

# Access San Francisco



“The people of San Francisco  
have both welcomed and  
insisted on the inclusion of  
people with disabilities into  
the mainstream of public life”

— Mayor Gavin Newsom



# Things To Know

## San Francisco Visitor Information Center

(415) 391-2000  
(415) 392-0328 TTY  
www.onlyinsanfrancisco.com  
Hours: M-F 9am-5pm, Sat-Sun and holidays 9am-3pm  
Closed Easter, Thanksgiving, Christmas, New Year's Day and Sundays Nov. through April.

The San Francisco Visitor Information Center, operated by the San Francisco Convention & Visitors Bureau, is located at 900 Market Street on the lower level of Hallidie Plaza. Elevator access to the information center is available on Market Street (near Fifth Street). The information center can also be accessed from the concourse level of the Powell Street BART station. Request your free visitor information kit either online or by phone. Computers with internet access available.

## The Weather

"The coldest winter I ever spent was one summer in San Francisco," is a quote often attributed to Mark Twain. Truth is, nobody knows who really said it. Regardless of its origins, do take the advice seriously.

Unlike most places, summers in San Francisco are unpredictable and often cool and foggy. The best weather months are April, May, and September through November. The rainy season is December through March. The best clothes to pack are things that can be layered. One part of the city can be basking in the sun while another part is covered in fog.

## Obtaining and Using a Disabled Parking Placard

According to California Vehicle Code Section 22511.5(b), out of state and country disabled parking permits are considered valid for parking in designated disabled parking spaces. Your permit allows you to park in these spaces and to park at most metered parking spaces without having to pay. Private lots generally do not offer discounts to placard holders. If you are traveling from another country or state and don't have a placard you can obtain a temporary travel placard either online at [www.dmv.ca.gov/forms/reg/reg195.pdf](http://www.dmv.ca.gov/forms/reg/reg195.pdf), or by



Parking placard

writing to: DMV, PO Box 942869, Sacramento, CA 94269-0001. They will send you an application that must be signed by a physician. When you arrive in San Francisco, take the application to any Department of Motor Vehicles office and they will issue you a temporary placard good for up to three months.

## Accessible Pay Toilets Center

[www.sfgov.org/site/sfdpw\\_page.asp?id=32752](http://www.sfgov.org/site/sfdpw_page.asp?id=32752)

Currently there are 25 wheelchair accessible pay toilets located throughout San Francisco. Cost is 25 cents or free tokens are available from most non-profits or by calling (415) 487-2300.

## San Francisco Bike Map Walking Guide

This useful tool shows street grades so that you can plan a route which avoids steep streets. It can be purchased at the San Francisco Visitors Information Center for a nominal fee.



Photos by Charles Pannell

Accessible pay toilet at Fisherman's Wharf

## To order a large print map of San Francisco send \$5 to:

Blind San Franciscans  
1591 Jackson St. #8  
San Francisco 94109  
(415) 563-4896

# Access San Francisco



## Access Northern California

Ramping the way to accessible travel  
Berkeley, CA  
(510) 524-2026  
info@accessnca.com  
www.accessnca.com

Design by  
City and County of San Francisco  
Repromail: Creative Services

Every effort has been made to ensure the accuracy of the information contained in this guide; however, we cannot guarantee that the information hasn't changed. We advise you to call first to verify any possible changes. Access San Francisco is best used in conjunction with the general tourist publications available from the San Francisco Convention & Visitors Bureau.

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To order copies of this guide contact the San Francisco Convention & Visitor's Bureau, (415) 391-2000. Guides on tape or large print available, contact the Mayor's Office on Disability.  
(415) 554-6789  
(415) 554-6799 TTY  
VIC1@sfcub.org

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# Welcome to the City By The Bay



**Gavin Newsom**  
Mayor, City and County of San Francisco

## From the Mayor's Office

I am pleased to welcome you on your visit to San Francisco. From the historic protests in United Nations Plaza that gave birth to the disability rights movement, to the latest in Assistive Technologies installed in City Hall, the people of San Francisco have both welcomed and insisted on the inclusion of people with disabilities into the mainstream of public life.

Today, San Francisco continues to take great pride in providing ever-increasing accessibility to more and more of the favorite features people come to see. For example, Coit Tower on Telegraph Hill now has accessibility to a viewing platform in the tower. The historic "F-line" of century-old trolleys is fully accessible at stops all along Market Street, as well as along the Embarcadero toward Fisherman's Wharf.

Downtown San Francisco, the financial capital of the West Coast, is more accessible than ever. Historic City Hall, Yerba Buena Gardens, Moscone Center, our new museums, parks, playgrounds, public transit, and nearly 100 "ramp" taxis are all accessible and awaiting your visit. Throughout our neighborhoods, you will find more and more cozy restaurants and small hotels that are fully accessible.

I hope that you will find this San Francisco Access Guide to be helpful. Feel free to contact the San Francisco Convention & Visitors Bureau or the Mayor's Office on Disability for further assistance.

Sincerely,  
Honorable Gavin Newsom  
Mayor

## Mayor's Office on Disability

Welcome to San Francisco!

We hope that your visit will be entirely enjoyable and fully accessible! This access guide has been developed to help you get the most out of your visit, whether it be for two hours or two weeks.

The Mayor's Office on Disability is responsible for ensuring that all public City and County services, facilities and programs are fully accessible to people with disabilities. We would like to hear from you if you have any problems – or good experiences – with a City entity, such as a museum, park, public transit, the airport, or the Zoo. We promise to follow-up on any difficulties you encounter, or suggestions you may have for improvement.

If you do encounter problems with accessibility – whether it be physical accessibility problems, lack of knowledge or training of staff, or failure to provide a needed accommodation – please let us know.

Wishing you a wonderful visit to our beautiful city.

Sincerely,  
Susan Mizner  
Director, Mayor's Office on Disability

(415) 554-6789  
(415) 554-6799 TTY  
401 Van Ness Ave., Room 300  
www.sfgov.org/sfmod  
Email: mod@sfgov.org

This is a program of the City and County of San Francisco which provides public information, citizen assistance and ADA complaint processing.

## From the San Francisco Convention & Visitors Bureau

The San Francisco Convention & Visitors Bureau has been pleased to be a partner with Access Northern California and the City and County of San Francisco since the first edition of Access San Francisco in 2000.

To enjoy your visit to San Francisco to the fullest, we encourage you to use this guide in tandem with our Web site, [www.onlyinsanfrancisco.com](http://www.onlyinsanfrancisco.com), and our publications. These resources are updated frequently and offer the latest information on San Francisco and nearby areas.

The genesis of the word hospitality includes being "readily receptive," and, of course, offering a cordial welcome. Our local hospitality community by its very definition has no other mission than to make all guests as comfortable as possible and it is this generosity of spirit that continues to make San Francisco "Everybody's Favorite City."

Welcome and enjoy your time with us.

Sincerely,  
Joe D'Alessandro  
President & CEO  
San Francisco Convention & Visitors Bureau

## From Access Northern California

Access Northern California is a non-profit accessible travel information clearinghouse and education service for the hospitality industry. Our overall goal is to improve the travel environment for people with disabilities and seniors throughout Northern California. In putting together this guide we set out to offer travelers with disabilities the opportunity to experience San Francisco with greater ease. We hope you find this guide useful and easy to use.

Enjoy your visit!

Bonnie Lewkowicz  
Director, Access Northern California

## Thank You

We wish to thank the following for all of their support in helping to make this project happen.

*San Francisco Mayor's Office on Disability*

*Marilyn Straka, On The Level Tours*

*Christopher Reeve Paralysis Foundation*

*San Francisco Convention & Visitors Bureau*

*Weaver Official Publications*

# Getting Around

San Francisco, the “City by the Bay,” occupies only 47 square miles, yet is made up of many vastly different neighborhoods and terrain. Getting around to all the different sites can be a challenge for anyone; however, most would agree not to rent a car. Parking is extremely difficult and can be quite expensive. There are a myriad of parking signs on the streets that can be rather complicated to understand. Vehicles displaying disabled placards can be ticketed and towed if parked improperly. Wheelchair riders can get to most sightseeing spots by wheeling; however, depending on your route, you’ll likely encounter steep hills. The underground trains, most buses, and plenty of curb cuts make planning an accessible route fairly easy. A word of caution: San Franciscans are notorious for running red lights so wait a little before crossing streets.

## Paratransit Services

[www.sfparatransit.com](http://www.sfparatransit.com)

San Francisco Paratransit service is available to persons with a disability, who because of their disability, cannot independently use the regular Muni bus/rail service.

Certified visitors needing Paratransit service while visiting should prearrange with the San Francisco Paratransit Broker’s Office in advance of their arrival by calling the office at (415) 351-7000, or by e-mail to [sfparatransit@veoliaparatransit.com](mailto:sfparatransit@veoliaparatransit.com), or by US mail at 68 12th Street, San Francisco, CA 94103. Currently, the Paratransit program provides service in San Francisco to Treasure Island and northern San Mateo County, but does not serve trips to/from the San Francisco International Airport. Detailed information about San Francisco Paratransit is available on their website.

## Car Rentals

The following car rental companies can provide hand controls for rental vehicles in the San Francisco area. Advance reservations are required. It is also advisable to reconfirm your equipment request 24 hours prior to your arrival.

Avis	(800) 331-1212
Budget	(800) 526-6408
Dollar	(800) 800-4000
Hertz	(800) 654-3131
National	(800) 227-7368

## Van Rentals

### Wheelchair Getaways

(800) 638-1912 (CA)  
(800) 642-2042 (Nationwide)  
[www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)  
[getawayscaandhi@aol.com](mailto:getawayscaandhi@aol.com)  
Ramped minivans for rent, daily and weekly rates, airport delivery for a fee.

### Access Options

(408) 734-5438  
[www.accessoptions.com](http://www.accessoptions.com)  
Ramped minivans and one full size van for rent. Daily and Weekly rates. Delivery area includes San Francisco

### Driving Specialties

(800) 375-4LIFE  
[www.drivingspecialties.com/Vallejo.html](http://www.drivingspecialties.com/Vallejo.html)  
Ramped minivans for rent. Daily and weekly rates.  
Delivery areas include the East Bay and north of the Golden Gate Bridge. No deliveries to San Francisco

## Accessible Taxis

The following taxi companies offer ramped mini vans, call several hours in advance. All are in the (415) area code

Checker	206-1900
Bay Cab	206-1908
DeSoto	970-1300
Luxor	282-6684
National	648-4444
Regents	487-1004
Town Taxi	401-8900
Yellow	626-2345

## Gas Stations

California law requires gas station attendants to pump gas at the self-serve price for people displaying either a disabled placard or license plate. However, if there is only a cashier at the station then they are not required to comply with this law.

## Information Hotline

[www.511.org](http://www.511.org)

For trip planning assistance using public transit call 511 from within the San Francisco Bay Area.

# Public Transportation

## Bay Area Rapid Transit (BART)

(888) 235-3828  
(510) 834-5438 Elevator updates  
(510) 465-2278 Information Number  
(510) 839-2220 TTY  
[www.bart.gov](http://www.bart.gov)

BART train service in San Francisco primarily serves the downtown, Mission District and San Francisco Airport. It also serves the East Bay and Oakland Airport. All BART trains are accessible. BART tickets can be purchased at all stations; however, if you want a Disabled Discount Pass, you must either go to the Customer Service Center at the Lake Merritt, Montgomery, or Civic Center stations or order online. To receive a discount ticket you may be required to show proof of disability such as a Medicare card, DMV ID card, or other transit discount card. The Customer Service Center also has free BART publications including “Fun places to get to on BART” and “A guide to public transportation from BART”.

### BART Tips

All BART stations are equipped with elevators. The elevators occasionally break down, so it is highly advised to call ahead to make sure the elevator is operational at your destination station.

There is level access onto all trains; however, there can be a large gap between the platform and the train. This may present a problem for some wheelchairs with small front wheels. Some people advise backing on and off the trains.

All platforms have tactile edges for detection by people who are blind or visually impaired. Announcements are made informing you which train has arrived. Conductor’s announce each stop on board the train.

The elevator signs are not clearly marked on the platforms, but are generally located at either end of the stations. If you are unable to process your ticket proceed to the station agent.

## Muni (municipal transit)

(415) 673-6864 General Information  
(415) 701-4485 Accessible Services  
(415) 701-4730 TTY  
[www.sfmta.com](http://www.sfmta.com)  
[www.sfmta.com/access](http://www.sfmta.com/access)

Muni operates buses, streetcars, light rail, and cable cars. All lines are accessible except the 41. The Muni Metro system is accessible at all underground stations and at numerous surface key stops at major destinations and transfer points.

Different forms of boarding apply in different situations. Buses are boarded using lifts, while light rail vehicles may be boarded on the surface from high station platforms, mini-high wayside platforms or wayside lifts.

For a detailed description of accessible lines and stops, request a Muni Access Guide by calling the Accessible Services Program or visit the Muni website.

Monthly discount passes for seniors, monthly discount stickers for Regional Transit Discount ID holders and single trip discount fares are available. For discount fare eligibility information, contact the Muni Discount ID Office at (415) 923-6070

### Muni Tips

The famous cable cars are not wheelchair accessible. Manual wheelchair users who are accompanied by someone who can load the wheelchair onto the cable car may ride. Cable car operators are not required to assist with wheelchair loading.

Muni’s Historic Streetcar line, the F-Line, is wheelchair accessible at most stops. The F-Line runs from Fisherman’s Wharf along the Embarcadero to Market Street, then up Market Street to the Castro District. All stops on the Embarcadero are wheelchair accessible. Access is provided at several key stops on Market Street via wayside platforms or lifts. Contact Muni Accessible Services or the website for specific locations or other information about accessibility on the F-Line.

Connections with other area public transit systems (i.e. AC Transit, Golden Gate Transit, SamTrans) may be made at numerous transfer points.

If possible, you may wish to schedule your trip to avoid peak commute hours when buses are crowded.

# Airport Transportation

## San Francisco International Airport

### Bay Area Rapid Transit (BART)

www.bart.gov  
(415) 989-2278  
(510) 839-2220 TTY

BART arrives and departs from the International Terminal at SFO. When you exit the train at the SFO station, you can either continue towards the front of the train towards the International terminal or take the elevator up to the AirTrain. The wheelchair accessible, free AirTrain travels to the domestic terminals and the car rental facility. All domestic flights are approximately a five to ten-minute AirTrain ride from the BART station. Walking or rolling to the domestic terminals requires travel on some carpeted ramps and takes at least 15 minutes. Allow extra time when taking BART to/from the airport.

### Supershuttle

(415) 558-8500

Supershuttle has lift-equipped vehicles. Advance reservations are required. They serve San Francisco.

### Taxis

Many taxi companies serve the airport. The average round-trip fare from San Francisco Airport to downtown San Francisco is approximately \$40 and \$60 to the East Bay. See the Accessible Taxi section (on page 8) for a list of accessible taxi companies in the San Francisco area.

### Car Rentals

The Airport's Rental Car Center allows travelers to pick up and drop off rental cars at one convenient, central location. From the airport take the Blue Line on the Air Train. It is advisable to call the car rental company 24 hours in advance of your trip to reconfirm any special requests.

## Oakland International Airport

Bay Area Rapid Transit (BART)  
AirBART (510) 577-4294

From the airport you can connect to BART by taking the Air BART shuttle located at the center island, to the Coliseum BART station. BART will take you to downtown San Francisco. All Air BART shuttles are accessible and run every 15 minutes. There is a minimal charge for the shuttle.

# Airport Information

## San Francisco International Airport

www.flysfo.com  
(650) 876-2377  
(650) 876-7833  
Toll free number: 800-I-FLY-SFO

San Francisco International Airport is located 14 miles south of San Francisco. In general you will find good accessibility throughout the airport. All of the major airlines have ramped jetways from the plane to the terminal. Smaller commuter aircraft may require boarding by accessible lift or by stairs from the tarmac. Check with the individual airlines regarding their boarding policies for persons with "special needs."

Information/Traveler's Aid booths to assist travelers are located on the upper and lower levels of all terminals. Information booth personnel can provide information about the accessibility features of the airport. TTYs are located at these booths and throughout the airport boarding areas, Public telephones accessible to people in wheelchairs are located in the airport terminals and parking garages. It is anticipated that visual paging systems will be in place throughout the terminals by the end of 2007.

Accessible parking is available in all SFO garages and the Long Term Parking Lot. Vehicles must display a valid disabled license plate or placard. In the domestic and international terminal garages, accessible spaces are adjacent to the elevator lobbies. Vehicles over 6'6" cannot be accommodated in the Domestic Garage, proceed to valet parking, located off of the upper level "Departures" roadway, opposite the Delta Airlines curb. Vehicles up to 8'2" can be accommodated in international garages A and G. In the long term parking lot, accessible parking spaces are located near the bus stops and at the ground level of the long-term parking garage, accommodating vehicles up to 90" at the first level and 7' all others. Airport Shuttle buses are lift-equipped. Some commercial shuttle buses to other off-terminal long-term lots are equipped with ramps. Accessible AirTrain service is available at the airport car rental center to all passenger terminals. Access to BART is available at the international terminal garage "G" station.

## Oakland International Airport

www.oaklandairport.com  
(510) 633-2571 parking information recording

Oakland International Airport is much smaller than San Francisco and is easier to navigate. All of the major airlines have ramped jetways from the plane to the terminal.

There is good access throughout the airport. Disabled accessible parking is available at all parking facilities. Discounted rates apply to qualified disabled persons. Accessible shuttles are available between short and long-term parking lots.

# Attractions

## Access Symbols

- E** Accessible Entry—Accessible entrance to attraction has all of these features (unless noted): Door clearance of at least 32" Ramp or sloped entry 1:12 or less (1:12 refers to the maximum allowable slope according to state and federal access laws.)
- L** Accessible Elevator—Accessible elevators at attractions have these features (unless noted): 36" minimum door clearance Lowered control panel Cab dimensions are at least 54" deep x 68" wide
- P** Accessible Parking—Has an identified space with adjoining access aisle. May not be van accessible
- R** Accessible Restroom—Accessible restroom has all these features (unless noted): Door clearance of at least 32" 5'x5' turnaround space Roll under sink with 27" knee clearance Grab bars on back wall and at least one side of toilet Toilet height 17" to 19"
- D** Services for the Deaf
- B** Services for the Blind
- S** Accessible Seating
- C** Customer Service

## Alcatraz Island

Tours depart from Pier 33 daily 9:30am-4:30pm (excluding Christmas & New Years Day) (415) 981-7625 Reservations (415) 561-4900 Island information [www.nps.gov/Alcatraz](http://www.nps.gov/Alcatraz) [www.alcatrazcruises.com](http://www.alcatrazcruises.com)

Alcatraz Island was once a federal prison for such infamous convicts as Al Capone and the "Birdman." The main floor of the cellhouse, the gift shop and the museum are all wheelchair accessible.

Most of the island is hilly and steep. The steep hike up to the cellhouse can be negotiated in a motorized wheelchair. An electric ramped shuttle (the SEAT) for those unable to negotiate the hill is available on a first-come, first served basis and runs hourly from the ferry landing.

The ferry to Alcatraz Island is provided by Alcatraz Cruises. There is ramped access to the ferries and accessible restrooms are located on board and at the terminal. The fare includes the ferry ride and park admission. Advance reservations are required during peak times.

- E** Cellhouse, Museum
- P** Street and pay lot
- R** Ferry Landing, Cellhouse
- D** Videos shown on the island are open captioned.
- B** Audio tour. Large print & Braille script of the cellhouse are available upon request.

## Exploratorium

3601 Lyon St. (415) 561-7337 Information (415) 561-0362 Tactile Dome Reservations [www.exploratorium.edu](http://www.exploratorium.edu) Hours: Tues-Sun 10am-5pm TTY (415) 353-0400

The Exploratorium features over 400 hands-on exhibits dealing with science, art, and human perception. Some exhibits can not be accessed from a wheelchair.

- E** **R** **L**
- P** Free lot
- B** Audio tours available at information desk. The Tactile Dome is a great experience for people who are blind or have low vision. The Tactile Dome has a separate entrance and advance reservations are required. Explainers available at front desk
- C** Wheelchairs available for loan at museum office.

## Angel Island State Park

Hours: Daily 8am-5pm Concessions operate seasonally Call for schedule (415) 897-0715 Reservations [www.angelisland.com](http://www.angelisland.com)

This San Francisco Bay island was once a military outpost and immigration station. Angel Island is very hilly, but there is an accessible tram tour of the island for a fee. Wheelchair accessible facilities include the museum, gift shop and cafe. The Immigration Station, Camp Reynolds and Fort McDowell all have a steep approach.

Ferries depart from San Francisco, Tiburon, Oakland, and Vallejo. Ferries are boarded by ramps at all locations; however, the ramp slope is tide dependent.

- P** Street and pay lot in Tiburon
- R** Accessible restrooms located at the Ferry Landing, Immigration Station, Camp Reynolds and Fort McDowell.
- D** Printed scripts of the tram tour

## Coit Tower

1 Telegraph Hill Blvd. (415) 362-0808 Information Hours: Daily 10am-5pm

This 210-foot-tall art deco tower reminiscent of a fire hose is perched atop Telegraph Hill, offering views of the city below. No charge to see the murals on the first floor. There is a fee to enjoy the views from the second floor. People unable to climb the stairs will be admitted to a viewing deck closed to the general public.

- E** **L**
- R** Portable unit located in parking lot
- P** Free lot

## Teatro ZinZanni

Pier 29 (415) 820-3320 Information (415) 438-2668 Reservations [www.teatrozinzanni.org](http://www.teatrozinzanni.org) Hours: Wed-Sat 6pm, Sun 5pm Box office: Daily 10am-6pm

Teatro ZinZanni presents a three-hour bewitching evening of European Cabaret and Cirque in an antique spiegelent. Seating is at shared tables on the main floor. Cost includes a five-course gourmet dinner.

- E** **R**
- P** Street

## Zeum

Yerba Buena Gardens, Fourth and Howard Sts. (415) 820-3320 Information [www.zeum.org](http://www.zeum.org) Hours: Wed-Sun, 11am-5pm

This innovative art and technology center for children and teens provides hands-on experience in animation, video production, and webcasting.

- E** **R** **L**
- P** Garage at Fifth & Mission Street

## Golden Gate Park

This multi-use park stretches for three miles and offers a multitude of activities for the entire family. There are wide paved paths throughout the park. Some streets in Golden Gate Park are closed to automobile traffic on weekends and holidays, so visitors can walk or roll in the streets. In general, the park is a lovely place to take a stroll or have a picnic, as there are plenty of places that wheelchair riders can access.

Visitors centers are located at McLaren Lodge (in the park near Stanyan and Fell Streets) and at the historic Beach Chalet on the Great Highway. An accessible restaurant with sweeping views of the ocean is located upstairs above the Beach Chalet Visitors Center.

### Main highlights in the park include:

**DeYoung Museum** (see page 19)  
**California Academy of Sciences** (see Museums, page 18)  
**Conservatory of Flowers** (415) 666-7001  
 Hours: Tues-Sun, 9am-4:30pm  
[website-www.parks.sfgov.org/site/recpark\\_page.asp?id=17796](http://www.parks.sfgov.org/site/recpark_page.asp?id=17796)

Located at the eastern end of the park, the conservatory is a living museum of rare and beautiful tropical plants. It is the Western Hemisphere's oldest existing public conservatory.

- P** Designated accessible spaces on John F. Kennedy Drive in front of the conservatory
- R** Accessible multi-use restroom adjacent to the conservatory

### Japanese Tea Gardens

This attraction is fairly inaccessible due to the steep terrain and narrow paths but some areas may be manageable. There is no charge to wheelchair-users so it is worth going in to take a look.

- R**
- Botanical Gardens (Strybing Arboretum)** Wide paved paths are found in most areas; however, it is quite hilly throughout  
 Hours: Weekdays, 8am-4:30pm  
 Weekends & holidays, 10am-5pm  
**Free**

- P** Street
- R** Accessible restrooms are found at the entrance on Martin Luther King Jr. Drive, just inside the friends gate and when unlocked, at the County Fair Building just outside the gardens entrance on Ninth Avenue
- B** Sensory garden  
 On The Level Tours (see page 17) has a Golden Gate Park self-guided excursion booklet available for purchase.



SEAT shuttle transport to the cell house on Alcatraz Island

Photo by Charles Pannell

# Attractions

## San Francisco Zoo

Sloat Blvd. at the Pacific Ocean  
 (415) 753-7080 Information  
 (415) 753-8141 TTY  
 www.sfzoo.org  
 Hours: Open daily 10am-5pm  
 General admission disabled discount: 50%

The historic San Francisco Zoo is Northern California's largest zoological park and an accredited member of the Association of Zoos and Aquariums (AZA). Home to more than 930 animals representing some 245 species, the Zoo's animal exhibits are arranged by five geographic regions - Africa, Asia, Australia, South America, and North America.

The zoo encompasses 100 acres, a combination of both flat and hilly terrain. There are benches with armrests scattered throughout the Zoo. All animal viewing areas are accessible with the exception of one in the Primate Discovery Center. The new Grizzly Gulch opens June 14, 2007, one of the largest grizzly bear exhibits, offers eye-level and underwater viewing of the Zoo's female siblings.

The Puffer Train is wheelchair accessible and has space and tie downs for one wheelchair.

- E** Accessible Entrance
- P** Free parking in main lot with disabled placard and designated street parking is available
- R** Otter, Terrace Cafe, Leaping Lemur Cafe, Entry Village, Children's Zoo, Playground
- D** TTY available in the Education Center by the main entrance
- C** Manual and electric wheelchairs for rent at the Family Entry Village

## Hornblower Dining Cruises

Hornblower Landing Pier 3  
 on The Embarcadero  
 (415) 788-8866  
 hornblower.com/port.asp?port=sf

Dining Cruises feature elegant dining on the San Francisco Bay. Several yachts have ramp access, but the ramp slope may be steep depending on the tide. The San Francisco Belle is accessible on all levels except for the roof deck. Only the first deck of the California Hornblower is accessible. Dining service on the California Hornblower is sometimes held only on the upper deck. There is no elevator access, but the staff can assist wheelchair-users with access to the upper deck.

- P** Pay lot with designated accessible parking spaces at Pier 3
- R** The accessible restroom on the California Hornblower does not have a 5' x 5' turnaround. The San Francisco Belle has accessible restrooms on all levels.

## San Francisco Maritime Historical National Park

(415) 561-7100 Recorded information  
 (415) 447-5000 Visitor Information  
 www.nps.gov/safr/

Encompassing 34 acres, the park includes a magnificent fleet of historic ships at Hyde Street Pier, the Aquatic Park Historic District, a Visitor Center and a research library. Start your visit at the Visitor Center to find out about current activities.

## Visitor Center

499 Jefferson St.  
 Corner of Jefferson and Hyde Streets  
 Open daily 9:30am-5pm

Audio-videos are shown in the Visitor Center Theater

## Hyde Street Pier

Foot of Hyde Street  
 Open daily 9:30am-4:30pm  
 (summer until 5pm)

Features a fleet of National Historic Landmarks that span a century of working history. Visitors can view and tour the historic ships or visit the Maritime Store. The car deck level of the Eureka ferry is wheelchair accessible. The Balclutha is partly accessible, but the ramp slope is tide dependent.

## Maritime Library

(415) 561-7030  
 Fort Mason, Bldg. E, Third Floor  
 Open by appointment only  
 Mon-Fri 1pm-4pm

## Maritime Museum

Closed for renovation until 2009

- R** Visitor Center, Hyde St Pier, Maritime Library
- E** Accessible at all facilities
- P** Designated disabled street parking at Jefferson & Hyde & at Fort Mason
- D** Captioned videos are shown in the Visitor Center Theater
- B** Audio-videos are shown in the Visitor Center Theater

## Crissy Field

Crissy Field Hotline: (415) 427-4779  
 Crissy Field Center: (415) 561-7690  
 www.crissyfield.org

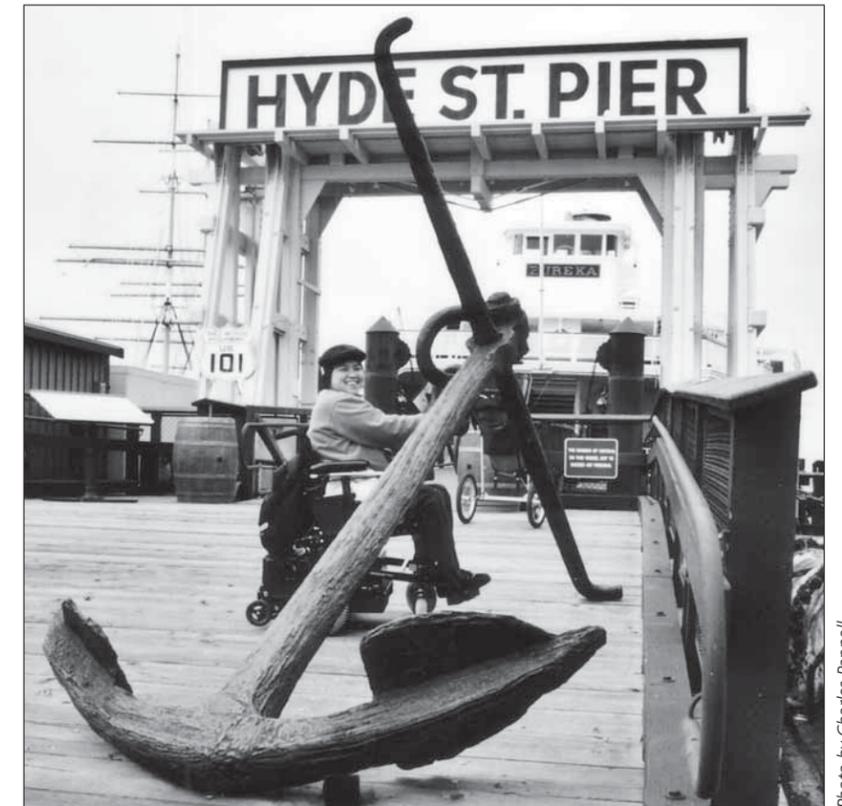
Once an important military airfield and home to the native Yelamu people, Crissy Field has been transformed into a favorite destination for walkers, joggers, sailboarders, bicyclists, hundreds of birds, and an occasional seal or sea lion. It is the gateway to San Francisco with over 100 acres of open space where the city meets the bay. You can stroll the wheelchair accessible promenade, have a picnic, check out the meadows and marshes, rent a beach chair or take a class at the Crissy Field Center. Travel around the Presidio on the PresidiGo, (415) 561-5300, a free accessible shuttle departing from the Crissy Field Center. Reserve the free beach chair at (415) 561-7752.

## Aquarium of the Bay

(888) SEA-DIVE  
 PIER 39  
 www.aquariumofthebay.com  
 Hours: Weekdays 10am-6pm  
 Weekends until 7pm  
 Summer 9am-8pm

The Aquarium of the Bay is a unique educational and entertainment facility dedicated to the rich and diverse aquatic life of the San Francisco Bay and its surrounding waters. Highlights include descending into the hidden world of life under San Francisco Bay via two crystal clear tunnels, 300 feet in length. The moving walkway through the tunnel is 32" wide, the adjoining carpeted walkway is 36.9"

- E R L**
- C** Wheelchair for loan at Visitor Services. Docent-led tours can be pre-arranged upon request.



Checking out the hardware on Hyde Street Pier

Photo by Charles Pannell

## The Wax Museum at Fisherman's Wharf

145 Jefferson St.  
 (415) 202-0402  
 www.waxmuseum.com  
 Hours: Weekdays 10am-9pm  
 Weekends 9am-11pm

One of the world's largest wax museums, the exhibits span four floors with over 200 figures in elaborately staged scenes, with costumes, props and lighting, carefully constructed to authenticate people at the peak of their fame. Railing height at most exhibits is 42" high.

- E R L**

<p><b>E</b> Accessible Entry          Accessible entrance to attraction has all of these features (unless noted):          Door clearance of at least 32"          Ramp or sloped entry 1:12 or less (1:12 refers to the maximum allowable slope according to state and federal access laws.)</p>	<p><b>L</b> Accessible Elevator          Accessible elevators at attractions have these features (unless noted):          36" minimum door clearance          Lowered control panel          Cab dimensions are at least 54" deep x 68" wide</p>	<p><b>P</b> Accessible Parking          Has an identified space with adjoining access aisle. May not be Van Accessible</p>	<p><b>R</b> Accessible Restroom          Accessible restroom has all these features (unless noted):          Door clearance of at least 32"          5'x5' turnaround space          Roll under sink with 27" knee clearance          Grab bars on back wall and at least one side of toilet          Toilet height 17" to 19"</p>	<p><b>D</b> Services for the Deaf</p> <p><b>B</b> Services for the Blind</p> <p><b>S</b> Accessible Seating</p> <p><b>C</b> Customer Service</p>
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# Travel Tips

Travel by its very nature is unpredictable, but there are some things that you can do to help minimize the impact of the unknown. Here are some tips to help make your trip more manageable and enjoyable.

## Know Your Rights

Familiarize yourself with the laws protecting your rights to travel in the United States.

The Air Carrier Access Act (ACAA) prohibits discrimination on the basis of disability in air travel. This law requires US air carriers to accommodate the needs of passengers with disabilities. To learn more and to download the publication, "New Horizons, Information for the Air Traveler with a Disability," go to [www.dotcr.ost.dot.gov/asp/airacc.asp](http://www.dotcr.ost.dot.gov/asp/airacc.asp)

The U.S. Department of Transportation operates a Toll-Free Hotline for air travelers with disabilities Mon-Fri, 7:00 am - 5:00 pm. EST. The Hotline serves to educate consumers about their rights and to assist in resolving disability-related air travel problems. (800) 778-4838, (800) 455-9880 (TTY).

The Americans with Disabilities Act (ADA) addresses access to goods and services on the ground, at airports, hotels, attractions and ground transportation in the U.S. To learn more about the ADA, visit the Department of Justice ADA page at [www.usdoj.gov/crt/ada/adahom1.htm](http://www.usdoj.gov/crt/ada/adahom1.htm) or call the ADA Hotline at (800) 514-0301 (voice) or (800) 514-0383 (TTY).

## In the Air

If you are flying with a motorized wheelchair, bring documentation about the type of battery your wheelchair uses.

Tape easy-to-read instructions about how to handle your wheelchair in a very visible

place on your wheelchair. Never rely on word-of-mouth instructions.

Remove or secure any loose or moveable wheelchair parts.

Pack a wheelchair repair kit. For security reasons, it's best to stow this kit in your checked luggage. Airport security personnel will confiscate anything in your carry-on luggage that looks like it could be used as a weapon.

Carry all essential personal items such as medicine and medical equipment with you in your carry-on luggage. Do not pack them in your checked luggage.

## On the Ground

When you reserve an accessible room, call the property directly. Do not call the central reservation number. Make sure that the property "blocks" your accessible room upon reservation. This helps to ensure that your accessible room will be available for you when you arrive.

If you need any specialized equipment such as a shower chair, an egg crate mattress, or a bed with extra clearance for a lift, check with the hotel in advance to see if they can make arrangements to acquire the equipment.

Make sure and verify reservations on all rental cars with hand controls. It's best to call the rental location directly on the morning of your flight, to verify your reservation. Gather information on medical supply companies, wheelchair repair and transportation at your destination, well in advance of your trip.

## Resources

The following California cities also offer access guides.

Santa Cruz Shared Adventures  
(831) 459-7210  
[www.scaccessguide.com/](http://www.scaccessguide.com/)  
\$3 handling fee

## San Diego

Accessible San Diego  
(858) 279-0704  
[www.accessandiego.org](http://www.accessandiego.org)  
\$5 handling fee

## Palm Springs

Palm Springs Bureau of Tourism  
(800) 927-7256  
[www.palm-springs.org](http://www.palm-springs.org)

At print time a new access guide was in process.

## Outdoor Guides

Wheelchair Riders Guide to San Francisco Bay & Nearby Shorelines

Wheelchair Riders Guide, Los Angeles and Orange County

To order free copies contact:  
(510) 286-1015  
[www.scc.ca.gov/Wheel/index.html](http://www.scc.ca.gov/Wheel/index.html)

California State Parks  
Access information,  
<http://access.parks.ca.gov/>

For more information about accessible travel check out these web resources.

[www.access-able.com](http://www.access-able.com)

[www.emerginghorizons.com](http://www.emerginghorizons.com)

[www.gimponthego.com](http://www.gimponthego.com)

[www.globalaccessnews.com](http://www.globalaccessnews.com)

**Barrier-Free Travel: A Nuts & Bolts Guide For Wheelers & Slow Walkers**  
By Candy Harrington

The definitive guide to accessible travel, authored by the editor of Emerging Horizons magazine. This well-researched resource contains detailed information about the logistics of planning accessible travel by plane, train, bus and ship. Filled with worldwide resources, travel tips, and updated information about accessible travel options. Order online at [EmergingHorizons.com/book](http://EmergingHorizons.com/book). Also available at Amazon.com and BN.com

## AT&T Park

(415) 972-2400  
[www.attpark.com](http://www.attpark.com)

On your behind-the-scenes tours of the San Francisco Giants ballpark, you will get to go places only the players and staff go including: dugouts, indoor batting cages, press box, luxury suite and visitor's clubhouse. Tours are offered daily 10:30 & 12:30 on non-game days. Tickets available on-line or at the Giants Dugout store.

## Blue & Gold Fleet

Pier 39, Fisherman's Wharf  
(415) 705-5555 Information  
[www.blueandgoldfleet.com](http://www.blueandgoldfleet.com)

Blue & Gold offers daily narrated bay cruises. All ships can be boarded by ramps but the steepness of the ramp depends on the tide. Some thresholds are only accessible with assistance. The staff is available to assist with boarding.

**R** All boats have accessible restrooms on the main deck excluding the Oskie, Golden, Monarch

**D** Printed scripts available on boat

## City Guides Free Walking Tours

100 Larkin Street  
(415) 557-4266  
(415) 557-4433 TTY  
[www.sfcityguides.org](http://www.sfcityguides.org)

This program is sponsored by the San Francisco Public Library and provides free guided walks that explore San Francisco's history, architecture, legends and lore. Call to find out which tours are wheelchair friendly. The library can arrange for a Sign Language interpreter with enough advance notice. Tour schedules are available at the Visitors Center or on the City Guides website.

## Gray Line San Francisco

(415) 434-8687 Reservation  
(888) 428-6937  
[www.graylinesanfrancisco.com](http://www.graylinesanfrancisco.com)

Gray Line San Francisco offers a variety of scheduled tours and chartered motorcoaches. They can accommodate people in wheelchairs on most of their bus tours, with 72 hours advance notice. Two of their motorized cable cars are lift equipped, but these vehicles can not accommodate scooters. Reservations for the cable car tours are requested 72 hours in advance.

## On the Level Tours

(415) 776-1253 Information  
[onthelevelsf@hotmail.com](mailto:onthelevelsf@hotmail.com)  
[www.onthelevelsf.com](http://www.onthelevelsf.com)

On the Level Tours features "San Francisco Without The Hills" through self-guided walking/wheeling tours of Yerba Buena Gardens, Fort Mason, Pacific Heights,

Golden Gate Bridge/Fort Point, Golden Gate Park, and Cow Hollow. They can also lead individual tours. Call or e-mail in advance to make arrangements. Fees are based on a sliding scale.

## Precita Eyes Mural Arts & Visitor Center

2981 24th Street  
(415) 285-2287  
Hours: Gift shop and store  
Mon,Wed,Th 10am-9pm  
Tu, Fr, 10am-5pm  
Sat 10am-4pm, Sun 12pm-4pm

Take a professionally led guided walk through Balmy Alley and the Mission District or purchase a self-guided map to view over 70 murals. Mural workshops and art classes are offered.

## Red and White Fleet

Pier 43, Fisherman's Wharf  
(415) 673-2900  
[www.redandwhite.com](http://www.redandwhite.com)

The Red and White Fleet offers a variety of cruises on San Francisco bay, including the new Ferry Building Line Cruise with in-depth narrations on San Francisco's architecture, natural history, and Native American heritage (Ferry Building, Gate E). All ships have ramp access, but the ramp at Pier 43 may be steep depending on the tide. Gate E at the Ferry Building is fully accessible.

**R** Harbor Queen & Princess ships

**D** Printed scripts available

**B** Audio tours available

**E** Accessible Entry  
Accessible entrance to attraction has all of these features (unless noted):  
Door clearance of at least 32"  
Ramp or sloped entry 1:12 or less  
(1:12 refers to the maximum allowable slope according to state and federal access laws.)

**L** Accessible Elevator  
Accessible elevators at attractions have these features (unless noted):  
36" minimum door clearance  
Lowered control panel  
Cab dimensions are at least 54" deep x 68" wide

**P** Accessible Parking  
Has an identified space with adjoining access aisle. May not be Van Accessible

**R** Accessible Restroom  
Accessible restroom has all these features (unless noted):  
Door clearance of at least 32"  
5'x5' turnaround space  
Roll under sink with 27" knee clearance  
Grab bars on back wall and at least one side of toilet  
Toilet height 17" to 19"

**D** Services for the Deaf

**B** Services for the Blind

**S** Accessible Seating

**C** Customer Service

# Museums

## Asian Art Museum

200 Larkin St.  
 (415) 581-3500 Information  
 (415) 861-2035 TTY  
 www.asianart.org  
 Hours: Tues-Sun 10am-5pm,  
 Thursdays until 9pm  
 (reduced admission after 5pm)

One of the largest museums in the Western world devoted exclusively to Asian art. Housed in the former Main Library's beaux-arts style building, its holdings include more than 16,000 treasures spanning 6,000 years of Asian history. AsiaAlive is an interactive drop-in program that explores changing themes; visitors of all ages can enjoy artist demonstrations, hands-on activities, books and videos. Free with museum admission.

Visit the website for current schedule.

**E R L**

**P** Nearby accessible metered street parking, Civic Center Plaza Garage.

**B** Large print floor plans, transcript of free audio tour, magnifiers and transmitters for Talking Signs are available at the Information Desk. Some temporary exhibits have large print versions of select label text available at exhibition entrance.

**D** Assisted Listening Devices (ALD) for selected public programs and select docent tours. Appointments may be made for an ALD tour with one week's notice. Sign language

interpreters available with two weeks notice. A transcript of audio tour available at Information Desk.

**C** Self-guided audio tour is free with museum admission. Docent led tours throughout the day. Wheelchairs available for loan at the Information Desk.

## California Academy of Sciences

875 Howard St.  
 (415) 321-8000  
 www.calacademy.org  
 Hours: Daily 10am-5pm

**Free** First Wednesday of the month free with extended hours. Closed in Golden Gate Park (opening late 2008)

Offering a behind-the-scenes experience at the temporary new home of the Aquarium. Visitors can watch biologists feed and care for the fish. There is a children's play area, naturalist center, mini-library and computer resource center and rotating natural history exhibits. No access survey was conducted however accessibility codes apply.

**E R L**

**P** Mission Street Garage between Fourth and Fifth Streets.

**C** Wheelchairs available for loan at the security desk.

## Cartoon Art Museum

655 Mission St.  
 (415) 227-8666 Information  
 www.cartoonart.org  
 Hours: Tues-Sun 11am-5pm  
 "Pay What You Wish Day" - first Tuesday of each month

The Cartoon Art Museum is one of two museums in the United States dedicated to the preservation and exhibition of cartoon art. This unique institution houses approximately 11,000 original pieces in its permanent collection. A comprehensive research library is also located at the museum. In addition to seven major exhibitions a year, the museum also has a cartoon art classroom and a bookstore.

**E R**

**P** Street parking, Fifth and Mission Street garage

## The Contemporary Jewish Museum

Opening late Spring 2008 at Mission Street between 3rd and 4th Sts.

**E** **Accessible Entry**  
 Accessible entrance to attraction has all of these features (unless noted):  
 Door clearance of at least 32"  
 Ramp or sloped entry 1:12 or less  
 (1:12 refers to the maximum allowable slope according to state and federal access laws.)

**L** **Accessible Elevator**  
 Accessible elevators at attractions have these features (unless noted):  
 36" minimum door clearance  
 Lowered control panel  
 Cab dimensions are at least 54" deep x 68" wide

**P** **Accessible Parking**  
 Has an identified space with adjoining access aisle. May not be Van Accessible

**R** **Accessible Restroom**  
 Accessible restroom has all these features (unless noted):  
 Door clearance of at least 32"  
 5'x5' turnaround space  
 Roll under sink with 27" knee clearance  
 Grab bars on back wall and at least one side of toilet  
 Toilet height 17" to 19"

**D** **Services for the Deaf**

**B** **Services for the Blind**

**S** **Accessible Seating**

**C** **Customer Service**

# Museums



Photo by Charles Pannell

Broad sidewalks surround the lagoon at the Palace of Fine Arts

## de Young Museum

Golden Gate Park  
 50 Hagiwara Tea Garden Dr  
 (415) 750-3600 General Information  
 (415) 750-7645 Access Information  
 www.deyoungmuseum.org  
 Hours: Tues-Sun 9:30am-5:15pm  
**Free** First Tuesday of each month

The de Young Museum in Golden Gate Park re-opened in 2005 in a state-of-the-art new facility that integrates art, architecture and the natural landscape. The museum showcase's priceless collections of American art from the 17th through the 20th centuries, and art of the native Americas, Africa, and the Pacific.

Contact the access office three weeks in advance to arrange for docent led access tours by docents having received additional training.

**L E**

**R** Accessible restrooms are on all levels. A family restroom is located in the Kimball Education Gallery and Exhibition Level.

**P** The Concourse parking under the museum can accommodate vehicles that are up to 8'2." If garage is full people with disabled placards/license plates will be allowed a 20-minute grace-period to drive through and use the garage for drop-off. Six accessible

spaces are on Kennedy Parkway near the east end of the museum

**B** Large print floor plans and large print editions of label text for select temporary exhibitions are available. Materials in alternate format are available on request. Audio tours for the permanent collection are available. Audio tours are free to blind visitors.

**D** Sign language interpreters are available with two weeks notice. Printed scripts of the audio tours are also available.

**C** Wheelchairs available for loan at the Information desk and at the entrance from the parking garage.

## Legion of Honor

100 34th Ave  
 (415) 750-7645 Access Information  
 (415) 863-3330 Recorded Message  
 (415) 750-3509 TTY  
 www.thinker.org  
 Hours: Tues-Sun 9:30am-5pm  
**Free** First Tuesday of each month

The Legion of Honor features ancient and European art from 2500 BC through the 20th century. Contact the access office three weeks in advance to arrange for docent led access tours by docents having received additional training.

**E** The museum is on a hill and the main entrance has a long ramp with a few level landings. An alternate level entrance is available at the Terrace Level door. This door is locked, but there is a guard station and intercom at the door.

**P** Free adjacent lot

**B** Large print floor plans as well as large print editions of the label text for select temporary exhibits are available. Audiotapes of the temporary exhibits and docent led tactile tours of select objects in the permanent collection are available.

**D** Sign language interpreters are available with two weeks notice. Printed scripts of audio tours are also available.

**C** Wheelchairs available for loan at front desk.

## Museum of the African Diaspora

685 Mission Street (at Third)  
 (415) 358-7200  
 www.moadsf.org  
 Hours: 11am-6pm  
 except Sundays 12pm-5pm  
 Closed Mondays & Tuesdays

Original works addressing the dispersal movement out of Africa that populated the rest of the world, as well as traveling exhibitions, film, video and multimedia tell the exciting untold stories of the African Diaspora.

**E R L**

**P** SFMOMA Garage on Minna. Enter from 3rd St. Hearst Parking Garage on Stevenson

# Museums

## Musée Mécanique

Pier 45 at the end of Taylor Street  
 Fisherman's Wharf  
 (415) 346-2000  
[www.museemechanique.org/index.html](http://www.museemechanique.org/index.html)  
 Hours: Mon-Fri 11am-7pm  
 Sat-Sun 10am-8pm  
**Free**

This is one of the largest privately owned collections of antique coin-operated automatic mechanical musical instruments in the world. There are over 200 machines consisting of Grand-Ma Fortune Tellers, strength testers, photo booths and several games of chance and skill dating back from the 1880's thru the present. All of the "Penny Arcade" machines are in their original working condition so the public can play and enjoy them as they were originally intended. Free admission, but costs to operate machines.

- R** Public restroom behind Boudin restaurant on Taylor St.
- C** Some interactive displays may not be accessible from a seated position

## Museum of Craft & Folk Art

51 Yerba Buena Lane  
 (415) 227-4888  
 Hours: Tues-Fri 11am-6pm  
 Sat & Sun, 11am-5pm  
**Free** First Tues. of the month

The Museum of Craft & Folk Art promotes the understanding and appreciation of human expression, ranging from utilitarian objects to contemporary art. This is accomplished through innovative exhibitions of craft and folk art from cultures past and present, educational programs, and publications.

**E**

**R** Use accessible restroom in nearby hotel

**P** Garage at Fifth & Mission Street

## San Francisco Museum of Modern Art

151 Third St.  
 (415) 357-4000 Information  
 (415) 357-4154—TTY  
[www.sfmoma.org](http://www.sfmoma.org)  
 Hours: Fri-Tues 11am-6pm, Wed CLOSED,  
 Thurs 11am-9pm  
**Free** First Tuesday of each month

The San Francisco Museum of Modern Art features the West Coast's most comprehensive collection of 20th century art, housed in an acclaimed structure.

- E R L**
- P** Designated accessible street parking
- B** Some exhibits have audio tours
- C** Wheelchairs available at coat check

## The San Francisco Railway Museum

77 Steuart Street  
 (Steuart Street Muni F-line stop)  
 (415) 974-1948  
[www.streetcar.org/ppf/present/museum/index.html](http://www.streetcar.org/ppf/present/museum/index.html)  
 Hours: Wed-Sun 10am-6pm  
**Free**

Historic artifacts, displays, and audio-visual exhibits tell the story of the City's transportation history. The museum store has unique gifts, souvenirs, and memorabilia.

- E**
- R** No restrooms on site

## Seymour Pioneer Museum

300 Fourth St.  
 (415) 957-1849 Information  
[www.californiapioneers.org](http://www.californiapioneers.org)  
 Wed-Fri 10am-4pm  
 First Sat of the month 10am-4pm

The Pioneer Museum is operated by the Society of California Pioneers, a non-profit organization dedicated to preserving and promoting California's heritage. The museum includes a research library, an art gallery and historical exhibits. There is good physical access throughout the museum.

- E R L**
- P** Street parking, Fifth and Mission Street garage

## Wells Fargo History Museum

420 Montgomery  
 (415) 396-2619  
[www.wellsfargohistory.com/museums/sfmuseum.html](http://www.wellsfargohistory.com/museums/sfmuseum.html)  
 Hours: Mon-Fri 9am-5pm  
**Free**

Located where Wells Fargo first opened for business in 1852, this museum features a Concord Coach used by Wells Fargo in the 1860s and displays of gold dust and ore from California's Gold Country, stagecoach robbers, Gold Rush letters and more.

- E R L**
- D** Sign Language interpreter on request
- B** Closed-caption videos
- C** Guided tours with prior arrangement

# Hotels

## Fisherman's Wharf

- 1 Hostel at Fisherman's Wharf Fort Mason
- 2 Holiday Inn Fisherman's Wharf 1300 Columbus Ave.
- 3 Hyatt at Fisherman's Wharf 555 North Point St.
- 4 Radisson Fisherman's Wharf 250 Beach St.

## Marina

- 5 Town House 1650 Lombard St.
- 28 Cow Hollow Motor Inn & Suites 2190 Lombard St.

## North Beach

- 34 SW Hotel 615 Broadway

## Nob Hill

- 6 Stanford Court Hotel 905 California St
- 8 InterContinental Mark Hopkins, Number One Nob Hill
- 9 The Ritz Carlton 600 Stockton St.

## Financial District

- 7 Hilton Financial District 750 Kearny
- 10 Omni 500 California St.
- 11 Palace Hotel 2 New Montgomery

## Embarcadero

- 12 Le Meridien San Francisco 333 Battery St.
- 15 Hotel Vitale 8 Mission Street

- 13 Orchard Hotel 665 Bush St.
- 14 Crowne Plaza Hotel 480 Sutter St.
- 16 Hotel Diva 440 Geary Street
- 17 Hotel Union Square 114 Powell St.
- 18 JW Marriott 500 Post St.
- 19 Handlery Union Square Hotel 351 Geary St.

- 20 Hostel Downtown 312 Mason St.
- 21 Hilton San Francisco 333 O'Farrell St.
- 22 Parc Fifty Five Hotel 55 Cyril Magnin St.
- 23 Hotel Nikko 222 Mason St.
- 29 King George Hotel 334 Mason St.

- 40 Orchard Garden Hotel 466 Bush St.

## South of Market

- 25 The Westin St. Francis Market St. 50 Third St.
- 26 Hotel Palomar 12 Fourth St.
- 30 Hotel Britton 112 Seventh St.
- 31 Ramada Limited Downtown 240 Seventh St.
- 41 Downtown Courtyard by Marriott 299 Second St.

## Civic Center

- 27 Cathedral Hill Hotel 1101 Van Ness Ave.
- 33 Holiday Inn Civic Center 50 Eighth St.
- 32 Hotel Whitcomb 1231 Market St.

- 42 San Francisco City Center Hotel 685 Ellis St.

## Mission

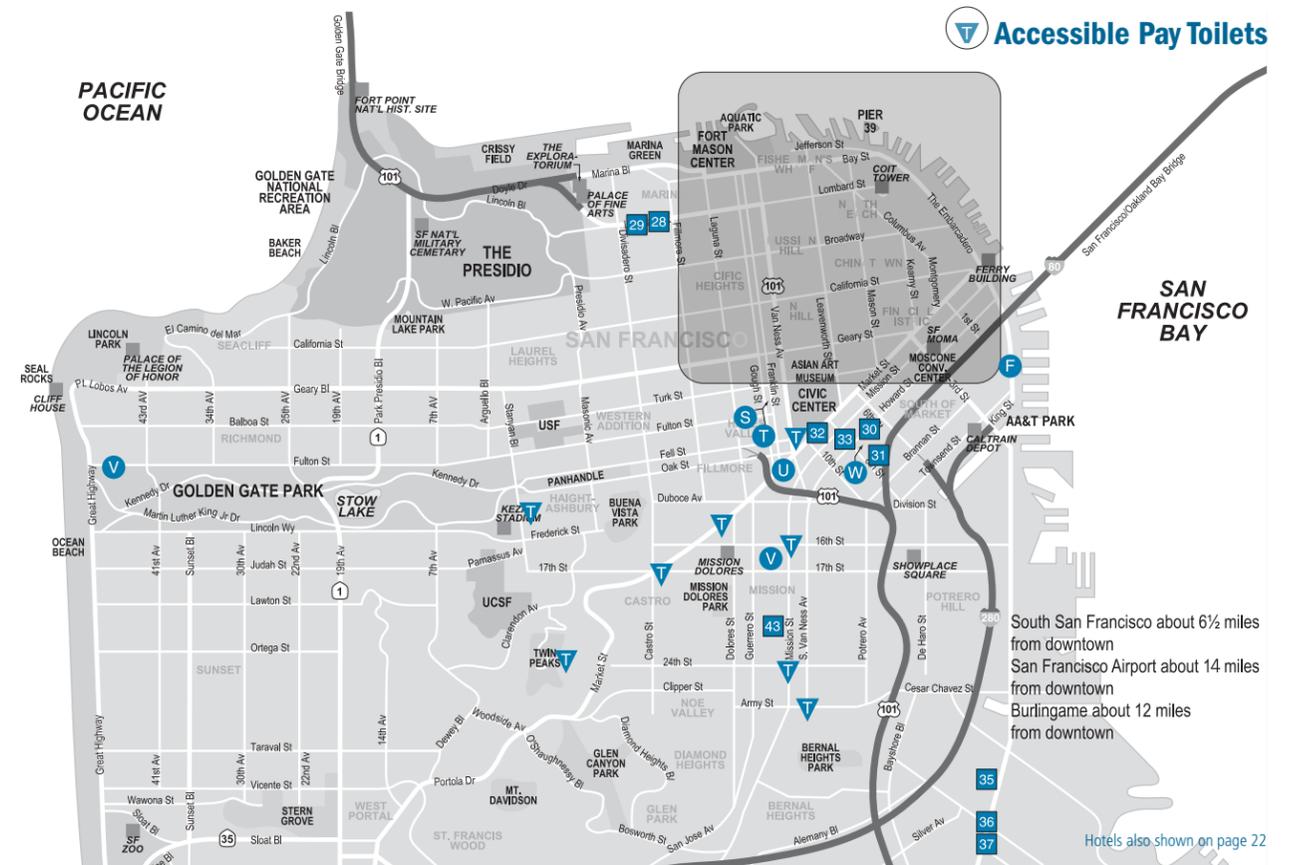
- 43 Elements Hotel 2524 Mission St.

## Japantown

- 24 Kabuki Hotel 1625 Post St.

## Airport

- 35 Westin San Francisco Airport One Old Bayshore Highway
- 36 Marriott San Francisco Airport 1800 Old Bayshore Highway
- 37 Embassy Suites 150 Anza Blvd.



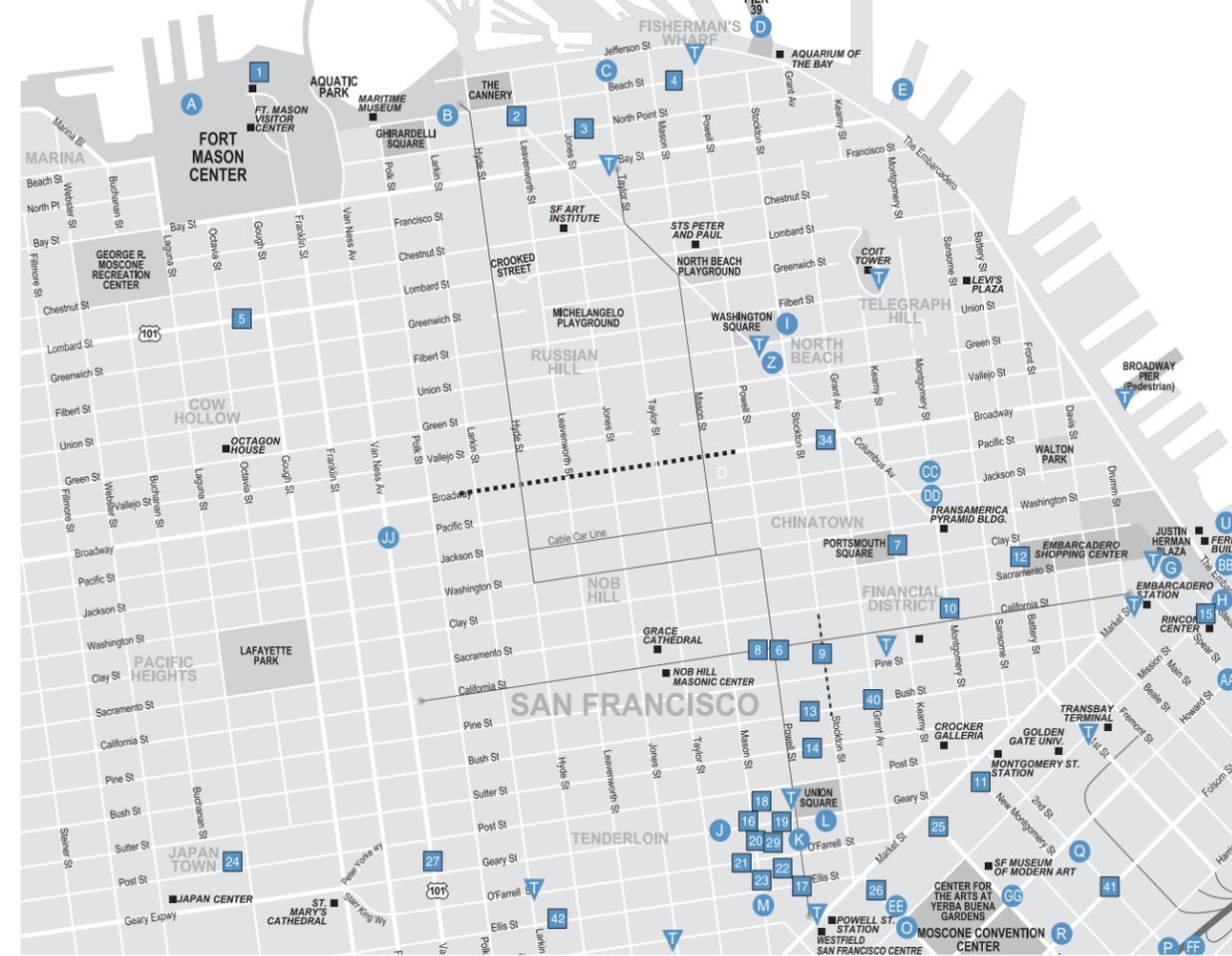
**Accessible Pay Toilets**

South San Francisco about 6½ miles from downtown  
 San Francisco Airport about 14 miles from downtown  
 Burlingame about 12 miles from downtown

Hotels also shown on page 22

- E** Accessible Entry Accessible entrance to attraction has all of these features (unless noted): Door clearance of at least 32" Ramp or sloped entry 1:12 or less (1:12 refers to the maximum allowable slope according to state and federal access laws.)
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- D** Services for the Deaf
- B** Services for the Blind
- S** Accessible Seating
- C** Customer Service

## Downtown San Francisco



# Performing Arts

## American Conservatory Theater (ACT)

415 Geary Street  
 (415) 749-2228 Information  
 (415) 749-2370 Reservation  
[www.act-sfbay.org](http://www.act-sfbay.org)

- E R L**
- P** Geary & Mason St Garage
- D** Assistive listening devices are available in the main lobby. Select shows are Sign Language interpreted. Contact local agencies who serve people who are deaf or hard of hearing for the dates of Sign Language interpreted shows.
- S** Wheelchair and companion seating in all locations.
- C** Wheelchairs are available for loan in the main lobby.

## AXIS Dance Company

1428 Alice St # 200  
 Oakland, CA 94612  
 (510) 625-0110 Information  
[www.axisdance.org](http://www.axisdance.org)

Described as "a visual and physical discovery, creating fascinating works of movement art," AXIS offers audiences a unique experience in dance. AXIS is an internationally known resource for "integrated dance" and is one of a handful of companies that sets the standard for professionalism in this emerging field of dance. AXIS offers weekly classes and performs locally and throughout the country.

## Bay Area Theater Sports (BATS)

Bldg 350, Fort Mason  
 (415) 474-6776 Information  
[www.improv.org](http://www.improv.org)

Each weekend BATS presents a series of completely improvised shows in a variety of formats—from Theatresports to improvised musicals and everything in between. Improv classes are also offered.

- E R L**

## Beach Blanket Babylon

678 Green St.  
 (415) 421-4222 Information  
[www.beachblanketbabylon.com](http://www.beachblanketbabylon.com)

This 30-year-old musical revue spoofs popular culture, with singers in enormous hats and stunning costumes.

- E** Wheelchair access is via a steep portable ramp. Staff will assist and they request that you arrive early to be seated first.

- R** Neither of the bathrooms meets any accessibility requirements; however, the men's restroom is more useable than the women's. They will make arrangements for women if they need to use the men's room due to accessibility.
- P** The theater is situated in the busy North Beach area, and parking is quite difficult.
- D** Sign Language Interpreters interpreted shows are presented twice a year. Contact local agencies who serve people who are deaf or hard of hearing for the dates of Sign Language interpreted shows.
- S** The theater has cabaret style seating which gets very crowded, so it is best to arrive early.

# Restaurants

### Marina

- A** Green's  
Fort Mason, Bldg A

### Fisherman's Wharf

- B** Ana Mandara  
891 Beach St.
- C** A. Sabella's Restaurant  
2766 Taylor St.

### Pier 39

- D** Pier Market  
Pier 39, #103
- X** Dante's Seafood Grill  
Level 2
- Y** Neptune's Palace  
Level 2 at foot of pier

### North Beach

- I** Moose's  
1652 Stockton St.
- Z** Rose Pistola  
532 Columbus St.

### Embarcadero

- E** Butterfly  
Pier 33, The Embarcadero
- F** Delancey Street  
600, The Embarcadero
- G** One Market  
1 Market St.
- H** Boulevard  
One Mission St.
- AA** Palomino  
345 Spear St.

### Ferry Plaza

- BB** Market Bar  
One Ferry Building
- U** Slanted Door  
One Ferry Building

### Financial District

- CC** Scott Howard  
500 Jackson St.
- DD** Tommy Toy's  
655 Montgomery St.
- J** Max's on the Square  
398 Geary St.
- K** Kuleto's  
221 Powell St.
- L** Cheesecake Factory  
251 Geary St.

### Union Square

### South of Market

- M** Anzu Nikko  
222 Mason St.
- O** Jillian's @METREON  
101 Fourth St.
- P** Jack Falstaff  
598 Second St.
- Q** Maya  
303 Second St.
- R** Cha-Am  
701 Folsom St.
- W** Brain Wash  
1122 Folsom St.
- EE** Annabelle's Bistro  
68 Fourth St.
- FF** Paragon  
701 Second Street

- GG** ThirstyBear Brewing Co.  
661 Howard St.

### Civic Center

- S** Citizen Cake  
399 Grove St.
- T** Jardiniere Restaurant  
300 Grove St.

### Pacific Heights

- JJ** Harris's Steakhouse  
2100 Van Ness Ave.

### Golden Gate Park

- V** Beach Chalet Brewery & Restaurant  
1000 Great Highway

Restaurants also shown on page 21



Photo by Charles Pannell

# Performing Arts

## Curran Theater

445 Geary Street  
(415) 551-2000 Recorded Message  
(415) 512-7770 Reservation  
www.shnsf.com

- E** Located at north door
- R** Single use restrooms are located at opposite ends of the theater. Wheelchair-users may use the restroom closest to their seat.
- B** Select shows are audio described. Call Audio Vision at (415) 641-4589 for the dates of audio described shows.
- D** Select shows are Sign Language interpreted. Contact local agencies who serve people who are deaf or hard of hearing for the dates of Sign Language interpreted shows.
- S** Wheelchair and companion seating is available in the orchestra level. Row L has integrated seating with fixed seating for a companion. Row T is at the back of the theater with portable seats for companions. Wheelchair-users are charged balcony prices for orchestra level seating. More than one companion may be accommodated on a case-by case-basis.

## EXIT Theatreplex

156 Eddy St.  
(415) 673-3847 Reservations  
www.theexit.org

Featuring the finest of independent theatre on four San Francisco stages. Home of the San Francisco Fringe Festival and DIVAfest dedicated to woman playwrights.

- E** **R**

- P** Parking lot at Eddy and Taylor Sts.
- S** All four theatres have removable seats to accommodate wheelchair users. Identify your seating needs when making a reservation.

## Marines Memorial Theatre

609 Sutter Street  
(415) 441-7444 Information  
(877) 771-6900 Reservation  
www.marinesmemorialtheatre.com  
Box office open daily 10am-6pm

- E** **L**
- R** Second floor
- P** Sutter-Stockton Garage
- D** Assistive listening devices are available at the box office.
- S** Wheelchair and companion seating is only available on the first floor at the back of the theater. There is a discount on these seats. There are no seats with removable armrests in the theater.

## New Conservatory Theatre Center

25 Van Ness Ave  
(415) 861-8972 Reservations  
www.nctcsf.org

A dynamic performing arts complex and professional theater arts school, offering theater for adults and young audiences.

- E** **R** **L**
- D** Check website for shows that have live caption

## ODC

351 Shotwell  
(415) 863-6606  
www.odcdance.org

ODC is a performing arts institution comprising one of the nation's premiere contemporary dance companies, ODC/ Dance; the ODC Theater, and the ODC School. Located in San Francisco's Mission District in a brand new state-of-the-art ODC Dance Commons, ODC is a cultural and artistic hub for the creative and performing arts.

- E** **R** **L**
- D** Velvetten Rabbit offers one show with a sign language interpreter

## Orpheum Theater

1192 Market Street  
(415) 551-2000 Recorded Message  
(415) 512-7770 Reservation Phone  
www.shnsf.com

Wheelchair and companion seating is available in the orchestra level only. Wheelchair-users are charged balcony prices for orchestra level seating. More than one companion may be accommodated on case-by-case basis.

- E** **L**
- R** Men's lower level, Women's at lower & lobby level.
- B** Select shows are audio described. Call Audio Vision at (415) 641-4589 for the dates of audio described shows.
- D** Assistive listening devices are available. Select shows are Sign Language interpreted. Contact local agencies who serve people who are deaf or hard of hearing for the dates of Sign Language interpreted shows.

# Performing Arts

## San Francisco War Memorial & Performing Arts Center

www.sfwmpac.org

This city owned complex of buildings located near Civic Center consists of the Herbst Theater, Davies Symphony Hall, War Memorial Opera House, Veterans Building and Zellerbach Rehearsal Hall.

### Herbst Theatre

401 Van Ness Avenue  
www.cityboxoffice.com  
(415) 392-4400 Reservation  
City box office open Mon-Fri 9:30am-5pm, Sat 10am-4pm

Built in the early 1930's the Herbst Theatre hosts the San Francisco Jazz Festival, the City Arts and Lectures series and S.F. Performances.

- P** Main level & Second Floor
- D** Assistive listening devices are available from the usher in the lobby.
- S** Wheelchair and companion seating is available in the orchestra level in rows O,N,C,D and AA. The approach to all rows except O and N is steeper than 1:12. Accessible seats in the Dress Circle are located in row G. Seats with removable armrests are dispersed throughout the theater.

**E**



Photo by Andy Mogg

AXIS Dance Company Judy Smith, Katie Faulkner, Stephanie McGlynn

- S** Row R has integrated seating with fixed companion seats, and is located in the middle of the house. Row CC is located at the back of the house and has portable companion seats. Aisle seats with swing away arm rests are also available.

## Yerba Buena Center for the Arts

Third Street between Mission & Howard  
(415) 978-2700 Information  
(415) 978-2787 Box Office  
www.YerbaBuenaArts.org  
Box Office open Tues-Sun 11am-6pm

Located in Yerba Buena Gardens, this complex contains performance venues, a gallery and a screening room.

- E** **R** **L**
- P** Garage at Fifth Street & Mission
- B** Gallery has a voice interpreted activity once a month. Contact the education director
- D** Gallery has a sign language interpreted activity once a month. Contact the education director
- S** Wheelchair and companion seating is available on the orchestra and balcony levels.
- C** Wheelchairs are available at the gallery information desk.

## Yerba Buena Gardens Festival

(415) 543-1718  
www.ybgf.org/  
**Free**

Free lunch time and weekend performing arts events held at Yerba Buena Gardens, May through October. Lawn seating with some chairs available on a first-come basis.

- R** nearby accessible public restrooms

- E** **Accessible Entry**  
Accessible entrance to attraction has all of these features (unless noted):  
Door clearance of at least 32"  
Ramp or sloped entry 1:12 or less  
(1:12 refers to the maximum allowable slope according to state and federal access laws.)
- L** **Accessible Elevator**  
Accessible elevators at attractions have these features (unless noted):  
36" minimum door clearance  
Lowered control panel  
Cab dimensions are at least 54" deep x 68" wide
- P** **Accessible Parking**  
Has an identified space with adjoining access aisle. May not be Van Accessible
- R** **Accessible Restroom**  
Accessible restroom has all these features (unless noted):  
Door clearance of at least 32"  
5'x5' turnaround space  
Roll under sink with 27" knee clearance  
Grab bars on back wall and at least one side of toilet  
Toilet height 17" to 19"
- D** **Services for the Deaf**
- B** **Services for the Blind**
- S** **Accessible Seating**
- C** **Customer Service**

# Shopping

## Embarcadero Center

Located in the heart of the downtown business area the Center consists of four separate office towers and is home to over 125 shops. Underground accessible parking is available at each tower. Accessible bathrooms are located on the Mezzanine level (M) in all buildings. The Center is just one block from the Embarcadero BART station. This area is very flat.

## Ferry Building Marketplace

Situated at the foot of Market Street on the Embarcadero, the restored historic Ferry Building has been transformed into a gourmet Marketplace featuring local farmers, artisan producers, specialty shops and independently owned and operated food businesses. Several days a week the Farmers Market fills the plaza with organic fruits, vegetables, breads and other food items. Accessible by MUNI, BART and ferry boat.

## Ghirardeli Square

The site of the famous chocolate factory now houses over 70 shops and restaurants. The approach from Fisherman's Wharf to Ghirardelli Square is up quite a steep hill.

## Pier 39

Situated at Fisherman's Wharf this marketplace draws a large tourist crowd and is home to specialty shops and numerous attractions including Aquarium of the Bay. There are accessible restrooms located next to the elevator. The wooden walkways can make for a bumpy ride. There is plenty of street parking and public lots. Make sure to pay a visit to the sea lions.

## The Cannery at Del Monte Square

Formerly the Del Monte fruit cannery, this historic building has three levels of shopping. The Cannery has an open courtyard that often features live entertainment. There is an elevator to all levels and accessible restrooms are located on the second floor.

## Union Square

Situated downtown and encompassing several city blocks, this shopping area offers numerous big name stores as well as many smaller boutiques. The area can get hilly once you leave the main hub bordering Powell, Geary, Post, and Stockton Streets. Union Square is three blocks uphill from the Powell Street BART station.

## Westfield San Francisco Centre

One of the largest urban shopping centers west of the Mississippi, this upscale shopping center is home to Nordstrom's and Bloomingdale's and is centrally located downtown. Valet parking is available at the Mission Street entrance. Wheelchairs available for free by contacting the concierge desk (415) 495-5656. In addition to the street level entrances there is an accessible underground entrance from the Powell Street BART station.

TTYs located on level C & 3



# Sports & Recreation

## Año Nuevo State Reserve

Pescadero  
(650) 879-2033 Equal-access tours  
(650) 879-0227 Recorded Information  
(800) 444-4445 General Reservations  
[www.parks.ca.gov](http://www.parks.ca.gov)  
Hours: Sat & Sun (accessible tours)

Situated 55 miles south of San Francisco, this site is best known as the breeding area of the world's largest mainland population of Northern Elephant Seals. These monstrous creatures can reach up to 16 feet in length and weigh over three tons. The best time to visit is December through mid-March when they are breeding. During this time the park offers an access program that takes people with disabilities out to where they can get an up-close view of the seals. Advance reservations are required.

## Bay Area Association of Disabled Sailors (BAADS)

PO Box 77212  
(415) 281-0212 Information  
[www.baads.org](http://www.baads.org)

A non-profit organization that teaches sailing and offers outings on the San Francisco bay to people with disabilities. Every Sunday during most of the year they offer a sailing class. With enough advance notice it may be possible to arrange an individualized sailing.

## Bay Area Outreach & Recreation Program (BORP)

Berkeley  
(510) 849-4663 Information Phone  
[www.borp.org](http://www.borp.org)

A non-profit organization that offers a variety of sports and recreation programs to people with disabilities of all ages. Throughout the year accessible outings are offered. Call to find out about upcoming trips.



Photo by Josh Maddox

## California State Park Discount Pass

This pass gives people with a disability a 50% discount for the use of all basic facilities at any unit of the California State Park System. The cost of the pass is \$3.50 and it is only available to US citizens. You must submit an application to obtain this discount pass. Applications are available at all state park entrances or by writing to: Department of Parks and Recreation  
Disabled Discount Pass  
PO Box 942896  
Sacramento, CA 94296-0001

## Environmental Traveling Companions (ETC)

Fort Mason, Building C  
(415) 474-7662 Information  
[www.etctrips.org](http://www.etctrips.org)

A non-profit organization that offers outdoor adventures to people with special needs including whitewater rafting, kayaking, and cross-country skiing. Most trips are for scheduled groups, but it may be possible to join as an individual.

# Sports & Recreation

## Half Moon Bay State Beach

(650) 726-8819 Information Phone  
www.parks.ca.gov.

Located just 25 miles south of San Francisco off Highway 1, Half Moon Bay State Beach has all-terrain wheelchairs available at no cost for use on the beach. There is a small accessible boardwalk that leads to the beach. The chairs are not self-propelling so you must have someone along to help push. Chairs are checked out on a first-come, first-served basis at the entrance station to Francis State Beach. A valid ID is required. A wide paved trail follows the coastline for three miles. Four ADA campsites are available.

## Muir Woods National Monument

Mill Valley  
(415) 388-2595 Recorded Information  
(415) 556-2766 TTY  
www.nps.gov/muwo  
Open daily 8am-Sunset

Located 12 miles north of the Golden Gate Bridge, this 500-acre park contains some of the few remaining old growth redwood trees. There is a visitor center and gift shop as well as hiking trails. Midweek mornings are the best times to visit.

### Trail Information

There is a 1.5 mile paved and boardwalk loop trail with several bridges. The trail is not accessible between bridges three and four. If you stay on the trail until it ends, do not take bridge four. Instead, return on the same path and cut over at bridge three.

- R** Upper and Lower
- P** Free lot
- D** Sign Language interpreters may be available for guided walks, with advance notice.
- C** Wheelchairs available at guest services.

## Playgrounds

www.ggmg.org/Places/playground.html

Many city playgrounds offer accessible play structures. Contact Parks & Recreation Dept at (415) 831-2700 for locations.

## Shared Adventures

Santa Cruz  
(831) 459-7210 Information Phone  
www.sharedadventures.com

Shared Adventures is a Santa Cruz-based non-profit organization dedicated to bringing the outdoors into the lives of people with physical challenges and special needs. Visit their website to check out their upcoming activities.

# Sports & Recreation

## San Francisco Giants

San Francisco AT&T Park  
(877) 473-4849 Reservation Phone  
www.sfgiants.com

Home of the San Francisco Giants baseball team; this state-of-the-art bay front stadium opened in April 2000 and is fully accessible.

- E R L**
- P** There is very little parking so it's advisable to take any of the numerous accessible public transit options. There is an accessible shuttle to take you from the parking lot to the entrance. The Embarcadero BART station is a 10 minute walk/roll over a very flat terrain. There is a Muni stop that puts you 2 blocks from the ballpark at Second and King Street. Ferry service is also available.
- B** Radios available in Guest Services, Talking Signs at four entrances
- S** Accessible seating in all categories
- C** Wheelchairs available at First Aid

## San Francisco 49ers

Monster Park. 490 Jamestown Ave  
(415) 464-9377 Reservations  
(415) 656-4949 Information  
www.49ers.com

The San Francisco 49ers of the NFL play their home games at Monster Park.

- R L**
- E** Access the elevators at the south side of the stadium by the Players Parking Lot
- P** To park in an accessible space enter the main lot through gates 1,2,3 or 4. You must show your placard or disabled plates. There is a fee. A wheelchair drop-off area is at the bus loop at Gate B.
- D** Assistive listening devices are available in the Usher Room on the Mezzanine Level next to the Ticket Office by section 19. TTYs available in Lower reserved, section 6,13,18 & First Aid and in section 32 in Upper Reserved
- S** Most areas have accessible seating. Contact the ticket office for appropriate locations

- E** **Accessible Entry**  
Accessible entrance to attraction has all of these features (unless noted):  
Door clearance of at least 32"  
Ramp or sloped entry 1:12 or less  
(1:12 refers to the maximum allowable slope according to state and federal access laws.)
- L** **Accessible Elevator**  
Accessible elevators at attractions have these features (unless noted):  
36" minimum door clearance  
Lowered control panel  
Cab dimensions are at least 54" deep x 68" wide
- P** **Accessible Parking**  
Has an identified space with adjoining access aisle. May not be Van Accessible
- R** **Accessible Restroom**  
Accessible restroom has all these features (unless noted):  
Door clearance of at least 32"  
5'x5' turnaround space  
Roll under sink with 27" knee clearance  
Grab bars on back wall and at least one side of toilet  
Toilet height 17" to 19"
- D** **Services for the Deaf**
- B** **Services for the Blind**
- S** **Accessible Seating**
- C** **Customer Service**



# Lodging

**Price Range:** Prices vary depending on the room, season and occupancy rate.

**Parking:** Many hotels do not include parking in their rates. Be sure to check when you make your reservation.  
 S—Street Parking  
 V—Valet Parking  
 A—Designated Accessible Parking

**Accessible Entry:** Accessible entrance to property has all of these features:  
 Door clearance of at least 32"  
 Ramp, level or sloped entry 1:12 or less

**Accessible Guestrooms:** Environmental controls are located between 48"-52" depending on front or side approach

**Guestroom Bath:** Bathrooms in accessible guestrooms have all these features:  
 Door clearance of at least 32"  
 5'x5' turnaround space  
 Roll under sink with 27" knee clearance  
 Grab bars in tub/shower  
 Grab bars on back wall and at least one side of toilet  
 Toilet height 17" to 19"  
 Hand held shower

**Roll-in Showers:** Number of rooms with roll-in showers

**Available Equipment for the Deaf and Hard of Hearing**  
 T—TTY  
 D—Flashing door knock indicator  
 P—Flashing indicator for phone  
 A—Strobe fire alarm  
 C—Vibrating alarm clock

**Accessible Restaurant on Premises**

**Braille/Raised letters**  
 P—Public Restrooms,  
 M—Meeting Rooms,  
 E—Elevator,  
 G—Guestroom

**Elevators:** Unless otherwise noted elevators have 36" minimum door clearance, lowered control panel and cab dimensions are at least 54" deep x 68" wide.

An access specialist with Access Northern California surveyed the following properties. Only the most accessible room of a particular property was surveyed therefore the access details reflect that room only. Many properties have a variety of accessible room configurations so it might be possible that not all of the accessible rooms have the listed features.

More information is available on the Access Northern California website at [www.accessnca.com](http://www.accessnca.com).

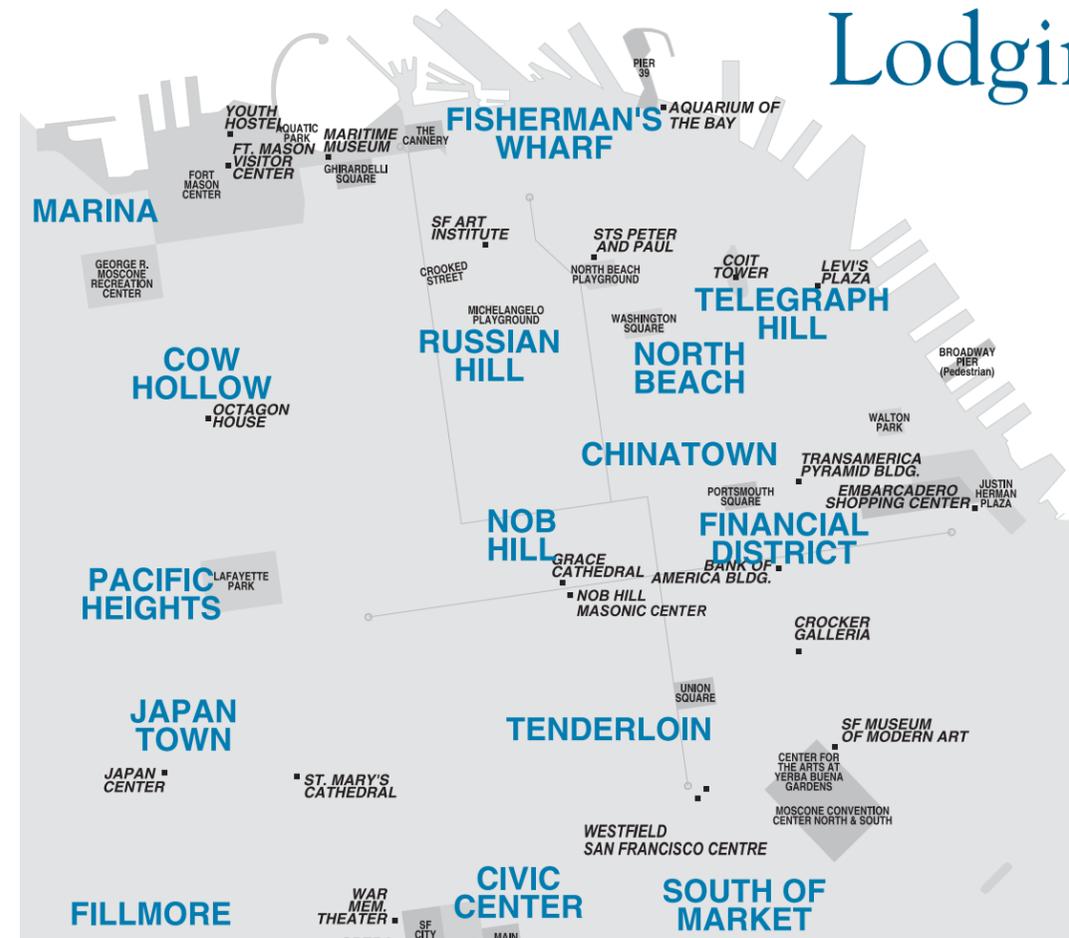
All properties said that they blocked the accessible rooms at the time the reservation was made.

This is not a complete list of all of the accessible properties in San Francisco and their listing in this guide is not an endorsement by Access Northern California.

The access features reported in this guide are not intended to reflect compliance with any local, state or federal building codes or guidelines. It is not the intent of this guide to certify or guarantee that the businesses and properties listed meet any of the required accessibility codes and laws.

✓ — Not all access features are available. See notes for details.

# Lodging



## Civic Center



<b>Cathedral Hill Hotel</b> 1101 Van Ness Ave. (415) 776-8200 <a href="http://www.cathedralhillhotel.com">www.cathedralhillhotel.com</a>		\$99	A	✓	✓	✓	0	✓	TDPAC	PMEG
		\$229					6 wheelchair accessible rooms			
<b>Holiday Inn Civic Center</b> 50 Eighth St. (415) 626-6103 <a href="http://www.holiday-inn.com">www.holiday-inn.com</a>		\$99	VA	✓	✓	✓	3	✓	TDPAC	EG
		\$189					4 wheelchair accessible rooms			
<b>Hotel Whitcomb,</b> 1231 Market St. (415) 626-8000 <a href="http://www.hotelwhitcomb.com/?Source=RFSF">www.hotelwhitcomb.com/?Source=RFSF</a>		\$99	A	✓	✓	✓	12	✓	TDPAC	PMEG
		\$299					16 wheelchair accessible rooms			
<b>San Francisco City Center Hostel</b> 685 Ellis St. (415) 474-5721 <a href="http://www.norcallhostels.org">www.norcallhostels.org</a>	Portable ramp will be placed at entrance upon request. Kitchen has roll under sink and stove.	\$23pp \$75pp	S		✓	✓	1		T	

## Embarcadero



<b>Le Meridien</b> 333 Battery St. (415) 296-2900 www.starwoodhotels.com	Braille menu for in-room dining	\$215	V	✓	✓	✓	4	✓	TDPAC	PMEG
		\$315	15 wheelchair accessible rooms							
<b>Hotel Vitale</b> 8 Mission St. (415) 278-3700 www.hotelvitale.com	Rooms with 2 beds don't have 36" clearance to each bed.	\$309	V	✓	✓	✓	2	✓	TDPAC	PMEG
		\$399	10 wheelchair accessible rooms							

## Financial District

<b>Omni</b> 500 California St. (415) 677-9494 www.omnihotels.com		\$189	V	✓	✓	✓	4	✓	TDPA	PMEG
		\$329	12 wheelchair accessible rooms							
<b>Palace Hotel</b> 2 New Montgomery (415) 512-1111 www.sfpalace.com		\$169	V	✓	✓	✓	3	✓	TDPAC	PMEG
		\$775	14 wheelchair accessible rooms							
<b>Hilton Financial District</b> 750 Kearny St. (415) 433-6600 www.Hilton.com	Guestroom key required to operate elevator. Automatic curtains and push button lamps. Pet friendly.	\$149	VA	✓	✓	✓	6	✓	TDPA	PMEG
		\$299	16 wheelchair accessible rooms							

## Fisherman's Wharf

<b>Holiday Inn Fisherman's Wharf</b> 1300 Columbus Ave. (415) 771-9000 www.hiwharf.com		\$150	VA	✓	✓	✓	6	✓	TDPAC	EG
		\$225	16 wheelchair accessible rooms							
<b>Hostel at Fisherman's Wharf</b> Bldg. 240, Fort Mason (415) 771-7277 www.norcalhostels.org		\$15pp	S	✓	✓	✓	3			
		\$25pp	2 wheelchair accessible rooms							
<b>Hyatt at Fisherman's Wharf</b> 555 North Point St. (415) 563-1234 www.hyatt.com		\$159	VA	✓	✓	✓	7	✓	TDPA	PMEG
		\$399	13 wheelchair accessible rooms							
<b>Radisson Fisherman's Wharf</b> 250 Beach St. (415) 392-6700 www.radisson.com		\$159	VA	✓	✓	✓	7	✓	TDPA	PMEG
		\$279	13 wheelchair accessible rooms							

## Japantown



<b>Kabuki Hotel</b> 1625 Post St. (415) 922-3200 www.jdvhospitality.com	The path of travel from the street to the entrance is rough paving.	\$129	VA	✓	✓	✓	7	✓	TDPAC	PMEG
		\$299	7 wheelchair accessible rooms							

## Marina

<b>Cow Hollow Motor Inn &amp; Suites</b> 2190 Lombard St. (415) 921-5800 www.CowHollowMotorInn.com	Restaurant serves breakfast and lunch.	\$86	A	✓	✓	✓	2	✓	A	
		\$125	5 wheelchair accessible rooms							
<b>Town House</b> 2358 Lombard St. (415) 885-5163 www.sftownhousemotel.com/ thhome.shtml		\$90	A	✓	✓	✓	0		TDPAC	G
		\$160	1 wheelchair accessible rooms							

## Mission

<b>Elements Hostel</b> 2524 Mission (415) 647-4100 www.elementshotel.com	Guest bathroom has no roll under sink, grab bars in tub or hand-held shower. Toilet height is 16".	\$30pp	S	✓	✓	✓	0	✓		PEG
		\$79pp	2 wheelchair accessible rooms							

## Nob Hill

<b>InterContinental Mark Hopkins</b> Number One Nob Hill (415) 392-3434 www.markhopkins.net		\$179	VA	✓	✓	✓	5	✓	TDPAC	PMEG
		\$395	13 wheelchair accessible rooms							
<b>The Ritz Carlton</b> 600 Stockton St. (415) 296-7465 www.ritzcarlton.com	Braille in-room directory available upon request.	\$360	V	✓	✓	✓	1	✓	TDPAC	PMEG
		\$900	10 wheelchair accessible rooms							
<b>Stanford Court Hotel</b> 905 California St. (415) 989-3500 www.stanfordcourt.com		\$169	V	✓	✓	✓	5	✓	TDPA	MEG
		\$289	11 wheelchair accessible rooms							

## North Beach

<b>SW Hotel</b> 615 Broadway (415) 362-2999 www.swhotelsf.com	Continental buffet breakfast included in rate	\$119	A	✓	✓	✓	2			PEG
		\$149	6 wheelchair accessible rooms							

Parking	Braille/Raised Letters	Available Equipment for Deaf /Hard of Hearing
S Street Parking	P Public Restrooms	T TTY
V Valet Parking	M Meeting Rooms	D Flashing door knock indicator
A Designated accessible parking nearby in garage or lot	E Elevator	P Flashing indicator for phone
	G Guestroom	A Strobe Fire Alarm
		C Vibrating alarm clock

## South of Market



<b>Westin San Francisco Market Street</b> 50 Third St. (415) 974-6400 www.westinsf.com		\$229	V	✓	✓	✓	7	✓	TDPAC	PMEG
		\$459					21 wheelchair accessible rooms			
<b>Hotel Britton</b> 112 Seventh St. (415) 621-7001 www.renesonhotels.com	Lunch and dinner only at restaurant.	\$79	A	✓	✓	✓	1	✓	TP	E
		\$149					4 wheelchair accessible rooms			
<b>Hotel Palomar</b> 12 Fourth St. (415) 771-7277 www.hotelpalomar-sf.com		\$219	V	✓	✓	✓	2	✓	TDPAC	PMEG
		\$499					5 wheelchair accessible rooms			
<b>Ramada Limited Downtown</b> 240 Seventh St. (415) 861-6469		\$79	A	✓	✓	✓	0			
		\$179					2 wheelchair accessible rooms			
<b>Downtown Courtyard by Marriott</b> 299 Second St. (415) 947-0700 www.courtyard.com/sfocd		\$99	V	✓	✓	✓	5	✓	TDPAC	PMEG
		\$239					15 wheelchair accessible rooms			

## Union Square

<b>Crowne Plaza Union Square</b> 480 Sutter St. (415) 398-8900 www.crowneplaza.com		\$169	V	✓	✓	✓	5	✓	TDPAC	PEG
		\$299					13 wheelchair accessible rooms			
<b>Handlery Union Square Hotel</b> 351 Geary St. (415) 781-7800 www.handlery.com	The accessible route from the parking garage to the registration area is not direct and there is a short steep incline.	\$179	V	✓	✓	✓	5	✓	TDPAC	PEG
		\$299					12 wheelchair accessible rooms			
<b>Hilton San Francisco</b> 333 O'Farrell St. (415) 771-1400 www.hilton.com		\$129	VA	✓	✓	✓	21	✓	TDPAC	PMEG
		\$380					63 wheelchair accessible rooms			
<b>Hostel Downtown</b> 312 Mason St. (415) 788-5604 www.norcalhostels.org	There is a steep incline to enter and the doors open out making it a challenge to enter independently. Elevator is manually operated and not reliable.	\$15pp	S	✓	-	✓	✓	1		
		\$25pp								
<b>Hotel Nikko</b> 222 Mason St. (415) 394-1111 www.hotelnikkosf.com		\$159	V	✓	✓	✓	0	✓	TDPA	PMEG
		\$375					15 wheelchair accessible rooms			

**P** Parking  
S Street Parking  
V Valet Parking  
A Designated accessible parking nearby in garage or lot

**B** Braille/Raised Letters  
P Public Restrooms  
M Meeting Rooms  
E Elevator  
G Guestroom

**•••** Available Equipment for Deaf /Hard of Hearing  
T TTY  
D Flashing door knock indicator  
P Flashing indicator for phone  
A Strobe Fire Alarm  
C Vibrating alarm clock

## Union Square (cont)



<b>Orchard Hotel</b> 665 Bush St. (415) 362-8878 www.theorchardhotel.com		\$149	V	✓	✓	✓	2	✓	TDPA	PMEG
		\$289					9 wheelchair accessible rooms			
<b>JW Marriott</b> 500 Post St. (415) 771-8600 www.jwmarriottunionsquare.com		\$300	V	✓	✓	✓	5	✓	TDPA	PMEG
		\$500					15 wheelchair accessible rooms			
<b>Parc Fifty Five Hotel</b> 55 Cyril Magnin St. (415) 392-8000 www.parc55hotel.com		\$155	VA	✓	✓	✓	10	✓	TDPAC	PE
		\$225					30 wheelchair accessible rooms			
<b>Hotel Diva</b> 440 Geary St (415) 885-0200 www.personalityhotels.com	Guestroom surveyed had no access to temperature control. Elevator with best access is 53" wide x 56" deep and has 35" opening.	\$129	V	✓	✓	-	✓	0	A	PE
		\$359					6 wheelchair accessible rooms			
<b>Union Square Hotel</b> 114 Powell St (415) 397-3000 www.personalityhotels.com	Guestroom surveyed had no hand-held shower or lever handles on entry door.	\$119	V	✓	✓	✓	0		A	GE
		\$269					4 wheelchair accessible rooms			
<b>King George Hotel</b> 334 Mason St (415) 781-5050 www.kinggeorge.com	Breakfast included in rate. Bed height 28".	\$99	V	✓	✓	✓	2		TDPAC	PEG
		\$179					2 wheelchair accessible rooms			
<b>Orchard Garden Hotel</b> 466 Bush Street (415) 399-9807 theorchardgardenhotel.com	Newly built environmentally friendly hotel near Chinatown.	\$189	V	✓	✓	✓	1	✓	TDPAC	MPEG
		\$389					9 wheelchair accessible rooms			

## Airport



<b>Embassy Suites</b> 150 Anza Blvd Burlingame (650) 340-0327 www.embassysuites.com	Lift equipped shuttle to the airport. Grab bars only on side walls at toilet No clear space for lateral transfer to toilet. No 5' x5' turn around space.	\$129	A	✓	✓	✓	-	3	✓	TDPAC	E
		\$239									10 wheelchair accessible rooms
<b>Marriott San Francisco Airport</b> 1800 Old Bayshore Highway Burlingame (650) 692-9100 www.marriott.com/oakmv		\$139	VA	✓	✓	✓		4	✓	TDPAC	PMEG
		\$219									22 wheelchair accessible rooms
<b>The Westin San Francisco Airport</b> One Old Bayshore Highway Millbrae (650) 692-3500 www.westin.com		\$129	V	✓	✓	✓		4	✓	TDPAC	PMEG
		\$249									12 wheelchair accessible rooms

## Beyond San Francisco

<b>Courtyard by Marriott Emeryville</b> 5555 Shellmound St. Emeryville (510) 652-8777 www.marriott.com/oakmv		\$139	A	✓	✓	✓		6	✓	TDPAC	PMEG
		\$219									10 wheelchair accessible rooms
<b>Inn Marin</b> 250 Entrada Dr. Novato (415) 883-5952 www.innmarin.com		\$99	A	✓	✓	✓		1	✓	TDPAC	PG
		\$194									4 wheelchair accessible rooms
<b>Doubletree Hotel &amp; Conference Center</b> 200 Marina Blvd Berkeley (510) 548-7920 www.berkeleymarina.doubletree.com	Bed height 25". Nearby accessible trails at Berkeley Marina.	\$179	A	✓	✓	✓		3	✓	TDPA	PMEG
		\$189									13 wheelchair accessible rooms

# Restaurants



An access specialist with Access Northern California surveyed the following restaurants. This is not a complete list of all accessible restaurants in San Francisco.

- \$** Average price for a dinner entree
- \$ under \$10
  - \$\$ \$11–\$16
  - \$\$\$ \$17–\$24
  - \$\$\$\$ above \$25

### Reservations

- R Recommended
- N Not Accepted

### Parking

- S Street parking
- V Valet parking
- A Designated accessible parking nearby in garage or lot

### Table Access

- At least a 36" pathway to 5% of tables
- Table height at least 27" to bottom edge

### Accessible Entry

- Accessible entrance to restaurant has all of these features:
- Door clearance of at least 32"
- Level, ramp or sloped entry 1:12 or less

### Restroom – Accessible restroom

- has all of these features:
- Entry door at least 32" clearance
- Stall door at least 32" clearance
- 5' by 5' turn around space
- Grab bars on back wall and at least one side of toilet
- 28" clear space for lateral transfer
- Toilet height 17" to 19"
- Roll under sink with 27" knee clearance

**On-line Reservations to many restaurants available at [www.opentable.com](http://www.opentable.com)**

**Parking**  
 S Street Parking  
 V Valet Parking  
 A Designated accessible parking nearby in garage or lot

**Braille/Raised Letters**  
 P Public Restrooms  
 M Meeting Rooms  
 E Elevator  
 G Guestroom

**Available Equipment for Deaf /Hard of Hearing**  
 T TTY  
 D Flashing door knock indicator  
 P Flashing indicator for phone  
 A Strobe Fire Alarm  
 C Vibrating alarm clock

## Civic Center



<b>Careme Room</b> <i>California</i> 625 Polk St (415) 216-4329	Academy Grill casual dining serves 11:30am-1:30pm Tue-Fri 11:30am-1pm; 6pm-8pm Grand Buffet Thur & Fri	Located at the California Culinary Academy, you can watch students prepare your meals	\$\$\$ R S ✓ ✓ ✓
<b>Citizen Cake</b> <i>California</i> 399 Grove St. (415) 861-2228 www.citizencake.com	Tues-Fri 8am-10pm Sat 10am-10pm Sun 10am-5pm	Sunday dinners are served coinciding with nearby performances	\$\$\$ R SA ✓ ✓ ✓
<b>Jardiniere Restaurant</b> <i>French-California</i> 300 Grove St. (415) 861-5555 www.jardiniere.com	Mon-Sun 5pm-11:30pm		\$\$\$ R SVA ✓ ✓ ✓
<b>Trader Vic's</b> 555 Golden Gate Ave (415) 775-6300 www.tradervics.com	Mon-Fri 11:30am-2:30pm Mon-Sat 5pm-10pm Sun 4pm-10pm		\$\$\$\$ R SV ✓ ✓ ✓

## Embarcadero

<b>Delancey Street</b> <i>American</i> 600, The Embarcadero (415) 512-5179	Tue-Fri 11am-11pm Sat-Sun 10am-11pm		\$\$ R SV ✓ ✓ ✓
<b>Boulevard</b> <i>Contemporary American</i> One Mission St. (415) 543-6084 www.boulevardrestaurant.com	Mon-Fri 11:30am-2pm Fri-Sat 5:30pm-10:30pm	Easy access from Embarcadero BART station. Magnifier available for menu	\$\$\$\$ R SV ✓ ✓ ✓
<b>Butterfly</b> <i>Pan-Asian</i> Pier 33, The Embarcadero (415) 864-8999 www.butterflysf.com	Daily 11am-3pm Nightly 5pm-10:30pm		\$\$\$ R S ✓ ✓ ✓
<b>One Market</b> <i>American</i> 1 Market St. (415) 777-5577 www.onemarket.com	Mon-Fri 11:30am-2pm Mon-Sat 5:30pm-9pm	* Toilet height is 21 inches.	\$\$\$ R ✓ ✓ ✓ -
<b>Palomino</b> <i>California</i> 345 Spear St (415) 512-7400 www.palomino.com	Mon-Fri 11am-4pm Mon-Thu, Sun 4pm-10pm Sat-Sun 11am-2:30pm Fri-Sat 4pm-10:30pm	Enter on Folsom St.	\$\$\$ R A ✓ ✓ ✓

## Ferry Plaza



<b>Market Bar</b> <i>California</i> One Ferry Building (415) 434-1100 www.marketbar.com	Mon-Fri 11:30am-10pm Fri till 11pm Sat-Sun 9am-10pm	Restrooms located in Ferry Building	\$\$\$ R S ✓ ✓ ✓
<b>Slanted Door</b> <i>Vietnamese</i> 1 Ferry Plaza (415) 861-8032 www.slanteddoor.com	Daily 11:30am-2:30pm Sun-Thu 5:30pm-10pm Fri-Sat 5:30pm-10:30pm	Lunch reservations accepted for parties of 6 or more	\$\$ R SV ✓ ✓ ✓

## Fisherman's Wharf

<b>A. Sabella's Restaurant</b> <i>Seafood</i> 2766 Taylor St. 3rd floor (415) 771-6775 www.asabellas.com	Daily 5pm-10pm	2 hour validated parking available at 350 Beach Street. The restaurant is reached by an elevator on the street	\$\$\$ R S ✓ ✓ ✓
<b>Ana Mandara</b> <i>Vietnamese</i> 891 Beach St. (415) 771-6800 www.anamandara.com	Mon-Fri 11:30am-2:30pm Fri-Sat 5:30pm-10:30pm		\$\$\$ R VSA ✓ ✓ ✓
<b>Pier Market</b> <i>Seafood</i> PIER 39, #103 (415) 989-7437	Mon-Fri 11am-9:30pm Sat-Sun 10am-10pm	1 hour validated parking for lunch, 2 hour validated parking after 6:00 pm	\$\$ R S ✓ ✓ ✓

## Financial District

<b>Scott Howard</b> <i>California / French</i> 500 Jackson St (415) 956-7040 www.scotthowardsf.com	Mon-Sat 5pm-10pm Bar Hours Mon-Fri 5pm close Sat 5:30-close		\$\$\$ R SV ✓ ✓ ✓
<b>Tommy Toy's</b> <i>Chinese / French</i> 655 Montgomery St. (415) 397-4888 www.tommytoys.com	Mon-Fri 11:30am-2:30pm Daily 5:30pm-9:30pm	No roll under sink in women's restroom	\$\$\$ R V ✓ ✓ ✓ -

**P** Parking  
Many hotels do not include parking in their rates. Be sure to check when you make your reservation.  
S Street Parking  
V Valet Parking  
A Designated Accessible Parking

**\$** Price Range  
Prices vary depending on the room, season and occupancy rate.

**R** Reservations  
R Recommended  
N Not Accepted

## Golden Gate Park



<b>Beach Chalet Brewery &amp; Restaurant</b> <i>California / American</i> 1000 Great Highway (415) 386-8439 www.beachchalet.com	Mon-Fri 9am-11am; 11am-5pm Sat-Sun 9am- 2pm Sun-Thu 5pm-10pm Fr-Sat 5pm-11pm		\$\$\$ R A ✓ ✓ ✓
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## Marina

<b>Green's</b> <i>Vegetarian</i> Fort Mason, Bldg A (415) 771-6222 www.greensrestaurant.com	Tue-Sat 12pm-2:30 Mon-Fri 5:30-9pm Sat 5:30-9pm (pre-fix) Sun 10:30am-2pm	Call for Green's To Go hours. Indoor carpeted ramp at entry has a tight turn at the top. Scooters may have difficulty.	\$\$ R A ✓ ✓ ✓
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## North Beach

<b>Moose's</b> <i>California</i> 1652 Stockton (415) 989-7800 www.moses.com	Mon-Thu 5:30pm-10:30pm Fri-Sat 5:30pm-11pm Sun 10am-2:30pm; 5pm-10pm	Nightly jazz piano. Limited street parking.	\$\$\$ R SV ✓ ✓ ✓
<b>Rose Pistola</b> <i>Italian</i> 532 Columbus (415) 399-0499 www.rosepistola.com	Sun-Thu 11:30am-11pm Fri-Sat 11:30am-midnight		\$\$\$ R V ✓ ✓ ✓

## Pacific Heights

<b>Harris Restaurant</b> <i>Steakhouse</i> 2100 Van Ness (415) 673-1888 www.harrisrestaurant.com	Mon-Fri 5:30pm-10pm Sat-Sun 5pm-10pm	Music in the bar Thu-Sat	\$\$\$\$ R V ✓ ✓ ✓
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## PIER 39

<b>Dante's Seafood Grill</b> <i>Seafood / Steaks</i> Level 2 (415) 421-5778 www.pier39restaurants.com	Daily 11am-10pm		\$\$\$ R A ✓ ✓ ✓
<b>Neptune's Palace</b> <i>Seafood</i> Level 2 at foot of pier (415) 434-2260 www.pier39restaurants.com	Daily 11am-10pm	Adjacent Café is less expensive. Both have great views	\$\$\$ R A ✓ ✓ ✓

## South of Market



<b>Annabelle's Bistro</b> <i>Mediterranean</i> 68 Fourth St (415) 777-1200 www.annabelles.net	Daily 11:30am-3pm; 5:30-10:30pm Sat until 11pm	No 5' x 5' turn around space in restroom. Parking garage at 5th & Mission Sts.	\$\$\$ R A ✓ ✓ ✓ -
<b>Brain Wash</b> <i>Eclectic</i> 1122 Folsom St. (415) 861-3663 www.brainwash.com	Daily 7am-11pm	Cafe and laundromat with Internet hook-ups.	\$ N S ✓ ✓ ✓
<b>Cha-Am</b> <i>Thai</i> 701 Folsom St. (415) 546-9711 www.chaamthaisf.comindex.html	Mon-Sat 11am-3pm Nightly 5pm-10pm	Parking garage on Third St between Howard & Folsom Sts.	\$ R S ✓ ✓ ✓
<b>Jack Falstaff</b> <i>American</i> 598 Second St (415) 512-1111 www.plumpjack.com	Mon-Fri 11:30am-2:30pm Sun-Thu 5:30pm-10pm Fri-Sat 5:30pm-11pm		\$\$\$ R V ✓ ✓ ✓
<b>Jillian's @METREON</b> <i>California</i> 101 Fourth Street # 170 (415) 369-6100 www.jillians.com	Daily 11am-10pm Fri until 11pm	Dining, music, billiards and a wall of large screen TV's showing sports. Parking garage at Fourth Street and Mission.	\$\$ R SA ✓ ✓ ✓
<b>Maya</b> <i>Mexican</i> 303 Second St. (415) 543-2928 www.mayasf.com	Tue-Sat 5pm-10pm Sun-Mon 5pm-9pm <i>Weekdays</i> 11:30am-2pm	Attended parking lot directly across the street.	\$\$\$ R S ✓ ✓ ✓
<b>Paragon</b> <i>American</i> 701 Second Street (415) 537-9020 www.paragonrestaurant.com	Mon-Fri 11:30am-close Sat 5:30pm-close.		\$\$\$ R SA ✓ ✓ ✓
<b>ThirstyBear Brewing Co.</b> <i>Spanish</i> 661 Howard St. (415) 974-0905 www.thirstybear.com	Mon-Thur 11:30am-10pm Fri 11:30am-midnight Sat 12pm-midnight Sun 5pm-10pm	Parking garage on 3rd St.	\$\$\$ R SA ✓ ✓ ✓

**P** Parking  
 Many hotels do not include parking in their rates. Be sure to check when you make your reservation.  
**S** Street Parking  
**V** Valet Parking  
**A** Designated Accessible Parking

**\$** Price Range  
 Prices vary depending on the room, season and occupancy rate.

**R** Reservations  
**R** Recommended  
**N** Not Accepted

## Union Square



<b>Anzu Nikko</b> <i>American / Sushi</i> 222 Mason St. (415) 394-1100 www.rstaurantazu.com	6:30am-11am; 11:30am-2pm; 5:30pm-10pm Sunday Brunch 10am-2pm	Located on the second floor, overlooking the lobby of the Hotel Nikko.	\$\$\$ S V ✓ ✓ ✓
<b>Cheesecake Factory</b> <i>American</i> 251 Geary St. (415) 391-4444 www.cheesecakefactory.com	Mon-Thur 11am-11pm Fri-Sat 11am-12:30am Sun 10am-11pm	Very limited street parking. Union Square garage on Geary between Powell and Stockton.	\$\$ N SA ✓ ✓ ✓
<b>Kuleto's</b> <i>Italian</i> 221 Powell St. (415) 397-7720 www.kuletos.com	Mon-Fri 7:30am-10:30am; 11:30am-11pm Sat-Sun 8am-10:30am; 11:30am-11pm	Designated blue zone on Powell, Geary St. Garage at Geary between Powell and Stockton.	\$\$\$ S SA ✓ ✓ ✓
<b>Max's on the Square</b> <i>American</i> 398 Geary St. (415) 646-8600 www.maxsworld.com	Sun-Thu 7am-10pm Fri-Sat 7am-11pm	Restroom located at adjacent Maxwell Hotel.	\$\$ N S ✓ ✓ ✓

# Neighborhoods

## Telephone Relay Service (TRS) for the Deaf and Hard of Hearing

Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls". There are many forms of TRS. (some listed below). Dial 711 throughout the country to reach all Telecommunications Relay Services.

## Text to Voice Service

There is no service fee involved, only the applicable charges if you're calling someone long distance.

TTYs are communication devices that do not rely on voice or hearing, but have keyboards and visual displays for text-based conversations.

This service allows telephone communication between people who are deaf/hard of hearing and hearing people. Operators will relay the conversation using a TTY.

## Speech to Speech Service

This service enables a person with a speech disability to use the Relay Service using their own voice or voice synthesizer to call another person. Specially trained operators will relay their conversation.

To learn about all forms of TRS visit [www.fcc.gov/cgb/consumerfacts/trs.html](http://www.fcc.gov/cgb/consumerfacts/trs.html)

## Fisherman's Wharf

Situated on the San Francisco Bay, this area features sweeping views of the Golden Gate and Bay Bridges. The immediate area is very flat but can change drastically heading into town. Many restaurants and tourist attractions are located within easy walking/rolling distance including Pier 39, Ghirardelli Square, The Cannery at DelMonte Square, Anchorage Square, Bay Cruises and ferries to Alcatraz, Angel Island, and Sausalito. Just a short hike away uphill is North Beach, the Italian section. The Muni F line connects Fisherman's Wharf to downtown.

## SOMA (South of Market)

This developing area has great access to the arts with the Museum of Modern Art, Yerba Buena Gardens and Center for the Arts, ZEUM, Metreon and smaller galleries all located here. It is also the location of the Moscone Center. The area is very flat with several new hotels and numerous delicious restaurants nearby.

## Marina District

This broadly defined area is mainly an affluent residential and upscale shopping district. Fort Mason and the Exploratorium are also located here. Lombard Street, situated on the edge of this district, houses many motels. The lodging prices here are generally lower than in other parts of the city. A vehicle is recommended when staying here and the terrain is flat to mildly hilly.

## Civic Center

This area is home to the classic architecture of City Hall and several performing arts theaters, plus the Main Library and Asian Art Museum. The accessible hotels in this area are located across Market Street. The area should be traveled with caution at night. The terrain is mostly flat.

## Embarcadero/Chinatown

Located at the northeast edge of the city, these two areas border each other. The Embarcadero is very flat and has easy access to the BART system and to the bayside promenade that leads to Fisherman's Wharf. There are many great restaurants nearby. Heading further in is Chinatown, which quickly becomes extremely hilly.

## Castro

Referred to as the "Gay Mecca," the Castro is lined with boutiques, bookstores, bars, and brightly painted Victorian houses. Visit the Castro Theater, a 1920's movie palace, and Harvey Milk Plaza, dedicated to slain civil rights leader and openly gay San Francisco Board of Supervisor's member. Steep streets and older buildings with steps make this area challenging to get around in a wheelchair.

## Mission

A predominantly Hispanic neighborhood, the Mission is alive with colorful murals, regional restaurants, taquerias, Mexican bakeries, fresh produce markets and specialty shops. Mission Dolores at 16th and Dolores Streets is the oldest structure in San Francisco. The area is flat and easily reached by BART.



**Parking**  
 Many hotels do not include parking in their rates. Be sure to check when you make your reservation.  
 S Street Parking  
 V Valet Parking  
 A Designated Accessible Parking



**Price Range**  
 Prices vary depending on the room, season and occupancy rate.

**Reservations**  
 R Recommended  
 N Not Accepted

# Services

## Attendant Referral

### In-Home Support Services

(415) 243-4477  
sfihsspa.org

Call for a list of available attendants.  
Possible fee for the list based upon income.

### Dare to Dream Attendant Services

(800) 988-9927  
www.daretodreamattendantservices.com

Provides home care services to children, adults, and seniors with disabilities throughout the Bay Area. Dare to Dream Attendant Services has a philosophy of client comfort and lifestyle, as well as safety.

## Captioning Services

### Steno-Captioning

(925) 295-0331

### Captioning Agency Professionals (CAP)

Voice: (510) 530-3989  
E-mail: captioning@earthlink.net

Closed caption and real time caption services.

For additional resources contact the Mayor's Office on Disability.

## Lift Repairs & Vehicle Modifications

### Mobility Systems

(510) 540-0295  
1715 64th St., Emeryville  
www.mobilitysystems.com

Located 20 minutes from San Francisco.

### Driving Specialties

(707) 553-1515  
215 Commercial St., Vallejo  
www.drivingspecialties.com

Located 40 minutes from San Francisco.

## Medical

### Downtown Medical/Travel Medicine

450 Sutter St.  
(415) 362-7177  
www.downtownmedical.com

Same-day appointments.  
Closed weekends.

### San Francisco On-Call Medical Group

490 Post St. Suite 710  
(415) 732-7029

Available 24-hours and offers house calls.

## Oxygen & Medical Supplies

### Golden Years Medical

(415) 333-0746

Certified DME supplier. On call 24hr. for oxygen. No liquid oxygen. Will deliver.  
Hours: Mon-Fri 9am-6pm, Sat 9am-5pm

### ITC Medical

(415) 387-7100

Oxygen and a full line of medical supplies. Will deliver. Hours: Mon-Fri 9am-6pm, Sat 10am-5pm.

### Royal Medical Supply

(415) 346-2925

Oxygen and a full line of medical supplies. Will deliver. Hours: Mon-Sat 10am-6pm. Oxygen is a special order and can take 3-5 business days to deliver.

## Sign Language Interpreters

### Bay Area Communication Access (BACA)

(415) 356-0405  
(415) 356-0376 TTY

One-week advance notice requested.

### Hands On

(800) 900-9478  
(800) 900-9479 TTY  
www.handsonsvs.com

One-week advance notice requested.

### Beyond the Words, Inc.

PO Box 4941  
Walnut Creek, CA 94596  
(925) 979-1968  
emailbtw@yahoo.com  
www.beyondthewordsinc.com

Provides interpreting services.  
Request 48 hours advance notice.

### Hired Hands Interpreter Referral Service

(510) 739-6228 (Voice and TTY)  
handshired@aol.com

## Wheelchair Repair & Rental

### ITC Medical

(415) 387-7100  
Downtown Medical  
www.downtownmedical.com

Rents manual wheelchairs and scooters.  
One day advance notice requested.  
Hours: Mon-Fri 9am-6pm, Sat 10am-5pm

### Mobility Equipment Inc.

(415) 564-2098

Rents manual wheelchairs and scooters.  
Repairs all types of chairs and scooters

### Wheelchairs of San Mateo

(650) 342-4864  
(800) 974-9119  
www.wheelchairstech.com

Rents manual and motorized chairs. Repairs all types. Delivery Area: S.F./Bay Area.

### Scoot Around North America

(888) 441-7575  
(204) 478-1172 Fax  
info@scootaround.com  
www.scootaround.com

Will locate a scooter rental and deliver to airport or hotel.

### Rehab Specialists

(888) 736-8745 (within CA)  
(650) 965-8282  
www.rehabspecialists.com

Rents manual chairs and repairs all types of wheelchairs and scooters.

# Organizations

## Deaf Counseling Advocacy and Referral Agency (DCARA)

San Leandro  
510 483-0753  
(510) 351-3937 TTY

### Deaf Store

(510) 351-3938  
(510) 351-3937 TTY  
www.dcara.org

Provides a range of services to deaf and hard-of-hearing people in the San Francisco Bay Area. Including interpreter referral, on-line captioning, counseling, job development and legal services The Deaf Store sells devices such as TTY's and assistive listening devices.

## Independent Living Resource Center, San Francisco

649 Mission St., Third Floor  
(415) 543-6222  
(415) 543-6698 TTY  
www.ilrcsf.org

Advocacy and disability education based programs for residents of San Francisco. They provide general disability information and referrals.

## Janet Pomeroy Center

(formerly Recreation Center for the Handicapped)  
207 Skyline Blvd.  
(415) 665-4100  
www.janetpomeroy.org

RCH offers the following services to youth and adults with disabilities: Therapeutic Recreation, Vocational Rehabilitation, Respite, Child & Adult Development, Therapeutic Swimming Pool and a Theater Group.

## Lighthouse for the Blind and Visually Impaired

214 Van Ness Avenue  
(415) 431-1481  
(415) 431-4572 TTY  
www.lighthouse-sf.org

Offers supportive, educational and rehabilitative services for blind or visually impaired individuals of all ages. They provide transcription services, information and referral. The Adaptations Lighthouse Store sells adaptive aids and appliances.

## Support for Families of Children with Disabilities (SFCF)

2601 Mission Street, Suite 300  
(415) 920-5040  
www.supportforfamilies.org

A parent-run non-profit offering information, education, and parent-to-parent support free of charge to families of children with any kind of disability or special health care need in San Francisco.

## The Hearing and Speech Center of Northern California

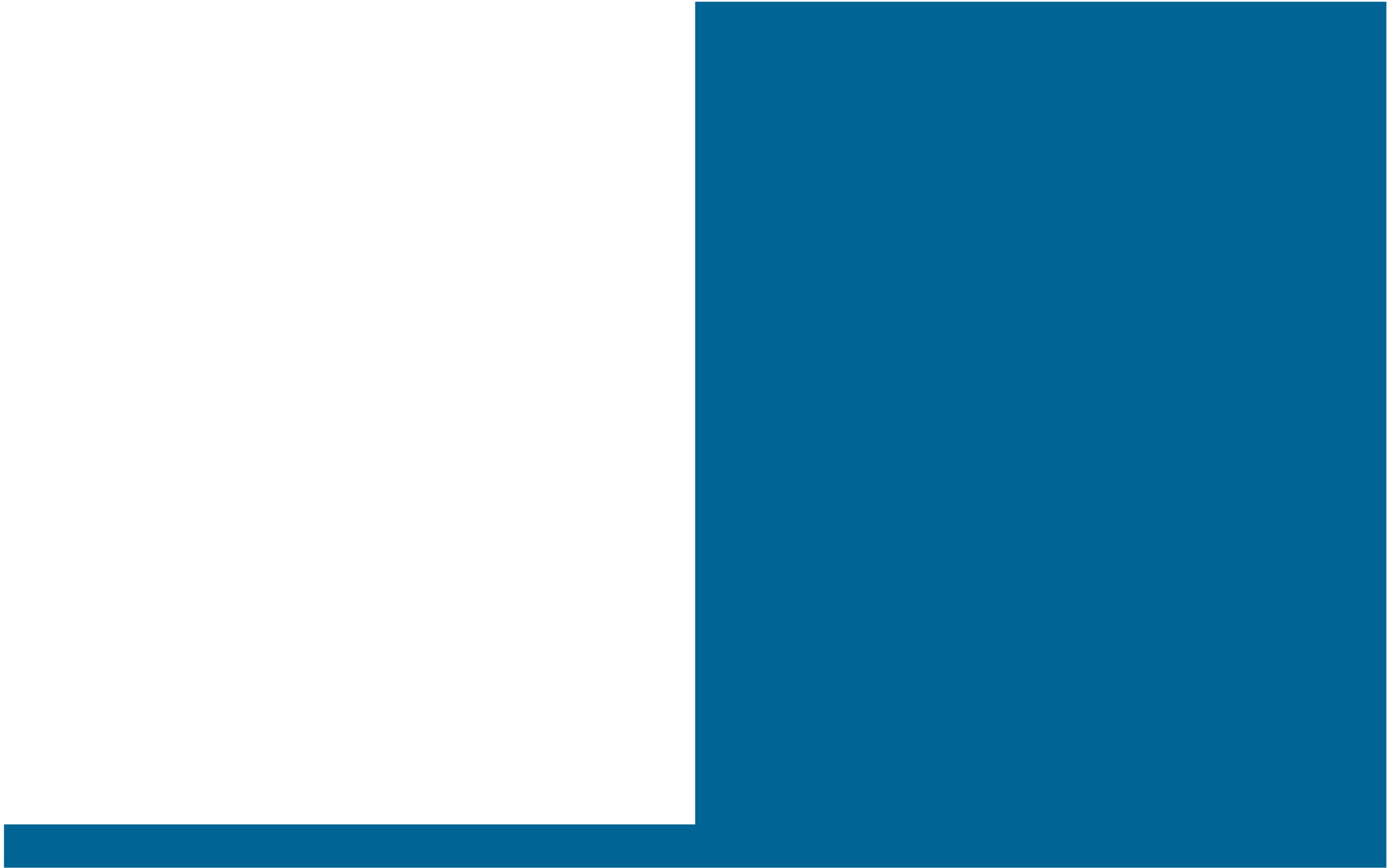
(415) 921-7658  
(415) 921-8990 TTY  
www.hearingspeech.org

Information and referral for people with hearing loss. Maintains a resource center of assistive listening devices. Offers counseling services.

## United Cerebral Palsy of the Golden Gate

1970 Broadway  
Suite 115, Oakland  
(415) 627-6939  
www.ucpgg.org

Offers services and programs to persons with cerebral palsy and other physical/developmental disabilities and their families. Their services include counseling for individuals and families, crisis intervention, advocacy, general information and referral.





Access Northern California is a one-stop  
accessible travel information and consultation  
service for travelers with disabilities and  
the hospitality industry.



[www.accessnca.com](http://www.accessnca.com)