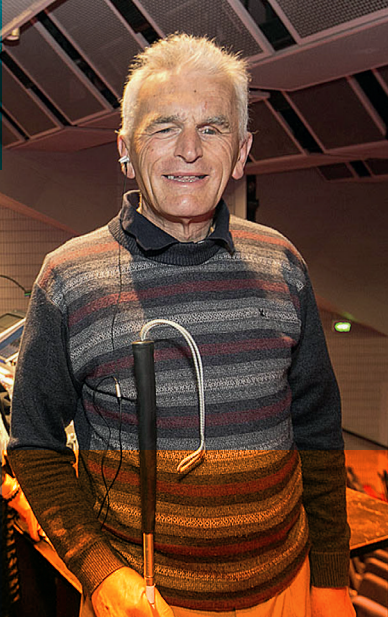


DISABILITY ACCESS GUIDE



Wollongong City Council is committed to providing equal access to services and facilities for people with a disability.

The following is a brief guide to the range of services Council has available, however please feel free to contact the service or facility you would like to access to discuss your individual needs.

Council is an affiliate member of the NSW Companion Card program. Cardholders attending Council owned and operated swimming pools, leisure centres, cultural events or festivals will be issued with a free second ticket for their companion when presenting their card.

Image supplied by Northcott Equipment Solutions.



Recreation and Leisure

Accessible Public Swimming Pools

Council has a number of swimming pools which have access provisions for people with mobility difficulties:

- Wollongong Continental Pools - ramp and hoist access
- Port Kembla Pool - ramp access
- Beaton Park Indoor Pool - hoist access
- Corrimal Pool - hoist access
- Dapto Pool - access platform

Accessible car parking spaces, toilets and easy access change rooms are available at each of the pools listed.

Amphibious Wheelchairs

Amphibious wheelchairs are available seven days per week at three beaches during the surf lifesaving season. It is recommended you phone ahead to check chair availability for your visit:

Stanwell Park Beach 02 4294 2973
Thirroul Pool 02 4267 3843
Port Kembla Pool 02 4274 1232.

Beaton Park Leisure Centre

Beaton Park Leisure Centre provides access to all fitness areas, hoist access to the pool, accessible parking, shower, toilet and easy access change room facilities, and accessible parking.

Lakeside Leisure Centre

Lakeside Leisure Centre provides access to all fitness areas, an accessible toilet and lift access to the first floor.

Playgrounds

There are two all abilities playgrounds in Wollongong, located at Memorial Park Corrimal and Wollongong Botanic Garden.

Both fully fenced playgrounds feature a range of accessible elements including swings, slides and waterplay. Corrimal playground also has a wheelchair accessible carousel.

Wollongong Botanic Garden

Travis-Adams Accessible Rainforest Walk

The garden features a network of accessible pathways. The best entry to access this walk is the Murphys Avenue entrance. Accessible parking and toilets are available.

Tourist Parks

Bulli, Corrimal and Windang Tourist Parks have communal accessible bathroom facilities including toilets, showers and basins for park guests staying in caravans and camping. All parks also have accessible cabins built to Australian Standards for wheelchair access.

Bulli Tourist Park has a Café and convenience store on-site and Corrimal Tourist Park has a Café, Kiosk and Takeaway on-site. Both cafes provide wheelchair access and accessible toilet facilities.

Please contact the Tourist Parks for further information. Contact details are available on Council's website.

Cultural Facilities

Illawarra Performing Arts Centre

Each of the theatres within the IPAC offer seating and positions for patrons with limited mobility, and are equipped with sound enhancement facilities.

Selected performances are audio described and relayed via headsets. Before these performances, patrons can participate in a tactile tour of the set and costumes.

Large-print, plain text copies of the cast sheets for Merrigong Theatre Season shows are available with notice. Selected performances are captioned.

For more information contact the box office on 02 4224 5999.

Wollongong Town Hall

The Wollongong Town Hall has accessible toilets, lifts to the hall and the stage area, a hearing loop and easy access change rooms available for performers.

Wollongong Art Gallery

The Art Gallery has an accessible entrance ramp, toilet and lift access to upper levels.

Free guided tours of selected exhibitions are provided for people with a disability. The Gallery periodically provides art programs tailored to meet the needs of people with a disability.

Libraries and Community Facilities

Council's district level Library and Community Centres at Corrimal, Dapto, and Thirroul, and libraries at Warrawong and Wollongong are all accessible for people with a disability and offer a range of assistive services and technologies including:

- Audio Books
- E-collections of music and books downloadable from home
- Large print books
- Text Magnifying Machine which increases the size of text onto a large screen (Wollongong branch only)
- Scanner - Reading Machine which scans printed material that can then be saved and downloaded to BrailleNote or VoiceNote. (Wollongong branch only)

Home Library Service

A Home Library Service is available for residents who are temporarily or permanently housebound due to frailty, illness, injury or disability. For more information contact 02 4227 7414.

Halls and Rooms for Hire

Council has a range of halls or rooms for hire with varying access provisions. For more information go to:
www.wollongong.nsw.gov/centres.

Information and Services

Access Reference Group

Council's Access Reference Group provides Council with advice and information about access barriers that prevent people with a disability from participating fully in community life. This group is made up of community members, organisations and Council officers and meets six times per year.

Community Development Worker Aged and Disability

Council's Community Development Worker Aged and Disability provides information and advice about disability access issues.

Older People and People with a Disability Services Directory

Council maintains a print and web-based directory of contact details for organisations and services available to assist older people and people with a disability and their carers living in Wollongong Local Government Area.

Community Transport Wollongong - Shellharbour

Council provides a variety of individual and group community transport services funded by Transport for NSW. The services are available for older people and people with a disability and their carers and are provided by a dedicated group of volunteers.

A free personalised travel training service is also available to teach older people and people with a disability over the age of 18 how to confidently use the public transport network.

For more information contact 1300 987 422.

Social Support Services

Council provides a variety of social support services funded by Department of Social Services and NSW Ageing Disability and Homecare. These include centre based day cares, a dementia respite service, in and out of home respite services, a neighbour aid service and a men's shed. The services are available for older people and people with a disability and their carers and are provided by a dedicated group of volunteers.

Interpreter Service

Council has a fee for service interpreter service available in over 22 languages including AUSLAN. This service is available for public, community and private sector use. For more information contact 02 4227 7111.

For more information about Council's Aged and Disability Services or this guide contact 02 4227 7111.

Other useful Information

National Public Toilet Map

An Australian Government initiative to identify the location of toilet facilities which includes details about access provisions for people with a disability www.toiletmap.gov.au

The National Relay Service

Australian Government initiative to enable people who are deaf or hearing &/or speech impaired to access anyone in the wider telephone network or vice versa.

1800 555 630 (TTY)
1800 555 660 (Voice)
1800 555 690 (fax)

Note: information correct at time of publishing.