

DOCKLANDS MOBILITY MAP



Access and facilities
for people with
limited mobility



HOW TO USE THIS MAP

This map is designed to help people with limited mobility access Dockland's precincts safely and with ease. It shows you where to find accessible toilets, parking bays, accessible venue entry and exit points and other helpful visitor information.

GETTING TO DOCKLANDS

By tram - Catch the Yarra River Shuttle Service to Docklands or take one of the city's trams: City Circle (free tourist tram); No. 30 via Latrobe Street; No. 31 via Collins Street; No. 48 and No. 70 via Flinders Street; and No. 86 via Bourke Street.

Free Tram Zone - The Free Tram Zone includes Docklands and Melbourne's central city.

If your tram travel starts and finishes within the Free Tram Zone, your journey will be free and you won't need to use a myki card.

If your tram travel starts or finishes outside of the Free Tram Zone, you will need to touch on and off with a valid myki card.

Low floor trams - To check the availability of low level trams on tram routes, contact Yarra Trams on 1800 800 007 or visit yarratrams.com.au

The Yarra Trams tramTRACKER app also includes information about availability and location of low floor trams.

By train - Take the train to Southern Cross Station, exit at the northern end to walk over the Bourke Street Pedestrian Bridge to Harbour Esplanade. You can also exit the station on the corner of Spencer and Collins streets and walk over the Collins Street Bridge to Docklands Park.

For tram or train timetables, contact Public Transport Victoria on 131 638 or visit ptv.vic.gov.au

By car - Parking facilities are available at Etihad Stadium, Docklands Drive at NewQuay and along Bourke Street and North Wharf Road. Accessible parking bays are located on the map.

By taxi - Wheelchair accessible taxis are available. To book please call Silver Top Taxi Service on 03 8413 7202 or Yellow Cabs on 03 9277 3877. For more information on taxi services visit taxi.vic.gov.au

TRAVELLERS AID AUSTRALIA

Travellers Aid offers assistance to older people, people with disabilities, limited vision and mobility to help them move around safely and access essential services. Travellers Aid provides fully accessible toilets at both Southern Cross and Flinders Street stations during normal operating hours. Personal Care assistance is available at:

- Southern Cross Station from 11am to 4pm Monday to Friday
- Flinders Street Station from 8am to 8pm, seven days a week (except some public holidays).

Mobility equipment hire is available for pick and drop off at Southern Cross and Flinders Street stations. To book equipment, please call Travellers Aid at:

- Flinders Street Station on 03 9610 2030
- Southern Cross Station on 03 9670 2072

For more information visit travellersaid.org.au

RECHARGE STATIONS FOR ELECTRIC SCOOTERS AND WHEELCHAIRS

Charging stations are located throughout the City of Melbourne and a site is planned for the library at Docklands (currently under construction). For a full list of locations please visit melbourne.vic.gov.au/disabilityservices and click on 'Getting around Melbourne'.

CHANGING PLACES

Changing Places toilets are different to standard accessible toilets in that they have extra features and more space available. Each Changing Places toilet provides a height adjustable adult-sized changing bench, a tracking hoist system, enough safe space and clean environment. For more information visit changingplaces.org.au

PUBLIC TELEPHONES

Telstra's Teletypewriter (TTY) payphones enable people who are deaf or have a communication impairment to stay in touch when out and about.

Around 170 Telstra payphones have been modified to include a teletypewriter facility. To find the addresses of TTY and regular payphones simply visit Telstra's payphone locator and search for "payphones with teletypewriter (TTY)" under phone type.

ACCESS MELBOURNE

Our access website offers an online version of our mobility maps and other information on access and facilities in the City of Melbourne. Visit accessmelbourne.vic.gov.au

OTHER VISITOR WEBSITES

If you are interested in discovering more about Docklands including attractions, events, news, retail, restaurants and bars, leisure activities and accommodation available, please visit the following websites.

docklands.com
destinationdocklands.com.au
thatsmelbourne.com.au
docklandsrestaurants.com.au
docklandsservicedapartments.com.au
newquay.com.au

ACCESSIBLE PUBLIC TOILETS ON THIS MAP

R9 - Batman Park, Spencer Street
H9 - Bourke and Merchant streets (corner)
H6 - Central Pier, Harbour Esplanade
E9 - Community Hub at the Dock
C2 - Costco
N11 - DFO South Warf
K10 - Docklands Park
E5 - Food Hall, Docklands Drive
P12 - Melbourne Convention Centre
Q12, R11 - Melbourne Exhibition Centre
J7 - NAB building, Harbour Esplanade
B3 - O'Brien Group Arena
C4 - Pear River Road and Studio Lane (corner)
D5 - Piazza Docklands Drive
G11 - Point Park
N6, P7 - Southern Cross Station
C3 - Star Circus
F4 - St Mangos Lane
D3 - The Arcade

The City of Melbourne wishes to thank and acknowledge Melway Publishing for producing this map as at July 2016.

How to contact us

Online: melbourne.vic.gov.au

Telephone: 03 9658 9658
7.30am to 6pm, Monday to Friday
(public holidays excluded)



Interpreter services

We cater for people of all backgrounds
Please call 03 9280 0726

National Relay Service: If you are deaf, hearing impaired or speech impaired, call us via the National Relay Service: Teletypewriter (TTY) users phone 1300 555 727 then ask for 03 9658 9658

9am to 5pm, Monday to Friday
(public holidays excluded)

In person

Melbourne Town Hall - Administration Building
120 Swanston Street, Melbourne
7.30am to 5pm, Monday to Friday
(public holidays excluded)

In writing

City of Melbourne
GPO Box 1603
Melbourne VIC 3001
Australia

BATMAN'S HILL MAP REF L9

Batman's Hill is one of the main gateways connecting Melbourne central city with Docklands and is home to business and commercial spaces.

Please note the gradient of Collins Street may create access challenges for some people with limited mobility.

NEWQUAY MAP REF G4

NewQuay is a bustling village next to Waterfront City with a mix of stylish restaurants, cafes and bars along the promenade.

How to get there

- Ferries and water taxis operate to and from NewQuay. Public and private berths are also located at the marina.
- Pedestrian access from the Harbour Esplanade promenade and from Aquitania Way, Caravel Lane, Docklands Drive and Rakaia Way.

STADIUM PRECINCT MAP REF K5

Etihad Stadium

One of Melbourne's premier sports and entertainment venues, Etihad Stadium seats 50,000 people and offers dining and bar facilities.

Please note the gradient of Latrobe Street and ramped path from Latrobe Street into the Etihad Stadium may create access challenges for some people with limited mobility. Lift and stair access to the stadium level is available from Bourke Street and Harbour Esplanade.

For more information please call 03 8625 7700 or visit etihadstadium.com.au

SOUTHERN CROSS STATION MAP REF N5

Melbourne's Southern Cross Station is a historical world-class train and coach gateway with state-of-the-art transport facilities, cafes and shopping outlets.

How to get there

- Pedestrians can access Southern Cross station using dedicated road crossing points from Collins and Spencer streets.
- The Bourke Street Walkway is also available for those coming directly from Docklands.
- Vehicle access is available at the back of the station from Wurrundjeri Way.

Additional Information

Please note the gradient of Collins Street may create access challenges for some people with limited mobility. Lift, escalator and stair access is available throughout Southern Cross Station. Tactile ground indicators are also in place to support people who are blind or vision impaired.

Mobility equipment is available for hire inside Southern Cross Station as well as other assistance including free buggy transport, manual wheelchair access and personal guidance service. See the Travellers Aid section of this brochure for more information or visit the Travellers Aid service centre opposite the luggage hall.

WATERFRONT CITY MAP REF F5

Waterfront City is a vibrant recreational spot offering fantastic views of Victoria Harbour, leisure and entertainment activities, dining, boutique shopping and open community spaces to enjoy.

How to get there

- Water taxis operate daily to and from Waterfront City as well as the Yarra River Shuttle Service (only available on weekends and public holidays from November to April between Docklands and Federation Square).
- Four state-of-the-art marinas are available to access from Port Phillip Bay for day trips, overnight or extended stays along the waterfront.
- Trams to and from Melbourne central city are available and Waterfront City is within the city's Free Tram Zone.

YARRA'S EDGE MAP REF F11

Located along the Yarra River, Yarra's Edge offers stunning parklands, shopping and community barbecue facilities for you to enjoy in the heart of the city.

How to get there

- Pedestrian access from Lorimer Street, the Charles Grimes Bridge and Webb Bridge.
- Cycle access from Webb Bridge.
- Vehicle access from Lorimer Street.
- Ferries and water taxis operate daily along the Marine YE. Private and public berths are also located here.

OTHER THINGS TO DO IN DOCKLANDS

Sailing For Everyone

The Sailing for Everyone program at Docklands Yacht Club offers people of all ages and abilities an opportunity to explore the joys of sailing using the club's fleet of access dinghies.

For more information visit the club or go to docklands.yachting.org.au

YMCA Docklands

The YMCA offers leisure and recreation activities as well as support programs to provide access to members who need assistance or carers who support a person with a disability.

YMCA Docklands on Collins is located in Shop 2P at the ANZ Centre, 833 Collins Street, Docklands (see map ref K9). For more information phone 03 8621 8300.

Visit docklands.ymca.org.au

The Dock

Situated on the waterfront of Victoria Harbour, The Dock is one of Melbourne's cultural community precincts.

Encompassing both indoor facilities and outdoor spaces, The Dock features a state-of-the-art library and community centre (**Library at the Dock** – see map ref F9).

Right next door there is a family services centre, a boating hub (home to Docklands Yacht Club, Victorian Dragon Boat Association and Melbourne Outrigger Canoe Club) and multi-purpose community space (**Community Hub at the Dock** – map ref E9). Outside, Buluk Park and playground fronts one side while water views extend out to the other.

For more information, visit melbourne.vic.gov.au/thedock

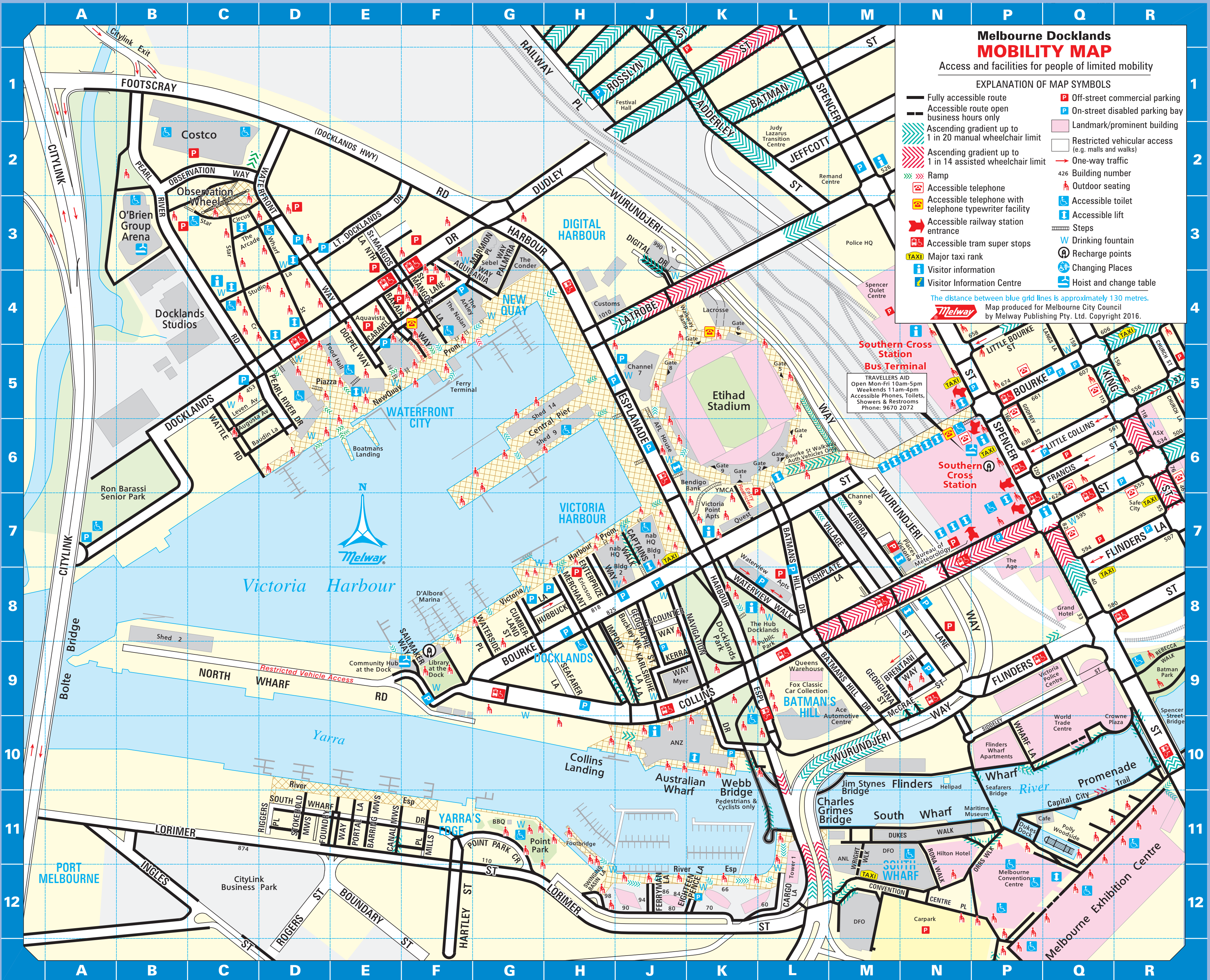
Melbourne Docklands MOBILITY MAP

Access and facilities for people of limited mobility

EXPLANATION OF MAP SYMBOLS

- | | | | |
|--|--|--|--|
| | Fully accessible route | | Off-street commercial parking |
| | Accessible route open business hours only | | On-street disabled parking bay |
| | Ascending gradient up to 1 in 20 manual wheelchair limit | | Landmark/prominent building |
| | Ascending gradient up to 1 in 14 assisted wheelchair limit | | Restricted vehicular access (e.g. malls and walks) |
| | Ramp | | One-way traffic |
| | Accessible telephone | | 426 Building number |
| | Accessible telephone with telephone typewriter facility | | Accessible toilet |
| | Accessible railway station entrance | | Accessible lift |
| | Accessible tram super stops | | Steps |
| | Major taxi rank | | Drinking fountain |
| | Visitor information | | Recharge points |
| | Visitor Information Centre | | Changing Places |
| | | | Hoist and change table |

The distance between blue grid lines is approximately 130 metres.
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Southern Cross Station Bus Terminal
 TRAVELLERS AID
 Open Mon-Fri 10am-5pm
 Weekends 11am-4pm
 Accessible Phones, Toilets,
 Showers & Restrooms
 Phone: 9670 2072



Yarra

Victoria Harbour

PORT MELBOURNE

Melbourne Exhibition Centre

Australian Wharf

South Wharf

CityLink Business Park

Melbourne Convention Centre

Charles Grimes Bridge

Point Park

Victoria Police Centre

BATMAN'S HILL

DOCKLANDS

NORTH WHARF

Flinders Wharf Apartments

WATERVIEW WALK

DOCKLANDS

WATERFRONT CITY

Southern Cross Station

ETIHAD STADIUM

DOCKLANDS

DOCKLANDS

Little Bourke St

WURUNDJERI

DOCKLANDS

DOCKLANDS

Spencer Outlet Centre

JEFFCOTT ST

DOCKLANDS

DOCKLANDS

Melbourne Docklands