

Minneapolis

City by Nature

ACCESSIBILITY GUIDE



Minneapolis
City by Nature

Signature
PARTNERS

▲ DELTA

nrg. 

Meet Minneapolis
Convention & Visitors Association

1.800.445.7412 minneapolis.org

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MINNEAPOLIS ACCESSIBILITY

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Minneapolis
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Meet Minneapolis

Convention & Visitors Association

DEAR VISITOR,

On behalf of Meet Minneapolis Convention and Visitors Association and the Minneapolis Advisory Committee on People with Disabilities, we welcome you to our fine city.

Meet Minneapolis markets the city as a premier destination for conventions and meetings, group tourism and leisure travel. Meet Minneapolis staff, its partners, local businesses, civic leaders and the community have formed a partnership to service your needs as a visitor.

For over 40 years, the Minneapolis Advisory Committee on People with Disabilities has teamed with Minneapolis' elected officials, department heads and the business/entertainment community to address access issues that impact our lives daily.

Here you will find accessibility information that might be helpful to you. Please note that access—of course—is fluid and frequently changes with placement of furniture or structural modifications.

We'd like to publicly thank the members of the Committee's Access Survey Team for all their hard work and dedication and we hope their work proves valuable as you explore our city.

We hope you enjoy your visit to Minneapolis!

Sincerely,

Melvin Tennant, CAE
Meet Minneapolis
President and CEO

CITY BY NATURE



WELCOME TO MINNEAPOLIS

Sprawling natural landscapes. Urban sophistication. All in one place. Home to fine dining, outdoor activities and culture galore, Minneapolis is truly the City by Nature. Our city is a leader in its commitment to accessible public space. We even instituted a pedestrian ramping program for its streets decades before the Americans with Disabilities Act (ADA) took effect.

The award-winning Minneapolis Advisory Committee on People with Disabilities is the city's primary organization representing the interests and news of our city's disabled residents, workers and visitors. Created in 1991 by the Minneapolis City Council, they are charged with expanding opportunities for people with disabilities and advocating policies and programs that will promote the independence of persons with disabilities while protecting their rights to participate fully in the community.

Richard F. Jost, past executive director of the Minnesota Paralyzed Veterans of America, commended "Minneapolis is one of the most accessible cities you will ever find." Whether you're visiting for business or pleasure, you'll discover that we are attentive to the needs of all our visitors. You'll want to come back again and again.

BY PLANE

The Minneapolis-St. Paul International Airport (MSP) offers an array of services and is accessible to people with disabilities.

ASSISTANCE AT THE AIRPORT

While at the airport, assistance can be found from airline personnel, the Airport Information and Page Office, or the Travelers Assistance volunteers. Travelers Assistance office is located at Terminal 1-Lindbergh near the entrance to Concourse D. Information booths can also be found at: the Ticketing Level between exit Doors 3 and 4; Entrance to Concourse A/B; Concourse C across from Gate C12; Near Checkpoint 1, inside security; Near Checkpoint 5, inside security; Baggage Claim Level near Doors 2 and 5. At Terminal 2-Humphrey, the information booth is located on Level 1 in Baggage Claim.

PASSENGER PICK-UP AND DROP-OFF

If you are being dropped off at MSP International Airport and require wheelchair assistance, please request to be dropped off at Door 5 of the Ticketing Level. Airlines provide wheelchairs for use throughout Terminal 1-Lindbergh and Terminal 2-Humphrey. Mention your need for a wheelchair in the terminal when you make your flight reservation. Most airlines have information about wheelchair access and other services available upon request.

PARKING

Parking for people with disabilities is available on every level of the General and Short Term ramps at both terminal buildings.

ACCESSIBLE RESTROOMS

Most restrooms at Terminal 1-Lindbergh and Terminal 2-Humphrey are equipped with extra-wide stalls and side grab bars.

Companion care restrooms at Terminal 1-Lindbergh:

- ▶ Between Checkpoints 1 and 2
- ▶ In baggage claim near Door 2
- ▶ Near Gates A3, A6, A9, B3, B7, B11, C3, C12, C16, C18, C21, C25 & F10
- ▶ On the Tram Level near the escalators to the hotel shuttles.

There are four companion care restrooms at Terminal 2-Humphrey:

- ▶ On Level 1, located across from the Airport Police Office
- ▶ On Level 1 between Doors 3 and 4
- ▶ On Level 1, below the Checkpoint 1 near the elevators
- ▶ On Level 2, inside security across from gates H4 and H6

GETTING TO MINNEAPOLIS

In 2013, MSP International Airport ranked #4 World's Best Regional Airport

GETTING TO MINNEAPOLIS



TELEPHONES

All pay telephones in Terminal 1-Lindbergh are hearing aid compatible. Phones with TTY capability and/or Video Relay Service (VRS) capabilities can be found in several locations:

- ▶ Ticketing Level: exit Door 2 (TTY only)
- ▶ Baggage Claim: exit Door 3 (TTY only)
- ▶ Airport Mall
- ▶ Concourse A: food court between A1 and A2 (TTY only)
- ▶ Concourse B: Gate B7 (TTY only)
- ▶ Concourse C: Gates C2 and C23
- ▶ Concourse E: Gates E10 (TTY only)
- ▶ Concourse F: Gates F2 and F5
- ▶ Concourse G: Gates G3 (TTY only), G6 and G9

Phones with TTY capability at Terminal 2-Humphrey are located outside security on Level 1 near ticketing and inside security at each end of the terminal on Level 2.

ELECTRIC CARTS

Electric carts are available to transport travelers with physical disabilities or limitations throughout Terminal 1-Lindbergh on concourses C through G and in the Airport Mall.

A “cart stop” system was adopted at MSP to provide the best electric cart service to the traveling public. The cart stops are clearly marked with signs above blue chairs imprinted with the disabilities logo.

- ▶ The electric carts are scheduled to pick up passengers every 10-15 minutes.
- ▶ You will find “cart stops” directly inside security and at every gate along the C, D, E, F and G Concourses.
- ▶ Consult your airline for services elsewhere.

You can view the MSP Airport's entire accessibility guide online at www.mspairport.com/accessibility.aspx



GETTING TO MINNEAPOLIS

BY BUS

Looking for an alternative to flying? Enjoy budget travel on the bus. Minneapolis Saint Paul is easily accessible via Greyhound from virtually all major points of departure. Our convenient downtown Greyhound station makes getting to any hotel with taxis or shuttles a breeze. For information, visit www.greyhound.com or call 612.371.3325.

BY MEGABUS

Daily express bus services connecting Minneapolis with major Midwest cities start at \$1. www.megabus.com/us or call 1.877.462.6342

BY TRAIN

A ride on the rails is more your style? Amtrak offers the comfort and adventure of train ride with the ease of debarking in our neighboring city of Saint Paul. From there, it's an easy cab or shuttle ride to downtown Minneapolis. Visit www.amtrak.com or call 1.800.872.7245.

GETTING AROUND

Navigating your way through Minneapolis is easy, thanks to a variety of transportation options available for travelers with disabilities.

BY BUS AND LIGHT RAIL TRANSIT

Metro Transit's city buses and light rail transit trains are accessible for all riders and provide an affordable means of getting around the city. Every bus has a wheelchair lift; drivers are trained to help customers use the lift and secure their wheelchairs safely. Customers with disabilities should board first and exit last. Additionally, the METRO Blue Line and Green Line (opening June 2014) lightrail offer step-free boarding, and are equipped with designated sections for customers using wheelchairs. Plus, all station platforms are fully accessible.

Instructions can be found in an Accessible Transit brochure available at Metro Transit stores, or by calling 612.373.3333.

BY METRO MOBILITY

For more personalized service, consider using Metro Mobility. This ADA Paratransit Service is available for people who are unable or have extreme difficulty using regular route transit service because of a disability or health condition. Trips can be scheduled for any purpose. All trips are treated equally, whether a rider is traveling to a doctor's appointment, going shopping or meeting friends for dinner.

ADA Paratransit Service is a shared-ride public transportation system, so routes and schedules are designed to transport multiple passengers at one time to multiple destinations. Please note that arrangements to utilize Metro Mobility must be made prior to your trip here. To apply for service or for more information, call 651.602.1111 (TTY 651.221.9886) or visit www.metromobility.org.

BY SKYWAY

One of Minneapolis' most unique features, our extensive skyway system allows all visitors to travel from one end of the city to the other in climate-controlled bliss. Whether it's snowing outside or blisteringly hot, the skyways will remain a comfortable 70 degrees. One floor above ground, this eight-mile system links businesses, shopping, hotels and restaurants together with enclosed walkways and is accessible for wheelchairs and other apparatus.



GETTING AROUND

BY TAXI OR SHUTTLE

Several taxi and shuttle services also offer accessible options.

Airport Taxi

5010 Hillsboro Avenue North
New Hope, MN 55428
www.airporttaximn.com
Phone Number: 612.888.8888

Premier Transportation

999 American Blvd, East
Minneapolis, MN 55420
www.premiertrans.com
Phone Number: 612.331.7433

Avis Rent-A-Car

2240 Airport Lane
Minneapolis, MN 55450
www.avis.com
Phone Number: 651.202.8348

Suburban Taxi - Green & White Taxi - Diamond Taxi

1907 Charles Ave
Saint Paul, MN 55104
www.suburbantaxi.com
Phone Number: 612.522.2222

Blue & White Taxi

1400 Van Buren St NE
Suite # 120
Minneapolis, MN 55413
www.blueandwhitetaxi.com
Phone Number: 612.333.3333

SuperShuttle

4500 Glumack Drive
Suite 1300
St. Paul, MN 55111
www.supershuttle.com
612.827.7777

Carey Limousine

Minneapolis/St. Paul
302 Industrial Boulevard NE
Minneapolis, MN 55413
www.carey.com
Phone Number: 612.623.0565

Uber

230 W Superior St, Suite 200
Chicago, IL 60654
www.uber.com/cities/minneapolis
Phone Number: 312.469.0143

Eclipse Global Transportation

44 Moreland Avenue East
West St. Paul, MN 55118
www.eclipsecars.com
Phone Number: 651.293.1111

PARKING

Downtown Minneapolis parking is plentiful and travelers with disabilities will find many options to meet their needs. Three ramps within two blocks of the Minneapolis Convention Center are equipped to handle vans with heights over eight feet. Please see the following parking list and map for detailed information.

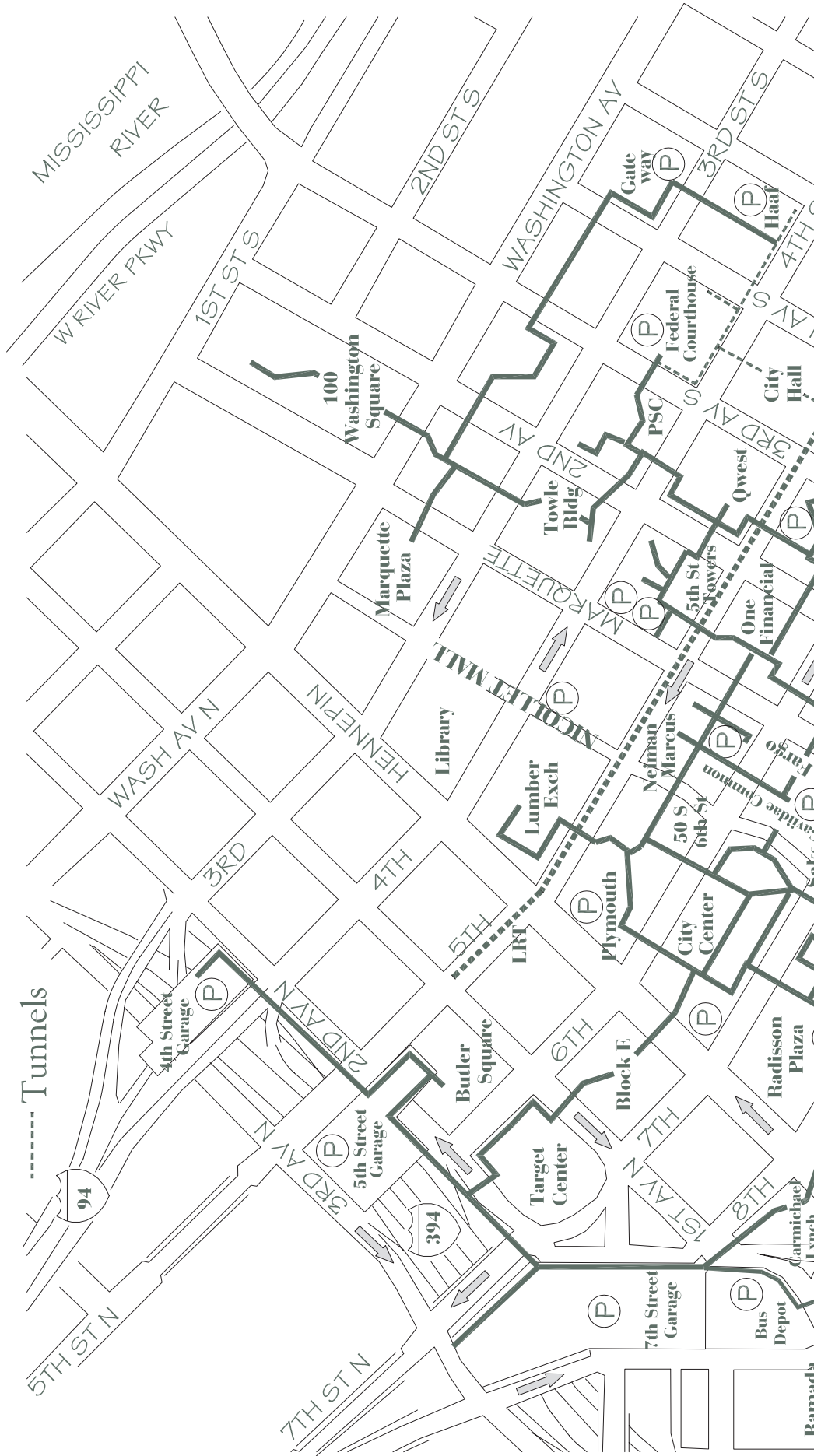
Within Two Blocks of Minneapolis Convention Center					
MUNICIPAL RAMPS			PRIVATE LOTS AND RAMPS		
Name of Ramp	# Spaces	Maximum Van Height	Name/ Location	# Spaces	Maximum Van Height
Hilton Hotel	1,176	7'	Allied	55	Surface Lot
Leamington	2,020	7'	Allright	37	Surface Lot
Loring (Hyatt Hotel)	750	6'	Commonwealth	30	Surface Lot
Marquette	1,100	9' 6"	Loop (3rd Ave/ Central Lutheran)	Surface-321 Ramp-289	8' 2"
Plaza	887	6' 8"	MCC Ramp (3rd Ave)	600	8' 2"
			Millennium Hotel	300	6' 8"

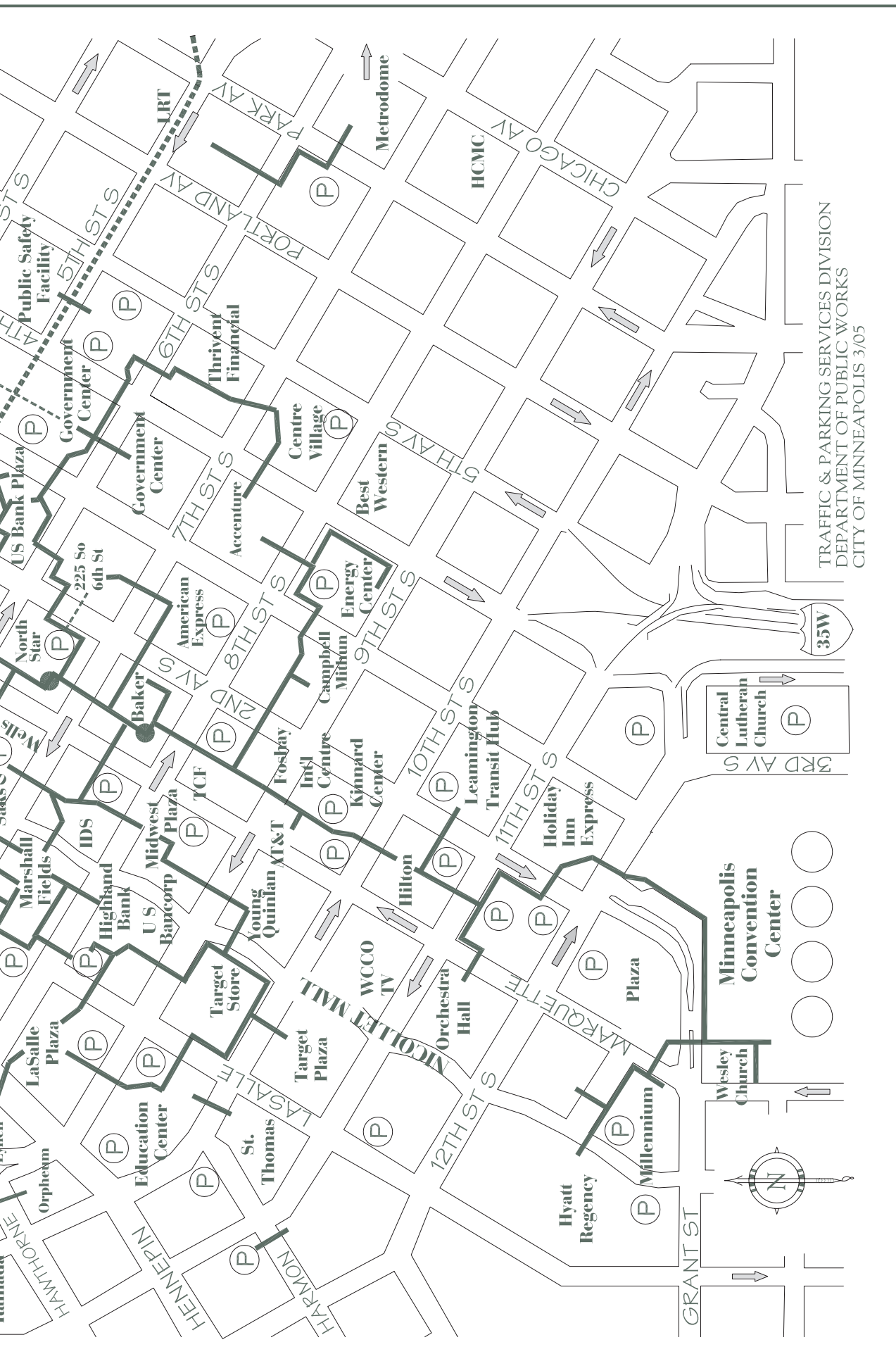
Downtown Hotels and Building Ramps					
MUNICIPAL RAMPS			PRIVATE LOTS AND RAMPS		
Name of Ramp	# Spaces	Maximum Van Height	Name/ Location	# Spaces	Maximum Van Height
4th Street Garage	1,285	8'	Block E Standard Parking (Graves601)	533	8' 2"
5th Street Garage	1,606	7'	City Center (Marriott)	512	6' 6"
7th Street Garage	3,030	8'	Dain Rauscher	210	7'
Center Village (Embassy Suites)	1,185	7'	DoubleTree Guest Suites	127	12'
Court House Ramp	300	7'	Gaviidae	490	6' 7"
Gateway Ramp	1,397	7'	LaSalle Plaza Standard Parking (Residence Inn)	830	8' 2"
Government Center	1,303	6' 8"	Macy's/ Radisson Hotel	850	6' 9"
HAAF Garage	791	7'	Northstar Center/ Crowne Plaza	1,009	6' 5"
Hawthorne Garage	975	8' 2"	Target Store	594	2nd-8' 2" 3rd-7'
Hotel Ivy	200	7' 6"	Young Quinlan Building		8' 1/2"
Hennepin @ 10th St	643	1st-8' 3" 2nd-6' 8" 3rd-8' 2"			
Loring Ramp (Hyatt)	750	6'			
Marquette Plaza	232	12"			

Downtown Minneapolis Skyways

- Skyways
- Wheelchair Lifts
- (P) Parking Ramps

----- Tunnels





TRAFFIC & PARKING SERVICES DIVISION
DEPARTMENT OF PUBLIC WORKS
CITY OF MINNEAPOLIS 3/05

RELATIONSHIP BUILDING



MINNEAPOLIS CONVENTION CENTER

In 2002, a major expansion brought the entire Convention Center up to current ADA standards. In fact, the building received the Minnesota Access Achievement Award, presented by the Minnesota Society of Architects, for its attention to disability access. Here are just some of the reasons why:

ELEVATORS – There are six elevators in the Convention Center, all equipped with Braille designation at the cabin controls and on the door jams. The highest controls are 44 inches. There is an auditory signal at each level, and each elevator will accommodate two scooters or wheelchairs.

SIGNAGE – Informational and directional signage is located over head. Signs indicating meeting rooms and restrooms are on the walls adjacent to the doorways and have Braille designation.

RELATIONSHIP BUILDING

MEETING ROOMS – All meeting rooms are wheelchair accessible. Doors are typically kept open during meetings and all doors have lever handles.

RESTROOMS – Wheelchair accessible restrooms are available on all levels of the Convention Center. There is one wheelchair accessible stall in each restroom designated as such. The setup of facilities within each of the toilet stalls varies between restrooms. All restrooms have faucets with push controls.

TELEPHONES AND ALARM SYSTEM – Public phones are located on all levels throughout the Convention Center and accommodate wheelchair access. There are handsets with volume controls at each bank of public phones. A TDD is located on Level One. Additionally, the alarm system in the Convention Center has both auditory and visual components. Convention Center staff will direct attendees in the event of an emergency.

PARKING AND SKYWAY – Parking is located in the open lot and parking garage near the Convention Center. Access is gained off of Third Avenue South. There are also 11 accessible parking lots and ramps within two blocks of the Convention Center. Plus, the skyways from the Convention Center to most downtown hotels are entirely enclosed, with power doors along the route.

AUDITORIUM – The state-of-the-art auditorium at the Minneapolis Convention Center features wheelchair seating in various locations. Sound enhancement tools are also available.

DRINKING FOUNTAINS – There are numerous drinking fountains throughout the facility and high-low fountains at all locations.

SCOOTER AND WHEELCHAIR RENTAL – The Mobility Shop is the exclusive on-site provider for mobility equipment at the Minneapolis Convention Center. The Mobility Shop makes it easy to rent and reserve equipment through www.themobilityshop.com or by calling toll free 888.404.5554.

ACCESSIBLE HOTELS

Minneapolis Saint Paul's 30,000-plus hotel rooms range from budget lodging to plush accommodations. Downtown Minneapolis alone boasts more than 6,000 rooms—with 3,500 attached to the Minneapolis Convention Center and various other attractions via skyway. The following downtown hotels have been surveyed and rated by the Minneapolis Advisory Committee on People with Disabilities.

NAME, ADDRESS & PHONE	PARKING	ENTRANCE	REGISTRATION DESK	PUBLIC RESTROOMS	INTERIOR	ROOMS
Best Western Normandy Inn and Suites 405 South 8th Street 612.370.1400	Excellent	Average	Poor	Good	Good	Average
Hyatt Place <i>(previously Comfort Suites)</i> Minneapolis/Downtown 425 South 7th Street 612.333.3111	Excellent	Excellent	Poor	Average / 36" stall	Good	Average
Crowne Plaza Minneapolis Northstar Downtown 618 2nd Avenue South 612.338.2288	Excellent	Excellent	Good	Good	Good	Average
DoubleTree Guest Suites 1101 LaSalle Avenue 612.332.6800	Excellent	Excellent	Good	Average / 42" stall	Good	Average
Grand Hotel 615 2nd Avenue South 612.288.8888	Average	Good	Excellent	Good	Excellent	Average
Hilton Minneapolis 1001 Marquette Avenue South 612.376.1000	Excellent	Excellent	Excellent	Good	Good	Average

SECURITY
ROOM ACCESS
RESTROOM ACCESS
DEAF ACCESS
BLIND ACCESS
ROOM COUNT /
WHEELCHAIR
ROOM COUNT DEAF
COMMENTS

Average/ Bed 22" high	Poor	Portable system onsite: Yes	Braille room numbers: No Good lighting: Yes	4 Total / no roll-in showers	1	
Average/ Bed 25" high	Average/ No roll-in showers	Portable system: Yes, will rent	Braille room numbers: No Good lighting: Yes	6 Total / no roll-in showers	Whatever quantity is needed	
Excellent/ Bed 25" high	Good	Portable system: Yes, will rent	Braille room numbers: Yes Good lighting: Yes	4 Total / 1 roll-in shower	Whatever quantity is needed	
Excellent/ Bed 25" high	Excellent	Yes	Braille room numbers: Yes Good lighting: Yes	11 Total / 4 roll-in showers	11	Registration desk pull-out shelf
Average/ Bed 25" high	Average/ No fold down seat in shower	Portable system: Yes, will rent	Braille room numbers: Yes Good lighting: Yes	8 Total/4 roll-in showers	Whatever quantity is needed	Wheelchair lift right inside entrance, exit in lounge area
Average/ Bed 27.5" high	Good	Yes	Braille room numbers: Yes Good lighting: Yes	24 Total / 9 roll-in showers	16 portable systems	

NAME, ADDRESS & PHONE	PARKING	ENTRANCE	REGISTRATION DESK	PUBLIC RESTROOMS	INTERIOR	ROOMS
Holiday Inn Express Hotel & Suites Downtown Minneapolis 225 South 11th Street 612.341.3300	Good	Excellent	Excellent	Good	Good	Average
Hyatt Regency Minneapolis 1300 Nicollet Mall 612.370.1234	Excellent	Excellent	Average	Average / 36" stall	Good	Average
Millennium Hotel Minneapolis 1313 Nicollet Mall 612.332.6000	Excellent	Good	Average	Good	Average	Average
Marquette Hotel 710 Marquette Avenue 612.333.4545	Excellent	Average	Excellent	Good	Good	Average
Minneapolis Marriott City Center Hotel 30 South 7th Street 612.349.4000	Excellent	Average	Poor	Good / 42" stall	Average	Average
Radisson Plaza Hotel Minneapolis 35 South 7th Street 612.339.4900	Excellent	Excellent	Poor	Good	Excellent	Average
Residence Inn by Marriott -Downtown Minneapolis City Center 45 South 8th Street 612.677.1000	Excellent	Good	Good	Good	Good	Average

SECURITY	ROOM ACCESS	RESTROOM ACCESS	DEAF ACCESS	BLIND ACCESS	ROOM COUNT / WHEELCHAIR	ROOM COUNT DEAF	COMMENTS
Excellent / Bed 22" high	Excellent	Yes-1 portable system onsite	Braille room numbers: Yes Good lighting: Yes	5 Total / 1 roll-in shower	Whatever quantity is needed		
Average / Bed 24" high	Average / no fold down seat in shower	Yes-3 portable systems	Braille room numbers: Yes Good lighting: Yes	18 Total / 6 roll-in showers	3		
Average / Bed 27.5" high	Average/ Tubs only	No	Braille room numbers: Yes Good lighting: Yes	8 Total / no roll-in showers			
Average / Bed 25" high	Excellent	Yes-1 portable system onsite	Braille room numbers: Yes Good lighting: Yes	3 Total / 3 roll-in showers			
Average / Bed 24" high	Good/ Tubs only	Yes-1 portable system	Braille room numbers: Yes Good lighting: Yes	11 Total / no roll-in showers	1		
Average / Bed 27.5" high	Good	Yes	Braille room numbers: Yes Good lighting: Yes	14 Total / 4 roll-in showers	10		
Average / Bed 22" high	Average	Yes-portable systems	Braille room numbers: Yes Good lighting: Yes	6 Total / 2 roll-in showers	Whatever quantity is needed		Registration desk pull-out shelf

ACCESSIBLE DINING

With four distinct seasons and dozens of international culinary traditions, Minneapolis restaurants offer farm-to-table experiences you won't find anywhere else. The following downtown dining establishments have been surveyed and rated by the Minneapolis Advisory Committee on People with Disabilities.

NAME, ADDRESS & PHONE	TYPE	PARKING	ENTRANCE	FURNITURE	RESTROOMS
Atlas Grill & Clubroom 200 South 6th Street 612.332.4200	American	Good	Excellent	Excellent	Poor
Barbette 1600 West Lake Street 612.827-5710	American	No Access	Good	Average	Good
Basil's 710 Marquette Avenue 3rd floor 612.376.7404	American	Average	Excellent	Average	Poor
Black Forest Inn 1 East 26th Street 612.872.0812	German	No Access	Poor	Average	Average
Brit's Pub & Eating Establishment 1110 Nicollet Mall 612.332.3908	British	Average	Good	Good	Good

INTERIOR DEAF/HOH ACCESS BLIND/LV ACCESS PREFERRED LIST COMMENTS

Good	TTY: No TV captioning: N/A	Braille menus: Yes Braille signs: No Good lighting: No		No accessible handles on restroom doors. Restrooms tight access.
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: Yes Good lighting: Yes		Has separate restrooms for disabled persons. Toilet paper dispenser industrial size but above grab bars. Braille signage high.
Good	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: Yes		
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: No		Front entry has steep incline. Restroom soap dispenser hard to use. Paper towel dispenser too high. Industrial toilet paper holder.
Excellent	TTY: No TV captioning: Yes	Braille menus: Yes Braille signs: No Good lighting: Yes		Private parking lot behind building. Door knob on restroom door.

NAME, ADDRESS & PHONE	TYPE	PARKING	ENTRANCE	FURNITURE	RESTROOMS
Café Lurcat and Bar Lurcat 1624 Harmon Place 612.486.5500	American	No Access	No Access	Good	No Access
Lot 57 <i>(previously Café Luxx)</i> 1101 LaSalle Avenue Double Tree Suites 612.332.6800	American	Good	Average	Good	No Restrooms in Café
Chipotle Mexican Grill 1040 Nicollet Mall 612.659.7995	Mexican/ Southwestern	Average	Good	Excellent	Good
Dakota Jazz Club and Restaurant 1010 Nicollet Avenue 612.332.1010	American	Good	Good	Excellent	Good
D'Amico & Sons 2210 Hennepin Avenue 612.374.1858	Italian	Average	Good	Average	Good
D'Amico & Sons 555 Nicollet Mall 612.342.2700	Italian	Poor	Excellent	Average	Good
Fuji Ya Restaurant 600 West Lake Street 612.871.4055	Asian	Good	Good	Good	Good
Hell's Kitchen 80 South 9th Street 612.332.4700	American	Average	Average	Average	Average

INTERIOR

DEAF/HOH ACCESS

BLIND/LV ACCESS

PREFERRED LIST

COMMENTS

Average	TTY: No TV captioning: No	Braille menus: No Braille signs: No Good lighting: No		
Average	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: No		Street parking/ramp.
Excellent	TTY: No TV captioning: No	Braille menus: No Braille signs: No Good lighting: Yes		Bathroom door difficult to open due to door stop pressure.
Excellent	TTY: No TV captioning: No	Braille menus: No Braille signs: Yes Good lighting: Yes		
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: Yes		
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: Yes Good lighting: Yes		All low tables. Restaurant on first floor, accessible restrooms on fourth floor.
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: Yes Good lighting: Yes	Yes	Mirror in ladies restroom is high. Disability stall has industrial toilet paper dispenser.
Good	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: Yes		On-street parking, entry doors narrow, will be propped open in the summer, restroom stall 36" wide.

NAME, ADDRESS & PHONE	TYPE	PARKING	ENTRANCE	FURNITURE	RESTROOM
Ichiban Japanese Steak House 1333 Nicollet Mall 612.339.0540	Asian	Average	Good	Average	Good
Kieran's Irish Pub 85 6th Street North 612.339.4499	Irish	Average	Average	Average	Poor
Macy's Oak Grill 700 Nicollet Mall 612.375.2938	American	Average	Excellent	Good	Good
Market Bar-B-Que 1414 Nicollet Avenue South 612.872.1111	Barbeque	Average	Good	Average	Good
McCormick and Schmick's Seafood Restaurant 800 Nicollet Mall 612.338.3300	Seafood	Good	Average	Excellent	Good
Mission America Kitchen & Bar 77 South 7th Street 612.339.1000	American	Excellent	Excellent	Excellent	Good
Monte Carlo Bar and Cafe 219 3rd Ave North 612.333.5900	American	No Access	No Access	Average	Poor
Murray's 26 South 6th Street 612.339.0909	Steak House	Good	Average	Excellent	Poor

IS

INTERIOR

DEAF/HOH ACCESS

BLIND/LV ACCESS

PREFERRED LIST

COMMENTS

Average	TTY: No TV captioning: N/A	Braille menus: No Braille signs: Yes Good lighting: No		Family restroom is accessible.
Excellent	TTY: No TV captioning: Yes	Braille menus: No Braille sign: No Good lighting: Yes		Tight entry into restrooms.
Good	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: No		All low tables.
Good	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: Yes		Restroom area a little tight.
Good	TTY: No TV captioning: Yes	Braille menus: No Braille signs: Yes Good lighting: Yes	Yes	Baby changing table in accessible restroom.
Excellent	TTY: No TV captioning: Yes	Braille menus: No Braille signs: Yes Good lighting: Yes	Yes	
Average	TTY: No TV captioning: Yes	Braille menus: No Braille signs: Yes Good lighting: Yes		Must phone to gain entry through backdoor. Women's restroom is not accessible.
Good	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: Yes		

NAME, ADDRESS & PHONE	TYPE	PARKING	ENTRANCE	FURNITURE	RESTROOMS
Panera Bread 809 Nicollet Mall 612.338.9850	American	Good	Average	Excellent	Good
Ping's Szechuan Bar & Grill 1401 Nicollet Avenue South 612.874.9404	Chinese	Good	Poor	Average	Poor
Pracna On Main Historic Dining Saloon 117 Main Street SE 612.379.3200	American	Excellent	Good	Average	Good
Rock Bottom Restaurant & Brewery 800 LaSalle Plaza 612.332.2739	American	Good	Good	Excellent	Good
Rudolph's Bar-B-Que 1933 Lyndale Avenue South 612.871.8969	Barbeque	Poor	Good	Excellent	Good
Ruth's Chris Steak House 920 Second Avenue South 612.672.9000	Steak House	Poor	Average	Excellent	Good
Salsa A La Salsa Mexican Grill 1420 Nicollet Avenue 612.813.1970	Mexican / South-western	Average	Good	Average	Good
The Local—An Irish Pub 931 Nicollet Mall 612.904.1000	Irish	Average	Average	Excellent	Good

INTERIOR	DEAF/HOH ACCESS	BLIND/LV ACCESS	PREFERRED LIST	COMMENTS
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: Yes Good lighting: Yes		
Excellent	TTY: No TV captioning: N/A	Braille menus: Yes Braille signs: No Good lighting: Yes		On-street parking. Incline at entrance. Restrooms have grab bars and levered handle at sink.
Excellent	TTY: Yes TV captioning: No	Braille menus: No Braille signs: No Good lighting: Yes		Toilet paper dispenser mounted above grab bars.
Excellent	TTY: No TV captioning: No	Braille menus: Yes Braille signs: Yes Good lighting: Yes	Yes	
Excellent/ Good	TTY: No TV captioning: Yes	Braille menus: Yes Braille signs: Yes Good lighting: Yes		
Good	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: Yes		Thick carpet.
Excellent	TTY: No TV captioning: No	Braille menus: No Braille signs: No Good lighting: Yes		Hallway to restrooms a little tight.
Excellent	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: No		

NAME, ADDRESS & PHONE	TYPE	PARKING	ENTRANCE	FURNITURE	RESTROOMS
The News Room 990 Nicollet Mall 612.343.0073	American	Average	Average	Excellent	Good
Tugg's Tavern 219 SE Main Street 612.379.4404	American	Excellent	Good	Good	Good
Vic's on the Minneapolis Riverfront 201 SE Main Street 612.312.2000	Seafood	Excellent	Good	Good	Average
Vincent-A Restaurant 1100 Nicollet Mall 612.630.1189	French / Mediterranean	Good	Average	Excellent	Good
Zelo 831 Nicollet Mall 612.333.7000	Italian	Average	Average	Excellent	Good

INTERIOR	DEAF/HOH ACCESS	BLIND/LV ACCESS	PREFERRED LIST	COMMENTS
Excellent	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: No		Difficult passageway to restrooms and poor signage on restroom doors.
Excellent	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: Yes		Industrial toilet paper holder. Soap dispenser mounted high.
Excellent	TTY: No TV captioning: N/A	Braille menus: No Braille signs: No Good lighting: Yes		
Excellent	TTY: No TV captioning: No	Braille menus: No Braille signs: No Good lighting: Yes		
Average	TTY: No TV captioning: Yes	Braille menus: No Braille signs: No Good lighting: No		Hallway to restrooms is narrow.

DOWNTOWN ATTRACTIONS

MINNEAPOLIS ATTRACTIONS

Visitors with disabilities will be pleased to find that many Minneapolis attractions are wheelchair-accessible. There will be no shortage of things to do and see while you're here.

All of the city's downtown parks are accessible. Miles of water front, the Minneapolis Sculpture Garden and our regional park system, including Minnehaha Falls, are accessible.

Minneapolis is known for its theater scene. Take in a performance at the esteemed Historic Orpheum, the State or Pantages Theatres, Tony Award-winning Guthrie Theater, the Jungle Theater, Ordway Center for the Performing Arts, and many more—all accessible for persons with disabilities.

For Music lovers, the Minnesota Orchestra, Minnesota Opera and Ted Mann Concert Hall are all accessible.

To find more complete information on visiting Minneapolis's accessible arts institutions, call 612.332.3888 (TTD/TTY 612.332.3888 or 800.801.3883) or visit <http://vsamn.org>.

Sports fans will enjoy catching a Twins, Timberwolves, Wild, Lynx or Vikings game: and the Target Center, and Target Field (2010) are accessible.

EQUIPMENT AND SERVICES

Meet Minneapolis is proud to have businesses that serve those with disabilities. Here are a couple of services you may find helpful:

CSD of Minnesota—Provides interpreting services.
651.297.6700
www.c-s-d.org

Dahl Pharmacy—Located two blocks from the Minneapolis Convention Center, Dahl provides wheelchair rentals, emergency prescription services, free prescription delivery, ostomy and medical supplies.
612.333.1593

EQUIPMENT RENTAL

Metro Medical

952.854.3603

www.metromedical.net

Reliable Medical Supply, Inc.

763.255.3800

www.reliamed.com

Mobility Shop

888.404.5554

www.themobilityshop.com

Scoot Around

888.441.7575

www.scootaround.com

LINKS & ADDITIONAL INFORMATION

The following websites offer a multitude of information that you may find useful in planning your trip to Minneapolis:

Access-4-All

www.access-4-all.com

Americans with Disabilities Act

www.ada.gov/index.html

CSD

www.c-s-d.org

Deafblind Information

www.deafblindinfo.org

Guthrie Theater Access Programs

www.guthrietheater.org/visit/access_services

Hennepin Theatre District Accessibility Services

www.hennepintheatretrust.org/accessible

Interpreting Services

aslis.com

Metro Mobility

metrocouncil.org/Transportation/Services/Metro-Mobility.aspx

Minnesota Department of Human Services

mn.gov/dhs

Minnesota Disability Law Center

mndisability.gov/public/content.do?action=agencies&agency_id=282

Minnesota State Council on Disability

www.disability.state.mn.us/accessibility

MSP Airport Accessibility

www.msairport.com/accessibility.aspx

Open the Outdoors

www.dnr.state.mn.us/open_outdoors/index.html

Target Center Guest Services

www.targetcenter.com/guest_services

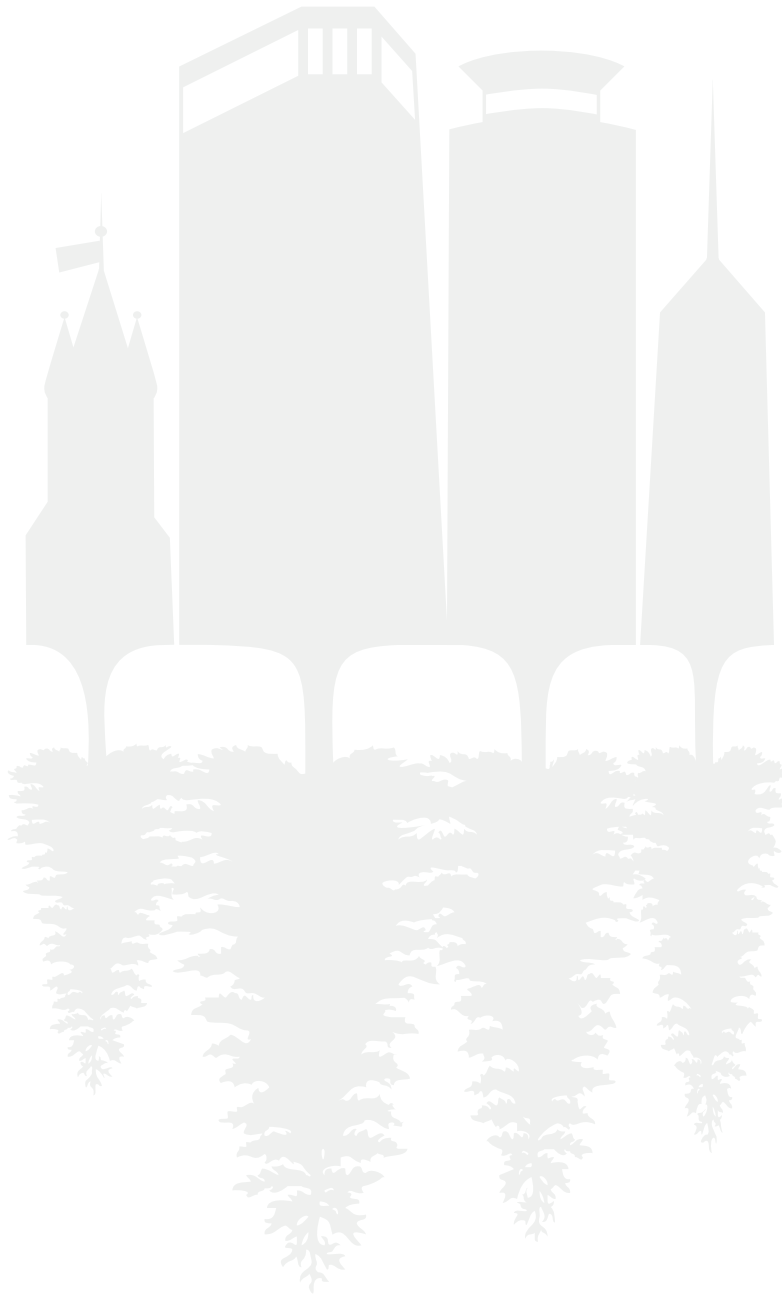
TCDeaf

www.tcdeaf.com

VSA Minnesota

www.vsamn.org

ADDITIONAL INFORMATION



Minneapolis
City by Nature

Signature
PARTNERS

 DELTA 

Meet Minneapolis 1.800.445.7412 minneapolis.org
Convention & Visitors Association