



# ACCESS GUIDE



## GENERAL INFORMATION

LEGOLAND® California is committed to providing a welcoming, inclusive, and accessible experience for all Guests. Please use this guide in addition to the Park Map to ensure your safety and enjoyment.

## STROLLERS AS WHEELCHAIRS

Strollers used in lieu of a wheelchair are permitted in all venues. Guests with disabilities – including those with a cognitive disability – who need to remain in a stroller should visit Guest Services in order to obtain the appropriate identifying tag. The tag will be placed on the stroller to show it is being used as a wheelchair.

## RIDES

Guests who are unable to access the ride through the standard queue can request an Assisted Access Pass. Our Assisted Access Pass is designed to provide an alternate option to access our rides for Guests with physical and cognitive disabilities. The Assisted Access Pass must be authorized by a Resort Model Citizen (employee) prior to use. Refer to The Assisted Access Pass or visit Guest Services for pass instructions and details. Please see chart for wheelchair accessibility for each attraction.

## CLOSURES AND EVACUATIONS

In the event of an unplanned closure, Guests must stay calm, remain in their seat and secured by their restraint and follow the instructions given by the operators. Riders may be required to navigate stairs, narrow walkways or ladders. If a Guest requires assistance exiting the attraction, a member of their party may provide the assistance.

## ADDITIONAL INFORMATION

- **Responsible Rider** A responsible rider is permitted to accompany riders meeting minimum requirements and must ensure all accompanying riders follow ride instructions.
- **Secured by the Restraint** Guests are to be safely secured by the provided restraint on each attraction prior to experiencing the ride.
- **Guests of a Larger Size** Guests must properly fit in the seat of the ride and be properly secured by all required restraint systems in order to experience the attraction.

## SHOWS

Certain shows feature loud music, sound effects, lasers, smoke, water effects, strobe lighting effects, and/or airborne theatrical effects. Please see daily Resort Entertainment Guide for details. Indoor show venues have reserved seating for Guests in wheelchairs. Please speak with a host for assistance.

## AUTISM FRIENDLY EXPERIENCES

LEGO® system based social skills has been proven to be an effective way for children with social difficulties associated with Autism, Asperger's Syndrome, Anxiety, Depression or Adjustment Disorders to improve their social interaction and communication skills.

LEGOLAND California Resort offers a variety of services to help Guests with Cognitive disabilities to maximize their Resort experience.

- Strollers and Wheelchair Rental
- Strollers as Wheelchairs Identifying Tag
- Assisted Access Pass
- Quiet Areas – First Aid and The Baby Care Center
- Companion Restrooms

## GENERAL ATTRACTION SAFETY

Before enjoying each ride, please read the safety instructions at the attraction entrance, on a Let's Have Fun and Be Safe sign. Each sign displays instructions for the safety of riders. For any additional questions, please see the operator.

## RIDER RESPONSIBILITY

There are inherent risks in the participation in or on any amusement ride or attraction. Guests must use good judgment and act responsibly, following all safety instructions.

## RIDING RIDES PROPERLY

Each rider on an attraction is responsible for riding properly for their own safety. Please follow the instructions posted and provided by the operators. Riders who are demonstrating an unwillingness to ride, such as fidgeting or crying, must be calm and acknowledge their willingness to ride to the operator before the ride will begin. Most attractions require that riders are able to sit upright unassisted. This is to ensure a safe riding position for all Guests.



## TRANSFERS

Most rides and attractions require Guests to transfer from a wheelchair into a ride vehicle by themselves or with the assistance of a companion. Please see the chart for specific instructions for each attraction. Guests who are unable to transfer, or enter and exit a ride, on their own must be assisted by a member of their party who, in most cases, must be on the ride with them.

## WHEELCHAIR ACCESSIBILITY

Most attractions are wheelchair accessible through the attraction exit, but see the chart for specific instructions for each attraction.

## SERVICE ANIMALS AND ATTRACTIONS

Service animals are permitted on select attractions. Please see chart for listed attractions. Service animals cannot be handled, or monitored, by Model Citizens.



## GENERAL WATER PARK SAFETY

Before enjoying each attraction, please read the safety instructions at the attraction entrance, on a Let's Have Fun and Be Safe sign. Each sign displays instructions for the safety of Guests. For any additional questions, please see Guest Services to speak to a member of Water Park management.

## WATER SAFETY

Slides and pools are monitored by trained and certified lifeguards for the safety of all Guests. Other play areas may not be monitored, and it is the duty of parents and chaperones to ensure that all Guests are enjoying the water park safely.

## PROPER SWIMWEAR

All attractions require proper swimwear to be worn at all times. Specific attractions may require, or permit, the use of life jackets and additional restrictions may apply on water slides. Slides have additional swimwear restrictions. Please see the chart for additional information. Swim diapers are required at all times for younger Guests aged three and under. U.S. Coast Guard approved life jackets are provided free of charge.

## EXPERIENCING ATTRACTIONS PROPERLY

Please follow the instructions provided by the lifeguards at all times. Instructions may apply to riding position, exit location and safe play in water areas. Many attractions require that riders are able to sit upright unassisted. This is to ensure a safe riding position for all Guests.



**DOWNLOAD OUR APP FOR  
ADDITIONAL TIPS TO MAKE  
THE MOST OF YOUR VISIT TO  
LEGOLAND CALIFORNIA RESORT.**



**MAKE MEMORIES AND SHARE WITH US!  
#LEGOLANDCA**



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	ACCESS:			GENERAL RIDE RESTRICTIONS:						RECOMMENDED NOT TO RIDE IF:					ALLOWED:		MUST ADHERE TO:		
Attraction Name																			
Coastersaurus	7	Exit	✓	36"	✓			48"		✓	✓	✓	✓		✓		✓	✓	✓
Safari Trek	9	Exit	✓	34"	✓			48"	✓	✓	✓	✓			✓		✓	✓	✓
Fairy Tale Brook	11	Entrance	✓		✓			48"							✓	✓	✓		✓
Mia's Riding Camp	20	Exit			✓			42"							✓			✓	
LEGOLAND® Express	21	Exit	✓					36"							✓		✓	✓	✓
Kid Power Tower	23	Exit	✓	40"	✓			48"				✓					✓	✓	✓
Sky Patrol	24	Exit	✓	34"	✓			48"		✓	✓	✓	✓		✓		✓	✓	✓
Junior Driving School	27	Exit	✓						3 to 5								✓	✓	
Driving School	28	Exit	✓						6 to 12								✓	✓	
Police and Fire Academy	30	Exit		34"		✓		48"		✓	✓	✓	✓				✓		✓
Skipper School	38	Exit	✓	34"	✓			48"							✓			✓	✓
Captain Cranky's Challenge	40	Exit	✓	34"	✓			42"		✓	✓	✓	✓				✓	✓	✓
Pirate Reef	42	Entrance	✓	36"	✓			42"		✓	✓	✓	✓				✓	✓	✓
Splash Battle	43	Exit	✓	36"	✓			44"		✓	✓	✓	✓		✓				✓
LEGO® City: Deep Sea Adventure	47	Entrance	✓		✓			52" & 8					✓		✓				✓
Hideaways	53	Entrance													✓	✓			
Royal Joust	58	Exit	✓	36"					4 to 12								✓	✓	
The Dragon Coaster	61	Exit	✓	40"	✓			48"		✓	✓	✓	✓				✓	✓	✓
Knights' Tournament*	63	Entrance	✓	40"	✓		77"	55"	3+	✓	✓	✓	✓				✓	✓	✓
Dune Raiders	64	Entrance	✓	36"						✓	✓	✓	✓						
Beetle Bounce	65	Exit	✓	36"			55"			✓	✓							✓	
Lost Kingdom Adventure	66	Exit	✓	30"	✓			48"		✓	✓	✓	✓	✓	✓		✓	✓	✓
Pharaoh's Revenge	68	Entrance													✓	✓			
Cargo Ace	69	Exit	✓		✓			36"		✓	✓	✓	✓		✓		✓	✓	✓
LEGO® Technic Coaster**	71	Exit	✓	42" & 4	✓			48" & 6	4+	✓	✓	✓	✓				✓	✓	✓
BIONICLE® Blaster	73	Exit	✓	42" & 4	✓			48" & 6	4+	✓	✓	✓	✓				✓		✓
AQUAZONE® Wave Racers	74	Entrance	✓	48" & 6		✓		52" & 8	6+	✓	✓	✓	✓		✓				
Coast Cruise	81	Exit	✓		✓			48"					✓		✓	✓			✓
LEGO NINJAGO® The Ride	109	Entrance	✓		✓			48"		✓	✓		✓	✓	✓		✓	✓	✓

\* Guests must have at least one hand to hold onto the restraints in order to ride. Guests using assistance devices and prosthesis must have all devices or prosthesis removed prior to riding.  
\*\* Guests using assistance devices or prosthesis on their legs may not ride. Additional assistance devices and prosthesis must permit the rider to have the required hand and leg functionality.  
Please see the operator for additional information specific to each rider. Ride restrictions are developed based on the ride manufacturer instructions.

	ACCESS:			GENERAL RIDE RESTRICTIONS:			RECOMMENDED NOT TO RIDE IF:			
Water Park Attraction Name										
DUPLO® Splash Safari	7	Entrance	✓				✓	✓	✓	✓
Kid Creek	8	Entrance	✓		✓	42"	✓	✓	✓	✓
Splash Zoo	9	Entrance	✓							
Orange Rush	10	Entrance	✓	42"			✓	✓	✓	✓
Splash Out*	11	Entrance	✓	42"			✓	✓	✓	✓
Twin Chasers*	12	Entrance	✓	42"			✓	✓	✓	✓
Joker Soaker	13	Entrance	✓							
Build-A-Raft River	15	Entrance	✓	42"	✓		✓	✓	✓	✓
Soak-N-Sail	21	Entrance	✓			36"	✓	✓	✓	✓
Pirate Reef	22	Exit	✓	36"		42"	✓	✓	✓	✓
Wipeout Lagoon	18	Entrance		42"	✓					
Riptide Racers*	19	Entrance	✓	42"			✓	✓	✓	✓
Crug's Run	23	Entrance	✓	36"			✓	✓	✓	✓
Cragger's Swamp	24	Entrance	✓	36"			✓	✓	✓	✓
Crooler's Twist	25	Entrance	✓	40"			✓	✓	✓	✓
Lion Temple Wave Pool	30	Entrance	✓	42"	✓		✓	✓	✓	✓

\* No flotation devices including life jackets are permitted on the slide. The following swimwear is not permitted: exposed zippers, wet suits, water shoes, or any loose articles that may get damaged during the ride, such as hats or sunglasses.  
Ride restrictions are developed based on the ride manufacturer instructions.

KEY

Map Location

Access Location

Transfer Required

Minimum Height

Must Ride with Supervising Companion

Must Ride with Adult

Maximum Height

Unaccompanied Height

Age Restrictions

Heart Trouble

Back, Neck, Bone Injury is Present

Pregnant

Under the Influence

Affected by Strobe Lighting

Oxygen Tanks

Service Animal Permitted on the Attraction

Arms, Hands, Feet, and Legs Inside Vehicle

Seated Under Restraint

Ride with an Assistant