 13
3798 's Gravenvoeren
Tel.: +32 4 381 07 36
E-mail: info@voerstreek.be
Website: www.voerstreek.be

Whoever wants to get to know the Voerstreek in a playful and interactive way, can go to the visitors centre, where you can visit the nature education and the cartographic-historic exposition for free. Cobbles make the entrance difficult to access. Otherwise easily accessible, with an adapted toilet. It is rather cramped, there are no grab rails and you have to be able to negotiate a 77 cm door.

THE LIMBURG CAMPINE

- **Museums and attractions**

Beringen - Mining museum

Koolmijnlaan 201
3582 Beringen
Tel.: +32 11 42 15 52
E-mail: toerisme@beringen.be
Website: www.toerismeberingen.be

Come and visit the imposing industrial mining grounds of Beringen and discover the history of the Limburg coal mines. The museum puts on a multimedia presentation in a unique setting. The mine buildings are a listed heritage site and are an ideal setting for your visit. The Limburg mining history arouses all the senses and is an exceptional experience - highly recommended for young and old alike. Don't forget to visit the underground simulation that gives a general idea of a mine shaft and the working conditions 1000 metres under the ground.

The museum is accessible via a wheelchair lift. The mine buildings and underground simulation are not accessible. Wheelchair accessible toilets are available.



© Jonathan Vaes

Genk - Bokrijk

Bokrijklaan 1
3600 Genk
Tel.: +32 11 26 53 00
E-mail: bokrijksales@limburg.be
Website: www.bokrijk.be

Nestled in the green forests of Bokrijk is Belgium's largest open air museum. More than one hundred authentic buildings paint a poignant picture of the life of yesteryear in the Flemish countryside. You

will be submerged in the craftsmanship of then and now. Stand in awe during demonstrations or try your hand in one of the workshops and go home with an original handmade souvenir. Step back in time in 'The sixties' expo with interiors typical of the era. Iconic record covers, film fragments from TV shows and festivals, as well as unique collection pieces will whisk you back in time where you will (re)live life in the swinging 60s. Music journalist Jan Delvaux tells captivating stories from pop music history. You will not just experience how 'rock 'n roll' history is, but the children or grandchildren will have the time of their life in the large open air playground at Bokrijk. Or enjoy nature, walking or cycling, through the 550 hectare domain with its beautiful arboretum.

Bokrijk park is open every day of the year, free of charge. The open air museum is open from April to October. There are asphalt roads in the museum and in the rest of the park. Some houses are inaccessible to wheelchairs. There are adapted toilets. The playground has special play equipment for children with disabilities. It is possible to borrow wheelchairs free of charge from the information centre (main entrance of the Open Air Museum). To ensure availability of these, it is advised that you contact the Bokrijk Information Centre on +32 11 265 315 beforehand.

Genk - C-Mine expedition

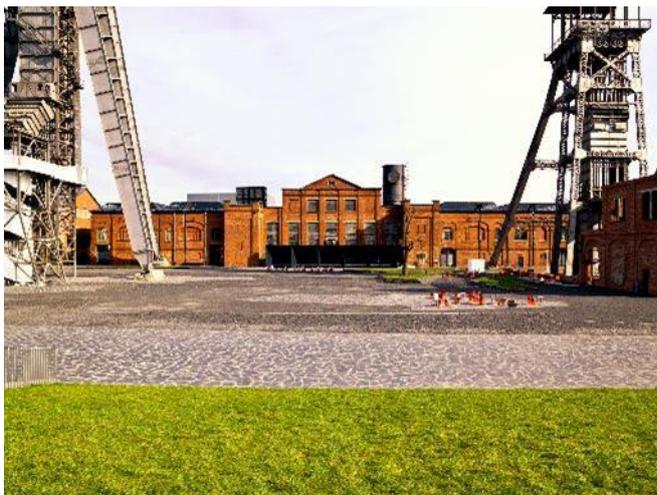
C-Mine 10/2

3600 Genk

Tel.: +32 89 65 44 80

E-mail: visit@genk.be

Website: www.c-mine-expeditie.be



C-mine expedition is a unique experience that will excite all your senses. This adventure tour immerses you in fascinating stories about the mine in all its forms. An impressive fan welcomes you for a special tour that will take you through underground passageways. The ascent of the giant and authentic shaft tower on the square rewards you with a magnificent view of the green Limburg area.

The extra long and narrow entrance stairs and the climb of the shaft tower are not feasible for everyone, but there are alternatives provided. As an alternative to

the narrow entrance stairs, you can take a platform lift down the exit stairs. For people who do not want or are not able to climb up the 60m of the shaft tower, there is an equivalent viewing platform at 15m (not accessible to wheelchair users). The toilet in the nearby visitor centre is easily accessible, despite the slightly high toilet bowl and the push button on the sink.

Genk - Cosmodrome and Domain Kattevennen

Planetariumweg 18/19

3600 Genk

Tel.: +32 89 65 55 55

E-mail: cosmodrome@genk.be

Website: www.kattevennen.be



One of the five active public conservatories in Vlaanderen and also access point to the National Park 'Hoge Kempen'. Here, you will learn a lot about astronomy, space travel and meteorology. The Cosmodrome has a giant telescope and a projector that accurately represents the movement of the

stars and planets on a screen of 400m². It can reproduce star-spangled skies from every place on earth and from any date. In total, it shows up to 9000 stars.

The Cosmodrome has 110 seats, 6 of which can be removed to give wheelchair users the opportunity to sit among the audience. An adapted toilet is available, although you might need some assistance to open the door. An accessible tavern, De Krater, can be reached with the lift from the Kattevennen entrance gate or via the terrace. The extensive library has publications with pictures of constellations in braille for the visually impaired.

The Kattevennen domain, one of the 6 entrances to the Hoge Kempen National Park, has walking paths, a geological garden, a playground, picnic benches, midget golf and a Sport Vlaanderen Genk sport centre with an accessible toilet at the visitors' reception.

Genk - Goalmine KRC Genk

Stadionplein 1

3600 Genk

Tel.: +32 89 849 668

E-mail: info@goalmine.be

Website: www.goalmine.be



'GoalMine' is unique in Belgium. GoalMine is about football, its players, the people around them, their fans, the stadiums where they play and the long tradition of the game with a tribute to the pioneers of the Limburg mining teams. The focus is on football as a historical and current social phenomenon. 'GoalMine' is about looking, listening, searching and playing, for young and old. The course through this football experience is conceived as an interactive journey through the world of football, with film footage, photographs, sound environments, interviews and all kinds of interactive displays. It is possible to visit Goalmine in combination with a guided tour of the stadium: the Stadium Tour.

The museum is wheelchair accessible. The desk is not adapted to wheelchairs. The doors to the adapted men's and ladies' toilets are quite narrow: 76 cm. Moreover, the adapted men's toilet is too small to use comfortably. The experienced guides will adapt their tour to the needs of a group with physical or learning disabilities.

Zutendaal - Centre for bees and insects Lietenberg

Zuurbroekstraat 16

3690 Zutendaal

Tel.: +32 89 62 94 53

Fax: +32 89 62 94 30

E-mail: info@lieteberg.be

Website: www.lieteberg.be



The access pathway consists of coarse-grain dolomite. Wheelchair users would better be driven up to the hardened zone right in front of the entrance. The entrance and the building itself are easily accessible. In the exhibition space, you can easily reach and use the displayed objects, screens and experience elements. The classrooms and the café with terrace are accessible as well. The tables are not fully suitable for wheelchair users due to the central leg. A wheelchair is available. There are two well adapted toilets.

- **Walking and cycling**

WALKING

Bocholt - Walking routes in Bocholt

Dorpsstraat 16
3950 Bocholt
Tel.: +32 89 20 19 30
E-mail: toerisme@bocholt.be
Website: <http://toerisme.bocholt.be> > Actief > Wandelen

In and around Bocholt, there are several suitable walking routes that make you breathe in the atmosphere of the rural Bocholt. For example, the signposted walking route 'de Lozerheide' (3km) leads you through a unique landscape remembered with two stars by 'Regionaal Landschap Lage Kempen'. Moreover, there are several other walks that lead you to the most beautiful places in and around Bocholt and its boroughs through paved paths. You can get the extended information at Tourism Bocholt. You can also request the 'Day trips Bocholt' brochure with a good overview of the various attractions, including those accessible with a wheelchair. Walking guides are for sale for 2 euro.

Genk - Hoge Kempen National Park

Winterslagstraat 87 (postal address)
3600 Genk
Tel.: +32 89 65 56 65
E-mail: info@nationaalpark.be
Website: www.nationaalpark.be



A disability will not prevent you from enjoying and admiring the natural beauty of the Hoge Kempen National Park. From the Mechelse Heide you can get to the 'Zandloper' trail. This wheelchair modified trail leads you through 1.5 km of a formal sand quarry. Along the way you will be introduced to the typical National Park environmental biotopes. A bird watching wall, a jetty



and a few extra physical challenges make this walk even more enjoyable. There are also some other walks in Kattevennen and Pietersheim, that are wheelchair friendly for a pleasant ride. Easily accessible attractions and facilities complete the picture. Lieteberg, Station As and Connecterra also present you with easy access and welcomes to find more information. Certain attractions also have wheelchair access such as the Entomopolis, the insect museum in Lieteberg for example. Or pre-book a Ranger for a 'Nature experience for people with a disability'! The program and tasks included in this activity are especially modified to the special needs of visitors involved.

Lommel - Kattenbos walk

Zandstraat
3920 Lommel
Tel.: +32 11 54 02 21
E-mail: info@toerismelommel.be
Website: www.toerismelommel.be

The sealed walking track in the Kattenbos in Lommel is sign posted and runs form a 2.2 km loop starting at the bus parking area at the end of the Zandstraat (on the left). There are extra reserved parking spots and a clear information board. To make the pathways easily accessible, surface height variations have been levelled out, and a resting and picnic area have been established for people with disabilities. The surface is covered in asphalt. (Next to the sealed walking trail, forest walks of 6.5 and 9.4 km have also been created.) Not far from these walks on the Katrij Dijksken the restored Leysens mill proudly stands; this can be used by local farmers for milling their grains free of charge. Access to this is also buggy and wheelchair friendly because it has a sealed road leading up to it. Those who want to see this mill, can come and have a look every first Sunday and third Saturday of the month. Cost of a ticket for this walk in the Kattenbos is 2.50 Euro.

Peer - Lieveheersbeestjespad Resterheide

Begijnenvijvers
3990 Peer
Tel.: +32 11 61 16 02
E-mail: toerisme@peer.be
Website: www.toerismepeer.be/nl/1653/content/1867/op-avontuur-in-resterheide.html



Five walking routes have been traced out in nature reserve Resterheide. One of them is the ladybird route, which is adapted to wheelchair users, strollers and blind and visually impaired people. The path, located in the valley of the Zwarte Beek, is 2.5km and has elements of perception and information signs in braille.

RENTAL SERVICES

Electric bikes - cycling paradise Limburg

Tel.: +32 800 96 967
Website: www.toerismelimburg.be/nl/fietsen



You can hire electric bikes at Fietsparadijs Limburg (cycling paradise Limburg) from 1 April to 30 September inclusively, from 10 a.m. until 5 p.m., and at nine different spots in the Province: Borgloon, Genk, Hasselt, Neerpelt and Peer. You can find tandems in Sint-Truiden and at the Paalse Plas (Beringen). For more information and reservations, you can call the free telephone number 0800 96 967 (option 2). From abroad, you can make a reservation on the number +32 11 33 27 56.

Fietsbasis

Rodenbachstraat 29/7
3500 Hasselt
Tel.: +32 11 25 65 76
E-mail: info@fietsbasis.be
Website: www.fietsbasis.be/fietsbasis-verhuur-algemeen



Feel like a nice bike ride through beautiful Limburg? Make sure you have a look at the Fietsbasis website. Here you will find different modified cycles that you can hire for the day. Thanks to 9 cycle collection and service locations and 8 bike hire locations spread all over Limburg, your bike ride will be worry free. You will be able to access parking spots, special sanitary facilities, information about the cycling routes and networks and hire-bikes...



Bocholt - Wheelchair bikes

Kerkhofstraat 31
3950 Bocholt
Tel.: +32 89 46 21 61
Website: www.wzcvoorzienigheid.be

In Bocholt you can hire a free mechanical wheelchair cycle for the day, on presentation of your ID card.

Hamont-Achel - Wheelchair bikes

Kapelstraat 17
3930 Hamont-Achel
Tel.: +32 11 44 58 81
Website: <http://hamont-achel.rodekruis.be> > Wat doen we > Hulpmiddelen uitlenen > rolstoelfiets

Hiring out of 2 electric driven wheelchair bikes. Inhabitants of Hamont-Achel can hire them for free (€ 50 deposit). Non-inhabitants pay 10€ per day (€ 100 deposit). The bike can be hired with a maximum of 48 hours and can only be used in the region of North-Limburg.

- **Food and drink**

Houthalen-Helchteren - Innesto

Grote Baan 9
3530 Houthalen-Helchteren
Tel.: +32 11 52 55 25
E-mail: innesto@bartclaes.be



Website: www.innesto.be

Wheelchair users will find the surface of the parking area difficult to navigate. It is best to alight earlier. The entrance has a 3 cm threshold. Each door opening of the double door entrance is 79 cm wide. There is sufficient space and tables high enough for a wheelchair to manoeuvre under. There is an adapted toilet, but the space is tight and a cabinet poses a hindrance adjacent to the toilet.

Lommel - Cuchara

Lepelstraat 3
3920 Lommel
Tel.: +33 11 75 74 35
E-mail: info@cuchara.be
Website: www.cuchara.be



The restaurant is accessible via an alternative entrance. There is sufficient space. There is a step leading to the bar (a portable ramp is provided). Manoeuvring a wheelchair under the tables is limited due to a centre table leg and 66 cm (high) of wiggle room. There is a larger, but for many wheelchair users inadequately adapted toilet.

Zutendaal - Le Cinquième

Kerkplein 4
3690 Zutendaal
Tel.: +32 89 86 46 44
E-mail: info@lecinquieme.be
Website: www.lecinquieme.be



There is an alternative entrance via the terrace door. The doors are wide enough. The tables are part due to a central table leg. There is no adapted toilet.

• Information offices

Genk - C-mine Bezoekersonthaal

C-mine 10 b2
3600 Genk
Tel.: +32 89 65 44 90
E-mail: visit@genk.be
Website: www.visitgenk.be



The entrance door and several inside doors are way too heavy to open independently. You will probably need help there. Furthermore, the building is well accessible. There is a low information desk suitable for wheelchair users. The theatre, conference rooms, exhibition space and the café are accessible. C-mine expedition, the underground experience trail, is accessible by wheelchair via a lift and an adapted trail. There is a well adapted ladies' toilet on the ground floor and a well adapted men's toilet on the first floor that can be reached via a large lift.

Genk - Kattevennen - Cosmodrome Visitors Centre

Planetariumweg 18
3600 Genk
Tel.: +32 89 65 55 55
E-mail: kattevennen@genk.be



Website: www.kattevennen.be

The entrance and the building itself, among which the shop, are easily accessible. The lowered information desk is suitable for wheelchair users. The toilet is also large and well accessible, however, there is no position room on the inside next to the doorhandle.

Tourism Peer

Markt 3 2

3990 Peer

Tel.: +32 11 61 16 02

Fax: +32 11 61 16 05

E-mail: toerisme@peer.be

Website: www.toerismepeer.be



The entrance and the building itself are easily accessible. There is a low information desk suitable for wheelchair users. Most leaflets and brochures are well within reach, but you cannot reach the top row from a wheelchair. All displayed objects and experience elements are easily accessible and useable for everybody. The website is available in large letter script. There is an adapted toilet. You might need some help to open the door. The wash basin is small and isn't really suitable for use from a wheelchair.

SURROUNDINGS OF BRUGES

- **Museums and attractions**

Pittem - Visitors' centre Ferdinand Verbiest

Markt 1

8740 Pittem

Tel.: +32 51 46 03 51

Fax: +32 51 46 03 51

E-mail: toerisme@pittem.be

Website: www.pittem.be



The life of Ferdinand Verbiest, who was born in Pittem, is presented in a creative and contemporary way in this visitor centre. Verbiest was a missionary who went to China in the 17th century to work as a mathematician and astronomer at the court of the Chinese emperor. At the centre, you will not only learn about this famous Jesuit priest but also about the other tourist attractions of the town of Pittem and the Brugse Ommeland region near Bruges. The museum is open on weekdays and entry is free. It is also open on weekends during the high season.

The entrance and the visitors centre are easily accessible. It is possible to manoeuvre under the lowered counter. The door to the exhibition space is rather heavy to open without assistance. Most of the leaflets and brochures are easy to reach. Most of the devices, such as the interactive screens, cabinets and info kiosks, have lowered buttons and screens so they are accessible and can be used. There is a wheelchair available. There is a specially adapted toilet inside and outside. The outdoor toilet scores the highest, although



the manoeuvring next to the toilet is made a bit more difficult due to the sloping wall. The indoor toilet is also spacious, but there is only 72 cm in front of the toilet.

- **Monuments and buildings**

Torhout - Wijnendale Castle

Oostendestraat 390
8820 Torhout
Tel.: +32 50 22 07 70
E-mail: toerisme@torhout.be
Website: www.kasteelwijnendale.be



Visit this historic castle domain with its impressive moated castle, and you will be very impressed. The castle museum is set up in the left wing: definitely worth a visit! A visitors centre is accommodated in the porter's lodge, where the visitors can receive information about the region (Ommeland Bruges) and exhibitions take place.

You might need help on the cobble stones to the entrance. The double entrance doors can be opened. To go from the entrance to the exhibition space, you'll have to go via a rather steep incline, where a push would be useful. There is an adapted toilet, but only one grab rail is provided. The circulation space around the wash basin is rather small too. The glasshouse on the domain is not wheelchair accessible. Entrance is free for those assisting wheelchair users. A PDA (pocket computer with headphones) is available. Guide dogs are permitted in the domain.

- **Food and drink**

Damme - La Bouffée

Kerkstraat 26
8340 Damme
Tel.: +32 50 68 05 88
Website: www.labouffee.be



The entrance door is sufficiently wide, but you may need assistance holding the door open in the narrow entrance corridor. There is sufficient circulation space in the restaurant. It is possible to manoeuvre a wheelchair under the tables. You must go over a 10 cm threshold to get to the terrace. Manoeuvring a wheelchair under the terrace tables is limited due to a centre table leg. There is an accessible women's toilet with sufficient space, but there is no grab rail. The entrance corridor is very small which means you will need some assistance. The sink is not very accessible.

Ruiselede - Tafel 10

A. Rodenbachstraat 10
8755 Ruiselede
Tel.: +32 476 336 225
E-mail: info@tafel10.be
Website: www.tafel10.be



You can enter via an alternative entrance with a ramp. You may need some assistance with this. There is sufficient circulation space inside. Manoeuvring a wheelchair under the tables is limited due to a centre table leg. There is no accessible toilet.

Wingene - Cuisine Kwizien

Bruggestraat 45

8750 Wingene

Tel.: +32 51 43 81 78

E-mail: info@cuisinekwizien.be

Website: www.cuisinekwizien.be



You will need assistance on some of the inclines in the public domain. The opening part of the double entrance doors is just 76 cm wide and difficult to open alone. The circulation space in the entrance corridor and entrance hall are tight. The restaurant is easily accessible. It is difficult to manoeuvre a wheelchair underneath the tables (67 cm in height). The terrace does not have a threshold, but it is not possible to manoeuvre a wheelchair under the tables. There is a more spacious toilet, but it is inaccessible for most wheelchair users.

RIVER LYS REGION

- Museums and attractions

Deinze - Brewery Sint Canarus

Polderweg 2B Gottem 2B

9800 Gottem - Deinze

Tel.: +32 51 63 69 31

E-mail: info@sintcanarus.be

Website: www.sintcanarus.be

You could use some help on the cobbles. The entrance door is hard to open yourself. There's enough circulation space in most rooms. The tables accommodate wheelchairs in a limited way. The adapted toilet isn't suitable for all wheelchair users because of the limited circulation space and lack of grab rails.

Kortrijk - Omer Vander Ghinste brewery

Kwabrugstraat 5

8510 Kortrijk

Tel.: +32 56 23 51 71

E-mail: info@omer.be

Website: www.omervanderghinste.be

Only the production and brewerytower (with a lift of 90 x 220 cm) are accessible with help. There is no adapted toilet.

Kortrijk - TEXTURE | Museum on Flax and river Lys

Noordstraat 28

8500 Kortrijk

Tel.: +32 56 27 74 70

E-mail: texture@kortrijk.be

Website: www.texturekortrijk.be



Texture tells about the linen and flax manufacturing industries. It is a story with very strong roots that displays good craftsmanship and entrepreneurship, daring innovation and agility and constantly reinventing itself. In three rooms, furnished in an authentic flax mail order company (1912), you discover the revolutionary development that the flax manufacturing industry caused in the area of Kortrijk. The past will surprise you, but the stories of today and tomorrow will astonish and inspire you.

The museum is easily accessible for wheelchairs. The desk accommodates wheelchairs and the passageways are wide enough. A spacious elevator brings you to the floors (the elevator buttons have braille indications, but are in a close corner). The exhibited material, the texts and the interactive elements are usually easily accessible, visible and usable. Attention has been paid to putting in sufficient contrasts for visually impaired people. Especially the Miracle Room focuses on a sensory experience (feeling, tasting, smelling, hearing). There are 3 accessible toilets with sufficient space (a little less downstairs and on the first floor) and grab rails. The hallway to the toilet on the ground floor is 117 cm wide. The workplace (workshops), the Crown hall (meetings, receptions, lectures), the museum shop and bistro Kaffee Damast are also easily accessible. There is only a threshold of 6 cm to the terrace. Visitors with a hearing impairment taking a guided tour can use an amplifier with earbuds to better understand the guide.



Menen - Jukeboxmuseum

Wervikstraat 192

8930 Menen

Tel.: +32 499 537 625

E-mail: info@jukeboxmuseum.be

Website: www.jukeboxmuseum.be





A jukebox is a time machine: put a coin in the slot to take you back to the time of Elvis, grease and rock 'n roll. Visit the jukebox museum to see a wonderful collection of machines. You'll learn about their exciting history and the technical secrets of the machines.

The museum is easily accessible. There is an easily accessible toilet with sufficient space and safety rails. The cafeteria and terrace are also accessible. Guided tours for people with a visual or hearing impairment.

Roeselare - Brewery Rodenbach

Spanjestraat 133 - 141
8800 Roeselare
Tel.: +32 52 31 74 14
E-mail: events@palm.be
Website: www.palm.be

Rodenbach is the unique Flemish Red-Brown Beer, acknowledged as a Traditional Regional Product. The mixed main fermentation process gives the beer its typical flavour and complex fruitiness. Are you curious? Then make sure to visit the brewery.

There is an adapted parking space in the street. You may need some help on some (steep) slopes. There is a 4 cm threshold by the entrance and a 7 cm threshold further in the visit. A large lift takes you to all floors, including the panoramic floor. The malt kiln and basements with barrels aren't accessible, but 1 room with barrels can be visited. At this point, you leave the group and rejoin them in the tasting room. Here, the tables accommodate wheelchairs. There is a spacious adapted toilet but no grab rails. The washbasin accommodates wheelchairs in a limited way.

Wevelgem - Brewery Gulden Spoor

Heulestraat 168
8560 Wevelgem
Tel.: +32 497 548 880
E-mail: info@guldenspoor.be
Website: www.guldenspoor.be

You may need help on the cobbles and incline of the access path. The entrance has a 4 cm threshold. The brewery is easily accessible. There is no adapted toilet.

• **Walking and cycling**

WALKING

De Pinte - Walking with a +

Tel.: +32 9 269 26 00
E-mail: toerisme@oost-vlaanderen.be
Website: www.tov.be/toegankelijkheid

On five existing and signposted walking routes in Berlare, Wachtebeke, Lokeren, Zevegem and Tielrode, Tourism East-Flanders each time mapped out an easily accessible walk, along comfortable,

wide paths and with the necessary facilities, places to rest and accessible restaurants and cafés nearby. Unfortunately, the routes are not always perfectly accessible. That is why, outside of plus points, some weak points are also listed each time, which you'll have to take into account during your walk.

Loop 1: Donkmeer walking route - Berlare (5 km)

Loop 2: Siesmeers- en Zuidlede walking route - Wachtebeke/Moerbeke (4,5 km)

Loop 3: Molsbroek-Buylaers walking route - Lokeren (11 of 6 km)

Loop 4: Doornhammeke walking route - Zevergem/De Pinte (5,6 km)

Loop 5: Roomacker walking route - Tielrode/Temse (4,5 km)

You can order the brochure 'Wandelen met een +' (walking with a +) on the website of Tourism East Flanders. It costs 3 euro.

Harelbeke - Provincial domain De Gavers

Meerstraat

8530 Harelbeke

Tel.: +32 50 40 32 57

E-mail: johan.mahieu@west-vlaanderen.be

Website: www.harelbeke.be/node/918

Easily accessible footpaths. This has an accessible cafeteria. There is now also a second accessible cafeteria in the Gavers adjacent to the site of sport.



Menen - Patrimony walks for everybody

Rijselstraat 77

8930 Menen

Tel.: +32 56 53 23 63

E-mail: schippershof@menen.be

Website: www.westkans.be/nl/projecten/versterkte-steden

Historical heritage walk through Menen. The heritage walk brochure is for sale from Tourism Menen for 2 Euro.

Roeselare - Provincial domain Sterrebos

Sterrebosdreef
8800 Roeselare
Tel.: +32 50 40 32 57
E-mail: johan.mahieu@west-vlaanderen.be
Website: www.west-vlaanderen.be/genieten/domeinen/Sterrebos

Walking in the park and alongside the castle pond is possible. The paths are easily accessible, and there is an accessible toilet.

CYCLING

Avelgem - Sneukel Bicycle route

Doorniksesteenweg 402
8583 Avelgem
Tel.: +32 56 65 30 90
E-mail: spikkerelle@avelgem.be
Website: www.avelgem.be/spikkerelle

The start is at the Pomp building in Bossuit. Flat and clearly signposted paths. You can find a chain of 3 loops that guide you for 15, 25 or 35 km through rural Flanders. Where the loops touch each other, hexagonal indicators show you the right path. The organisation 't Sneukelwiel puts a wide choice of regular and adapted bikes at the disposal of individual visitors and organisations (desneukelfiets@telenet.be).

Deinze - Cycling with a +

E-mail: toerisme@oost-vlaanderen.be
Website: www.tov.be/toegankelijkheid

With the booklet "Fietsen met een +" (cycling with a +), people with a disability, elderly or families with young children get the opportunity to enjoy themselves to their hearts' content of the nature in East Flanders.

Tourism East Flanders selected 6 accessible cycling routes (usually) from provincial domains, with accessible cafés and restaurants, car parks and adapted sanitary facilities nearby.

Five routes have been mapped out on the basis of the cycle route junctions network, which offers a few shorter and longer loops. Unfortunately, the five routes are not perfectly accessible. That is why the brochure 'Fietsen met een +' also lists each time some weak points, which you'll have to take into account during your bike ride. A sixth route, the Sneukel cycle route, is fully accessible.

The following cycle routes are included in the brochure:

1. Cycle route Puyenbroeck - Wachtebeke (36 km)
2. Cycle route Het Leen - Eeklo (27 km)
3. Cycle route De Ceder - Deinze (15.5 km)
4. Cycle route Den Blakken - Wetteren (19 km)
5. Cycle route De Gavers - Geraardsbergen (16 km)
6. Sneukel Cycle route Wortegem - Petegem (10 km)

All loops have been screened for accessibility by ATO (consultancy agency accessible environment). You could find a detailed accessibility flash card per route on www.tov.be/toegankelijkheid (in

Dutch). On this website you can also order the publication 'Fietsen met een +'. The publication costs 3 euro.

RENTAL SERVICES

Deinze - Bike Corner - hiring out of tandems and electric bikes

Oudenaardsesteenweg 1
9800 Deinze
Tel.: +32 9 386 88 75
E-mail: bikecorner@skynet.be
Website: www.bikecorner.be



Bike Corner hires out 6 tandems, 10 city bikes and 2 electric bikes.

Deinze - Het Verzet - hiring out of tandems and electric bikes

Nieuwstraat 41
9800 Deinze
Tel.: +32 9 380 27 20
E-mail: info@hetverzet.be
Website: www.hetverzet.be



Het Verzet rents out more than 20 tandems, 12 electric bikes, 1 electric tandem, 1 electric carrier bike, 1 underwater tandem, etc. For groups of 10 or more, bicycles can be delivered on site. Contact Het Verzet for more info and prices.

Kortrijk - Fietsencentrum Mobiel (Handbike)

Min. Pieter Tacklaan 57
8500 Kortrijk
Tel.: +32 56 24 99 10
E-mail: info@mobiell.be
Website: www.mobiell.be



At the bicycle centre 'Mobiel' in Kortrijk you can buy bikes and get repairs done but also hire bikes. They also hire out a hand operated bike (approx 210 cm), its front section is easy to detach. Keep in mind that this bike needs to be adjusted/modified to the user's body structure. They also hire out: taga, trets, tri-bikes, easy rider juniors, tandems and zigo leaders.

Waregem - Werkplus Veloods Bike rental

Windhoek 17
8790 Waregem
Tel.: +32 56 61 34 38
E-mail: veloods@werkplus.be
Website: www.werkplus.be



At Veloods bike hire, you will find a great range of standard and specialised bikes for young and old, including tandems and electric bikes. They also offer a great range of cycling maps.



- **Food and drink**

Kortrijk - bistro 1800

Abdijmolenweg 1
8510 Kortrijk
Tel.: +32 56 21 21 00
E-mail: info@d-hotel.be
Website: www.d-hotel.be/nl/bistro/d-bistro

This bistro is a part of D-Hotel. In this bistro, there is a lot of room and a table to accommodate wheelchair users. There is enough space next to, in front of (100 cm) and diagonally in front of the toilet. Two grab rails are provided.

Roeselare - Boury

Diksmuidsesteenweg 53
8800 Roeselare
Tel.: +32 51 62 64 62
E-mail: info@restaurantboury.be
Website: www.restaurantboury.be



If you notify them of the fact that you are using a wheelchair, a ramp will be placed for you by the door. This is short and steep, so you will still need assistance. The landing and turning space is tight but useable. The bell is located fairly high up. The room has good access and there are wheelchair friendly tables. There is no adapted toilet.

Sint-Martens-Latem - Brasserie Boulevard

Kortrijksesteenweg 175
9830 Sint-Martens-Latem
Tel.: +32 9 279 12 00
E-mail: samdhuyster@hotmail.com
Website: www.blvd.be



Ask to be brought to the entrance as the car park is difficult to negotiate with a wheelchair. The entrance has a 5 cm threshold. You may need some help in the limited space of the entrance hall. There is sufficient circulation space inside and tables that are high enough for a wheelchair to manoeuvre under. You must go over a 5 cm threshold to get to the terrace. There is no adapted toilet.

Zulte - De Karper

Karperstraat 16
9870 Machelen
Tel.: +32 9 380 42 62
E-mail: restaurantdekarper@hotmail.com
Website: www.restaurantdekarper.be



There is a separate entrance via a sliding door with a threshold of 3 cm. The doors are wide enough. The tables are limited in accommodating wheelchairs. There is no adapted toilet.

- **Information offices**

Waregem - Tourism Waregem

Gemeenteplein 2

8790 Waregem

Tel.: +32 56 62 12 37

Fax: +32 56 62 12 90

E-mail: toerisme@waregem.be

Website: www.waregem.be/vrije-tijd/toerisme



You might need some help for the sloping threshold at the entrance. The lowered information desk is able to accommodate wheelchairs, although the depth is limited with 36 cm. The leaflets in the entrance zone are partially on a slope so they are difficult to reach. The most important touristic leaflets in the office itself however are easier to reach. A computer at appropriate height is available, but it is not fully adapted because of a skirting board. There is an adapted toilet.

FLANDERS FIELDS

VISITFLANDERS has a separate brochure for accessible trips in Flanders Fields: Great War Centenary, accessible for all. Request this brochure at the Inclusive Tourism department via telephone no. +32 2 504 03 40 or via accessible@visitflanders.com. You can also flick through the digital brochure and order it via www.flanders.be/en/publications.



WAASLAND

- **Walking and cycling**

WALKING**Kruibeke - Walk De Drie Beken**

Kerkstraat, near number 220

9150 Kruibeke

Tel.: +32 495 20 05 12

E-mail: timmerman.r@skynet.be

Website: www.natuurpuntwal.be > Natuurgebieden > Drie Beken

The map for this walk is available from Tourism Information Office: located at Nederstraat 2 9150 Rupelmonde or toerisme@kruibeke.be. The 4.2 km long walk through the “Drie Beken” area was mapped out as an ode to this beautiful Wase coulissen landscape with its typical rolling fields, flower and herb covered roadsides, narrow landscape elements and natural ponds. The area is divided up by the meandering ‘Barbierbeek’ waterway with its two tributaries: the ‘Groendambeek’ and the ‘Smalle Pismolenbeek’. The walk also follows the hiking trail on the right-hand side bank alongside the winding ‘Barbierbeek’. On the left, a buffer strip has been created where sheep come to graze. The hiking trail and the buffer strip were created by the East Vlaanderen Council to preserve the meandering ‘Barbierbeek’ waterway. We also take note of the historical farm property, the Geelhof. The property boundaries in this region remained unchanged for centuries as drawn up on the Ferraris charts of 1773.

Lokeren - Nature reserve Molsbroek

Molsbergenstraat 1

9160 Lokeren

Tel.: +32 9 348 30 20

E-mail: info@vzwdurme.be

Website: www.vzwdurme.be

An asphalted front of 4.5 km winds through the nature reserve of Molsbroek. This higher situated path is relatively accessible and offers the walkers a magnificent view on the extended swamp with many water birds, with alder marshes, river dunes, reed lands and the extended wet meadows. In the visitors centre Molsbroek, you can use the accessible toilet for free and you can have a drink here.

Wachtebeke / Lokeren / Temse - Wandelen met een +

Tel.: +32 9 269 26 00

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

On five existing and signposted walking routes in Berlare, Wachtebeke, Lokeren, Zevegem and Tielrode, Tourism East-Flanders each time mapped out an easily accessible walk, along comfortable, wide paths and with the necessary facilities, places to rest and accessible restaurants and cafés nearby. Unfortunately, the routes are not always perfectly accessible. That is why, outside of plus points, some weak points are also listed each time, which you’ll have to take into account during your walk.

Loop 1: Donkmeer walking route - Berlare (5 km)

Loop 2: Siesmeers- en Zuidlede walking route - Wachtebeke/Moerbeke (4,5 km)

Loop 3: Molsbroek-Buylaers walking route - Lokeren (11 of 6 km)

Loop 4: Doornhammeke walking route - Zevegem/De Pinte (5,6 km)

Loop 5: Roomacker walking route - Tielrode/Temse (4,5 km)

You can order the brochure ‘Wandelen met een +’ (walking with a +) on the website of Tourism East Flanders. It costs 3 euro. Available in Dutch only.



CYCLING

Wachtebeke - Cycling with a +

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

With the booklet “Fietsen met een +” (cycling with a +), people with a disability, elderly or families with young children get the opportunity to enjoy themselves to their hearts’ content of the nature in



East Flanders.

Tourism East Flanders selected 6 accessible cycling routes (usually) from provincial domains, with accessible cafés and restaurants, car parks and accessible sanitary facilities nearby.

Five routes have been mapped out on the basis of the cycle route junctions network, which offers a few shorter and longer loops. Unfortunately, the five routes are not perfectly accessible. That is why the brochure ‘Fietsen met een +’ also lists each time some weak points, which you’ll have to take into account during your bike ride. A sixth route, the Sneukel cycle route, is fully accessible.

The following cycle routes are included in the brochure:

1. Cycle route Puyenbroeck - Wachtebeke (36 km)
2. Cycle route Het Leen - Eeklo (27 km)
3. Cycle route De Ceder - Deinze (15.5 km)
4. Cycle route Den Blakken - Wetteren (19 km)
5. Cycle route De Gavers - Geraardsbergen (16 km)
6. Sneukel Cycle route Wortegem - Petegem (10 km)

All loops have been screened for accessibility by ATO (consultancy agency accessible environment).

You could find a detailed accessibility flash card per route on www.tov.be/toegankelijkheid. On this website you can also order the publication ‘Fietsen met een +’. The publication costs 3 euro.

Available in Dutch only.

RENTAL SERVICES

Wachtebeke - Wheelchair rental - Domein Puyenbroeck

Puyenbrug 1a

9185 Wachtebeke

Tel.: +32 9 342 42 42

E-mail: Puyenbroeck@oost-vlaanderen.be

Website: www.puyenbroeck.be

You can rent a wheelchair at the bike rental counter (open from 10 a.m.- 6 p.m., weekends and holidays until 7 p.m.) from 1 April to 30 September. In the off season, you can rent via the visitors centre (car park 1).

- **Food and drink**

Sint-Niklaas - Foubert - Cremerie & Chocolate bar

Stationsstraat 127
9100 Sint-Niklaas
Tel.: +32 3 336 23 80
E-mail: info@foubert.eu
Website: www.foubert.eu



This cremerie and chocolate bar has no doorsteps at the entrance and at the terrace. The toilets are extra spacious and the floor inside is a little oblique, so you can roll in more easily with a wheelchair or stroller. We do not have objective data. There is also a menu in braille available.

- **Information offices**

Tourism Sint-Niklaas

Grote Markt 45
9100 Sint-Niklaas
Tel.: +32 3 760 92 60
Fax: +32 3 760 92 61
E-mail: toerisme@sint-niklaas.be
Website: www.sint-niklaas.be



The lowered information desk accommodates wheelchair users. The information office is located on the first floor and is accessible by a small doorstep of 4 cm and a lift. The lift door is 80 cm wide, the lift itself is 130 cm wide and 125 cm deep. It is hard to reach the buttons independently. Most leaflets and brochures are well within reach, except for the top row: that one is out of reach. The room for scale-models on the second floor and the film room on the third floor (81 cm wide door), that belong to the Information point Waasland, are accessible, but the experience elements in these rooms are not sufficiently usable from a wheelchair. There is an adapted toilet, but it is too small for most wheelchair users. Grab rails are fitted. Guide dogs are welcome.

Tourism Temse

Markt 1
9140 Temse
Tel.: +32 3 771 51 31
Fax: +32 3 771 94 34
E-mail: toerisme@temse.be
Website: www.temse.be



The access pathway is a crosswise, slightly sloped plane. You will need help to open the second part of the door. There is a lowered information desk suitable for wheelchair users. You may need some assistance at the doors en route to the toilet. Most leaflets and brochures are well within reach, but the top and bottom row are difficult or impossible to reach from a wheelchair. The accessible toilet on the first floor can be reached via a lift.

RIVER SCHELDE REGION

- **Museums and attractions**

Dendermonde - Brewery Dilewyns

Vlassenhout 5
9200 Dendermonde
Tel.: +32 52 20 18 57
E-mail: info@vicaris.be
Website: www.vicaris.be

The entrance, production area, store room and shop (the only way to the shop is via the store room area and the shop door is 78 cm wide) are all accessible. Access is generally easy. The degustation area on level 1 can only be accessed by stairs, but when people have problems accessing this floor, the degustation session will be held downstairs. There is no adapted toilet facility.

Melle - Brewery Huyghe

Geraardsbergsesteenweg 14B
9090 Melle
Tel.: +32 9 252 15 01
E-mail: dan.lemmens@skynet.be
Website: www.delirium.be

The bottling plant, vats department, store rooms and hot room are accessible with assistance, the other areas in the brewery are not. There is no adapted toilet.

Puurs - Brewery Duvel Moortgat

Breendonkdorp 66
2870 Puurs
Tel.: +32 3 860 94 00
E-mail: brouwerijbezoek@duvel.be
Website: www.duvel.be

Always wanted to know how the magical Duvel brewing process works? Or the best way to taste our beers? The Duvel Moortgat Brewery caters to everyone's tastes with three different brewery experiences. Whether you are a complete novice or an experienced beer lover looking to expand your knowledge, you are sure to find what you're looking for with one of our unforgettable brewery experiences.

There is no step at the entrance. The lift to the upper level is narrow but can be used for standard manual wheelchairs. Of all of the available visit areas only the bottling area is not accessible. Other areas are accessed via the lift or ramps. Access is available to the room where the brewing process is explained, viewing area of yeast and lager process, film in the malt attic, the shop and the cafe (with some assistance). There is a spacious adapted toilet but no grab rails.

Willebroek - Stokerij De Molenberg

Klatterstraat 1
2830 Willebroek
Tel.: +32 3 501 82 12
E-mail: stokerij@hetanker.be
Website: www.stokerijdemolenberg.be

In the family farmhouse on the 'de Molenberg' in Blaasveld, the millers of the family Van Breedam grinded and brewed grain into jenever. Since 1637, this family tradition was passed on from generation to generation, until the last distillate flowed out of the kettles in 1927. Louis Van Breedam and his sister Anna left the Molenberg in 1872 and took over the Mechelen brewery that had been supplying the Groot Begijnhof and the town with beer since 1471. A new family tradition was started this way. In 2010, brewer-owner Charles Leclef starts distilling the Golden Carolus Single Malt whisky from the malt batter of the beer Golden Carolus Tripel. This way, both family traditions - distilling and brewing - are united in a new project: Distillery De Molenberg. Discover everything about it in this visiting centre.

The circulation space in the entry hall is limited, but with some help with holding open the doors it will surely work out. There is a desk that accommodates wheelchairs. You can reach the 4 exposition spaces via good paths from outside, but they are also connected to each other. The historical floors are not smooth

everywhere. You can reach and see most of the texts and exhibited objects very well from the wheelchair (although the display cabinets are a little high). At the lower side of the tasting room there is a table that accommodates wheelchairs. The shop is also easily accessible. There is a neatly adapted toilet with sufficient space and grab rails.



- **Monuments and buildings**

Dendermonde - Church of Our Lady

Onze-Lieve-Vrouwekerkplein

9200 Dendermonde

Tel.: +32 52 21 39 56

E-mail: toerisme@dendermonde.be

Website: www.dendermonde.be



The church is easily accessible. Guided tours for the blind and people with impaired vision are possible.

Dendermonde - Sint-Alexiusbegijnhof

Brusselsestraat

9200 Dendermonde

Tel.: +32 52 21 39 56

E-mail: toerisme@dendermonde.be

Website: www.dendermonde.be

The Beguinage itself is accessible with help. The Beguinage museum and the Volkskunde Museum are not accessible.

- **Walking and cycling**

WALKING

Berlare - Walking with a +

Tel.: +32 9 269 26 00

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

On five existing and signposted walking routes in Berlare, Wachtebeke, Lokeren, Zevegem and Tielrode, Tourism East-Flanders each time mapped out an easily accessible walk, along comfortable, wide paths and with the necessary facilities, places to rest and accessible restaurants and cafés nearby. Unfortunately, the routes are not always perfectly accessible. That is why, outside of plus points, some weak points are also listed each time, which you'll have to take into account during your walk.

Loop 1: Donkmeer walking route - Berlare (5 km)

Loop 2: Siesmeers- en Zuidlede walking route - Wachtebeke/Moerbeke (4,5 km)

Loop 3: Molsbroek-Buylaers walking route - Lokeren (11 of 6 km)

Loop 4: Doornhammeke walking route - Zevegem/De Pinte (5,6 km)

Loop 5: Roomacker walking route - Tielrode/Temse (4,5 km)

You can order the brochure 'Wandelen met een +' (walking with a +) on the website of Tourism East Flanders. It costs 3 euro. Available in Dutch only.

Boom - Provincial Recreational Domain De Schorre

Schommelei 1 bus 1

2850 Boom

Tel.: +32 3 880 76 00

E-mail: onthaal@deschorre.be

Website: www.deschorre.be

Discover beautiful scenery while walking, cycling, come play minigolf or rent a pedalo and enjoy a deserved break on the terrace of the brasserie. Children can play in the indoor and outdoor playground. You can also play active sports here (climbing, mountain boarding, hang gliding, paragliding, kayak polo,...). There are hiking and cycling trails around and through the area, and you can borrow bikes at the reception desk.

There is adapted parking space, many trails are paved, there are adapted restrooms and there is an adapted outdoor playground that is accessible to every child.

There is a lift at the main entrance and a lift and an adapted toilet in the main building De Pitte (where the reception desk and conference centre are located).

Dendermonde - Walking route Dr. Malbrain

Grote Markt

9200 Dendermonde

Tel.: +32 52 21 39 56

E-mail: toerisme@dendermonde.be

Website: www.dendermonde.be/product.aspx?id=1746

The walking route Dr. Malbrain (about 5km long) is located in a completely green environment and is perfect for wheelchair users and other less mobile walkers. A leaflet about this route is available for free at the Tourism and City promotion department.

Wetteren - Prullenbos

Groenstraat 8

9230 Wetteren

Tel.: +32 9 365 00 26

E-mail: info@prullenbos.be

Website: www.prullenbos.be

The rural and child-friendly 'Prullenbos' forest area includes amongst other things an Inn, playground, fishpond, play forest and group accommodation facilities. The inn has wheelchair access. You could use a push on the access ramp; as it is accessed via a slight incline. There is plenty of room inside. It has disabled access toilet facilities.

Willebroek - Het Broek Blaasveld

Het Broek 1

2830 Willebroek

Tel.: +32 479 67 9478

E-mail: hans.vanpraet@lne.vlaanderen.be

Website: www.natuurenbos.be/activiteiten

This domain has 4 paths that take you to the loveliest places of Broek.

Vekielpad (3.9km) and Watersportpad (3.9km) depart from the parking at Broekstraat in Blaasveld, while Kleinbroekpad (3.6km) and Vierwielenpad (4km) depart from the parking at Watersportbaan Hazewinkel at Beenhouwersstraat in Heindonk. The latter is arranged for wheelchair users.

All the mapped out routes go along the central domain Scheyvaerts, where you can find sanitary facilities, picnic areas, a log cabin (to use on demand when the weather is bad), and a playground.

CYCLING

Accessible bike loops province of Antwerp

Boomgaardstraat 22 B 101

2600 Antwerp

Tel.: +32 3 240 61 61

E-mail: kansen@provincieantwerpen.be

Website: www.provincieantwerpen.be

Four pretty and fully accessible bike loops have been mapped out in the province of Antwerp, three near the Antwerp Camine region and one in Scheldeland. Not only the cycle routes themselves were considered, but also accessible sights and hospitality addresses (with or without adapted toilets) in the vicinity of the routes were added. The result is a nice package, with cycle routes making a loop, starting and finishing at accessible lodging. In this way, people with reduced mobility can use them for a nice weekend or short break. The routes are accessible for hand bikers, but people who are easily fatigued, parents with bicycle trailers and tandem cyclists can also benefit.

You can find the cycling routes and tourist information with concise accessibility information at www.kempen.be and www.scheldeland.be (in Dutch).

The corresponding detailed fact sheets with information about the accessibility of attractions and eating and drinking establishments per cycling route can be downloaded in Dutch from www.provincieantwerpen.be/aanbod/dvt/fiets--en-wandelknooppunten/fietsknooppuntennetwerk/iedereen-fietst.html



Wetteren - Cycling with a +

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

With the booklet “Fietsen met een +” (cycling with a +), people with a disability, elderly or families with young children get the opportunity to enjoy themselves to their hearts’ content of the nature in East Flanders.

Tourism East Flanders selected 6 accessible cycling routes (usually) from provincial domains, with accessible cafés and restaurants, car parks and adapted sanitary facilities nearby.

Five routes have been mapped out on the basis of the cycle route junctions network, which offers a few shorter and longer loops. Unfortunately, the five routes are not perfectly accessible. That is why the brochure ‘Fietsen met een +’ also lists each time some weak points, which you’ll have to take into account during your bike ride. A sixth route, the Sneukel cycle route, is fully accessible.

The following cycle routes are included in the brochure:

1. Cycle route Puyenbroeck - Wachtebeke (36 km)
2. Cycle route Het Leen - Eeklo (27 km)
3. Cycle route De Ceder - Deinze (15.5 km)
4. Cycle route Den Blakken - Wetteren (19 km)
5. Cycle route De Gavers - Geraardsbergen (16 km)
6. Sneukel Cycle route Wortegem - Petegem (10 km)

All loops have been screened for accessibility by ATO (consultancy agency accessible environment). You could find a detailed accessibility flash card per route on www.tov.be/toegankelijkheid. On this website you can also order the publication 'Fietsen met een +'. The publication costs 3 euro. Available in Dutch only.

CAR / MOTORCYCLE

Scheldeland car and motorcycle route

Tel.: +32 9 269 26 00

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

The Scheldeland car and motorcycle route is a signposted route straight through Scheldeland. From Ghent to Antwerp, the Scheldt curves seductively through the landscape of green banks and unique mudflats and salt marshes. It is met by the Dender in Dendermonde and at Rupelmonde the Rupel joins the Scheldt. With countless ferry services, it's easy to hop from one riverbank to the other. 4 accessible accommodations are located along this course! The text in the Scheldeland car and motorcycle route brochure was supplemented with extra info and useful pictograms for people with a disability. So you see at a single glance where the accessible provisions, such as museums, information offices, cafés and restaurants are located. You can find detailed accessibility information on the website www.scheldeland.be. The route is available in Dutch at Tourism East Flanders.



RENTAL SERVICES

Bornem - De Zilverreiger - Tandem and quality bicycle rental in WEERT

Scheldestraat 18

2880 Bornem

Tel.: +32 3 889 06 03

E-mail: info@zilverreiger.be

Website: www.zilverreiger.be



Selection: 70 high-quality bikes, 25 children's bikes, 12 tandems and 1 buddy bike (fun2go) with 3 electric speeds. On order also 2 electric bikes.

Blind or visually impaired persons and those accompanying them can borrow a tandem for free.

Hamme - Tandem (Tourism Hamme)

Marktplein 1

9220 Hamme

Tel.: +32 52 47 56 05

E-mail: toerisme@hamme.be

Website: www.hamme.be > Ontspannen > Toerisme > Fietsverhuur

The tourist office of Hamme puts 6 tandems (for people with a visual disability and their accompanying person) at the disposal for free. Other people pay 10 euro per day.



Puurs - Wombat cross-country wheelchair

Scheeveld 16
2870 Puurs
Tel.: +32 3 890 76 20
E-mail: vrijetijdsbalie@puurs.be

Explore the green areas of Puurs thanks to one of the 4 wombat cross-country wheelchairs (wheelchairs with broad tires which make it possible to drive on non-paved ways in a comfortable way). You can find two wombat wheelchairs in the Fort of Liezele and two in Sint-Petersburcht. The wombat wheelchairs are available for free. You can reserve them at the recreation counter in CC de Kollebloem. If necessary, all wheelchairs can be transferred to one location.

Wetteren - Fietsen Remory - renting out of electric bikes

Moerstraat 49
9230 Wetteren
Tel.: +32 9 369 11 87
E-mail: remory@fietsenwetteren.com
Website: www.fietsenwetteren.com

Fietsen Remory hires out 5 electric bikes

Wetteren - Tourism Wetteren - renting out of a tandem and electric bikes

Markt 23
9230 Wetteren
Tel.: +32 9 366 31 04
E-mail: toerisme@wetteren.be
Website: www.beleefwetteren.be



The tourist office of Wetteren rents out 1 tandem and 2 electric bikes on demand.

• Food and drink

Aalst - Kelderman

Parklaan 4
9300 Aalst
Tel.: +32 53 77 61 25
E-mail: info@visrestaurant-kelderman.be
Website: www.visrestaurant-kelderman.be



There is a ramp to bridge the steps. The doors are wide enough. Tables have limited space for wheelchairs. There is no adapted toilet.

Bornem - Café 't Koningsrek "Zates"

Bovenstraat 152
2880 Bornem
Tel.: +32 3 889 96 57
E-mail: zates.bvba@hotmail.com
Website: <http://koningsrek.wix.com/zates>

Right behind the Scheldt front in Branst near Bornem, there is café 't Koningsrek. Someone tipped us off that this café has no doorstep at the entrance and there is an adapted toilet. We do not have any objective details, so it is better to ask the proprietor based on your specific requirements. The café only serves drinks.

Denderleeuw - De Heeren van Liedekercke

Kasteelstraat 33
9470 Denderleeuw
Tel.: + 32 53 68 08 88
E-mail: info@heerenvanliedekercke.be
Website: www.heerenvanliedekercke.be

The steep ramp to the entrance of this famous beer restaurant without level space in front of the door is only accessible with assistance. The terrace has no steps and is easily accessible. Inside, room to manoeuvre is tight here and there. There is one table partly high enough to place wheelchairs under. There is a roomy but inadequately adapted toilet.

Zele - Fleur De Lin

Lokerenbaan 100
9240 Zele
Tel.: +32 52 44 45 00
E-mail: info@restaurantfleurdelin.be
Website: www.restaurantfleurdelin.be



It is best to use the alternative side entrance. Turning space is tight here and there at this entrance. The restaurant itself is easily accessible. The terrace is accessible via a ramp (you may need assistance). The tables are limited for wheelchair access. There is a good adapted toilet, but it only has one grab rail.

- **Information offices**

Tourism Klein-Brabant - Scheldeland

Boomstraat 1
2880 Bornem
Tel.: +32 3 899 28 68
E-mail: karin@tkbs.be
Website: www.toerismekleinbrabant.be



The flat cobble stones on the access pathway are well passable. On the inside, the clearance is sometimes a bit tight, but manageable. There is a lowered information desk of 86 cm wide, that's able to accommodate wheelchair users. Most leaflets and brochures are well within reach, but the top and bottom rows are harder or impossible to reach. The computer in the pc-corner is useable from a wheelchair, requiring some manoeuvring. There is a large adapted toilet equipped with grab rails, but there isn't enough space in front of the toilet due to the wash basin.

FLEMISH ARDENNES

- Museums and attractions

Kruishoutem - De Vlaamse-Ardennenkoets

Reutelstraat 10
9772 Kruishoutem
Tel.: +32 497 575 580
E-mail: vlaamseardennengenietendbeleven@hotmail.com
Website: www.vlaamseardennenkoets.centerall.com

The Vlaamse-Ardennenkoets allows you to take a coach or hay-cart ride through the beautiful rolling landscape of the Flemish Ardennes, past castles and windmills. The large hay-cart/wagon, for 14 people is completely modified to be able to accommodate people in wheelchairs. For mobile people there is also a narrow carriage for 7 people and a narrow hay cart for 10. You can also request a nature walk along the narrow rural roads that have a good solid surface and are lovely and peaceful. You can taste our delicious gourmet produce along the way.

It is also possible to surprise someone with a gift voucher for a hay-cart ride or nature walk. At the Vlaamse-Ardennenkoets they like to use local knowledge to offer you tips about available culinary or tourism options. In addition, there is also a dining area available for up to 30 people where you can have a pre-booked meal in combination with your hay-cart ride or nature walk. Adapted toilet facilities for people in wheelchairs are available.

Maarkedal - Koetsen Verdonckt

Rubberigtsbank 39
9681 Maarkedal
Tel.: +32 55 21 87 17
E-mail: koetsen.verdonckt@telenet.be
Website: www.koetsen-verdonckt.be

You can admire rare carriages in the museum. All tours are given by a guide, so that you don't miss a single detail and can get an answer to all your questions.

There is a unique carriage in which wheelchair users, with supervision, can enjoy an unforgettable journey.



Oosterzele - De Axolotl pool

Kasteelstraat 7
9860 Moortsele
Tel.: +32 9 324 69 02
E-mail: bea@de-axolotl.be
Website: www.de-axolotl.be



This public, specially adapted swimming pool in Moortsele brings various elements together so that you can totally unwind. + 32°C warm water, subtle sounds and the play of light are the main features. The swimming pool was built to ensure that wheelchair users will not come across a threshold on their way to the pool. Special lifts bring you from the changing room to the showers and finally to the water in one smooth move. Those with paralysis, a chronic illness, a genetic disorder or brain

damage are welcome. Additionally, it's intended for those who have difficulty with large numbers of people, noise, etc.

Should you arrive on your own, supervision is available on site. Groups should bring their own supervisors. Swimming for senior citizens and infants is also an option.

Note: Every Thursday evening from 5-9 p.m is free swimming and the pool is open to everyone. At all other times it is open by appointment only, even on Saturdays and Sundays. Phoning in ahead or emailing is recommended.

Oudenaarde - Tour of Flanders Centre

Markt 43

9700 Oudenaarde

Tel.: +32 55 33 99 33

E-mail: info@crvv.be

Website: www.crvv.be



Crazy about bike races? Come and enjoy yourself to your heart's content. The Centre for the Tour of Flanders is a multifunctional visitor's centre that includes an experience museum, an exhibition area, a film auditorium, a museum shop and a cyclists brasserie. In the museum you will be immersed in the unique Tour of Flanders atmosphere by multimedia, objects, texts and images. You can get information about cycle tourism in the Flemish Ardennes from the reception desk that has been renovated in 2014 to become easily accessible to people in wheelchairs. You may need some assistance to open the entrance door. There is a lift to take you up to the exhibition area, it measures 100 cm by 128 cm. There is an adapted toilet but for most wheelchairs it is too narrow to access. There are audio guides for visitors with a visual or hearing impairment. There is a separate, accessible counter for wheelchair users. 2 wheelchairs are available.



Oudenaarde - MOU - Museum Oudenaarde and the Flemish Ardennes

Markt 1

9700 Oudenaarde

Tel.: +32 55 31 72 51

E-mail: mou@oudenaarde.be

Website: www.mou-oudenaarde.be

Oudenaarde, starting point for further exploration through the Flemish Ardennes, 1000 years of history among waving hills. The MOU - brings that history to life. Through interactive media and special historic pieces, you travel through time, from the Dark Ages till today. The MOU is located in one of the most beautiful city halls of Belgium, centrally on the market place of Oudenaarde. It takes up the oldest part, the 14th century clothmakers'halls, symbolizing the glorious textile history of Oudenaarde.

You will need assistance at the entrance path due to a few inclines and a threshold. You may need assistance entering the information office: there is an incline just in front of the entrance and the doors are quite heavy. The reception personnel will gladly open the doors to the museum for you. Downstairs, there are cobble stones in the museum. There is a lift, because of which the three floors are accessible. Only the hall with the wall hangings is not accessible to wheelchairs because of three steps. There is a large accessible toilet, but the room in front of the toilet is limited because of the wash basin and there are no grab rails.



Oudenaarde - Provincial Archaeological Museum (pam) Ename

Lijnwaadmarkt 20

9700 Oudenaarde-Ename

Tel.: +32 55 30 90 40

E-mail: pam-ename@oost-vlaanderen.be

Website: www.pam-ename.be



The Provincial Archaeological Museum at Ename throws light on the history of the Flemish Ardennes, in particular in the late middle ages. The museum lies next to the church of St. Laurentius.

The museum is easily accessible and has a specially adapted toilet. There is a specially adapted parking space near the entrance to the museum, which has a low reception desk and a lift. The showcases are sufficiently low and a wheelchair can be provided by the museum. Tactile surfaces are provided for the blind and visually impaired and you can also touch replicas of valuable objects and listen to special audio guides. Texts in large type are also available. A special educational programme for visitors with a learning disability is available. Subtitling is provided for visitors with a hearing impairment. For those with hearing difficulties, there is also an audio guide. Tour guides are available on request.



© Pam Ename

Zottegem - Wellness 't Lavendelhof

Pierkenstraat 80
9620 Velzeke-Ruddershove
Tel.: +32 474 28 53 34
E-mail: info@tlavendelhof.be
Website: www.tlavendelhof.be



A half hour drive from Ghent is 't Lavendelhof, a wellness where everyone, with or without special needs or a disability, can relax. All facilities have been configured with discretion. One of the rain showers is equipped with a ceiling hoist. The infra-red cabin has enough room for one or two wheelchairs. The swimming pool and Jacuzzi are accessible with a hoist. Via a mobile hoist, everyone can enjoy the relaxation chair in the relaxation area. There are also professional snoezelen (sensory therapy) articles and a water wall in this room which can be closed off entirely. If so desired, a massage table can be brought in for therapeutic treatments. The sanitary facilities have been specially adapted. The large sensory garden is completely accessible for wheelchair users and has several snoezelen corners.

Visitors can make their own snacks in the kitchen with a high/low system. The ovens and electrical outlets are positioned so that everyone can reach them.

To make sure that visitors with a disability are able to make the most of the reserved time, 't Lavendelhof adds an extra hour free of charge so that changing clothes and other necessary care is not hurried. 't Lavendelhof has a bus which is configured for wheelchairs so you can be picked up.

- **Walking and cycling**

CYCLING

Geraardsbergen / Wortegem-Petegem - Cycling with a +

E-mail: toerisme@oost-vlaanderen.be
Website: www.tov.be/toegankelijkheid

With the booklet "Fietsen met een +" (cycling with a +), people with a disability, elderly or families with young children get the opportunity to enjoy themselves to their hearts' content of the nature in East Flanders.

Tourism East Flanders selected 6 accessible cycling routes (usually) from provincial domains, with accessible cafés and restaurants, car parks and adapted sanitary facilities nearby.

Five routes have been mapped out on the basis of the cycle route junctions network, which offers a few shorter and longer loops. Unfortunately, the five routes are not perfectly accessible. That is why the brochure 'Fietsen met een +' also lists each time some weak points, which you'll have to take into account during your bike ride. A sixth route, the Sneukel cycle route, is fully accessible.

The following cycle routes are included in the brochure:

1. Cycle route Puyenbroeck - Wachtebeke (36 km)
2. Cycle route Het Leen - Eeklo (27 km)
3. Cycle route De Ceder - Deinze (15.5 km)
4. Cycle route Den Blakken - Wetteren (19 km)
5. Cycle route De Gavers - Geraardsbergen (16 km)
6. Sneukel Cycle route Wortegem - Petegem (10 km)

All loops have been screened for accessibility by ATO (consultancy agency accessible environment). You could find a detailed accessibility flash card per route on www.tov.be/toegankelijkheid. On this website you can also order the publication 'Fietsen met een +'. The publication costs 3 euro. Available in Dutch only.



RENTAL SERVICES

Wortegem-Petegem - Renting out of adapted bikes (only for groups)

Meersstraat 9

9790 Wortegem-Petegem

Tel.: +32 497 45 62 94

E-mail: desneukelfiets@telenet.be

Website: www.tsneukelwiel.be



De Sneukelfiets (a project from the non-profit 't Sneukelwiel): provides regular bikes, tandems, trikes, wheelchair bikes and buddy bikes in Petegem-Schelde (near the domein de Ghellinck in Wortegem-Petegem). Electric wheelchair bikes, electric buddy bikes and electric trike tandems are also available. Mainly for groups and only after an appointment via mail:

desneukelfiets@telenet.be.

Nearby accessible cycling route: the Sneukelfiets route (starting point in the Domein de Ghellinck). Brochure in Dutch available on request.



MEETJESLAND

- **Monuments and buildings**

Eeklo - St.- Vincent Church

Kerkplein

9900 Eeklo

Website: <https://inventaris.onroerendergoed.be/dibe/relict/50773>

Easily accessible via an alternative entrance.

- **Walking and cycling**

WALKING

Eeklo - Provincial domain Het Leen

Gentsesteenweg 80

9900 Eeklo

Tel.: +32 9 376 74 74

E-mail: het.leen@oost-vlaanderen.be

Website: www.hetleen.be

The provincial domain of Het Leen is a wooded domain that has about 30kms of walking trails running through it. Of these, 13 km are sealed and wheelchair friendly. In the Woods Information Centre located at ground level, you can visit the permanent 'Bos-Boom-Hout' (Woods-tree-wood) exhibition, which has a multimedia presentation or books from our library for supporting information. Here you can also ask for the brochure with all of the sealed walking trails highlighted in it for the 'Lichtend bos'-path walk.

The Leen also includes an arboretum with a collection of more than 8000 plants. This also has a (dolomite) pathway woven through it. The reception pavilion of the arboretum is easy to visit in a wheelchair.

Several locations in the domain have adapted toilets. The domain has a large car park with only extra-wide parking spaces and there is a dial-a-bus stop next to the cafeteria. The cafeteria itself is also easily accessible.

CYCLING

Eeklo - Cycling with a +

E-mail: toerisme@oost-vlaanderen.be

Website: www.tov.be/toegankelijkheid

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RENTAL SERVICES

Kaprijke - Sportshop Alain - hiring out of electric bikes

Bentillestraat 9
9970 Kaprijke
Tel.: +32 9 379 80 43
Website: www.alainsport.be

Sportshop Alain hires out 6 electric bikes. The bikes can be delivered.

- **Food and drink**

Aalter - 't Vijfde Seizoen

Stationsstraat 9
9880 Aalter
Tel.: +32 9 351 74 60
E-mail: restaurant@tvijfdeseizoen.com
Website: www.tvijfdeseizoen.com



You will need assistance to open a double door and heavier doors, in limited room to turn in the hallway and on the ramp. The dining area itself is easily accessible. The tables have limited depth due to the central table leg. There is an adapted toilet with grab rails but the space is too narrow.

- **Information offices**

Tourism Maldegem

Marktstraat 7
9990 Maldegem
Tel.: +32 50 72 86 22
E-mail: toerisme@maldegem.be



Website: www.maldegem.be

The building is easily accessible and there is sufficient space for circulation. The reception desk has a lower section with knee/toe space for wheelchair users. The majority of the flyers and brochures are easily reachable. The toilet has sufficient space for manoeuvring and grab rails.

3. Flemish coast

VISITFLANDERS has a separate brochure for accessible trips along the Flemish coast: The Flemish Coast, accessible for all. Request this brochure at the Inclusive Tourism department via telephone no. +32 2 504 03 40 or via accessible@visitflanders.com. You can also flick through the digital brochure and order it via www.flanders.be/en/publications.



4. Extended table of contents

1. Art cities	7
ANTWERP	7
• Museums and attractions.....	7
Aquatopia	7
Photo museum	7
MAS - Museum aan de Stroom	7
M HKA (Museum of contemporary art Antwerp)	8
Middelheimmuseum	9
MOMU - Fashion Museum Province of Antwerp	9
Red Star Line museum.....	10
City brewery De Koninck	11
Antwerp Zoo.....	11
• Monuments and buildings.....	12
Cathedral of Our Lady.....	12
Sint-Carolus Borromeus church.....	12
City hall Antwerp	13
• Walking and cycling	13
CYCLING.....	13
KVG cycling group.....	13
• Food and drink.....	14
Brasserie Flo Antwerp (Hilton)	14
Taverne Den Bolhoed	14
Taverne Passage (Grand Bazar Antwerp).....	14
Tearoom Désiré de Lille	14
The Jane.....	14
• Information offices	15
Visit Antwerp	15
BRUGES.....	16
• Museums and attractions.....	16
Archaeology museum.....	16
Belfrymuseum	16
Bruges Beer Museum	16
Choco-Story	17

Cozmix, Observatory Beisbroek	17
Gezelmuseum	17
Groeningemuseum	18
Historium	18
Lace museum	18
St. John's Hospital	19
• Monuments and buildings	20
The Beguinage	20
Basilica of the Holy Blood	20
Market Square	20
Church of Our Lady	21
St-Salvator Cathedral	21
• Walking and cycling	21
WALKING	21
The Minnewater Park	21
• Food and drink	21
Café De Republiek	21
Floris	21
Restaurant Maria van Bourgondië	22
Restaurant Verdi	22
Tearoom - Eetcafé De Bretoen	22
• Information offices	22
Visit Bruges	22
Information office Historium Bruges	23
Information office Bruges Station	23
BRUSSELS	24
• Museums and attractions	24
Autoworld	24
Brussels For All	24
Cinquantenaire Museum (KMKG)	24
Children's museum	25
Royal Museum of the Armed Forces and of Military History	25
Magritte Museum	25
Mini-Europe (Bruparck)	25
Museum on Measure - The Royal Museums of Fine Arts of Belgium	26
Museum of Natural Sciences	26

Musical Instruments Museum (mim).....	27
Parlamentarium.....	28
Train World.....	28
• Monuments and buildings.....	28
Koekelberg Basilica.....	28
• Walking and cycling	29
WALKING	29
Use-It (rolstoelplan).....	29
Voir et Dire Bruxelles.....	29
RENTAL SERVICES	30
Almagic - hiring of electric scooters and bikes	30
• Food and drink.....	30
Restaurant L'Objectif (Silken Berlaymont hotel).....	30
WY	30
• Information offices	31
Visit Flanders Information Centre	31
GHENT	32
• Museums and attractions.....	32
Gruut brewery	32
MIAT, Museum of Industry, Labor and Textiles	32
Museum Dr. Guislain	32
Museum of Fine Arts	33
S.M.A.K.	33
STAM - Citymuseum Gent	33
• Monuments and buildings.....	34
Saint-Baafs Cathedral	34
Saint Nicholas' Church.....	34
• Walking and cycling	35
WALKING	35
Ghent-Authentic.....	35
Gentbrugse Meersen (Gentbrugge Marshes)	35
RENTAL SERVICES	35
Buitenspel - hiring out of mobility aids	35
• Food and drink.....	36
Belfort Stadscafé and Restaurant.....	36

Het Waterhuis aan de Bierkant	36
Restaurant Van Artevelde (NH Gent Belfort)	36
Volta	37
• Information offices	37
Visit Ghent	37
LEUVEN	38
• Museums and attractions	38
M museum Leuven	38
• Monuments and buildings	38
30CC	38
Great Beguinage and Beguinage church	38
St.-Anthony's Church - Damian Crypt	39
St. Peter's Church and M St. Peter's Treasury	39
City hall	39
University library KU Leuven	39
• Walking and cycling	40
WALKING	40
Leuven +	40
Botanical garden	41
• Food and drink	42
Foodsquare	42
Het land aan de overkant	42
Home brewery Domus	42
Improvisio	42
M-café (M-Leuven)	43
Memling (Tavern)	43
Restaurant Voltaire	43
STUK Kunstencentrum (STUKcafé)	43
MECHELEN	44
• Museums and attractions	44
Kazerne Dossin: Memorial, Museum and Documentation centre about Holocaust and Human rights	44
Planckendael	44
Toy museum	45
• Monuments and buildings	45
St. Rumbold's Cathedral	45

• Walking and cycling	45
WALKING	45
Provinciaal Sport- en Recreatiecentrum De Nekker.....	45
Natuurpunt	46
RENTAL SERVICES	46
Wheelchair bike and tandem ('t Atelier).....	46
• Food and drink.....	46
't Ankertje aan de Dijle	46
Vrijbroekhof.....	46
• Information offices	47
Visit Mechelen.....	47

2. Flemish regions 48

GREEN BELT AROUND BRUSSELS	48
• Museums and attractions.....	48
Alsemberg - Paper mill Herisem	48
Beersel - De Lambiek Visitor Centre.....	48
Dilbeek - Brewery Timmermans	49
Haacht - Experience centre '14 - '18.....	49
Halle - Brewery Boon.....	49
Huldenberg - Brewery De Kroon	50
Londerzeel - Palm breweries	50
Vilvoorde - Living Tomorrow	50
Zemst - Sportimonium.....	50
• Walking and cycling	52
WALKING	52
Meise - Botanic Garden Meise	52
Oud-Heverlee - Heverlee Forest.....	52
Oud-Heverlee - Meerdaal Forest.....	52
• Food and drink.....	53
Dilbeek - Bistro Margaux	53
Gooik - 't Kreukeltje.....	53
Oud-Heverlee - Spaans Dak.....	53
• Information offices	53
Tourism Overijse.....	53
Tourist information centre Vilvoorde.....	54

HAGELAND.....	54
• Museums and attractions.....	54
Rotselaar - Winery Visitors' centre of the region of Hageland	54
• Walking and cycling	55
WALKING	55
Diest - Provincial domain Halve Maan	55
Geetbets - Accessible Walking route: Warande route Rummen	55
Kortenaken - Accessible walking route Heerlijk Hoeleden	55
Landen - Zevenbronnenwandeling (Seven springs walk)	55
Linters - Accessible walking route Landelijk Linter	56
Rotselaar - The Abenopad	56
Tienen - Accessible walking route Heen en Weer in Tienen	56
Zoutleeuw - Provincial domain Het Vinne.....	56
CYCLING.....	57
Tienen - Unbounded cycling in Tienen	57
Zoutleeuw / Geetbets / Linter - Cycling route Stalen Ros.....	57
Zoutleeuw - Vinneronde Cycling route.....	58
• Food and drink.....	58
Tienen - Bart De Bondt	58
• Information offices	59
Tourism Diest.....	59
Regional tourist information centre Tienen.....	59
SUBURBS AROUND ANTWERP – MECHELEN	60
• Information offices	60
Tourism Sint-Katelijne-Waver	60
CAMPINE	60
• Museums and attractions.....	60
Balen - Olmen Zoo	60
Beerse - Hoeve Megusta farm.....	60
Kalmthout - Kalmthoutse Heide - De Vroente - Apiculture museum.....	61
Kalmthout - Provincial Children's Museum Spike and Suzy	61
Lier - Zimmer pavilion.....	62
Turnhout - Beguinage, beguinage church and beguinage museum	62
• Monuments and buildings.....	62
Lier - Beguinage	62

• Walking and cycling	63
WALKING	63
Geel - Town walk Geel (Tourism Geel)	63
Heist-Op-Den-Berg - Provincial Green Area De Avereften	63
Herselt - Provincial domain Hertberg.....	63
Kasterlee - Walking on Wheels.....	64
Kasterlee - Winter walks (Visit Kasterlee)	64
Lier - Walks around Lier.....	64
Mol - Provincial Recreational Domain Zilvermeer.....	65
Oud-Turnhout - Natuurpunt.....	65
Retie - Provincial Domain Prinsenpark.....	65
Retie - Wandelwegen in Retie (Gemeentebestuur Retie).....	66
Schilde - Walking routes Schoten (Tourism Voorkepen)	66
CYCLING	66
Accessible bike loops Province of Antwerp.....	66
RENTAL SERVICES	67
Kalmthout - Lending wombats in the Tourism Office	67
Kasterlee - Walking with a Joëlette (all terrain, portable wheelchair).....	67
Mol - Adapted bikes (Fietsenatelier).....	67
Retie - Lending a wombat in Corsendonk De Linde	68
• Food and drink.....	68
Brasschaat - Motel Dennenhof.....	68
Geel - La Belle	68
Turnhout - Amu	68
Turnhout - Brasserie Stadspark	68
• Information offices	69
VVV Baarle-Nassau-Hertog.....	69
Tourism Brasschaat	69
VVV - Tourism Essen.....	69
Tourism Heist-op-den-Berg	70
Tourism Herentals	70
Tourism Malle.....	70
Tourism Turnhout.....	70
RIVER MEUSE REGION.....	72
• Museums and attractions.....	72
Maaseik - Museums Maaseik	72

Maasmechelen - Connecterra	72
• Walking and cycling	73
WALKING	73
Dilsen-Stokkem - Maascentrum De Wissen	73
Lanaken - Domain Pietersheim	73
Maaseik - Wheelchair accessible walking route 't Dorpshuys	73
RENTAL SERVICES	74
Maasmechelen - Wheelchair bikes	74
• Food and drink.....	74
Maaseik - Restaurant De Wintertuin (Kasteel Wurfeld)	74
• Information offices	74
Tourism Maasmechelen 'De Maasvinster'	74
HASPENGOUW	75
• Museums and attractions.....	75
Hasselt - Fashion Museum	75
Hasselt - Genever museum	75
Sint-Truiden - Museum DEMINDERE.....	75
Tongeren - Gallo-Roman Museum	76
• Monuments and buildings.....	76
Hasselt - Cultural Centre Hasselt.....	76
• Walking and cycling	76
WALKING	76
Hasselt - Japanese Garden	76
RENTAL SERVICES	77
Electric bikes - cycling paradise Limburg.....	77
Fietsbasis	77
Sint-Truiden - Wheelchair bikes	77
• Food and drink.....	78
Hasselt - Brasserie De Groene Hendrickx.....	78
Hasselt - Koper restaurant (Radisson Blu Hotel)	78
Sint-Truiden - Aen de Kerck van Meveren.....	78
• Information offices	78
Tourism Hasselt	78
Tourism Riemst.....	79
Tourism Sint-Truiden	79

VOERSTREEK	79
• Food and drink.....	79
Restaurant De Kommel	79
• Information offices	80
Visitors centre and tourism Voerstreek	80
THE LIMBURG CAMPINE.....	80
• Museums and attractions.....	80
Beringen - Mining museum	80
Genk - Bokrijk	80
Genk - C-Mine expedition.....	81
Genk - Cosmodrome and Domain Kattevennen.....	81
Genk - Goalmine KRC Genk	82
Zutendaal - Centre for bees and insects Lietenberg	82
• Walking and cycling	83
WALKING	83
Bocholt - Walking routes in Bocholt.....	83
Genk - Hoge Kempen National Park.....	83
Lommel - Kattenbos walk	84
Peer - Lieveheersbeestjespad Resterheide	84
RENTAL SERVICES	84
Electric bikes - cycling paradise Limburg	84
Fietsbasis	84
Bocholt - Wheelchair bikes.....	85
Hamont-Achel - Wheelchair bikes.....	85
• Food and drink.....	85
Houthalen-Helchteren - Innesto.....	85
Lommel - Cuchara.....	86
Zutendaal - Le Cinqième.....	86
• Information offices	86
Genk - C-mine Bezoekersonthaal	86
Genk - Kattevennen - Cosmodrome Visitors Centre	86
Tourism Peer	87
SURROUNDINGS OF BRUGES	87
• Museums and attractions.....	87
Pittem - Visitors' centre Ferdinand Verbiest.....	87

• Monuments and buildings.....	88
Torhout - Wijnendale Castle.....	88
• Food and drink.....	88
Damme - La Bouffée.....	88
Ruisselede - Tafel 10.....	88
Wingene - Cuisine Kwizien.....	89
RIVER LYS REGION.....	89
• Museums and attractions.....	89
Deinze - Brewery Sint Canarus.....	89
Kortrijk - Omer Vander Ghinste brewery.....	89
Kortrijk - TEXTURE Museum on Flax and river Lys.....	89
Menen - Jukeboxmuseum.....	90
Roeselare - Brewery Rodenbach.....	91
Wevelgem - Brewery Gulden Spoor.....	91
• Walking and cycling.....	91
WALKING.....	91
De Pinte - Walking with a +.....	91
Harelbeke - Provincial domain De Gavers.....	92
Menen - Patrimony walks for everybody.....	92
Roeselare - Provincial domain Sterrebos.....	93
CYCLING.....	93
Avelgem - Sneukel Bicycle route.....	93
Deinze - Cycling with a +.....	93
RENTAL SERVICES.....	94
Deinze - Bike Corner - hiring out of tandems and electric bikes.....	94
Deinze - Het Verzet - hiring out of tandems and electric bikes.....	94
Kortrijk - Fietsencentrum Mobiel (Handbike).....	94
Waregem - Werkplus Veloods Bike rental.....	94
• Food and drink.....	95
Kortrijk - bistro 1800.....	95
Roeselare - Boury.....	95
Sint-Martens-Latem - Brasserie Boulevard.....	95
Zulte - De Karper.....	95
• Information offices.....	96
Waregem - Tourism Waregem.....	96

FLANDERS FIELDS	96
WAASLAND	96
• Walking and cycling	96
WALKING	96
Kruibeke - Walk De Drie Beken	96
Lokeren - Nature reserve Molsbroek	97
Wachtebeke / Lokeren / Temse - Wandelen met een +	97
CYCLING	98
Wachtebeke - Cycling with a +	98
RENTAL SERVICES	98
Wachtebeke - Wheelchair rental - Domein Puyenbroeck	98
• Food and drink	99
Sint-Niklaas - Foubert - Cremerie & Chocolate bar	99
• Information offices	99
Tourism Sint-Niklaas	99
Tourism Temse	99
RIVER SCHELDE REGION	100
• Museums and attractions	100
Dendermonde - Brewery Dilewyns	100
Melle - Brewery Huyghe	100
Puurs - Brewery Duvel Moortgat	100
Willebroek - Stokerij De Molenberg	100
• Monuments and buildings	101
Dendermonde - Church of Our Lady	101
Dendermonde - Sint-Alexiusbegijnhof	101
• Walking and cycling	102
WALKING	102
Berlare - Walking with a +	102
Boom - Provincial Recreational Domain De Schorre	102
Dendermonde - Walking route Dr. Malbrain	102
Wetteren - Prullenbos	103
Willebroek - Het Broek Blaasveld	103
CYCLING	103
Accessible bike loops province of Antwerp	103
Wetteren - Cycling with a +	104

CAR / MOTORCYCLE	105
Scheldeland car and motorcycle route.....	105
RENTAL SERVICES	105
Bornem - De Zilverreiger - Tandem and quality bicycle rental in WEERT	105
Hamme - Tandem (Tourism Hamme).....	105
Puurs - Wombat cross-country wheelchair.....	106
Wetteren - Fietsen Remory - renting out of electric bikes.....	106
Wetteren - Tourism Wetteren - renting out of a tandem and electric bikes.....	106
• Food and drink.....	106
Aalst - Kelderman	106
Bornem - Café 't Koningsrek "Zates"	106
Denderleeuw - De Heeren van Liedekercke.....	107
Zeke - Fleur De Lin.....	107
• Information offices	107
Tourism Klein-Brabant - Scheldeland	107
FLEMISH ARDENNES.....	108
• Museums and attractions.....	108
Kruishoutem - De Vlaamse-Ardennekoets.....	108
Maarkedal - Koetsen Verdonckt.....	108
Oosterzele - De Axolotl pool.....	108
Oudenaarde - Tour of Flanders Centre	109
Oudenaarde - MOU - Museum Oudenaarde and the Flemish Ardennes.....	110
Oudenaarde - Provincial Archaeological Museum (pam) Ename	110
Zottegem - Wellness 't Lavendelhof.....	111
• Walking and cycling	111
CYCLING.....	111
Geraardsbergen / Wortegem-Petegem - Cycling with a +	111
RENTAL SERVICES	112
Wortegem-Petegem - Renting out of adapted bikes (only for groups)	112
MEETJESLAND.....	113
• Monuments and buildings.....	113
Eeklo - St.- Vincent Church	113
• Walking and cycling	113
WALKING	113
Eeklo - Provincial domain Het Leen.....	113

CYCLING	113
Eeklo - Cycling with a +	113
RENTAL SERVICES	114
Kaprijke - Sportshop Alain - hiring out of electric bikes	114
• Food and drink	114
Aalter - 't Vijfde Seizoen	114
• Information offices	114
Tourism Maldegem	114
3. Flemish coast	115
4. Extended table of contents	116